

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Data Center (Mainframe/Server)		
Mainframe		
Mainframe Processing - z/OS	Per installed MIPS	z/OS mainframe hardware and software to provide published MIPS increments of computing capacity.
Mainframe Storage - z/OS	Gbyte	Gigabyte increments of z/OS disk storage capacity.
Mainframe Tape Storage - z/OS	Gbyte	Gigabyte increments of z/OS tape storage capacity.
Mainframe Processing - UNISYS	Per installed HW/SW MIPS	Unisys mainframe hardware and software to provide MIPS increments of computing capacity.
Mainframe Storage - UNISYS	Gbyte	Gigabyte increments of Unisys disk storage capacity.
Mainframe Tape Storage - UNISYS	Gbyte	Gigabyte increments of Unisys tape storage capacity.
Mainframe Print CESC	1000 lines	1000 line increments of print capacity.
Unix Servers		
Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 1 to 2 CPUs.
Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 3 to 4 CPUs.
Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 5 to 6 CPUs.
Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of greater than 6 CPUs.
Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 1 to 2 CPUs.
Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 3 to 4 CPUs.
Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 5 to 6 CPUs.
Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of greater than 6 CPUs.
Unix Servers - Disaster Recovery		
Tier 1 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 1 to 2 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 3 to 4 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 5 to 6 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of greater than 6 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 1 to 2 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 3 to 4 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 5 to 6 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of greater than 6 CPUs receiving Tier 1 Disaster Recovery service.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Tier 2 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 1 to 2 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 3 to 4 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 5 to 6 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of greater than 6 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 1 to 2 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 3 to 4 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 5 to 6 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of greater than 6 CPUs receiving Tier 2 Disaster Recovery service.
Tier 3 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 1 to 2 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 3 to 4 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 5 to 6 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of greater than 6 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 1 to 2 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 3 to 4 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 5 to 6 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of greater than 6 CPUs receiving Tier 3 Disaster Recovery service.
Tier 4 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 1 to 2 CPUs receiving Tier 4 Disaster Recovery service.
Tier 4 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 3 to 4 CPUs receiving Tier 4 Disaster Recovery service.
Tier 4 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 5 to 6 CPUs receiving Tier 4 Disaster Recovery service.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of greater than 6 CPUs receiving Tier 4 Disaster Recovery service.
Tier 4 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 1 to 2 CPUs receiving Tier 4 Disaster Recovery service.
Tier 4 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 3 to 4 CPUs receiving Tier 4 Disaster Recovery service.
Tier 4 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 5 to 6 CPUs receiving Tier 4 Disaster Recovery service.
Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of greater than 6 CPUs receiving Tier 4 Disaster Recovery service.
Tier 5 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 1 to 2 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 3 to 4 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 5 to 6 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of greater than 6 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 1 to 2 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 3 to 4 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 5 to 6 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of greater than 6 CPUs receiving Tier 5 Disaster Recovery service.
Tier 6 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 1 to 2 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 3 to 4 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 5 to 6 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of greater than 6 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 1 to 2 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 3 to 4 CPUs receiving Tier 6 Disaster Recovery service.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Tier 6 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 5 to 6 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of greater than 6 CPUs receiving Tier 6 Disaster Recovery service.
NT/Win&Other Servers		
NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 1 to 2 CPUs.
NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 3 to 4 CPUs.
NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 5 to 6 CPUs.
NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of greater than 6 CPUs.
NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 1 to 2 CPUs.
NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 3 to 4 CPUs.
NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 5 to 6 CPUs.
NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of greater than 6 CPUs.
NT Win & Other - Disaster Recovery		
Tier 1 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 1 to 2 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 3 to 4 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 5 to 6 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of greater than 6 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 1 to 2 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 3 to 4 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 5 to 6 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of greater than 6 CPUs receiving Tier 1 Disaster Recovery service.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Tier 2 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 1 to 2 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 3 to 4 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 5 to 6 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of greater than 6 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 1 to 2 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 3 to 4 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 5 to 6 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of greater than 6 CPUs receiving Tier 2 Disaster Recovery service.
Tier 3 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 1 to 2 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 3 to 4 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 5 to 6 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of greater than 6 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 1 to 2 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 3 to 4 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 5 to 6 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of greater than 6 CPUs receiving Tier 3 Disaster Recovery service.
Tier 4 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 1 to 2 CPUs receiving Tier 4 Disaster Recovery service.
Tier 4 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 3 to 4 CPUs receiving Tier 4 Disaster Recovery service.
Tier 4 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 5 to 6 CPUs receiving Tier 4 Disaster Recovery service.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Tier 4 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of greater than 6 CPUs receiving Tier 4 Disaster Recovery service.
Tier 4 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 1 to 2 CPUs receiving Tier 4 Disaster Recovery service.
Tier 4 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 3 to 4 CPUs receiving Tier 4 Disaster Recovery service.
Tier 4 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 5 to 6 CPUs receiving Tier 4 Disaster Recovery service.
Tier 4 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of greater than 6 CPUs receiving Tier 4 Disaster Recovery service.
Tier 5 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 1 to 2 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 3 to 4 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 5 to 6 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of greater than 6 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 1 to 2 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 3 to 4 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 5 to 6 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of greater than 6 CPUs receiving Tier 5 Disaster Recovery service.
Tier 6 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 1 to 2 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 3 to 4 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 5 to 6 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of greater than 6 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 1 to 2 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 3 to 4 CPUs receiving Tier 6 Disaster Recovery service.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Tier 6 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 5 to 6 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of greater than 6 CPUs receiving Tier 6 Disaster Recovery service.
Storage		
Storage Tier 1 at CESC	per Gigabyte	CESC NAS/SAN high availability storage allocated (presented) to user
Storage Tier 2 at CESC	per Gigabyte	CESC NAS/SAN standard availability storage allocated (presented) to user
Storage Tier 2 outside of CESC	per Gigabyte	NAS/SAN standard availability storage allocated (presented) to user, where the server resides outside of CESC
Storage DASD (Direct Access Storage Device)	per Gigabyte	DASD (physical) - raw storage installed to a server
Storage Tier 2 at CESC no Backup	per Gigabyte	CESC NAS/SAN standard availability storage allocated (presented) to user, without backup. A server with Tier 2 at CESC no backup storage must be all Tier 2 at CESC no backup.
Storage DASD no Backup	per Gigabyte	DASD (physical) - raw storage installed to a server, without backup. A server with DASD no Backup storage must be all DASD no Backup.
DR Storage RUs		
Tier 1 - DR - Allocated Storage	Per Gbyte	Total allocated (presented) storage receiving Tier 1 Disaster Recovery.
Tier 2 - DR - Allocated Storage	Per Gbyte	Total allocated (presented) storage receiving Tier 2 Disaster Recovery.
Tier 3 - DR - Allocated Storage	Per Gbyte	Total allocated (presented) storage receiving Tier 3 Disaster Recovery.
Tier 4 - DR - Allocated Storage	Per Gbyte	Total allocated (presented) storage receiving Tier 4 Disaster Recovery.
Tier 5 - DR - Allocated Storage	Per Gbyte	Total allocated (presented) storage receiving Tier 5 Disaster Recovery.
Tier 6 - DR - Allocated Storage	Per Gbyte	Total allocated (presented) storage receiving Tier 6 Disaster Recovery.
Other		
Legacy Servers	Qty of Legacy Servers	Server that qualifies as "Legacy" in accordance with Appendix 12 to Schedule 3.3 Legacy Operations Framework

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
New Server Install	Project to be individually priced in a work request	Physically installing a new server, excluding server consolidation activities, creating new Instances, relocating or replacing an existing server, changing its footprint location within or between facilities, logically moving an existing server to, from or between existing and/or new Windows domains, or moving applications, data and workload between existing servers, and changing its configuration of CPU, memory, disk, software upgrades.
Desktop Computing		
PC Support - Desktops		Support of existing desktop systems, including: PC Security services, IMACs that do not fall into the project category as noted in the PC IMAC definition, and VIP services for up to 200 Commonwealth users in aggregate
5-year Refresh Rate	Desktop	Each desktop supported under a 5-year refresh rate.
PC Support - Laptops		Support of existing laptop systems, including: PC Security services, IMACs that do not fall into the project category as noted in the PC IMAC definition, and VIP services for up to 200 Commonwealth users in aggregate
4-year Refresh Rate	Laptop	Each laptop supported under a 4-year refresh rate.
PC Support - Tablet		Support of existing tablet systems, including: PC Security services, IMACs that do not fall into the project category as noted in the PC IMAC definition, and VIP services for up to 200 Commonwealth users in aggregate
4-year Refresh Rate	Tablet	Each tablet supported under a 4-year refresh rate.
PC Support - Handhelds		Support of existing handheld computers including Palm, Windows CE, Pocket PC, RIM, and associated docks, cables and software drivers.
No Defined Refresh Rate	Handheld	Each handheld supported under an undefined refresh rate.
PC Hardware Charge - Desktops		Refresh of existing desktops with standard desktop systems as defined in the pricing assumptions along with refresh of monitors on alternating desktop refresh cycles.
5-year Refresh Rate	Desktop	Each desktop refreshed under a 5-year refresh rate.
PC Hardware Charge - Laptops		Refresh of existing laptops with standard laptop systems as defined in the pricing assumptions.
4-year Refresh Rate	Laptop	Each laptop refreshed under a 4-year refresh rate.
PC Hardware - Tablet		Refresh an existing tablets with standard tablet systems as defined in the pricing assumptions.
No Defined Refresh Rate	Tablet	Each tablet refreshed under an undefined refresh rate.
Legacy PCs	Qty of Legacy PCs	PC that qualifies as "Legacy" in accordance with Appendix 12 to Schedule 3.3 Legacy Operations Framework

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
PC Software		
Hard Drive Encryption for Workstations (HDEW)	Qty of Desktops, Laptops, Tablets	Software licensing, support and maintenance for HDEW Service.
Installation for HDEW	Qty of HDEW Installations	Each local installation of HDEW software on Desktop, Laptop, Tablet in accordance with SOW
Other		
Blackberrys	Blackberry	Support of Blackberrys
Network Attached Printer - Category 1	per Network Attached Printer	Standards Categories A (Standard Monochrome), D (Color), E (Standard Multifunction), and non-standard devices with similar functionality as listed in Addendum 5 to Appendix 5
Network Attached Printer - Category 2	per Network Attached Printer	Standards Category B (Medium Monochrome) and non-standard devices with similar functionality as listed in Addendum 5 to Appendix 5
Network Attached Printer - Category 3	per Network Attached Printer	Standards Categories C (Large Monochrome Printer) and non-standard devices with similar functionality as listed in Addendum 5 to Appendix 5
Network Attached Printer - Category 4	per Network Attached Printer	Standards Category F (Large Multifunction) and non-standard devices with similar functionality and specialty function printers as listed in Addendum 5 to Appendix 5
IMACs for PCs	PC IMAC	Desktop, laptop, tablet, or handheld-related Installations, Moves, Adds or Changes (IMACs) for a single machine except IMACs for up to and including 15 machines requested by end users contacting the Help Desk. Resource Unit charge applies to unscheduled, project IMACs not associated with transformation or refresh and unscheduled software or patch distributions to large groups of machines. IMACs of greater than 15 systems at the same time will be treated as a priced project that will not exceed the cost calculated using the Resource Unit Rate times the number of IMACs involved. IMACs may not be separated into smaller groups in an attempt to avoid project designation.
Copier Category 1	Per Copier	Network Attached Monochrome Copier with a Duty Cycle of approximately 150,000 Pages/Month and a Print Speed of 32 Pages/Minute
Copier Click Category 1A	Per Click (Page)	Each metered click (single page) for Monochrome Usage on a Copier Category 1
Copier Category 2	Per Copier	Network Attached Monochrome Copier with a Duty Cycle of approximately 200,000 Pages/Month and a Print Speed of 45 Pages/Minute

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Copier Click Category 2A	Per Click (Page)	Each metered click (single page) for Monochrome Usage on a Copier Category 2
Copier Category 3	Per Copier	Network Attached Monochrome Copier with a Duty Cycle of approximately 400,000 Pages/Month and a Print Speed of 75 Pages/Minute
Copier Click Category 3A	Per Click (Page)	Each metered click (single page) for Monochrome Usage on a Copier Category 3
Copier Category 4	Per Copier	Network Attached Color Copier with a Duty Cycle of approximately 80,000 Pages/Month and a Print Speed of 28 Monochrome Pages/Minute and 28 Color Pages/Minute
Copier Click Category 4A	Per Click (Page)	Each metered click (single page) for Monochrome Usage on a Copier Category 4
Copier Click Category 4B	Per Click (Page)	Each metered click (single page) for Color Usage on a Copier Category 4
Copier Category 5	Per Copier	Network Attached Color Copier with a Duty Cycle of approximately 150,000 Pages/Month and a Print Speed of 45 Monochrome Pages/Minute and 40 Color Pages/Minute
Copier Click Category 5A	Per Click (Page)	Each metered click (single page) for Monochrome Usage on a Copier Category 5
Copier Click Category 5B	Per Click (Page)	Each metered click (single page) for Color Usage on a Copier Category 5
Copier Category 6	Per Copier	Network Attached Color Copier with a Duty Cycle of approximately 300,000 Pages/Month and a Print Speed of 75 Monochrome Pages/Minute and 50 Color Pages/Minute
Copier Click Category 6A	Per Click (Page)	Each metered click (single page) for Monochrome Usage on a Copier Category 6
Copier Click Category 6B	Per Click (Page)	Each metered click (single page) for Color Usage on a Copier Category 6
Messaging		
Messaging & Mailbox Services	Email Box	Each messaging individual or group mailbox (excluding distribution and contact lists).
Legacy Email Services	Qty of Legacy Email Boxes	Email Box that qualifies as "Legacy" in accordance with Appendix 12 to Schedule 3.3 Legacy Operations Framework

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Enterprise Handheld Services - Blackberry	Per Blackberry Handheld Device	Support of Blackberry wireless handheld device and access to Messaging & Mailbox Services for handheld devices not encompassed by the PC Support - Handheld RU under Desktop Computing or the Enterprise Handheld Services - non-Blackberry RU. Refresh of Blackberry wireless handheld device is not included. Vendor shall provide the necessary server hardware, backend infrastructure, Third-Party Software, and licenses (excluding Microsoft) to support the Enterprise Handheld Services - Blackberry.
Enterprise Handheld Services - non-Blackberry	Per non-Blackberry Handheld Device	Non-Blackberry wireless handheld device access to Messaging & Mailbox Services for handheld devices not encompassed by the PC Support - Handheld RU under Desktop Computing or Enterprise Handheld Services - Blackberry RU. Vendor shall not provide support for hardware, software or data service issues on non-Blackberry wireless handheld device. Refresh of non-Blackberry handheld device is not included. Vendor shall provide the necessary server hardware, backend infrastructure, Third-Party Software, and licenses (excluding Microsoft and End-User Client Access Licenses) to support the Enterprise Handheld Services - non-Blackberry.
Hosted Mail Archiving Service	Per Elected Email Box	Monthly recurring per Email Box charge for Email Boxes receiving Hosted Mail Archiving Service.
Hosted Mail Archiving Service - Data Migration	Per Gigabyte	Per allocated (presented) gigabyte of data requested for migration to the Hosted Mail Archiving Service.
Data Network		
User/Device Ports	# of Ports	Each active Ethernet port during the monthly count period
IMAC	IMAC	A request for more than 25 changes to the service provider port offering at the customer site or the customer VPN configuration. The cost for such request shall not exceed the number of such changes times by the Data Network IMAC rate. A request of 25 or less changes to the service provider port offering at the customer site or the customer VPN configuration shall be at no additional charge. DHCP handles moving of customer connectivity to the physical Ethernet ports per IP addressing and are not considered an IMAC.
WAN – 128Kbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 128Kbps bandwidth
WAN – 256Kbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 256Kbps bandwidth
WAN – 512Kbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 512Kbps bandwidth

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
WAN – 768Kbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 768bps bandwidth
WAN – 1.024Mbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 1.024Mbps bandwidth
WAN – 1.536Mbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 1.536Mbps bandwidth
WAN – 3.072Mbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 3.072Mbps bandwidth
WAN – 4.608 Mbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 4.608 Mbps bandwidth
WAN – 6.144Mbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 6.144Mbps bandwidth
WAN – 45Mbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 45Mbps bandwidth
WAN – 50Mbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 50Mbps on the SONET ring
WAN – 150 Mbps - 155Mbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 155Mbps bandwidth, or 150Mbps on the SONET ring
Legacy WAN	per Legacy Circuit	Circuit that qualifies as "Legacy" in accordance with Appendix 12 to Schedule 3.3 Legacy Operations Framework
LAN - <=24 Ports	per Site	A site with up to 24 active ports, measured annually
LAN - 25-50 Ports	per Site	A site with between 24 and 51 active ports, measured annually
LAN - 51-200 Ports	per Site	A site with between 50 and 201 active ports, measured annually
LAN - 201-500 Ports	per Site	A site with between 200 and 501 active ports, measured annually
LAN - 501-2000 Ports	per Site	A site with between 500 and 2001 active ports, measured annually
Legacy LAN	per Legacy Site	Site that qualifies as "Legacy" in accordance with Appendix 12 to Schedule 3.3 Legacy Operations Framework
Managed Router - Service Initiation and Move – 64Kbps	Per Router (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Router Service or the relocation of an existing Managed Router Service from one Eligible Customer site to another site.
Managed Router - Service Initiation and Move – 128Kbps	Per Router (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Router Service or the relocation of an existing Managed Router Service from one Eligible Customer site to another site.
Managed Router - Service Initiation and Move – 256Kbps	Per Router (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Router Service or the relocation of an existing Managed Router Service from one Eligible Customer site to another site.
Managed Router - Service Initiation and Move – 512Kbps	Per Router (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Router Service or the relocation of an existing Managed Router Service from one Eligible Customer site to another site.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Managed Router - Service Initiation and Move – 768Kbps	Per Router (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Router Service or the relocation of an existing Managed Router Service from one Eligible Customer site to another site.
Managed Router - Service Initiation and Move – 1.536Mbps	Per Router (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Router Service or the relocation of an existing Managed Router Service from one Eligible Customer site to another site.
Managed Router - Service Initiation and Move – 3.072Mbps	Per Router (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Router Service or the relocation of an existing Managed Router Service from one Eligible Customer site to another site.
Managed Router - Service Initiation and Move – 6.144Mbps	Per Router (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Router Service or the relocation of an existing Managed Router Service from one Eligible Customer site to another site.
Managed Router - Service Initiation and Move – 45Mbps	Per Router (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Router Service or the relocation of an existing Managed Router Service from one Eligible Customer site to another site.
Managed Router – 64Kbps	Per Router (Recurring)	Each Managed Router provides MPLS connectivity and a router with a burst capability up to the 64Kbps and a maximum average utilization of 67% of the 64Kbps.
Managed Router – 128Kbps	Per Router (Recurring)	Each Managed Router provides MPLS connectivity and a router with a burst capability up to the 128Kbps and a maximum average utilization of 67% of the 128Kbps.
Managed Router – 256Kbps	Per Router (Recurring)	Each Managed Router provides MPLS connectivity and a router with a burst capability up to the 256Kbps and a maximum average utilization of 67% of the 256Kbps.
Managed Router – 512Kbps	Per Router (Recurring)	Each Managed Router provides MPLS connectivity and a router with a burst capability up to the 512Kbps and a maximum average utilization of 67% of the 512Kbps.
Managed Router – 768Kbps	Per Router (Recurring)	Each Managed Router provides MPLS connectivity and a router with a burst capability up to the 768Kbps and a maximum average utilization of 67% of the 768Kbps.
Managed Router – 1.536Mbps	Per Router (Recurring)	Each Managed Router provides MPLS connectivity and a router with a burst capability up to the 1.536Mbps and a maximum average utilization of 67% of the 1.536Mbps.
Managed Router – 3.072Mbps	Per Router (Recurring)	Each Managed Router provides MPLS connectivity and a router with a burst capability up to the 3.072Mbps and a maximum average utilization of 67% of the 3.072Mbps.
Managed Router – 6.144Mbps	Per Router (Recurring)	Each Managed Router provides MPLS connectivity and a router with a burst capability up to the 6.144Mbps and a maximum average utilization of 67% of the 6.144Mbps.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Managed Router – 45Mbps	Per Router (Recurring)	Each Managed Router provides MPLS connectivity and a router with a burst capability up to the 45Mbps and a maximum average utilization of 67% of the 45Mbps.
Managed Router Internet Access – 64Kbps	Per Managed Router	Internet access provided for a site receiving 64Kbps of managed router service; must be provided in conjunction with managed router services
Managed Router Internet Access – 128Kbps	Per Managed Router	Internet access provided for a site receiving 128Kbps of managed router service; must be provided in conjunction with managed router services
Managed Router Internet Access – 256Kbps	Per Managed Router	Internet access provided for a site receiving 256Kbps of managed router service; must be provided in conjunction with managed router services
Managed Router Internet Access – 512Kbps	Per Managed Router	Internet access provided for a site receiving 512Kbps of managed router service; must be provided in conjunction with managed router services
Managed Router Internet Access – 768Kbps	Per Managed Router	Internet access provided for a site receiving 768Kbps of managed router service; must be provided in conjunction with managed router services
Managed Router Internet Access – 1.536Mbps	Per Managed Router	Internet access provided for a site receiving 1.536Mbps of managed router service; must be provided in conjunction with managed router services
Managed Router Internet Access – 3.072Mbps	Per Managed Router	Internet access provided for a site receiving 3.072Mbps of managed router service; must be provided in conjunction with managed router services
Managed Router Internet Access – 6.144Mbps	Per Managed Router	Internet access provided for a site receiving 6.144Mbps of managed router service; must be provided in conjunction with managed router services
Managed Router Internet Access – 45Mbps	Per Managed Router	Internet access provided for a site receiving 45Mbps of managed router service; must be provided in conjunction with managed router services
Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	One-time, non-recurring fee for installation, move, or service initiation of the Wireless Network Service for up to five (5) LWAPs in a single request. LWAP requests of five (5) and above at the same time and same location will be treated as a priced project that will not exceed the cost calculated using the Resource Unit Rate times the number of LWAPs.
Upgrade to Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	One-time, non-recurring fee for replacement of a legacy Wireless Access Point with a Secure Wireless Access Point as part of the Wireless Network Service.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Secure Light Weight Access Point (LWAP) - Recurring	Qty of Secure LWAPS deployed	Monthly recurring charge for each LWAP deployed as part of the Wireless Network Service. The RU includes one LWAP and monitoring, management and maintenance of the LWAP.
Enterprise Remote Connection Service (ERCS) Installation	Per Router (One-time)	One-time fee for each installation or service initiation request for the Enterprise Remote Connection Service (ERCS).
Enterprise Remote Connection Service (ERCS) De-Installation	Per Router (One-time)	One-time fee for each de-installation/service disconnect request for the Enterprise Remote Connection Service (ERCS). This rate shall only apply in the event ERCS is deployed for less than twelve (12) months and is not accompanied by a move request.
Enterprise Remote Connection Service (ERCS) Move	Per Project	Charge for each move request for the Enterprise Remote Connection Service (ERCS). Pricing will be in accordance with Attachment 10.1.14 to Schedule 10.1.
Enterprise Remote Connection Service (ERCS)	Per Router (Recurring)	Monthly recurring charge for each router deployed as part of the Enterprise Remote Connection Service (ERCS). The RU includes one router and monitoring, management and maintenance of the router.
Enterprise Remote Connection Service (ERCS) with Wi-Fi enabled	Per Router with enabled Wi-Fi (Recurring)	Monthly recurring charge for each router deployed as part of the Enterprise Remote Connection Service (ERCS) with enabled Wi-Fi service. The RU includes one router and monitoring, management and maintenance of the router.
Voice Network		
CHVS - VoIP Service Initiation	VoIP Service Initiations	Installation and Service Initiation of each telephone instrument.
CHVS - VoIP Basic Phone Set	VoIP Basic Phone Sets	Each basic telephone instrument and associated VoIP service. Basic Phone RU includes "dialtone" service, a phone, phone maintenance, a direct dial number, and unlimited long-distance.
CHVS - VoIP Standard Phone Set	VoIP Standard Phone Sets	Each standard telephone instrument and associated VoIP service. Standard Phone RU includes "dialtone" service, a 2-line phone with speakerphone, phone maintenance, a direct dial number, unlimited long-distance and voicemail.
CHVS - VoIP Enhanced Phone Set	VoIP Enhanced Phone Sets	Each enhanced telephone instrument and associated VoIP service. Enhanced Phone RU includes "dialtone" service, a 6-line phone with speakerphone, phone maintenance, a direct dial number, unlimited long-distance and voicemail.
CHVS - VoIP Receptionist Phone Set	VoIP Receptionist Phone Sets	Each receptionist telephone instrument and associated VoIP service. Receptionist RU includes "dialtone" service, ability to monitor up to 40 lines, a direct dial number, unlimited long-distance and voice mail.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
CHVS - VoIP Conference Phone Set	VoIP Conference Phone Sets	Each basic telephone instrument and associated VoIP service. Conference Phone RU includes "dialtone" service, "spider" phone with 2 attached remote microphones, phone maintenance, a direct dial number and unlimited long-distance.
CHVS - VoIP IMAC	VoIP Moves/Changes/Addds	VoIP service changes requiring a site visit
CHVS - Unified Messaging Feature	Instance	Service that enables the user to receive an e-mail with a '.WAV' file attachment containing the voicemail message
CHVS - Auto Attendant Feature	Instance	Service that provides the functionality for an automated receptionist extensions
UCaaS Basic Service	Qty of Basic Phone Sets	Service includes a phone and a direct dial number. The phone included with this service is a single line phone (no speakerphone).
UCaaS Basic Service Option	Qty of Basic Phone Sets	Basic Service without the phone; service is for existing CISCO Call Manager where existing phone is reused for UCaaS
UCaaS Standard Service	Qty of Standard Phone Sets	Service includes a phone, a direct dial number and voice-mail. The phone included with this service is a two-line speakerphone.
UCaaS Standard Service Option	Qty of Standard Phone Sets	Standard Service without the phone; service is for existing CISCO Call Manager where existing phone is reused for UCaaS
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	Service includes a phone, a direct dial number and voice-mail. The phone included with this service is a six-line speakerphone.
UCaaS Enhanced Option	Qty of Enhanced Phone Sets	Enhanced Service without the phone; service is for existing CISCO Call Manager where existing phone is reused for UCaaS
UCaaS Receptionist Service	Qty of Receptionist Phone Sets	Service includes a receptionist phone with two sidecars and voice-mail. The service and phone included allow a receptionist to monitor up to 30 lines.
UCaaS Receptionist Service Option	Qty of Receptionist Phone Sets	Receptionist Service without the phone; service is for existing CISCO Call Manager where existing phone is reused for UCaaS
UCaaS Conference Service	Qty of Conference Phone Sets	Service includes a conference "spider" phone.
UCaaS Conference Service Option	Qty of Conference Phone Sets	Conference Service without the phone; service is for existing CISCO Call Manager where existing phone is reused for UCaaS
UCaaS IMAC - Over Network Change	Qty of VoIP Moves/Changes/Addds	IMAC change provisioned over the network
UCaaS IMAC - On-Site Change	Qty of VoIP Moves/Changes/Addds	IMAC change requiring provision on-site by a technician
UCaaS Auto Attendant	Instance	Utility allowing callers to search and connect to an extension (locate a person) through customized prompts without talking to a receptionist
Reservationless Audio Conferencing - Tier I	Per Minute	Reservationless Audio Conferencing usage on a per minute basis. Tier I covers usage between 0 and 500,000 minutes per month.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Reservationless Audio Conferencing - Tier II	Per Minute	Reservationless Audio Conferencing usage on a per minute basis. Tier II covers usage between 500,001 and 1,250,000 minutes per month.
Reservationless Audio Conferencing - Tier III	Per Minute	Reservationless Audio Conferencing usage on a per minute basis. Tier III covers usage greater than 1,250,001 minutes per month.
Operator Assisted Audio Conferencing	Per Minute	Operator-Assisted Audio Conferencing usage on a per minute basis.
Special Event Audio Conferencing	Per Minute	Special Event Audio Conferencing usage on a per minute basis.
Conference Record Option	Per Minute	Option to record audio conferencing - Fee is for the playback of recorded audio conferences on a per minute per listener.
Audio Conferencing - No Show Fee	Per Participant	No Show Fee applies for Operator-Assisted and Special Event Audio Conferences that exceed 500 participants. The No Show fee is based on each participant who does not show for a scheduled audio conference above the 10% buffer.
Audio Conferencing - Approved Participant List	Per Participant	Approved Participant List option allows a Conference Leader to provide a pre-approved list of participants for a scheduled audio conference. The fee is per participant on the list.
Audio Conferencing Media Storage - Digital	Per Request for a CD or a Digital Download	Receive a digital copy of a previously recorded Audio Conference via CD or audio file. Includes the creation and shipping of the CD or the creation and transmission of the audio file.
Audio Conferencing Media Storage - CD Indexing	Per CD	For easier navigation through a recorded conference, the CD(s) can be indexed.
Audio Conferencing Media Storage - Tape	Per Request for Tape	Capture an Audio Conference event on a cassette, microcassette or DAT.
Audio Conferencing Transcription Service - 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	A written record, delivered either electronically or in hard copy, of what was said during an Audio Conference. Cost is per 15 minute increment. Transcription will be delivered within 48 business hours of the end of the Audio Conference.
Audio Conferencing Transcription Service - 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	A written record, delivered either electronically or in hard copy, of what was said during an Audio Conference. Cost is per 15 minute increment. Transcription will be delivered within 24 business hours of the end of the Audio Conference.
Audio Conferencing Transcription Service - 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	A written record, delivered either electronically or in hard copy, of what was said during an Audio Conference. Cost is per 15 minute increment. Transcription will be delivered within 12 business hours of the end of the Audio Conference.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Audio Conferencing Transcription Service - 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	A written record, delivered either electronically or in hard copy, of what was said during an Audio Conference. Cost is per 15 minute increment. Transcription will be delivered within 3 business hours of the end of the Audio Conference. This service requires 48-hour notice notice.
Audio Conferencing Transcription Service - Q&A Session	Per Request	A written record, delivered either electronically or in hard copy, of a Q&A Audio Conferencing Session. Cost is per request in addition to an Audio Conferencing Transcription requests.
Audio Conferencing Transcription Service - Fax Delivery	Per Request	A written record of an Audio Conferencing session with fax delivery. Cost is per request in addition to the cost of the selected Audio Conferencing Transcription Service option.
MeetingCenter Data Conferencing	Per Minute	Data Conferencing usage on a per minute basis.
MeetingCenter Data Conferencing CU - Tier I	Per Concurrent User	Data Conferencing on a per concurrent user basis. Tier I covers concurrent licenses between 2 5 and 20.
MeetingCenter Data Conferencing CU - Tier II	Per Concurrent User	Data Conferencing on a per concurrent user basis. Tier II covers concurrent licenses between 21 and 30.
MeetingCenter Data Conferencing CU - Tier III	Per Concurrent User	Data Conferencing on a per concurrent user basis. Tier III covers concurrent licenses between 31 and 50.
MeetingCenter Data Conferencing CU - Tier IV	Per Concurrent User	Data Conferencing on a per concurrent user basis. Tier IV covers concurrent licenses between 51 and 100.
MeetingCenter Data Conferencing CU - Tier V	Per Concurrent User	Data Conferencing on a per concurrent user basis. Tier V covers concurrent licenses between 101 and 200.
MeetingCenter Data Conferencing CU - Tier VI	Per Concurrent User	Data Conferencing on a per concurrent user basis. Tier VI covers concurrent licenses 201 and greater.
MeetingCenter Data Conferencing Overage	Per Quarter Hour per User	Data Conferencing charge for users in excess of the number of concurrent licenses (overage). Charge is per quarter hour per user.
MeetingCenter Data Conferencing NH15 - Tier I	Per Named Host	Data Conferencing on a per named host user basis that allows the named host plus 14 additional attendees to participate (total of 15 attendees). Tier I covers named host licenses between 5 and 24.
MeetingCenter Data Conferencing NH15 - Tier II	Per Named Host	Data Conferencing on a per named host user basis that allows the named host plus 14 additional attendees to participate (total of 15 attendees). Tier II covers named host licenses between 25 and 49.
MeetingCenter Data Conferencing NH15 - Tier III	Per Named Host	Data Conferencing on a per named host user basis that allows the named host plus 14 additional attendees to participate (total of 15 attendees). Tier III covers named host licenses between 50 and 199.
MeetingCenter Data Conferencing NH15 - Tier IV	Per Named Host	Data Conferencing on a per named host user basis that allows the named host plus 14 additional attendees to participate (total of 15 attendees). Tier IV covers named host licenses between 200 and 499.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
MeetingCenter Data Conferencing NH15 - Tier V	Per Named Host	Data Conferencing on a per named host user basis that allows the named host plus 14 additional attendees to participate (total of 15 attendees). Tier V covers named host licenses between 500 and 999.
MeetingCenter Data Conferencing NH15 - Tier VI	Per Named Host	Data Conferencing on a per named host user basis that allows the named host plus 14 additional attendees to participate (total of 15 attendees). Tier VI covers named host licenses greater than 999.
MeetingCenter Data Conferencing NH15 Overage	Per Attendee per Meeting	Overage charge for a Data Conferencing event exceeding the number of allowed attendees on a per attendee basis.
TrainingCenter NH30 - Tier I	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 29 additional attendees to participate (total of 30 attendees). Tier I covers named host licenses between 5 and 9.
TrainingCenter NH30 - Tier II	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 29 additional attendees to participate (total of 30 attendees). Tier II covers named host licenses between 10 and 24.
TrainingCenter NH30 - Tier III	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 29 additional attendees to participate (total of 30 attendees). Tier III covers named host licenses between 25 and 49.
TrainingCenter NH30 - Tier IV	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 29 additional attendees to participate (total of 30 attendees). Tier IV covers named host licenses between 50 and 99.
TrainingCenter NH30 - Tier V	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 29 additional attendees to participate (total of 30 attendees). Tier V covers named host licenses between 100 and 249.
TrainingCenter NH30 - Tier VI	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 29 additional attendees to participate (total of 30 attendees). Tier VI covers named host licenses greater than 249.
TrainingCenter NH50 - Tier I	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 49 additional attendees to participate (total of 50 attendees). Tier I covers named host licenses between 5 and 9.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
TrainingCenter NH50 - Tier II	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 49 additional attendees to participate (total of 50 attendees). Tier II covers named host licenses between 10 and 24.
TrainingCenter NH50 - Tier III	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 49 additional attendees to participate (total of 50 attendees). Tier III covers named host licenses between 25 and 49.
TrainingCenter NH50 - Tier IV	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 49 additional attendees to participate (total of 50 attendees). Tier IV covers named host licenses between 50 and 99.
TrainingCenter NH50 - Tier V	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 49 additional attendees to participate (total of 50 attendees). Tier V covers named host licenses between 100 and 249.
TrainingCenter NH50 - Tier VI	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 49 additional attendees to participate (total of 50 attendees). Tier VI covers named host licenses greater than 249.
TrainingCenter NH100 - Tier I	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 99 additional attendees to participate (total of 100 attendees). Tier I covers named host licenses between 5 and 9.
TrainingCenter NH100 - Tier II	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 99 additional attendees to participate (total of 100 attendees). Tier II covers named host licenses between 10 and 24.
TrainingCenter NH100 - Tier III	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 99 additional attendees to participate (total of 100 attendees). Tier III covers named host licenses between 25 and 49.
TrainingCenter NH100 - Tier IV	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 99 additional attendees to participate (total of 100 attendees). Tier IV covers named host licenses between 50 and 99.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
TrainingCenter NH100 - Tier V	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 99 additional attendees to participate (total of 100 attendees). Tier V covers named host licenses between 100 and 249.
TrainingCenter NH100 - Tier VI	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 99 additional attendees to participate (total of 100 attendees). Tier VI covers named host licenses greater than 249.
TrainingCenter Overage	Per Attendee per Meeting	Overage charge for a TrainingCenter event exceeding the number of allowed attendees on a per attendee basis.
Security		
Number of Servers (All Classes)	Per each Physical and Virtual Servers	Each physical server or virtual server designated for security monitoring.
Enterprise VPN 2-Factor Authentication Service (One-time)	Per key fob issued	Assessed for each issuance of a key fob. Fee assessed for initial issuance, refresh, or replacement of a lost, stolen, or damaged key fob. This RU includes Hardware, software and support required for Two-Factor authentication
Managed FW - Service Initiation and Move	Per Firewall (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Firewall Service or the relocation of an existing Managed Firewall Service from one Eligible Customer site to another site.
Managed FW – ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	Each Managed Firewall that protects 10 or less users up to a bandwidth throughput of 45Mbps. This RU must be purchased in conjunction with a Managed Router service.
Managed FW – Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	Each Managed Firewall that protects an unlimited number of users up to a bandwidth throughput of 45Mbps. This RU must be purchased in conjunction with a Managed Router service.
Help Desk		
Per PC	Desktop, Laptop, Tablet, or Handheld	Each desktop, laptop, tablet, or handheld.
Per legacy PC and Server	Legacy Desktop, Laptop, Tablet, or Server	Desktop, Laptop, Tablet, or Server that qualifies as "Legacy" in accordance with Appendix 12 to Schedule 3.3 Legacy Operations Framework
Internal Applications / Chargeback		
Support	FTE	Each full-time equivalent (FTE).

Attachment 10.1.4-A -- Adjusted Baselines

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10
Data Center (Mainframe/Server)										
Mainframe Processing										
Mainframe Processing - z/OS	Per installed MIPS	1,206	1,206	1,206	1,206	1,206	1,206	1,206	1,206	1,206
Mainframe Storage - z/OS	Per Gbyte	4,782	4,782	4,782	4,782	4,782	4,782	4,782	4,782	4,782
Mainframe Tape Storage - z/OS	Per Gbyte	120,716	120,716	120,716	120,716	120,716	120,716	120,716	120,716	120,716
Mainframe Processing - UNISYS	Per installed HW/SW MIPS	3,650	3,650	3,650	3,650	3,650	3,650	3,650	3,650	3,650
Mainframe Storage - UNISYS	Per Gbyte	849	849	849	849	849	849	849	849	849
Mainframe Tape Storage - UNISYS	Per Gbyte	20,838	20,838	20,838	20,838	20,838	20,838	20,838	20,838	20,838
Mainframe Print CESC	1000 lines	9,279	9,279	9,279	9,279	9,279	9,279	9,279	9,279	9,279
Unix Servers										
UNIX										
Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	325	325	173	173	173	173	173	173	173
Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	81	81	49	49	49	49	49	49	49
Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	4	4	4	4	4	4	4	4	4
Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	26	26	19	19	19	19	19	19	19
Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	53	53	31	31	31	31	31	31	31
Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	4	4	2	2	2	2	2	2	2
Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	0	0	0	0	0	0	0	0	0
Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	0	0	0	0	0	0	0	0	0
Unix Servers - Disaster Recovery										
Tier 1 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	0	0	0	0	0	0	0	0	0
Tier 1 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-
Tier 1 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-
Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-
Tier 1 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 1 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 1 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 2 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	1	1	0	0	0	0	0	0	0
Tier 2 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-
Tier 2 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-
Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	1	1	0	0	0	0	0	0	0
Tier 2 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 2 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 2 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 3 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	1	1	0	0	0	0	0	0	0
Tier 3 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-
Tier 3 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-
Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-
Tier 3 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 3 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 3 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 4 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	5	5	0	0	0	0	0	0	0
Tier 4 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1	1	0	0	0	0	0	0	0
Tier 4 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-
Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	4	4	0	0	0	0	0	0	0
Tier 4 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 4 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 4 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 5 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-
Tier 5 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-
Tier 5 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-

Attachment 10.1.4-A -- Adjusted Baselines

	Unit	Year 11	Year 12	Year 13
Data Center (Mainframe/Server)				
Mainframe Processing				
Mainframe Processing - z/OS	Per installed MIPS	1,206	1,206	1,206
Mainframe Storage - z/OS	Per Gbyte	4,782	4,782	4,782
Mainframe Tape Storage - z/OS	Per Gbyte	120,716	120,716	120,716
Mainframe Processing - UNISYS	Per installed HW/SW MIPS	3,650	3,650	3,650
Mainframe Storage - UNISYS	Per Gbyte	849	849	849
Mainframe Tape Storage - UNISYS	Per Gbyte	20,838	20,838	20,838
Mainframe Print CESC	1000 lines	9,279	9,279	9,279
Unix Servers				
UNIX				
Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	173	173	173
Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	49	49	49
Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	4	4	4
Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	19	19	19
Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	31	31	31
Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	2	2	2
Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	0	0	0
Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	0	0	0
Unix Servers - Disaster Recovery				
Tier 1 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	0	0	0
Tier 1 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	-	-	-
Tier 1 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	-	-	-
Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	-	-	-
Tier 1 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 1 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 1 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 2 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	0	0	0
Tier 2 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	-	-	-
Tier 2 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	-	-	-
Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	0	0	0
Tier 2 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 2 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 2 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 3 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	0	0	0
Tier 3 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	-	-	-
Tier 3 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	-	-	-
Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	-	-	-
Tier 3 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 3 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 3 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 4 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	0	0	0
Tier 4 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	0	0	0
Tier 4 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	-	-	-
Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	0	0	0
Tier 4 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 4 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 4 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 5 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	-	-	-
Tier 5 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	-	-	-
Tier 5 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	-	-	-

Attachment 10.1.4-A -- Adjusted Baselines

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10
Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-
Tier 5 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 5 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 5 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 6 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-
Tier 6 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-
Tier 6 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-
Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-
Tier 6 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 6 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 6 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
Tier 6 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-
NT/Win&Other Servers	NT/Win&Other									
NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	1,659	1,659	1,611	1,611	1,611	1,611	1,611	1,611	1,611
NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	231	231	200	200	200	200	200	200	200
NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	0	0	0	0	0	0	0	0	0
NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	22	22	13	13	13	13	13	13	13
NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	1,271	1,271	1,427	1,427	1,427	1,427	1,427	1,427	1,427
NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	17	17	9	9	9	9	9	9	9
NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	0	0	0	0	0	0	0	0	0
NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	0	0	0	0	0	0	0	0	0
NT Win & Other - Disaster Recovery										
Tier 1 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 1 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 1 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 1 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 1 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 1 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 1 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 1 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 2 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	14	14	0	0	0	0	0	0	0
Tier 2 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	17	17	0	0	0	0	0	0	0
Tier 2 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 2 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1	1	0	0	0	0	0	0	0
Tier 2 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	12	12	0	0	0	0	0	0	0
Tier 2 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 2 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 2 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-

Attachment 10.1.4-A -- Adjusted Baselines

	Unit	Year 11	Year 12	Year 13
Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	-	-	-
Tier 5 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 5 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 5 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 6 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	-	-	-
Tier 6 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	-	-	-
Tier 6 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	-	-	-
Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	-	-	-
Tier 6 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 6 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 6 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	-	-	-
Tier 6 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	-	-	-
NT/Win&Other Servers	NT/Win&Other			
NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	1,611	1,611	1,611
NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	200	200	200
NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	0	0	0
NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	13	13	13
NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	1,427	1,427	1,427
NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	9	9	9
NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	0	0	0
NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	0	0	0
NT Win & Other - Disaster Recovery				
Tier 1 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-
Tier 1 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-
Tier 1 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-
Tier 1 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-
Tier 1 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Tier 1 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Tier 1 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Tier 1 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Tier 2 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	0	0	0
Tier 2 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	0	0	0
Tier 2 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-
Tier 2 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	0	0	0
Tier 2 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	0	0	0
Tier 2 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Tier 2 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Tier 2 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-

Attachment 10.1.4-A -- Adjusted Baselines

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10
Tier 3 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	10	10	0	0	0	0	0	0	0
Tier 3 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	1	1	0	0	0	0	0	0	0
Tier 3 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 3 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 3 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	13	13	0	0	0	0	0	0	0
Tier 3 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 3 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 3 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 4 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	25	25	0	0	0	0	0	0	0
Tier 4 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	10	10	0	0	0	0	0	0	0
Tier 4 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 4 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 4 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	19	19	0	0	0	0	0	0	0
Tier 4 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	1	1	0	0	0	0	0	0	0
Tier 4 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 4 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 5 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 5 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 5 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 5 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 5 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 5 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 5 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 5 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 6 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 6 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 6 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 6 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-

Attachment 10.1.4-A -- Adjusted Baselines

	Unit	Year 11	Year 12	Year 13
Tier 3 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	0	0	0
Tier 3 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	0	0	0
Tier 3 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-
Tier 3 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-
Tier 3 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	0	0	0
Tier 3 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Tier 3 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Tier 3 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Tier 4 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	0	0	0
Tier 4 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	0	0	0
Tier 4 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-
Tier 4 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-
Tier 4 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	0	0	0
Tier 4 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	0	0	0
Tier 4 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Tier 4 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Tier 5 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-
Tier 5 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-
Tier 5 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-
Tier 5 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-
Tier 5 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Tier 5 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Tier 5 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Tier 5 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Tier 6 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-
Tier 6 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-
Tier 6 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-
Tier 6 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-

Attachment 10.1.4-A -- Adjusted Baselines

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10
Tier 6 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 6 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 6 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Tier 6 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-
Other										
Legacy Server	Qty of Legacy Servers	0	0	0	0	0	0	0	0	0
Storage										
Storage Tier 1 at CESC	per Gigabyte	244,470	244,470	151,988	151,988	151,988	151,988	151,988	151,988	151,988
Storage Tier 2 at CESC	per Gigabyte	40,290	40,290	95,013	95,013	95,013	95,013	95,013	95,013	95,013
Storage Tier 2 outside of CESC	per Gigabyte	331,934	331,934	284,855	284,855	284,855	284,855	284,855	284,855	284,855
Storage DASD (Direct Access Storage Device)	per Gigabyte	605,114	605,114	587,201	587,201	587,201	587,201	587,201	587,201	587,201
Storage Tier 2 at CESC no Backup	per Gigabyte	0	0	0	0	0	0	0	0	0
Storage DASD no Backup	per Gigabyte	0	0	13,177	13,177	13,177	13,177	13,177	13,177	13,177
DR Storage RUs										
Tier 1 - DR - Allocated Storage	Per Gbyte	0	0	0	0	0	0	0	0	0
Tier 2 - DR - Allocated Storage	Per Gbyte	0	0	0	0	0	0	0	0	0
Tier 3 - DR - Allocated Storage	Per Gbyte	0	0	0	0	0	0	0	0	0
Tier 4 - DR - Allocated Storage	Per Gbyte	0	0	0	0	0	0	0	0	0
Tier 5 - DR - Allocated Storage	Per Gbyte	0	0	0	0	0	0	0	0	0
Tier 6 - DR - Allocated Storage	Per Gbyte	0	0	0	0	0	0	0	0	0
Desktop Services										
PC Support - Desktops										
5 year refresh rate	Qty of PCs	33,768	33,768	34,517	34,517	34,517	34,517	34,517	34,517	34,517
PC Support - Laptops										
4 year refresh rate	Qty of PCs	12,503	12,503	14,856	14,856	14,856	14,856	14,856	14,856	14,856
PC Support - Tablet										
4 year refresh rate	Qty of PCs	510	510	580	580	580	580	580	580	580
Legacy PCs	Qty of Legacy PCs	0	0	0	0	0	0	0	0	0
PC Support - Handhelds										
No defined refresh rate	Qty of PCs	229	229	109	109	109	109	109	109	109
PC Hardware Charge - Desktops										
5 year refresh rate	Qty of PCs	39,412	39,412	38,973	38,973	38,973	38,973	38,973	38,973	38,973
PC Hardware - Laptops										
4 year refresh rate	Qty of PCs	12,837	12,837	15,623	15,623	15,623	15,623	15,623	15,623	15,623
PC Hardware - Tablet										
4 year refresh rate	Qty of PCs	509	509	581	581	581	581	581	581	581
PC Software										
Hard Drive Encryption for Workstations (HDEW) - DSS Shared Services	Qty of Desktops, Laptops, Tablets	N/A	0	0	0	0	0	0	0	0
Installation for HDEW	Qty of HDEW Installations	0	0	0	0	0	0	0	0	0
Other										
Network Attached Printer - Category 1	per Printer	4,084	4,084	3,554	3,554	3,554	3,554	3,554	3,554	3,554
Network Attached Printer - Category 2	per Printer	1,513	1,513	1,347	1,347	1,347	1,347	1,347	1,347	1,347
Network Attached Printer - Category 3	per Printer	393	393	154	154	154	154	154	154	154
Network Attached Printer - Category 4	per Printer	104	104	115	115	115	115	115	115	115
Copier Category 1	Per Copier	135	135	48	48	48	48	48	48	48
Copier Category 2	Per Copier	51	51	28	28	28	28	28	28	28
Copier Category 3	Per Copier	107	107	49	49	49	49	49	49	49
Copier Category 4	Per Copier	51	51	25	25	25	25	25	25	25
Copier Category 5	Per Copier	11	11	3	3	3	3	3	3	3
Copier Category 6	Per Copier	24	24	8	8	8	8	8	8	8
Copier Click Category 1A	Per Click (Page)	5,188	5,188	5,188	5,188	5,188	5,188	5,188	5,188	5,188

Attachment 10.1.4-A -- Adjusted Baselines

	Unit	Year 11	Year 12	Year 13
Tier 6 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Tier 6 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Tier 6 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Tier 6 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-
Other				
Legacy Server	Qty of Legacy Servers	0	0	0
Storage				
Storage Tier 1 at CESC	per Gigabyte	151,988	151,988	151,988
Storage Tier 2 at CESC	per Gigabyte	95,013	95,013	95,013
Storage Tier 2 outside of CESC	per Gigabyte	284,855	284,855	284,855
Storage DASD (Direct Access Storage Device)	per Gigabyte	587,201	587,201	587,201
Storage Tier 2 at CESC no Backup	per Gigabyte	0	0	0
Storage DASD no Backup	per Gigabyte	13,177	13,177	13,177
DR Storage RUs				
Tier 1 - DR - Allocated Storage	Per Gbyte	0	0	0
Tier 2 - DR - Allocated Storage	Per Gbyte	0	0	0
Tier 3 - DR - Allocated Storage	Per Gbyte	0	0	0
Tier 4 - DR - Allocated Storage	Per Gbyte	0	0	0
Tier 5 - DR - Allocated Storage	Per Gbyte	0	0	0
Tier 6 - DR - Allocated Storage	Per Gbyte	0	0	0
Desktop Services				
PC Support - Desktops				
5 year refresh rate	Qty of PCs	34,517	34,517	34,517
PC Support - Laptops				
4 year refresh rate	Qty of PCs	14,856	14,856	14,856
PC Support - Tablet				
4 year refresh rate	Qty of PCs	580	580	580
Legacy PCs	Qty of Legacy PCs	0	0	0
PC Support - Handhelds				
No defined refresh rate	Qty of PCs	109	109	109
PC Hardware Charge - Desktops				
5 year refresh rate	Qty of PCs	38,973	38,973	38,973
PC Hardware - Laptops				
4 year refresh rate	Qty of PCs	15,623	15,623	15,623
PC Hardware - Tablet				
4 year refresh rate	Qty of PCs	581	581	581
PC Software				
Hard Drive Encryption for Workstations (HDEW) - DSS Shared Services	Qty of Desktops, Laptops, Tablets	0	0	0
Installation for HDEW	Qty of HDEW Installations	0	0	0
Other				
Network Attached Printer - Category 1	per Printer	3,554	3,554	3,554
Network Attached Printer - Category 2	per Printer	1,347	1,347	1,347
Network Attached Printer - Category 3	per Printer	154	154	154
Network Attached Printer - Category 4	per Printer	115	115	115
Copier Category 1	Per Copier	48	48	48
Copier Category 2	Per Copier	28	28	28
Copier Category 3	Per Copier	49	49	49
Copier Category 4	Per Copier	25	25	25
Copier Category 5	Per Copier	3	3	3
Copier Category 6	Per Copier	8	8	8
Copier Click Category 1A	Per Click (Page)	5,188	5,188	5,188

Attachment 10.1.4-A -- Adjusted Baselines

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10
Copier Click Category 2A	Per Click (Page)	188,203	188,203	188,203	188,203	188,203	188,203	188,203	188,203	188,203
Copier Click Category 3A	Per Click (Page)	485,024	485,024	485,024	485,024	485,024	485,024	485,024	485,024	485,024
Copier Click Category 4A	Per Click (Page)	149,481	149,481	149,481	149,481	149,481	149,481	149,481	149,481	149,481
Copier Click Category 4B	Per Click (Page)	35,711	35,711	35,711	35,711	35,711	35,711	35,711	35,711	35,711
Copier Click Category 5A	Per Click (Page)	3,547	3,547	3,547	3,547	3,547	3,547	3,547	3,547	3,547
Copier Click Category 5B	Per Click (Page)	5,701	5,701	5,701	5,701	5,701	5,701	5,701	5,701	5,701
Copier Click Category 6A	Per Click (Page)	261,327	261,327	261,327	261,327	261,327	261,327	261,327	261,327	261,327
Copier Click Category 6B	Per Click (Page)	44,676	44,676	44,676	44,676	44,676	44,676	44,676	44,676	44,676
IMACs for PCs	Qty of IMACs	0	0	0	0	0	0	0	0	0
Messaging Services										
Messaging & Mailbox Services	Qty of email boxes	57,557	57,557	57,557	57,557	57,557	57,557	57,557	57,557	57,557
Legacy Email Services	Qty of Legacy Email Boxes	0	0	0	0	0	0	0	0	0
Enterprise Handheld Services - Blackberry	Qty of Blackberry Devices	1,820	1,820	3,412	3,412	3,412	3,412	3,412	3,412	3,412
Enterprise Handheld Services - non-Blackberry	Qty of non-Blackberry Devices	0	0	0	0	0	0	0	0	0
Hosted Mail Archiving Service	Per Elected Email Box	N/A	N/A	N/A	N/A	0	0	0	0	0
Hosted Mail Archiving Service - Data Migration	Per Gigabyte	N/A	N/A	N/A	N/A	0	0	0	0	0
Network Data										
User/Device Ports	# of Ports	73,308	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
WAN – 56Kbps	per Circuit	N/A	0	8	8	8	8	8	8	8
WAN – 128Kbps	per Circuit	N/A	1	0	0	0	0	0	0	0
WAN – 256Kbps	per Circuit	N/A	41	16	16	16	16	16	16	16
WAN – 512Kbps	per Circuit	N/A	75	49	49	49	49	49	49	49
WAN – 768Kbps	per Circuit	N/A	0	0	0	0	0	0	0	0
WAN – 1.024Mbps	per Circuit	N/A	28	37	37	37	37	37	37	37
WAN – 1.536Mbps	per Circuit	N/A	844	693	693	693	693	693	693	693
WAN – 3.072Mbps	per Circuit	N/A	31	70	70	70	70	70	70	70
WAN – 4.608 Mbps	per Circuit	N/A	3	12	12	12	12	12	12	12
WAN – 6.144Mbps	per Circuit	N/A	22	37	37	37	37	37	37	37
WAN – 45Mbps	per Circuit	N/A	101	117	117	117	117	117	117	117
WAN – 50Mbps	per Circuit	N/A	6	7	7	7	7	7	7	7
WAN – 150 Mbps - 155Mbps	per Circuit	N/A	5	5	5	5	5	5	5	5
Legacy WAN	per Legacy Circuit	0	0	0	0	0	0	0	0	0
LAN Port Charges	Per Qty of Server, PC Support, MFD	N/A	N/A	62,960	62,960	62,960	62,960	62,960	62,960	62,960
LAN - <=24 Ports	per Site	N/A	545	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 25-50 Ports	per Site	N/A	364	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 51-200 Ports	per Site	N/A	182	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 201-500 Ports	per Site	N/A	47	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 501-2000 Ports	per Site	N/A	11	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Legacy LAN	per Legacy Csite	0	0	0	0	0	0	0	0	0
Managed Router - Service Initiation and Move – 64Kbps	Per Router (Non-Recurring)	0	0	0	0	0	0	0	0	0
Managed Router - Service Initiation and Move – 128Kbps	Per Router (Non-Recurring)	0	0	0	0	0	0	0	0	0
Managed Router - Service Initiation and Move – 256Kbps	Per Router (Non-Recurring)	0	0	0	0	0	0	0	0	0
Managed Router - Service Initiation and Move – 512Kbps	Per Router (Non-Recurring)	0	0	0	0	0	0	0	0	0
Managed Router - Service Initiation and Move – 768Kbps	Per Router (Non-Recurring)	0	0	0	0	0	0	0	0	0
Managed Router - Service Initiation and Move – 1.536Mbps	Per Router (Non-Recurring)	0	0	0	0	0	0	0	0	0
Managed Router - Service Initiation and Move – 3.072Mbps	Per Router (Non-Recurring)	0	0	0	0	0	0	0	0	0
Managed Router - Service Initiation and Move – 6.144Mbps	Per Router (Non-Recurring)	0	0	0	0	0	0	0	0	0

Attachment 10.1.4-A -- Adjusted Baselines

	Unit	Year 11	Year 12	Year 13
Copier Click Category 2A	Per Click (Page)	188,203	188,203	188,203
Copier Click Category 3A	Per Click (Page)	485,024	485,024	485,024
Copier Click Category 4A	Per Click (Page)	149,481	149,481	149,481
Copier Click Category 4B	Per Click (Page)	35,711	35,711	35,711
Copier Click Category 5A	Per Click (Page)	3,547	3,547	3,547
Copier Click Category 5B	Per Click (Page)	5,701	5,701	5,701
Copier Click Category 6A	Per Click (Page)	261,327	261,327	261,327
Copier Click Category 6B	Per Click (Page)	44,676	44,676	44,676
IMACs for PCs	Qty of IMACs	0	0	0
Messaging Services				
Messaging & Mailbox Services	Qty of email boxes	57,557	57,557	57,557
Legacy Email Services	Qty of Legacy Email Boxes	0	0	0
Enterprise Handheld Services - Blackberry	Qty of Blackberry Devices	3,412	3,412	3,412
Enterprise Handheld Services - non-Blackberry	Qty of non-Blackberry Devices	0	0	0
Hosted Mail Archiving Service	Per Elected Email Box	0	0	0
Hosted Mail Archiving Service - Data Migration	Per Gigabyte	0	0	0
Network Data				
User/Device Ports	# of Ports	N/A	N/A	N/A
WAN – 56Kbps	per Circuit	8	8	8
WAN – 128Kbps	per Circuit	0	0	0
WAN – 256Kbps	per Circuit	16	16	16
WAN – 512Kbps	per Circuit	49	49	49
WAN – 768Kbps	per Circuit	0	0	0
WAN – 1.024Mbps	per Circuit	37	37	37
WAN – 1.536Mbps	per Circuit	693	693	693
WAN – 3.072Mbps	per Circuit	70	70	70
WAN – 4.608 Mbps	per Circuit	12	12	12
WAN – 6.144Mbps	per Circuit	37	37	37
WAN – 45Mbps	per Circuit	117	117	117
WAN – 50Mbps	per Circuit	7	7	7
WAN – 150 Mbps - 155Mbps	per Circuit	5	5	5
Legacy WAN	per Legacy Circuit	0	0	0
LAN Port Charges	Per Qty of Server, PC Support, MFD	62,960	62,960	62,960
LAN - <=24 Ports	per Site	N/A	N/A	N/A
LAN - 25-50 Ports	per Site	N/A	N/A	N/A
LAN - 51-200 Ports	per Site	N/A	N/A	N/A
LAN - 201-500 Ports	per Site	N/A	N/A	N/A
LAN - 501-2000 Ports	per Site	N/A	N/A	N/A
Legacy LAN	per Legacy Csite	0	0	0
Managed Router - Service Initiation and Move – 64Kbps	Per Router (Non-Recurring)	0	0	0
Managed Router - Service Initiation and Move – 128Kbps	Per Router (Non-Recurring)	0	0	0
Managed Router - Service Initiation and Move – 256Kbps	Per Router (Non-Recurring)	0	0	0
Managed Router - Service Initiation and Move – 512Kbps	Per Router (Non-Recurring)	0	0	0
Managed Router - Service Initiation and Move – 768Kbps	Per Router (Non-Recurring)	0	0	0
Managed Router - Service Initiation and Move – 1.536Mbps	Per Router (Non-Recurring)	0	0	0
Managed Router - Service Initiation and Move – 3.072Mbps	Per Router (Non-Recurring)	0	0	0
Managed Router - Service Initiation and Move – 6.144Mbps	Per Router (Non-Recurring)	0	0	0

Attachment 10.1.4-A -- Adjusted Baselines

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10
Managed Router - Service Initiation and Move – 45Mbps	Per Router (Non-Recurring)	0	0	0	0	0	0	0	0	0
Managed Router – 64Kbps	Per Router (Recurring)	3	3	0	0	0	0	0	0	0
Managed Router – 128Kbps	Per Router (Recurring)	33	33	0	0	0	0	0	0	0
Managed Router – 256Kbps	Per Router (Recurring)	0	0	0	0	0	0	0	0	0
Managed Router – 512Kbps	Per Router (Recurring)	0	0	0	0	0	0	0	0	0
Managed Router – 768Kbps	Per Router (Recurring)	0	0	0	0	0	0	0	0	0
Managed Router – 1.536Mbps	Per Router (Recurring)	24	24	0	0	0	0	0	0	0
Managed Router – 3.072Mbps	Per Router (Recurring)	2	2	0	0	0	0	0	0	0
Managed Router – 6.144Mbps	Per Router (Recurring)	0	0	0	0	0	0	0	0	0
Managed Router – 45Mbps	Per Router (Recurring)	0	0	0	0	0	0	0	0	0
Managed Router Internet Access – 64Kbps	Per Managed Router	3	3	0	0	0	0	0	0	0
Managed Router Internet Access – 128Kbps	Per Managed Router	0	0	0	0	0	0	0	0	0
Managed Router Internet Access – 256Kbps	Per Managed Router	0	0	0	0	0	0	0	0	0
Managed Router Internet Access – 512Kbps	Per Managed Router	0	0	0	0	0	0	0	0	0
Managed Router Internet Access – 768Kbps	Per Managed Router	0	0	0	0	0	0	0	0	0
Managed Router Internet Access – 1.536Mbps	Per Managed Router	21	21	0	0	0	0	0	0	0
Managed Router Internet Access – 3.072Mbps	Per Managed Router	2	2	0	0	0	0	0	0	0
Managed Router Internet Access – 6.144Mbps	Per Managed Router	0	0	0	0	0	0	0	0	0
Managed Router Internet Access – 45Mbps	Per Managed Router	0	0	0	0	0	0	0	0	0
Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	0	0	0	0	0	0	0	0	0
Upgrade to Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	0	0	0	0	0	0	0	0	0
Secure Light Weight Access Point (LWAP) - Recurring	Qty of Secure LWAPS deployed	0	0	0	0	0	0	0	0	0
Enterprise Remote Connection Service (ERCS) Installation	Per Router (One-time)	0	0	0	0	0	0	0	0	0
Enterprise Remote Connection Service (ERCS) De-Installation	Per Router (One-time)	0	0	0	0	0	0	0	0	0
Enterprise Remote Connection Service (ERCS)	Per Router (Recurring)	0	0	0	0	0	0	0	0	0
Enterprise Remote Connection Service (ERCS) with Wi-Fi enabled	Per Router with enabled Wi-Fi (Recurring)	0	0	0	0	0	0	0	0	0
Voice										
CHVS - VoIP Service Initiation	Qty of VoIP Service Initiations	0	0	0	0	0	0	0	0	0
CHVS - VoIP Basic Phone Set	Qty of Basic Phone Sets	101	101	101	101	101	101	101	101	101
CHVS - VoIP Standard Phone Set	Qty of Standard Phone Sets	608	608	608	608	608	608	608	608	608
CHVS - VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	35	35	35	35	35	35	35	35	35
CHVS - VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	0	0	0	0	0	0	0	0	0
CHVS - VoIP Conference Phone Set	Qty of Conference Phone Sets	21	21	21	21	21	21	21	21	21
CHVS - VoIP IMAC	Qty of VoIP Moves/Changes/Add	0	0	0	0	0	0	0	0	0
CHVS - Unified Messaging Feature	Instance	0	0	0	0	0	0	0	0	0
CHVS - Auto Attendant Feature	Instance	0	0	0	0	0	0	0	0	0
UCaaS Basic VOIP Service	Qty of Basic Phone Sets	0	342	342	2,189	2,189	2,841	2,845	2,845	2,845
UCaaS Basic Service Option	Qty of Basic Phone Sets	0	49	49	684	684	894	894	894	894
UCaaS Standard Service	Qty of Standard Phone Sets	0	1,843	1,843	11,786	11,786	15,297	15,320	15,320	15,320
UCaaS Standard Service Option	Qty of Standard Phone Sets	0	264	264	3,682	3,682	4,814	4,814	4,814	4,814
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	0	263	263	1,684	1,684	2,186	2,189	2,189	2,189
UCaaS Enhanced VOIP Option	Qty of Enhanced Phone Sets	0	38	38	526	526	688	688	688	688
UCaaS Receptionist VOIP Service	Qty of Receptionist Phone Sets	0	53	53	337	337	437	438	438	438
UCaaS Receptionist VOIP Service Option	Qty of Receptionist Phone Sets	0	8	8	105	105	138	138	138	138
UCaaS Conference VOIP Service	Qty of Conference Phone Sets	0	132	132	842	842	1,092	1,094	1,094	1,094

Attachment 10.1.4-A -- Adjusted Baselines

	Unit	Year 11	Year 12	Year 13
Managed Router - Service Initiation and Move – 45Mbps	Per Router (Non-Recurring)	0	0	0
Managed Router – 64Kbps	Per Router (Recurring)	0	0	0
Managed Router – 128Kbps	Per Router (Recurring)	0	0	0
Managed Router – 256Kbps	Per Router (Recurring)	0	0	0
Managed Router – 512Kbps	Per Router (Recurring)	0	0	0
Managed Router – 768Kbps	Per Router (Recurring)	0	0	0
Managed Router – 1.536Mbps	Per Router (Recurring)	0	0	0
Managed Router – 3.072Mbps	Per Router (Recurring)	0	0	0
Managed Router – 6.144Mbps	Per Router (Recurring)	0	0	0
Managed Router – 45Mbps	Per Router (Recurring)	0	0	0
Managed Router Internet Access – 64Kbps	Per Managed Router	0	0	0
Managed Router Internet Access – 128Kbps	Per Managed Router	0	0	0
Managed Router Internet Access – 256Kbps	Per Managed Router	0	0	0
Managed Router Internet Access – 512Kbps	Per Managed Router	0	0	0
Managed Router Internet Access – 768Kbps	Per Managed Router	0	0	0
Managed Router Internet Access – 1.536Mbps	Per Managed Router	0	0	0
Managed Router Internet Access – 3.072Mbps	Per Managed Router	0	0	0
Managed Router Internet Access – 6.144Mbps	Per Managed Router	0	0	0
Managed Router Internet Access – 45Mbps	Per Managed Router	0	0	0
Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	0	0	0
Upgrade to Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	0	0	0
Secure Light Weight Access Point (LWAP) - Recurring	Qty of Secure LWAPS deployed	0	0	0
Enterprise Remote Connection Service (ERCS) Installation	Per Router (One-time)	0	0	0
Enterprise Remote Connection Service (ERCS) De-Installation	Per Router (One-time)	0	0	0
Enterprise Remote Connection Service (ERCS)	Per Router (Recurring)	0	0	0
Enterprise Remote Connection Service (ERCS) with Wi-Fi enabled	Per Router with enabled Wi-Fi (Recurring)	0	0	0
Voice				
CHVS - VoIP Service Initiation	Qty of VoIP Service Initiations	0	0	0
CHVS - VoIP Basic Phone Set	Qty of Basic Phone Sets	101	101	101
CHVS - VoIP Standard Phone Set	Qty of Standard Phone Sets	608	608	608
CHVS - VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	35	35	35
CHVS - VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	0	0	0
CHVS - VoIP Conference Phone Set	Qty of Conference Phone Sets	21	21	21
CHVS - VoIP IMAC	Qty of VoIP Moves/Changes/Add	0	0	0
CHVS - Unified Messaging Feature	Instance	0	0	0
CHVS - Auto Attendant Feature	Instance	0	0	0
UCaaS Basic VOIP Service	Qty of Basic Phone Sets	2,845	2,845	2,845
UCaaS Basic Service Option	Qty of Basic Phone Sets	894	894	894
UCaaS Standard Service	Qty of Standard Phone Sets	15,320	15,320	15,320
UCaaS Standard Service Option	Qty of Standard Phone Sets	4,814	4,814	4,814
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	2,189	2,189	2,189
UCaaS Enhanced VOIP Option	Qty of Enhanced Phone Sets	688	688	688
UCaaS Receptionist VOIP Service	Qty of Receptionist Phone Sets	438	438	438
UCaaS Receptionist VOIP Service Option	Qty of Receptionist Phone Sets	138	138	138
UCaaS Conference VOIP Service	Qty of Conference Phone Sets	1,094	1,094	1,094

Attachment 10.1.4-A -- Adjusted Baselines

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10
UCaaS Conference VOIP Service Option	Qty of Conference Phone Sets	0	19	19	263	263	344	344	344	344
UCaaS On-Site IMAC	Qty of IMACs	0	0	0	0	0	0	0	0	0
UCaaS Remote IMAC	Qty of IMACs	0	0	0	0	0	0	0	0	0
UCaaS Auto Attendant	Instance	0	2	2	56	56	88	88	88	88
Reservationless Audio Conferencing - Tier I	Per Minute	500,000	500,000	500,000	500,000	500,000	500,000	500,000	500,000	500,000
Reservationless Audio Conferencing - Tier II	Per Minute	118,184	118,184	118,184	118,184	118,184	118,184	118,184	118,184	118,184
Reservationless Audio Conferencing - Tier III	Per Minute	0	0	0	0	0	0	0	0	0
Operator Assisted Audio Conferencing	Per Minute	4,268	4,268	4,268	4,268	4,268	4,268	4,268	4,268	4,268
Special Event Audio Conferencing	Per Minute	0	0	0	0	0	0	0	0	0
Conference Record Option	Per Minute	0	0	0	0	0	0	0	0	0
Audio Conferencing - No Show Fee	Per Participant	0	0	0	0	0	0	0	0	0
Audio Conferencing - Approved Participant List	Per Participant	0	0	0	0	0	0	0	0	0
Audio Conferencing Media Storage - Digital	Per Request for a CD or a Digital Download	0	0	0	0	0	0	0	0	0
Audio Conferencing Media Storage - CD Indexing	Per CD	0	0	0	0	0	0	0	0	0
Audio Conferencing Media Storage - Tape	Per Request for Tape	0	0	0	0	0	0	0	0	0
Audio Conferencing Transcription Service - 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	0	0	0	0	0	0	0	0	0
Audio Conferencing Transcription Service - 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	0	0	0	0	0	0	0	0	0
Audio Conferencing Transcription Service - 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	0	0	0	0	0	0	0	0	0
Audio Conferencing Transcription Service - 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	0	0	0	0	0	0	0	0	0
Audio Conferencing Transcription Service - Q&A Session	Per Request	0	0	0	0	0	0	0	0	0
Audio Conferencing Transcription Service - Fax Delivery	Per Request	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing	Per Minute	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing CU - Tier I	Per Concurrent User	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing CU - Tier II	Per Concurrent User	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing CU - Tier III	Per Concurrent User	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing CU - Tier IV	Per Concurrent User	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing CU - Tier V	Per Concurrent User	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing CU - Tier VI	Per Concurrent User	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing Overage	Per Quarter Hour per User	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing NH15 - Tier I	Per Named Host	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing NH15 - Tier II	Per Named Host	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing NH15 - Tier III	Per Named Host	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing NH15 - Tier IV	Per Named Host	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing NH15 - Tier V	Per Named Host	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing NH15 - Tier VI	Per Named Host	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing NH15 Overage	Per Attendee per Meeting	0	0	0	0	0	0	0	0	0
TrainingCenter NH30 - Tier I	Per Named Host	0	0	0	0	0	0	0	0	0
TrainingCenter NH30 - Tier II	Per Named Host	0	0	0	0	0	0	0	0	0
TrainingCenter NH30 - Tier III	Per Named Host	0	0	0	0	0	0	0	0	0
TrainingCenter NH30 - Tier IV	Per Named Host	0	0	0	0	0	0	0	0	0
TrainingCenter NH30 - Tier V	Per Named Host	0	0	0	0	0	0	0	0	0
TrainingCenter NH30 - Tier VI	Per Named Host	0	0	0	0	0	0	0	0	0
TrainingCenter NH50 - Tier I	Per Named Host	0	0	0	0	0	0	0	0	0
TrainingCenter NH50 - Tier II	Per Named Host	0	0	0	0	0	0	0	0	0
TrainingCenter NH50 - Tier III	Per Named Host	0	0	0	0	0	0	0	0	0
TrainingCenter NH50 - Tier IV	Per Named Host	0	0	0	0	0	0	0	0	0
TrainingCenter NH50 - Tier V	Per Named Host	0	0	0	0	0	0	0	0	0
TrainingCenter NH50 - Tier VI	Per Named Host	0	0	0	0	0	0	0	0	0

Attachment 10.1.4-A -- Adjusted Baselines

	Unit	Year 11	Year 12	Year 13
UCaaS Conference VOIP Service Option	Qty of Conference Phone Sets	344	344	344
UCaaS On-Site IMAC	Qty of IMACs	0	0	0
UCaaS Remote IMAC	Qty of IMACs	0	0	0
UCaaS Auto Attendant	Instance	88	88	88
Reservationless Audio Conferencing - Tier I	Per Minute	500,000	500,000	500,000
Reservationless Audio Conferencing - Tier II	Per Minute	118,184	118,184	118,184
Reservationless Audio Conferencing - Tier III	Per Minute	0	0	0
Operator Assisted Audio Conferencing	Per Minute	4,268	4,268	4,268
Special Event Audio Conferencing	Per Minute	0	0	0
Conference Record Option	Per Minute	0	0	0
Audio Conferencing - No Show Fee	Per Participant	0	0	0
Audio Conferencing - Approved Participant List	Per Participant	0	0	0
Audio Conferencing Media Storage - Digital	Per Request for a CD or a Digital Download	0	0	0
Audio Conferencing Media Storage - CD Indexing	Per CD	0	0	0
Audio Conferencing Media Storage - Tape	Per Request for Tape	0	0	0
Audio Conferencing Transcription Service - 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	0	0	0
Audio Conferencing Transcription Service - 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	0	0	0
Audio Conferencing Transcription Service - 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	0	0	0
Audio Conferencing Transcription Service - 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	0	0	0
Audio Conferencing Transcription Service - Q&A Session	Per Request	0	0	0
Audio Conferencing Transcription Service - Fax Delivery	Per Request	0	0	0
MeetingCenter Data Conferencing	Per Minute	0	0	0
MeetingCenter Data Conferencing CU - Tier I	Per Concurrent User	0	0	0
MeetingCenter Data Conferencing CU - Tier II	Per Concurrent User	0	0	0
MeetingCenter Data Conferencing CU - Tier III	Per Concurrent User	0	0	0
MeetingCenter Data Conferencing CU - Tier IV	Per Concurrent User	0	0	0
MeetingCenter Data Conferencing CU - Tier V	Per Concurrent User	0	0	0
MeetingCenter Data Conferencing CU - Tier VI	Per Concurrent User	0	0	0
MeetingCenter Data Conferencing Overage	Per Quarter Hour per User	0	0	0
MeetingCenter Data Conferencing NH15 - Tier I	Per Named Host	0	0	0
MeetingCenter Data Conferencing NH15 - Tier II	Per Named Host	0	0	0
MeetingCenter Data Conferencing NH15 - Tier III	Per Named Host	0	0	0
MeetingCenter Data Conferencing NH15 - Tier IV	Per Named Host	0	0	0
MeetingCenter Data Conferencing NH15 - Tier V	Per Named Host	0	0	0
MeetingCenter Data Conferencing NH15 - Tier VI	Per Named Host	0	0	0
MeetingCenter Data Conferencing NH15 Overage	Per Attendee per Meeting	0	0	0
TrainingCenter NH30 - Tier I	Per Named Host	0	0	0
TrainingCenter NH30 - Tier II	Per Named Host	0	0	0
TrainingCenter NH30 - Tier III	Per Named Host	0	0	0
TrainingCenter NH30 - Tier IV	Per Named Host	0	0	0
TrainingCenter NH30 - Tier V	Per Named Host	0	0	0
TrainingCenter NH30 - Tier VI	Per Named Host	0	0	0
TrainingCenter NH50 - Tier I	Per Named Host	0	0	0
TrainingCenter NH50 - Tier II	Per Named Host	0	0	0
TrainingCenter NH50 - Tier III	Per Named Host	0	0	0
TrainingCenter NH50 - Tier IV	Per Named Host	0	0	0
TrainingCenter NH50 - Tier V	Per Named Host	0	0	0
TrainingCenter NH50 - Tier VI	Per Named Host	0	0	0

Attachment 10.1.4-A -- Adjusted Baselines

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10
TrainingCenter NH100 - Tier I	Per Named Host	0	0	0	0	0	0	0	0	0
TrainingCenter NH100 - Tier II	Per Named Host	0	0	0	0	0	0	0	0	0
TrainingCenter NH100 - Tier III	Per Named Host	0	0	0	0	0	0	0	0	0
TrainingCenter NH100 - Tier IV	Per Named Host	0	0	0	0	0	0	0	0	0
TrainingCenter NH100 - Tier V	Per Named Host	0	0	0	0	0	0	0	0	0
TrainingCenter NH100 - Tier VI	Per Named Host	0	0	0	0	0	0	0	0	0
TrainingCenter Overage	Per Attendee per Meeting	0	0	0	0	0	0	0	0	0
Included in VITA Retained										
Centrex - End-user lines analog	Qty of lines	32,065	29,886	29,886	16,075	16,075	11,275	11,251	11,251	11,251
Centrex - End-user lines ISDN	Qty of lines	12,248	11,416	11,416	6,140	6,140	4,307	4,298	4,298	4,298
PBX premise equipment	Qty of PBXs	74	74	74	74	74	74	74	74	74
PBX end-user lines business analog	Qty of lines	5,907	5,907	5,907	5,907	5,907	5,907	5,907	5,907	5,907
Wireless - Cellular	Qty of devices	15,679	15,679	15,679	15,679	15,679	15,679	15,679	15,679	15,679
Wireless Minutes	Qty of minutes/month	1,422,475	1,422,475	1,422,475	1,422,475	1,422,475	1,422,475	1,422,475	1,422,475	1,422,475
Pagers	Qty of pagers	8,353	8,353	8,353	8,353	8,353	8,353	8,353	8,353	8,353
Audio Conferencing	Qty of Conf per month	1,251	1,251	1,251	1,251	1,251	1,251	1,251	1,251	1,251
Audio Conference Minutes	Qty of Conf Mins per month	1,081,816	1,081,816	1,081,816	1,081,816	1,081,816	1,081,816	1,081,816	1,081,816	1,081,816
DATA Conference Minutes	Qty of Data Conf Mins per Month	783	783	783	783	783	783	783	783	783
Security Services										
Number of Servers (all classes)	Total Server Count	10	10	10	10	10	10	10	10	10
Enterprise VPN 2-Factor Authentication Service (One-time)	Per key fob issued	0	0	0	0	0	0	0	0	0
Managed FW - Service Initiation and Move	Per Firewall (Non-Recurring)	0	0	0	0	0	0	0	0	0
Managed FW – ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	0	0	0	0	0	0	0	0	0
Managed FW – Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	0	0	0	0	0	0	0	0	0
Help Desk										
Help Desk Services	Qty of PCs	47,010	47,010	50,062	50,062	50,062	50,062	50,062	50,062	50,062
Legacy Help Desk	Qty of PCs and Servers	0	0	0	0	0	0	0	0	0
Internal Applications / Chargeback Applications										
Support	FTEs	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5

*The term Contract Year Five Truncated shall mean the time period from July 1, 2010 through April 30,2011 and the term Contract Year 5 Stub B shall mean the time period from May 1, 2011 to June 31, 2011

Attachment 10.1.4-A -- Adjusted Baselines

	Unit	Year 11	Year 12	Year 13
TrainingCenter NH100 - Tier I	Per Named Host	0	0	0
TrainingCenter NH100 - Tier II	Per Named Host	0	0	0
TrainingCenter NH100 - Tier III	Per Named Host	0	0	0
TrainingCenter NH100 - Tier IV	Per Named Host	0	0	0
TrainingCenter NH100 - Tier V	Per Named Host	0	0	0
TrainingCenter NH100 - Tier VI	Per Named Host	0	0	0
TrainingCenter Overage	Per Attendee per Meeting	0	0	0
Included in VITA Retained				
Centrex - End-user lines analog	Qty of lines	11,251	11,251	11,251
Centrex - End-user lines ISDN	Qty of lines	4,298	4,298	4,298
PBX premise equipment	Qty of PBXs	74	74	74
PBX end-user lines business analog	Qty of lines	5,907	5,907	5,907
Wireless - Cellular	Qty of devices	15,679	15,679	15,679
Wireless Minutes	Qty of minutes/month	1,422,475	1,422,475	1,422,475
Pagers	Qty of pagers	8,353	8,353	8,353
Audio Conferencing	Qty of Conf per month	1,251	1,251	1,251
Audio Conference Minutes	Qty of Conf Mins per month	1,081,816	1,081,816	1,081,816
DATA Conference Minutes	Qty of Data Conf Mins per Month	783	783	783
Security Services				
Number of Servers (all classes)	Total Server Count	10	10	10
Enterprise VPN 2-Factor Authentication Service (One-time)	Per key fob issued	0	0	0
Managed FW - Service Initiation and Move	Per Firewall (Non-Recurring)	0	0	0
Managed FW – ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	0	0	0
Managed FW – Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	0	0	0
Help Desk				
Help Desk Services	Qty of PCs	50,062	50,062	50,062
Legacy Help Desk	Qty of PCs and Servers	0	0	0
Internal Applications / Chargeback Applications				
Support	FTEs	5.5	5.5	5.5

*The term Contract Year Five Truncated shall mean the time period from July 1, 2010 through

Attachment 10.1.5-A -- Post-Transition Phase Fees - Fixed Recurring Fees and Baseline Resource Unit Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9
Account Management & Administration										
Relationship Management	Fixed Recurring	157,569	157,569	158,357.00	158,357.00	158,357.00	159,624.00	159,624.00	159,624.00	159,624.00
Cross Functional Services	Fixed Recurring	455,199	455,199	457,475.00	457,475.00	457,475.00	461,135.00	461,135.00	461,135.00	461,135.00
IT Service Continuity and Disaster Recovery Services	Fixed Recurring	52,523	52,523	52,786.00	52,786.00	52,786.00	53,208.00	53,208.00	53,208.00	53,208.00
System Architecture	Fixed Recurring	122,553	122,553	123,166.00	123,166.00	123,166.00	124,151.00	124,151.00	124,151.00	124,151.00
Business Management	Fixed Recurring	245,108	245,108	246,334.00	246,334.00	246,334.00	248,305.00	248,305.00	248,305.00	248,305.00
Organizational Change and Communications	Fixed Recurring	105,046	105,046	105,571.00	105,571.00	105,571.00	106,416.00	106,416.00	106,416.00	106,416.00
Performance Mgmt	Fixed Recurring	157,569	157,569	158,357.00	158,357.00	158,357.00	159,624.00	159,624.00	159,624.00	159,624.00
Service Delivery Management	Fixed Recurring	35,015	35,015	35,190.00	35,190.00	35,190.00	35,472.00	35,472.00	35,472.00	35,472.00
Human Resources Management	Fixed Recurring	70,030	70,030	70,380.00	70,380.00	70,380.00	70,943.00	70,943.00	70,943.00	70,943.00
Economic Development	Fixed Recurring	35,015	35,015	35,190.00	35,190.00	35,190.00	35,472.00	35,472.00	35,472.00	35,472.00
Data Center (Mainframe/Server)										
Management Services	Fixed Recurring	0	0	0	0	0	0	203,370.00	203,370.00	203,370.00
Mainframe										
Mainframe Processing - z/OS	Per installed MIPS	935.56	935.56	940.24	940.24	940.24	947.76	947.76	947.76	947.76
Mainframe Storage - z/OS	Per Gbyte	6.23	6.23	6.26	6.26	6.26	6.31	6.31	6.31	6.31
Mainframe Tape Storage - z/OS	Per Gbyte	1.37	1.37	1.38	1.38	1.38	1.39	1.39	1.39	1.39
Mainframe Processing - UNISYS	Per installed HW/SW MIPS	213.47	213.47	214.54	214.54	214.54	216.26	216.26	216.26	216.26
Mainframe Storage - UNISYS	Per Gbyte	6.41	6.41	6.44	6.44	6.44	6.49	6.49	6.49	6.49
Mainframe Tape Storage - UNISYS	Per Gbyte	1.37	1.37	1.38	1.38	1.38	1.39	1.39	1.39	1.39
Mainframe Print CESC	1000 lines	0.99	0.99	0.99	0.99	0.99	1.00	1.00	1.00	1.00
Enterprise Print non-CESC	Fixed Recurring	155,250	0	0	0	0	0	0	0	0
Unix Servers										
Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	951.64	951.64	956.40	956.40	956.40	964.05	964.05	964.05	964.05
Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,831.80	1,831.80	1,840.96	1,840.96	1,840.96	1,855.69	1,855.69	1,855.69	1,855.69
Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	5,582.69	5,582.69	5,610.60	5,610.60	5,610.60	5,655.48	5,655.48	5,655.48	5,655.48
Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	7,722.14	7,722.14	7,760.75	7,760.75	7,760.75	7,822.84	7,822.84	7,822.84	7,822.84
Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	808.89	808.89	812.93	812.93	812.93	819.43	819.43	819.43	819.43
Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,557.03	1,557.03	1,564.82	1,564.82	1,564.82	1,577.34	1,577.34	1,577.34	1,577.34
Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	4,745.29	4,745.29	4,769.02	4,769.02	4,769.02	4,807.17	4,807.17	4,807.17	4,807.17
Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	6,563.82	6,563.82	6,596.64	6,596.64	6,596.64	6,649.41	6,649.41	6,649.41	6,649.41
Unix Servers - Disaster Recovery										
Tier 1 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	951.64	951.64	956.40	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,831.80	1,831.80	1,840.96	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	5,582.69	5,582.69	5,610.60	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	7,722.14	7,722.14	7,760.75	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	808.89	808.89	812.93	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,557.03	1,557.03	1,564.82	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	4,745.29	4,745.29	4,769.02	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	6,563.82	6,563.82	6,596.64	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	761.31	761.31	765.12	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,465.44	1,465.44	1,472.77	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	4,466.15	4,466.15	4,488.48	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	6,177.71	6,177.71	6,208.60	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	647.11	647.11	650.35	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,245.62	1,245.62	1,251.85	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	3,796.23	3,796.23	3,815.21	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	5,251.06	5,251.06	5,277.32	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	666.15	666.15	669.48	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,282.26	1,282.26	1,288.67	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,907.88	3,907.88	3,927.42	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	5,405.50	5,405.50	5,432.53	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	566.22	566.22	569.05	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,089.92	1,089.92	1,095.37	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	3,321.70	3,321.70	3,338.31	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	4,594.68	4,594.68	4,617.65	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	570.99	570.99	573.84	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,099.08	1,099.08	1,104.58	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,349.61	3,349.61	3,366.36	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	4,633.29	4,633.29	4,656.46	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	485.34	485.34	487.77	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	934.22	934.22	938.89	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	2,847.17	2,847.17	2,861.41	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	3,938.29	3,938.29	3,957.98	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	570.99	570.99	573.84	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,099.08	1,099.08	1,104.58	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,349.61	3,349.61	3,366.36	N/A	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.5-A -- Post-Transition Phase Fees - Fixed Recurring Fees and Baseline Resource Unit Rates by Service Tower

	Unit	Year 10	Year 11	Year 12	Year 13
Account Management & Administration					
Relationship Management	Fixed Recurring	159,624.00	159,624.00	159,624.00	159,624.00
Cross Functional Services	Fixed Recurring	461,135.00	461,135.00	461,135.00	461,135.00
IT Service Continuity and Disaster Recovery Services	Fixed Recurring	53,208.00	53,208.00	53,208.00	53,208.00
System Architecture	Fixed Recurring	124,151.00	124,151.00	124,151.00	124,151.00
Business Management	Fixed Recurring	248,305.00	248,305.00	248,305.00	248,305.00
Organizational Change and Communications	Fixed Recurring	106,416.00	106,416.00	106,416.00	106,416.00
Performance Mgmt	Fixed Recurring	159,624.00	159,624.00	159,624.00	159,624.00
Service Delivery Management	Fixed Recurring	35,472.00	35,472.00	35,472.00	35,472.00
Human Resources Management	Fixed Recurring	70,943.00	70,943.00	70,943.00	70,943.00
Economic Development	Fixed Recurring	35,472.00	35,472.00	35,472.00	35,472.00
Data Center (Mainframe/Server)					
Management Services	Fixed Recurring	203,370.00	203,370.00	203,370.00	203,370.00
Mainframe					
Mainframe Processing - z/OS	Per installed MIPS	947.76	947.76	947.76	947.76
Mainframe Storage - z/OS	Per Gbyte	6.31	6.31	6.31	6.31
Mainframe Tape Storage - z/OS	Per Gbyte	1.39	1.39	1.39	1.39
Mainframe Processing - UNISYS	Per installed HW/SW MIPS	216.26	216.26	216.26	216.26
Mainframe Storage - UNISYS	Per Gbyte	6.49	6.49	6.49	6.49
Mainframe Tape Storage - UNISYS	Per Gbyte	1.39	1.39	1.39	1.39
Mainframe Print CESC	1000 lines	1.00	1.00	1.00	1.00
Enterprise Print non-CESC	Fixed Recurring	0	0	0	0
Unix Servers					
Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	964.05	964.05	964.05	964.05
Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,855.69	1,855.69	1,855.69	1,855.69
Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	5,655.48	5,655.48	5,655.48	5,655.48
Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	7,822.84	7,822.84	7,822.84	7,822.84
Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	819.43	819.43	819.43	819.43
Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,577.34	1,577.34	1,577.34	1,577.34
Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	4,807.17	4,807.17	4,807.17	4,807.17
Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	6,649.41	6,649.41	6,649.41	6,649.41
Unix Servers - Disaster Recovery					
Tier 1 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A

Attachment 10.1.5-A -- Post-Transition Phase Fees - Fixed Recurring Fees and Baseline Resource Unit Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9
Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	4,633.29	4,633.29	4,656.46	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	485.34	485.34	487.77	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	934.22	934.22	938.89	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	2,847.17	2,847.17	2,861.41	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	3,938.29	3,938.29	3,957.98	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	570.99	570.99	573.84	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,099.08	1,099.08	1,104.58	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,349.61	3,349.61	3,366.36	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	4,633.29	4,633.29	4,656.46	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	485.34	485.34	487.77	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	934.22	934.22	938.89	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	2,847.17	2,847.17	2,861.41	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	3,938.29	3,938.29	3,957.98	N/A	N/A	N/A	N/A	N/A	N/A
NT/Win & Other Servers										
NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	503.92	503.92	506.44	506.44	506.44	510.49	510.49	510.49	510.49
NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	970.35	970.35	975.20	975.20	975.20	983.00	983.00	983.00	983.00
NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	1,404.06	1,404.06	1,411.08	1,411.08	1,411.08	1,422.37	1,422.37	1,422.37	1,422.37
NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,942.14	1,942.14	1,951.85	1,951.85	1,951.85	1,967.46	1,967.46	1,967.46	1,967.46
NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	428.33	428.33	430.47	430.47	430.47	433.91	433.91	433.91	433.91
NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	824.79	824.79	828.91	828.91	828.91	835.54	835.54	835.54	835.54
NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	1,193.45	1,193.45	1,199.42	1,199.42	1,199.42	1,209.02	1,209.02	1,209.02	1,209.02
NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	1,650.82	1,650.82	1,659.07	1,659.07	1,659.07	1,672.34	1,672.34	1,672.34	1,672.34
NT Win & Other - Disaster Recovery										
Tier 1 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	503.92	503.92	506.44	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	970.35	970.35	975.20	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	1,404.06	1,404.06	1,411.08	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,942.14	1,942.14	1,951.85	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	428.33	428.33	430.47	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	824.79	824.79	828.91	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	1,193.45	1,193.45	1,199.42	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	1,650.82	1,650.82	1,659.07	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	403.13	403.13	405.15	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	776.28	776.28	780.16	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	1,123.24	1,123.24	1,128.86	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,553.72	1,553.72	1,561.49	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	342.66	342.66	344.37	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	659.84	659.84	663.14	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	954.76	954.76	959.53	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	1,320.66	1,320.66	1,327.26	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	352.74	352.74	354.50	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	679.25	679.25	682.65	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	982.85	982.85	987.76	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,359.50	1,359.50	1,366.30	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	299.83	299.83	301.33	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	577.36	577.36	580.25	N/A	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.5-A -- Post-Transition Phase Fees - Fixed Recurring Fees and Baseline Resource Unit Rates by Service Tower

	Unit	Year 10	Year 11	Year 12	Year 13
Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
NT/Win&Other Servers					
NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	510.49	510.49	510.49	510.49
NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	983.00	983.00	983.00	983.00
NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	1,422.37	1,422.37	1,422.37	1,422.37
NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,967.46	1,967.46	1,967.46	1,967.46
NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	433.91	433.91	433.91	433.91
NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	835.54	835.54	835.54	835.54
NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	1,209.02	1,209.02	1,209.02	1,209.02
NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	1,672.34	1,672.34	1,672.34	1,672.34
NT Win & Other - Disaster Recovery					
Tier 1 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A

Attachment 10.1.5-A -- Post-Transition Phase Fees - Fixed Recurring Fees and Baseline Resource Unit Rates by Service Tower										
	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9
Tier 3 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	835.42	835.42	839.60	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	1,155.57	1,155.57	1,161.35	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	302.35	302.35	303.86	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	582.21	582.21	585.12	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	842.44	842.44	846.65	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,165.28	1,165.28	1,171.11	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	257.00	257.00	258.29	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	494.88	494.88	497.35	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	716.07	716.07	719.65	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	990.49	990.49	995.44	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	302.35	302.35	303.86	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	582.21	582.21	585.12	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	842.44	842.44	846.65	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,165.28	1,165.28	1,171.11	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	257.00	257.00	258.29	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	494.88	494.88	497.35	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	716.07	716.07	719.65	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	990.49	990.49	995.44	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	302.35	302.35	303.86	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	582.21	582.21	585.12	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	842.44	842.44	846.65	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,165.28	1,165.28	1,171.11	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	257.00	257.00	258.29	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	494.88	494.88	497.35	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	716.07	716.07	719.65	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	990.49	990.49	995.44	N/A	N/A	N/A	N/A	N/A	N/A
Disaster Recovery Services Management Fee	Fixed Recurring	N/A	N/A	N/A	81,869	81,869	82,524	82,524	82,524	82,524
Other										
Legacy Server	Qty of Legacy Servers	N/A	433.93	436.10	436.10	436.10	439.59	439.59	439.59	439.59
Storage										
Storage Tier 1 at CESC	per Gigabyte	2.48	2.48	2.49	2.49	2.49	2.51	2.51	2.51	2.51
Storage Tier 2 at CESC	per Gigabyte	2.24	2.24	2.25	2.25	2.25	2.27	2.27	2.27	2.27
Storage Tier 2 outside of CESC	per Gigabyte	2.33	2.33	2.34	2.34	2.34	2.36	2.36	2.36	2.36
Storage DASH (Direct Access Storage Device)	per Gigabyte	1.99	1.99	2.00	2.00	2.00	2.02	2.02	2.02	2.02
Storage Tier 2 at CESC no Backup	per Gigabyte	1.12	1.12	1.13	1.13	1.13	1.14	1.14	1.14	1.14
Storage DASH no Backup	per Gigabyte	0.80	0.80	0.80	0.80	0.80	0.81	0.81	0.81	0.81
DR Storage RUs										
Tier 1 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.5-A -- Post-Transition Phase Fees - Fixed Recurring Fees and Baseline Resource Unit Rates by Service Tower					
	Unit	Year 10	Year 11	Year 12	Year 13
Tier 3 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Disaster Recovery Services Management Fee	Fixed Recurring	82,524	82,524	82,524	82,524
Other					
Legacy Server	Qty of Legacy Servers	439.59	439.59	439.59	439.59
Storage					
Storage Tier 1 at CESC	per Gigabyte	2.51	2.51	2.51	2.51
Storage Tier 2 at CESC	per Gigabyte	2.27	2.27	2.27	2.27
Storage Tier 2 outside of CESC	per Gigabyte	2.36	2.36	2.36	2.36
Storage D A S D (Direct Access Storage Device)	per Gigabyte	2.02	2.02	2.02	2.02
Storage Tier 2 at CESC no Backup	per Gigabyte	1.14	1.14	1.14	1.14
Storage D A S D no Backup	per Gigabyte	0.81	0.81	0.81	0.81
DR Storage RUs					
Tier 1 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A
Tier 2 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A
Tier 3 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A
Tier 4 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A
Tier 5 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A
Tier 6 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A

Attachment 10.1.5-A -- Post-Transition Phase Fees - Fixed Recurring Fees and Baseline Resource Unit Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9
Desktop Computing										
Management Services	Fixed Recurring	104,287	104,287	104,808.00	104,808.00	205,797.00	207,443.00	207,443.00	207,443.00	207,443.00
PC Support - Desktops										
5-year Refresh Rate	Qty of PCs	21.34	21.34	21.45	21.45	21.45	21.62	21.62	21.62	21.62
PC Support - Laptops										
4-year Refresh Rate	Qty of PCs	21.14	21.14	21.25	21.25	21.25	21.42	21.42	21.42	21.42
PC Support - Tablet										
4-year Refresh Rate	Qty of PCs	24.81	24.81	24.93	24.93	24.93	25.13	25.13	25.13	25.13
Legacy PCs										
4-year Refresh Rate	Qty of Legacy PCs	N/A	15.28	15.35	15.35	15.35	15.47	15.47	15.47	15.47
PC Support - Handhelds										
No Defined Refresh Rate	Qty of PCs	7.76	7.76	7.80	7.80	7.80	7.86	7.86	7.86	7.86
PC Hardware Charge - Desktops										
5-year Refresh Rate	Qty of PCs	24.29	24.29	24.41	24.41	24.41	24.61	24.61	24.61	24.61
PC Hardware Charge - Laptops										
4-year Refresh Rate	Qty of PCs	35.75	35.75	35.93	35.93	35.93	36.22	36.22	36.22	36.22
PC Hardware - Tablet										
4-year Refresh Rate	Qty of PCs	51.17	51.17	51.43	51.43	51.43	51.84	51.84	51.84	51.84
PC Software										
Hard Drive Encryption for Workstations (HDEW) - DSS Shared Services	Qty of Desktops, Laptops, Tablets	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hard Drive Encryption for Workstations (HDEW)	Qty of Desktops, Laptops, Tablets	7.78	7.78	7.82	7.82	7.82	7.88	7.88	7.88	7.88
Installation for HDEW	Qty of HDEW Installations	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Other										
Network Attached Printer - Category 1	per Printer	30.82	30.82	30.97	30.97	30.97	31.22	31.22	31.22	31.22
Network Attached Printer - Category 2	per Printer	77.30	77.30	77.69	77.69	77.69	78.31	78.31	78.31	78.31
Network Attached Printer - Category 3	per Printer	138.69	138.69	139.38	139.38	139.38	140.50	140.50	140.50	140.50
Network Attached Printer - Category 4	per Printer	228.18	228.18	229.32	229.32	229.32	231.15	231.15	231.15	231.15
Copier Category 1	Per Copier	172.13	172.13	172.99	172.99	172.99	174.37	174.37	174.37	174.37
Copier Category 2	Per Copier	197.41	197.41	198.40	198.40	198.40	199.99	199.99	199.99	199.99
Copier Category 3	Per Copier	261.24	261.24	262.55	262.55	262.55	264.65	264.65	264.65	264.65
Copier Category 4	Per Copier	197.24	197.24	198.23	198.23	198.23	199.82	199.82	199.82	199.82
Copier Category 5	Per Copier	215.84	215.84	216.92	216.92	216.92	218.66	218.66	218.66	218.66
Copier Category 6	Per Copier	349.54	349.54	351.29	351.29	351.29	354.10	354.10	354.10	354.10
Copier Click Category 1A	Per Click (Page)	0.0094	0.0094	0.0094	0.0094	0.0094	0.0095	0.0095	0.0095	0.0095
Copier Click Category 2A	Per Click (Page)	0.0090	0.0090	0.0090	0.0090	0.0090	0.0091	0.0091	0.0091	0.0091
Copier Click Category 3A	Per Click (Page)	0.0064	0.0064	0.0064	0.0064	0.0064	0.0065	0.0065	0.0065	0.0065
Copier Click Category 4A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 4B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516	0.0516	0.0516	0.0516
Copier Click Category 5A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 5B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516	0.0516	0.0516	0.0516
Copier Click Category 6A	Per Click (Page)	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059
Copier Click Category 6B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516	0.0516	0.0516	0.0516
IMACs for PCs	Qty of IMACs	106.32	106.32	106.85	106.85	106.85	107.70	107.70	107.70	107.70
Messaging										
Management Services	Fixed Recurring	0	0	0	0	0	0	0	0	0
Messaging & Mailbox Services	Qty of email boxes	10.38	10.38	10.43	10.43	10.43	10.51	10.51	10.51	10.51
Legacy Email Services	Qty of Legacy Email Boxes	N/A	3.00	3.02	3.02	3.02	3.04	3.04	3.04	3.04
Enterprise Handheld Services - Blackberry	Qty of Blackberry Devices	10.81	10.81	10.81	10.86	10.86	10.95	10.95	10.95	10.95
Enterprise Handheld Services - non -Blackberry	Qty of non-Blackberry Devices	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hosted Mail Archiving Service	Per Elected Email Box	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hosted Mail Archiving Service - Data Migration	Per Gigabyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Data Network										
Management Services	Fixed Recurring	1,386,401	1,047,107	1,052,343.00	1,052,343.00	1,052,343.00	1,060,762.00	1,060,762.00	1,060,762.00	1,060,762.00
User/Device Ports	# of Ports	30.06	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
IMACs for Data Network	Qty per IMACs	16.51	16.51	16.59	16.59	16.59	16.72	16.72	16.72	16.72
WAN - 56Kbps	per Circuit	N/A	N/A	N/A	195.00	195.00	196.56	196.56	196.56	196.56
WAN - 128Kbps	per Circuit	N/A	589.74	592.69	592.69	592.69	597.43	597.43	597.43	597.43
WAN - 256Kbps	per Circuit	N/A	621.77	624.88	624.88	624.88	629.88	629.88	629.88	629.88
WAN - 512Kbps	per Circuit	N/A	647.69	650.93	650.93	650.93	656.14	656.14	656.14	656.14
WAN - 768Kbps	per Circuit	N/A	842.04	846.25	846.25	846.25	853.02	853.02	853.02	853.02
WAN - 1.024Mbps	per Circuit	N/A	874.70	879.07	879.07	879.07	886.10	886.10	886.10	886.10
WAN - 1.536Mbps	per Circuit	N/A	973.19	978.06	978.06	978.06	985.88	985.88	985.88	985.88
WAN - 3.072Mbps	per Circuit	N/A	2,013.43	2,023.50	2,023.50	2,023.50	2,039.69	2,039.69	2,039.69	2,039.69
WAN - 4.608 Mbps	per Circuit	N/A	2,651.20	2,664.46	2,664.46	2,664.46	2,685.78	2,685.78	2,685.78	2,685.78
WAN - 6.144Mbps	per Circuit	N/A	3,233.31	3,249.48	3,249.48	3,249.48	3,275.48	3,275.48	3,275.48	3,275.48
WAN - 45Mbps	per Circuit	N/A	5,558.71	5,586.50	5,586.50	5,586.50	5,631.19	5,631.19	5,631.19	5,631.19
WAN - 50Mbps	per Circuit	N/A	8,751.95	8,795.71	8,795.71	8,795.71	8,866.08	8,866.08	8,866.08	8,866.08
WAN - 150 Mbps - 155Mbps	per Circuit	N/A	15,027.50	15,102.64	15,102.64	15,102.64	15,223.46	15,223.46	15,223.46	15,223.46

Attachment 10.1.5-A -- Post-Transition Phase Fees - Fixed Recurring Fees and Baseline Resource Unit Rates by Service Tower					
	Unit	Year 10	Year 11	Year 12	Year 13
Desktop Computing					
Management Services	Fixed Recurring	207,443.00	207,443.00	207,443.00	207,443.00
PC Support - Desktops					
5-year Refresh Rate	Qty of PCs	21.62	21.62	21.62	21.62
PC Support - Laptops					
4-year Refresh Rate	Qty of PCs	21.42	21.42	21.42	21.42
PC Support - Tablet					
4-year Refresh Rate	Qty of PCs	25.13	25.13	25.13	25.13
Legacy PCs					
4-year Refresh Rate	Qty of Legacy PCs	15.47	15.47	15.47	15.47
PC Support - Handhelds					
No Defined Refresh Rate	Qty of PCs	7.86	7.86	7.86	7.86
PC Hardware Charge - Desktops					
5-year Refresh Rate	Qty of PCs	24.61	24.61	24.61	24.61
PC Hardware Charge - Laptops					
4-year Refresh Rate	Qty of PCs	36.22	36.22	36.22	36.22
PC Hardware - Tablet					
4-year Refresh Rate	Qty of PCs	51.84	51.84	51.84	51.84
PC Software					
Hard Drive Encryption for Workstations (HDEW) - DSS Shared Services	Qty of Desktops, Laptops, Tablets	N/A	N/A	N/A	N/A
Hard Drive Encryption for Workstations (HDEW)	Qty of Desktops, Laptops, Tablets	7.88	7.88	7.88	7.88
Installation for HDEW	Qty of HDEW Installations	N/A	N/A	N/A	N/A
Other					
Network Attached Printer - Category 1	per Printer	31.22	31.22	31.22	31.22
Network Attached Printer - Category 2	per Printer	78.31	78.31	78.31	78.31
Network Attached Printer - Category 3	per Printer	140.50	140.50	140.50	140.50
Network Attached Printer - Category 4	per Printer	231.15	231.15	231.15	231.15
Copier Category 1	Per Copier	174.37	174.37	174.37	174.37
Copier Category 2	Per Copier	199.99	199.99	199.99	199.99
Copier Category 3	Per Copier	264.65	264.65	264.65	264.65
Copier Category 4	Per Copier	199.82	199.82	199.82	199.82
Copier Category 5	Per Copier	218.66	218.66	218.66	218.66
Copier Category 6	Per Copier	354.10	354.10	354.10	354.10
Copier Click Category 1A	Per Click (Page)	0.0095	0.0095	0.0095	0.0095
Copier Click Category 2A	Per Click (Page)	0.0091	0.0091	0.0091	0.0091
Copier Click Category 3A	Per Click (Page)	0.0065	0.0065	0.0065	0.0065
Copier Click Category 4A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052
Copier Click Category 4B	Per Click (Page)	0.0516	0.0516	0.0516	0.0516
Copier Click Category 5A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052
Copier Click Category 5B	Per Click (Page)	0.0516	0.0516	0.0516	0.0516
Copier Click Category 6A	Per Click (Page)	0.0059	0.0059	0.0059	0.0059
Copier Click Category 6B	Per Click (Page)	0.0516	0.0516	0.0516	0.0516
IMACs for PCs	Qty of IMACs	107.70	107.70	107.70	107.70
Messaging					
Management Services	Fixed Recurring	0	0	0	0
Messaging & Mailbox Services	Qty of email boxes	10.51	10.51	10.51	10.51
Legacy Email Services	Qty of Legacy Email Boxes	3.04	3.04	3.04	3.04
Enterprise Handheld Services - Blackberry	Qty of Blackberry Devices	10.95	10.95	10.95	10.95
Enterprise Handheld Services - non -Blackberry	Qty of non-Blackberry Devices	N/A	N/A	N/A	N/A
Hosted Mail Archiving Service	Per Elected Email Box	N/A	N/A	N/A	N/A
Hosted Mail Archiving Service - Data Migration	Per Gigabyte	N/A	N/A	N/A	N/A
Data Network					
Management Services	Fixed Recurring	1,060,762.00	1,060,762.00	1,060,762.00	1,060,762.00
User/Device Ports	# of Ports	N/A	N/A	N/A	N/A
IMACs for Data Network	Qty per IMACs	16.72	16.72	16.72	16.72
WAN - 56Kbps	per Circuit	196.56	196.56	196.56	196.56
WAN - 128Kbps	per Circuit	597.43	597.43	597.43	597.43
WAN - 256Kbps	per Circuit	629.88	629.88	629.88	629.88
WAN - 512Kbps	per Circuit	656.14	656.14	656.14	656.14
WAN - 768Kbps	per Circuit	853.02	853.02	853.02	853.02
WAN - 1.024Mbps	per Circuit	886.10	886.10	886.10	886.10
WAN - 1.536Mbps	per Circuit	985.88	985.88	985.88	985.88
WAN - 3.072Mbps	per Circuit	2,039.69	2,039.69	2,039.69	2,039.69
WAN - 4.608 Mbps	per Circuit	2,685.78	2,685.78	2,685.78	2,685.78
WAN - 6.144Mbps	per Circuit	3,275.48	3,275.48	3,275.48	3,275.48
WAN - 45Mbps	per Circuit	5,631.19	5,631.19	5,631.19	5,631.19
WAN - 50Mbps	per Circuit	8,866.08	8,866.08	8,866.08	8,866.08
WAN - 150 Mbps - 155Mbps	per Circuit	15,223.46	15,223.46	15,223.46	15,223.46

Attachment 10.1.5-A -- Post-Transition Phase Fees - Fixed Recurring Fees and Baseline Resource Unit Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9
Legacy WAN	per Legacy Circuit	N/A	77.13	77.52	77.52	77.52	78.14	78.14	78.14	78.14
LAN Port Charge	Per Qty of Server, PC Support, MFD	N/A	N/A	N/A	12.64	12.64	12.74	12.74	12.74	12.74
LAN - <=24 Ports	per Site	N/A	108.99	109.53	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 25-50 Ports	per Site	N/A	347.83	349.57	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 51-200 Ports	per Site	N/A	1,425.91	1,433.04	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 201-500 Ports	per Site	N/A	3,462.91	3,480.22	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 501-2000 Ports	per Site	N/A	16,662.11	16,745.42	N/A	N/A	N/A	N/A	N/A	N/A
Legacy LAN	per Legacy Csite	N/A	35.11	35.29	35.29	35.29	35.57	35.57	35.57	35.57
Managed Router Services Management Fee	Fixed Recurring	N/A	N/A	N/A	52,751.00	52,751.00	53,173.01	53,173.01	53,173.01	53,173.01
Managed Router - Service Initiation and Move - 64Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 128Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 256Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 512Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 768Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 1.536Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 3.072Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 6.144Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 45Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - 64Kbps	Per Router (Recurring)	195.18	195.18	196.16	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - 128Kbps	Per Router (Recurring)	589.74	589.74	592.69	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - 256Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - 512Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - 768Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - 1.536Mbps	Per Router (Recurring)	973.19	973.19	978.06	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - 3.072Mbps	Per Router (Recurring)	2,013.43	2,013.43	2,023.50	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - 6.144Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - 45Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access - 64Kbps	Per Managed Router	106.25	106.25	106.78	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access - 128Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access - 256Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access - 512Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access - 768Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access - 1.536Mbps	Per Managed Router	183.60	183.60	184.52	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access - 3.072Mbps	Per Managed Router	441.77	441.77	443.98	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access - 6.144Mbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access - 45Mbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	631.05	631.05	634.21	634.21	634.21	639.28	639.28	639.28	639.28
Upgrade to Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	518.90	518.90	521.49	521.49	521.49	525.66	525.66	525.66	525.66
Secure Light Weight Access Point (LWAP) - Recurring	Qty of Secure LWAPS deployed	122.81	122.81	123.42	123.42	123.42	124.41	124.41	124.41	124.41
Enterprise Remote Connection Service (ERCS) Installation	Per Router (One-time)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS) De-Installation	Per Router (One-time)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS)	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS) with Wi-Fi enabled	Per Router with enabled Wi-Fi (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Voice Network										
Management Services	Fixed Recurring	614,703	614,703	617,777.00	617,777.00	617,666.00	622,607.00	622,607.00	622,607.00	622,607.00
CHVS - VoIP Service Initiation	Qty of VoIP Service Initiations	51.75	51.75	52.01	52.01	52.01	52.43	52.43	52.43	52.43
CHVS - VoIP Basic Phone Set	Qty of Basic Phone Sets	18.72	18.72	18.81	18.81	18.81	18.96	18.96	18.96	18.96
CHVS - VoIP Standard Phone Set	Qty of Standard Phone Sets	23.32	23.32	23.44	23.44	23.44	23.63	23.63	23.63	23.63
CHVS - VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	25.67	25.67	25.80	25.80	25.80	26.01	26.01	26.01	26.01
CHVS - VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	59.96	59.96	60.26	60.26	60.26	60.74	60.74	60.74	60.74
CHVS - VoIP Conference Phone Set	Qty of Conference Phone Sets	36.88	36.88	37.06	37.06	37.06	37.36	37.36	37.36	37.36
CHVS - VoIP IMAC	Qty of VoIP Moves/Changes/Addds	10.35	10.35	10.40	10.40	10.40	10.48	10.48	10.48	10.48
CHVS - Unified Messaging Feature	Instance	1.81	1.81	1.82	1.82	1.82	1.83	1.83	1.83	1.83
CHVS - Auto Attendant Feature	Instance	31.05	31.05	31.21	31.21	31.21	31.46	31.46	31.46	31.46
UCaaS Basic VOIP Service	Qty of Basic Phone Sets	27.06	27.06	27.20	27.20	27.20	27.42	27.42	27.42	27.42
UCaaS Basic Service Option	Qty of Basic Phone Sets	22.56	22.56	22.67	22.67	22.67	22.85	22.85	22.85	22.85
UCaaS Standard Service	Qty of Standard Phone Sets	31.54	31.54	31.70	31.70	31.70	31.95	31.95	31.95	31.95
UCaaS Standard Service Option	Qty of Standard Phone Sets	25.01	25.01	25.14	25.14	25.14	25.34	25.34	25.34	25.34
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	32.74	32.74	32.90	32.90	32.90	33.16	33.16	33.16	33.16
UCaaS Enhanced VOIP Option	Qty of Enhanced Phone Sets	25.01	25.01	25.14	25.14	25.14	25.34	25.34	25.34	25.34
UCaaS Receptionist VOIP Service	Qty of Receptionist Phone Sets	56.80	56.80	57.08	57.08	57.08	57.54	57.54	57.54	57.54

Attachment 10.1.5-A -- Post-Transition Phase Fees - Fixed Recurring Fees and Baseline Resource Unit Rates by Service Tower					
	Unit	Year 10	Year 11	Year 12	Year 13
Legacy WAN	per Legacy Circuit	78.14	78.14	78.14	78.14
LAN Port Charge	Per Qty of Server, PC Support, MFD	12.74	12.74	12.74	12.74
LAN - <=24 Ports	per Site	N/A	N/A	N/A	N/A
LAN - 25-50 Ports	per Site	N/A	N/A	N/A	N/A
LAN - 51-200 Ports	per Site	N/A	N/A	N/A	N/A
LAN - 201-500 Ports	per Site	N/A	N/A	N/A	N/A
LAN - 501-2000 Ports	per Site	N/A	N/A	N/A	N/A
Legacy LAN	per Legacy Csite	35.57	35.57	35.57	35.57
Managed Router Services Management Fee	Fixed Recurring	53,173.01	53,173.01	53,173.01	53,173.01
Managed Router - Service Initiation and Move - 64Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 128Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 256Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 512Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 768Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 1.536Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 3.072Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 6.144Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 45Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A
Managed Router - 64Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router - 128Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router - 256Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router - 512Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router - 768Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router - 1.536Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router - 3.072Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router - 6.144Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router - 45Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router Internet Access - 64Kbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access - 128Kbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access - 256Kbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access - 512Kbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access - 768Kbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access - 1.536Mbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access - 3.072Mbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access - 6.144Mbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access - 45Mbps	Per Managed Router	N/A	N/A	N/A	N/A
Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	639.28	639.28	639.28	639.28
Upgrade to Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	525.66	525.66	525.66	525.66
Secure Light Weight Access Point (LWAP) - Recurring	Qty of Secure LWAPS deployed	124.41	124.41	124.41	124.41
Enterprise Remote Connection Service (ERCS) Installation	Per Router (One-time)	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS) De-Installation	Per Router (One-time)	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS)	Per Router (Recurring)	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS) with Wi-Fi enabled	Per Router with enabled Wi-Fi (Recurring)	N/A	N/A	N/A	N/A
Voice Network					
Management Services	Fixed Recurring	622,607.00	622,607.00	622,607.00	622,607.00
CHVS - VoIP Service Initiation	Qty of VoIP Service Initiations	52.43	52.43	52.43	52.43
CHVS - VoIP Basic Phone Set	Qty of Basic Phone Sets	18.96	18.96	18.96	18.96
CHVS - VoIP Standard Phone Set	Qty of Standard Phone Sets	23.63	23.63	23.63	23.63
CHVS - VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	26.01	26.01	26.01	26.01
CHVS - VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	60.74	60.74	60.74	60.74
CHVS - VoIP Conference Phone Set	Qty of Conference Phone Sets	37.36	37.36	37.36	37.36
CHVS - VoIP IMAC	Qty of VoIP Moves/Changes/Addds	10.48	10.48	10.48	10.48
CHVS - Unified Messaging Feature	Instance	1.83	1.83	1.83	1.83
CHVS - Auto Attendant Feature	Instance	31.46	31.46	31.46	31.46
UCaaS Basic VOIP Service	Qty of Basic Phone Sets	27.42	27.42	27.42	27.42
UCaaS Basic Service Option	Qty of Basic Phone Sets	22.85	22.85	22.85	22.85
UCaaS Standard Service	Qty of Standard Phone Sets	31.95	31.95	31.95	31.95
UCaaS Standard Service Option	Qty of Standard Phone Sets	25.34	25.34	25.34	25.34
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	33.16	33.16	33.16	33.16
UCaaS Enhanced VOIP Option	Qty of Enhanced Phone Sets	25.34	25.34	25.34	25.34
UCaaS Receptionist VOIP Service	Qty of Receptionist Phone Sets	57.54	57.54	57.54	57.54

Attachment 10.1.5-A -- Post-Transition Phase Fees - Fixed Recurring Fees and Baseline Resource Unit Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9
UCaaS Receptionist VOIP Service Option	Qty of Receptionist Phone Sets	25.01	25.01	25.14	25.14	25.14	25.34	25.34	25.34	25.34
UCaaS Conference VOIP Service	Qty of Conference Phone Sets	38.70	38.70	38.89	38.89	38.89	39.20	39.20	39.20	39.20
UCaaS Conference VOIP Service Option	Qty of Conference Phone Sets	22.56	22.56	22.67	22.67	22.67	22.85	22.85	22.85	22.85
UCaaS On-Site IMAC	Qty of IMACs	50.00	50.00	50.25	50.25	50.25	50.65	50.65	50.65	50.65
UCaaS Remote IMAC	Qty of IMACs	10.00	10.00	10.05	10.05	10.05	10.13	10.13	10.13	10.13
UCaaS Auto Attendant	Instance	55.00	55.00	55.28	55.28	55.28	55.72	55.72	55.72	55.72
Reservationless Audio Conferencing - Tier I	Per Minute	0.0383	0.0383	0.0385	0.0385	0.0385	0.0388	0.0388	0.0388	0.0388
Reservationless Audio Conferencing - Tier II	Per Minute	0.0352	0.0352	0.0354	0.0354	0.0354	0.0357	0.0357	0.0357	0.0357
Reservationless Audio Conferencing - Tier III	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Operator Assisted Audio Conferencing	Per Minute	0.1542	0.1542	0.1550	0.1550	0.1550	0.1562	0.1562	0.1562	0.1562
Special Event Audio Conferencing	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Conference Record Option	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing - No Show Fee	Per Participant	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing - Approved Participant List	Per Participant	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - Digital	Per Request for a CD or a Digital Download	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - CD Indexing	Per CD	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - Tape	Per Request for Tape	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - Q&A Session	Per Request	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - Fax Delivery	Per Request	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier I	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier II	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier III	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier IV	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier V	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier VI	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing Overage	Per Quarter Hour per User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 Overage	Per Attendee per Meeting	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH30 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH30 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH30 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH30 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH30 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH30 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH50 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH50 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH50 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH50 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH50 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH50 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH100 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH100 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH100 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH100 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH100 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH100 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter Overage	Per Attendee per Meeting	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Security										
Management Services	Fixed Recurring	254,850	254,850	256,124.00	256,124.00	256,124.00	258,173.00	258,173.00	258,173.00	258,173.00
Number of Servers (All Classes)	Total Server Count	268.10	268.10	269.44	269.44	269.44	271.60	271.60	271.60	271.60
Enterprise VPN 2-Factor Authentication Service (One-time)	Per key fob issued	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW - Service Initiation and Move	Per Firewall (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.5-A -- Post-Transition Phase Fees - Fixed Recurring Fees and Baseline Resource Unit Rates by Service Tower

	Unit	Year 10	Year 11	Year 12	Year 13
UCaaS Receptionist VOIP Service Option	Qty of Receptionist Phone Sets	25.34	25.34	25.34	25.34
UCaaS Conference VOIP Service	Qty of Conference Phone Sets	39.20	39.20	39.20	39.20
UCaaS Conference VOIP Service Option	Qty of Conference Phone Sets	22.85	22.85	22.85	22.85
UCaaS On-Site IMAC	Qty of IMACs	50.65	50.65	50.65	50.65
UCaaS Remote IMAC	Qty of IMACs	10.13	10.13	10.13	10.13
UCaaS Auto Attendant	Instance	55.72	55.72	55.72	55.72
Reservationless Audio Conferencing - Tier I	Per Minute	0.0388	0.0388	0.0388	0.0388
Reservationless Audio Conferencing - Tier II	Per Minute	0.0357	0.0357	0.0357	0.0357
Reservationless Audio Conferencing - Tier III	Per Minute	N/A	N/A	N/A	N/A
Operator Assisted Audio Conferencing	Per Minute	0.1562	0.1562	0.1562	0.1562
Special Event Audio Conferencing	Per Minute	N/A	N/A	N/A	N/A
Conference Record Option	Per Minute	N/A	N/A	N/A	N/A
Audio Conferencing - No Show Fee	Per Participant	N/A	N/A	N/A	N/A
Audio Conferencing - Approved Participant List	Per Participant	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - Digital	Per Request for a CD or a Digital Download	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - CD Indexing	Per CD	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - Tape	Per Request for Tape	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - Q&A Session	Per Request	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - Fax Delivery	Per Request	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing	Per Minute	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier I	Per Concurrent User	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier II	Per Concurrent User	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier III	Per Concurrent User	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier IV	Per Concurrent User	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier V	Per Concurrent User	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier VI	Per Concurrent User	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing Overage	Per Quarter Hour per User	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier I	Per Named Host	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier II	Per Named Host	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier III	Per Named Host	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier V	Per Named Host	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 Overage	Per Attendee per Meeting	N/A	N/A	N/A	N/A
TrainingCenter NH30 - Tier I	Per Named Host	N/A	N/A	N/A	N/A
TrainingCenter NH30 - Tier II	Per Named Host	N/A	N/A	N/A	N/A
TrainingCenter NH30 - Tier III	Per Named Host	N/A	N/A	N/A	N/A
TrainingCenter NH30 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A
TrainingCenter NH30 - Tier V	Per Named Host	N/A	N/A	N/A	N/A
TrainingCenter NH30 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A
TrainingCenter NH50 - Tier I	Per Named Host	N/A	N/A	N/A	N/A
TrainingCenter NH50 - Tier II	Per Named Host	N/A	N/A	N/A	N/A
TrainingCenter NH50 - Tier III	Per Named Host	N/A	N/A	N/A	N/A
TrainingCenter NH50 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A
TrainingCenter NH50 - Tier V	Per Named Host	N/A	N/A	N/A	N/A
TrainingCenter NH50 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A
TrainingCenter NH100 - Tier I	Per Named Host	N/A	N/A	N/A	N/A
TrainingCenter NH100 - Tier II	Per Named Host	N/A	N/A	N/A	N/A
TrainingCenter NH100 - Tier III	Per Named Host	N/A	N/A	N/A	N/A
TrainingCenter NH100 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A
TrainingCenter NH100 - Tier V	Per Named Host	N/A	N/A	N/A	N/A
TrainingCenter NH100 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A
TrainingCenter Overage	Per Attendee per Meeting	N/A	N/A	N/A	N/A
Security					
Management Services	Fixed Recurring	258,173.00	258,173.00	258,173.00	258,173.00
Number of Servers (All Classes)	Total Server Count	271.60	271.60	271.60	271.60
Enterprise VPN 2-Factor Authentication Service (One-time)	Per key fob issued	N/A	N/A	N/A	N/A
Managed FW - Service Initiation and Move	Per Firewall (Non-Recurring)	N/A	N/A	N/A	N/A

Attachment 10.1.5-A -- Post-Transition Phase Fees - Fixed Recurring Fees and Baseline Resource Unit Rates by Service Tower										
	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9
Managed FW – ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW – Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Help Desk										
Management Services	Fixed Recurring	212,514	212,514	213,577.00	213,577.00	213,577.00	215,286.00	215,286.00	215,286.00	215,286.00
Help Desk Services	Qty of PCs	9.48	9.48	9.53	9.53	9.53	9.61	9.61	9.61	9.61
Legacy Help Desk	Qty of PCs and Servers	N/A	3.21	3.22	3.22	3.22	3.25	3.25	3.25	3.25
Internal Applications / Chargeback										
Management Services	Fixed Recurring	28,555	28,555	28,698.00	28,698.00	28,698.00	28,928.00	28,928.00	28,928.00	28,928.00
Support	FTEs	10,443.93	10,443.93	10,496.15	10,496.15	10,496.15	10,580.12	10,580.12	10,580.12	10,580.12
Microsoft										
Microsoft Fixed Fee	Fixed Recurring	1,037,553	1,037,553	1,042,741.00	1,042,741.00	941,863.00	949,398.00	746,028.00	746,028.00	746,028.00
Fixed Price Adjustment		-2,079,251	-2,079,251	-2,089,647.00	-1,733,075.00	-1,733,075.00	-1,746,940.00	-1,746,940.00	-1,746,940.00	-1,746,940.00

*The term Contract Year six Truncated shall mean the time period from July 1, 2011 through November 30, 2011, the term Contract Year six Stub shall mean the time period from December 1, 2011 to June 31, 2012

Attachment 10.1.5-A -- Post-Transition Phase Fees - Fixed Recurring Fees and Baseline Resource Unit Rates by Service Tower					
	Unit	Year 10	Year 11	Year 12	Year 13
Managed FW – ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A
Managed FW – Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A
Help Desk					
Management Services	Fixed Recurring	215,286.00	215,286.00	215,286.00	215,286.00
Help Desk Services	Qty of PCs	9.61	9.61	9.61	9.61
Legacy Help Desk	Qty of PCs and Servers	3.25	3.25	3.25	3.25
Internal Applications / Chargeback					
Management Services	Fixed Recurring	28,928.00	28,928.00	28,928.00	28,928.00
Support	FTEs	10,580.12	10,580.12	10,580.12	10,580.12
Microsoft					
Microsoft Fixed Fee	Fixed Recurring	746,028.00	746,028.00	746,028.00	746,028.00
Fixed Price Adjustment		-1,746,940.00	-1,746,940.00	-1,746,940.00	-1,746,940.00

*The term Contract Year six Truncated shall mean the time period from July 1, 2011 through November 30, 2011 to June 30, 2012

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7
Data Center (Mainframe/Server)								
Data Center (Mainframe/Server)								
Mainframe Processing								
Mainframe Processing - z/OS	Per installed MIPS	935.56	935.56	940.24	940.24	940.24	947.76	947.76
Mainframe Storage - z/OS	Per Gbyte	5.30	5.30	5.33	5.33	5.33	5.37	5.37
Mainframe Tape Storage - z/OS	Per Gbyte	1.24	1.24	1.25	1.25	1.25	1.26	1.26
Mainframe Processing - UNISYS	Per installed HW/SW MIPS	213.47	213.47	214.54	214.54	214.54	216.26	216.26
Mainframe Storage - UNISYS	Per Gbyte	5.45	5.45	5.48	5.48	5.48	5.52	5.52
Mainframe Tape Storage - UNISYS	Per Gbyte	1.24	1.24	1.25	1.25	1.25	1.26	1.26
Mainframe Print CESC	1000 lines	0.99	0.99	0.99	0.99	0.99	1.00	1.00
Unix Servers								
UNIX								
Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	951.64	808.90	812.94	812.94	812.94	819.44	819.44
Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,831.80	1,557.03	1,564.82	1,564.82	1,564.82	1,577.34	1,577.34
Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	5,582.69	5,303.56	5,330.08	5,330.08	5,330.08	5,372.72	5,372.72
Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	7,722.14	7,722.15	7,760.76	7,760.76	7,760.76	7,822.85	7,822.85
Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	808.89	687.56	691.00	691.00	691.00	696.53	696.53
Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,557.03	1,323.48	1,330.10	1,330.10	1,330.10	1,340.74	1,340.74
Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	4,745.29	4,508.03	4,530.57	4,530.57	4,530.57	4,566.81	4,566.81
Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	6,563.82	6,563.83	6,596.65	6,596.65	6,596.65	6,649.42	6,649.42
Unix Servers - Disaster Recovery								
Tier 1 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	951.64	951.64	956.40	956.40	956.40	964.05	964.05
Tier 1 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,831.80	1,831.80	1,840.96	1,840.96	1,840.96	1,855.69	1,855.69
Tier 1 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	5,582.69	5,582.69	5,610.60	5,610.60	5,610.60	5,655.48	5,655.48
Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	7,722.14	7,722.14	7,760.75	7,760.75	7,760.75	7,822.84	7,822.84
Tier 1 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	808.89	808.89	812.93	812.93	812.93	819.43	819.43
Tier 1 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,557.03	1,557.03	1,564.82	1,564.82	1,564.82	1,577.34	1,577.34
Tier 1 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	4,745.29	4,745.29	4,769.02	4,769.02	4,769.02	4,807.17	4,807.17
Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	6,563.82	6,563.82	6,596.64	6,596.64	6,596.64	6,649.41	6,649.41
Tier 2 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	761.31	761.31	765.12	765.12	765.12	771.24	771.24
Tier 2 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,465.44	1,465.44	1,472.77	1,472.77	1,472.77	1,484.55	1,484.55
Tier 2 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	4,466.15	4,466.15	4,488.48	4,488.48	4,488.48	4,524.39	4,524.39
Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	6,177.71	6,177.71	6,208.60	6,208.60	6,208.60	6,258.27	6,258.27
Tier 2 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	647.11	647.11	650.35	650.35	650.35	655.55	655.55
Tier 2 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,245.62	1,245.62	1,251.85	1,251.85	1,251.85	1,261.86	1,261.86
Tier 2 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	3,796.23	3,796.23	3,815.21	3,815.21	3,815.21	3,845.73	3,845.73
Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	5,251.06	5,251.06	5,277.32	5,277.32	5,277.32	5,319.54	5,319.54
Tier 3 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	666.15	666.15	669.48	669.48	669.48	674.84	674.84
Tier 3 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,282.26	1,282.26	1,288.67	1,288.67	1,288.67	1,298.98	1,298.98
Tier 3 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,907.88	3,907.88	3,927.42	3,927.42	3,927.42	3,958.84	3,958.84
Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	5,405.50	5,405.50	5,432.53	5,432.53	5,432.53	5,475.99	5,475.99
Tier 3 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	566.22	566.22	569.05	569.05	569.05	573.60	573.60
Tier 3 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,089.92	1,089.92	1,095.37	1,095.37	1,095.37	1,104.13	1,104.13
Tier 3 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	3,321.70	3,321.70	3,338.31	3,338.31	3,338.31	3,365.02	3,365.02
Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	4,594.68	4,594.68	4,617.65	4,617.65	4,617.65	4,654.59	4,654.59
Tier 4 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	570.99	570.99	573.84	573.84	573.84	578.43	578.43
Tier 4 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,099.08	1,099.08	1,104.58	1,104.58	1,104.58	1,113.42	1,113.42
Tier 4 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,349.61	3,349.61	3,366.36	3,366.36	3,366.36	3,393.29	3,393.29
Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	4,633.29	4,633.29	4,656.46	4,656.46	4,656.46	4,693.71	4,693.71
Tier 4 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	485.34	485.34	487.77	487.77	487.77	491.67	491.67
Tier 4 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	934.22	934.22	938.89	938.89	938.89	946.40	946.40
Tier 4 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	2,847.17	2,847.17	2,861.41	2,861.41	2,861.41	2,884.30	2,884.30
Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	3,938.29	3,938.29	3,957.98	3,957.98	3,957.98	3,989.64	3,989.64
Tier 5 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	570.99	570.99	573.84	573.84	573.84	578.43	578.43
Tier 5 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,099.08	1,099.08	1,104.58	1,104.58	1,104.58	1,113.42	1,113.42
Tier 5 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,349.61	3,349.61	3,366.36	3,366.36	3,366.36	3,393.29	3,393.29
Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	4,633.29	4,633.29	4,656.46	4,656.46	4,656.46	4,693.71	4,693.71
Tier 5 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	485.34	485.34	487.77	487.77	487.77	491.67	491.67
Tier 5 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	934.22	934.22	938.89	938.89	938.89	946.40	946.40
Tier 5 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	2,847.17	2,847.17	2,861.41	2,861.41	2,861.41	2,884.30	2,884.30
Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	3,938.29	3,938.29	3,957.98	3,957.98	3,957.98	3,989.64	3,989.64
Tier 6 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	570.99	570.99	573.84	573.84	573.84	578.43	578.43
Tier 6 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,099.08	1,099.08	1,104.58	1,104.58	1,104.58	1,113.42	1,113.42
Tier 6 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,349.61	3,349.61	3,366.36	3,366.36	3,366.36	3,393.29	3,393.29
Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	4,633.29	4,633.29	4,656.46	4,656.46	4,656.46	4,693.71	4,693.71
Tier 6 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	485.34	485.34	487.77	487.77	487.77	491.67	491.67
Tier 6 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	934.22	934.22	938.89	938.89	938.89	946.40	946.40

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower

	Unit	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Data Center (Mainframe/Server)							
Data Center (Mainframe/Server)							
Mainframe Processing							
Mainframe Processing - z/OS	Per installed MIPS	947.76	947.76	947.76	947.76	947.76	947.76
Mainframe Storage - z/OS	Per Gbyte	5.37	5.37	5.37	5.37	5.37	5.37
Mainframe Tape Storage - z/OS	Per Gbyte	1.26	1.26	1.26	1.26	1.26	1.26
Mainframe Processing - UNISYS	Per installed HW/SW MIPS	216.26	216.26	216.26	216.26	216.26	216.26
Mainframe Storage - UNISYS	Per Gbyte	5.52	5.52	5.52	5.52	5.52	5.52
Mainframe Tape Storage - UNISYS	Per Gbyte	1.26	1.26	1.26	1.26	1.26	1.26
Mainframe Print CESC	1000 lines	1.00	1.00	1.00	1.00	1.00	1.00
Unix Servers							
UNIX							
Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	819.44	819.44	819.44	819.44	819.44	819.44
Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,577.34	1,577.34	1,577.34	1,577.34	1,577.34	1,577.34
Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	5,372.72	5,372.72	5,372.72	5,372.72	5,372.72	5,372.72
Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	7,822.85	7,822.85	7,822.85	7,822.85	7,822.85	7,822.85
Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	696.53	696.53	696.53	696.53	696.53	696.53
Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,340.74	1,340.74	1,340.74	1,340.74	1,340.74	1,340.74
Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	4,566.81	4,566.81	4,566.81	4,566.81	4,566.81	4,566.81
Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	6,649.42	6,649.42	6,649.42	6,649.42	6,649.42	6,649.42
Unix Servers - Disaster Recovery							
Tier 1 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	964.05	964.05	964.05	964.05	964.05	964.05
Tier 1 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,855.69	1,855.69	1,855.69	1,855.69	1,855.69	1,855.69
Tier 1 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	5,655.48	5,655.48	5,655.48	5,655.48	5,655.48	5,655.48
Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	7,822.84	7,822.84	7,822.84	7,822.84	7,822.84	7,822.84
Tier 1 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	819.43	819.43	819.43	819.43	819.43	819.43
Tier 1 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,577.34	1,577.34	1,577.34	1,577.34	1,577.34	1,577.34
Tier 1 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	4,807.17	4,807.17	4,807.17	4,807.17	4,807.17	4,807.17
Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	6,649.41	6,649.41	6,649.41	6,649.41	6,649.41	6,649.41
Tier 2 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	771.24	771.24	771.24	771.24	771.24	771.24
Tier 2 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,484.55	1,484.55	1,484.55	1,484.55	1,484.55	1,484.55
Tier 2 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	4,524.39	4,524.39	4,524.39	4,524.39	4,524.39	4,524.39
Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	6,258.27	6,258.27	6,258.27	6,258.27	6,258.27	6,258.27
Tier 2 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	655.55	655.55	655.55	655.55	655.55	655.55
Tier 2 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,261.86	1,261.86	1,261.86	1,261.86	1,261.86	1,261.86
Tier 2 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	3,845.73	3,845.73	3,845.73	3,845.73	3,845.73	3,845.73
Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	5,319.54	5,319.54	5,319.54	5,319.54	5,319.54	5,319.54
Tier 3 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	674.84	674.84	674.84	674.84	674.84	674.84
Tier 3 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,298.98	1,298.98	1,298.98	1,298.98	1,298.98	1,298.98
Tier 3 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,958.84	3,958.84	3,958.84	3,958.84	3,958.84	3,958.84
Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	5,475.99	5,475.99	5,475.99	5,475.99	5,475.99	5,475.99
Tier 3 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	573.60	573.60	573.60	573.60	573.60	573.60
Tier 3 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,104.13	1,104.13	1,104.13	1,104.13	1,104.13	1,104.13
Tier 3 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	3,365.02	3,365.02	3,365.02	3,365.02	3,365.02	3,365.02
Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	4,654.59	4,654.59	4,654.59	4,654.59	4,654.59	4,654.59
Tier 4 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	578.43	578.43	578.43	578.43	578.43	578.43
Tier 4 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,113.42	1,113.42	1,113.42	1,113.42	1,113.42	1,113.42
Tier 4 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,393.29	3,393.29	3,393.29	3,393.29	3,393.29	3,393.29
Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	4,693.71	4,693.71	4,693.71	4,693.71	4,693.71	4,693.71
Tier 4 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	491.67	491.67	491.67	491.67	491.67	491.67
Tier 4 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	946.40	946.40	946.40	946.40	946.40	946.40
Tier 4 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	2,884.30	2,884.30	2,884.30	2,884.30	2,884.30	2,884.30
Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	3,989.64	3,989.64	3,989.64	3,989.64	3,989.64	3,989.64
Tier 5 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	578.43	578.43	578.43	578.43	578.43	578.43
Tier 5 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,113.42	1,113.42	1,113.42	1,113.42	1,113.42	1,113.42
Tier 5 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,393.29	3,393.29	3,393.29	3,393.29	3,393.29	3,393.29
Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	4,693.71	4,693.71	4,693.71	4,693.71	4,693.71	4,693.71
Tier 5 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	491.67	491.67	491.67	491.67	491.67	491.67
Tier 5 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	946.40	946.40	946.40	946.40	946.40	946.40
Tier 5 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	2,884.30	2,884.30	2,884.30	2,884.30	2,884.30	2,884.30
Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	3,989.64	3,989.64	3,989.64	3,989.64	3,989.64	3,989.64
Tier 6 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	578.43	578.43	578.43	578.43	578.43	578.43
Tier 6 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,113.42	1,113.42	1,113.42	1,113.42	1,113.42	1,113.42
Tier 6 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,393.29	3,393.29	3,393.29	3,393.29	3,393.29	3,393.29
Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	4,693.71	4,693.71	4,693.71	4,693.71	4,693.71	4,693.71
Tier 6 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	491.67	491.67	491.67	491.67	491.67	491.67
Tier 6 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	946.40	946.40	946.40	946.40	946.40	946.40

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower								
	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7
Tier 6 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	2,847.17	2,847.17	2,861.41	2,861.41	2,861.41	2,884.30	2,884.30
Tier 6 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	3,938.29	3,938.29	3,957.98	3,957.98	3,957.98	3,989.64	3,989.64
NT/Win/Other Servers	NT/Win/Other							
NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	503.92	428.34	430.48	430.48	430.48	433.92	433.92
NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	970.35	824.80	828.92	828.92	828.92	835.55	835.55
NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	1,404.06	1,404.06	1,411.08	1,411.08	1,411.08	1,422.37	1,422.37
NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,942.14	1,845.04	1,854.27	1,854.27	1,854.27	1,869.10	1,869.10
NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	428.33	364.09	365.91	365.91	365.91	368.84	368.84
NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	824.79	701.08	704.59	704.59	704.59	710.23	710.23
NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	1,193.45	1,193.45	1,199.42	1,199.42	1,199.42	1,209.02	1,209.02
NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	1,650.82	1,568.28	1,576.12	1,576.12	1,576.12	1,588.73	1,588.73
NT Win & Other - Disaster Recovery								
Tier 1 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	503.92	503.92	506.44	506.44	506.44	510.49	510.49
Tier 1 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	970.35	970.35	975.20	975.20	975.20	983.00	983.00
Tier 1 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	1,404.06	1,404.06	1,411.08	1,411.08	1,411.08	1,422.37	1,422.37
Tier 1 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,942.14	1,942.14	1,951.85	1,951.85	1,951.85	1,967.46	1,967.46
Tier 1 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	428.33	428.33	430.47	430.47	430.47	433.91	433.91
Tier 1 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	824.79	824.79	828.91	828.91	828.91	835.54	835.54
Tier 1 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	1,193.45	1,193.45	1,199.42	1,199.42	1,199.42	1,209.02	1,209.02
Tier 1 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	1,650.82	1,650.82	1,659.07	1,659.07	1,659.07	1,672.34	1,672.34
Tier 2 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	403.13	403.13	405.15	405.15	405.15	408.39	408.39
Tier 2 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	776.28	776.28	780.16	780.16	780.16	786.40	786.40
Tier 2 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	1,123.24	1,123.24	1,128.86	1,128.86	1,128.86	1,137.89	1,137.89
Tier 2 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,553.72	1,553.72	1,561.49	1,561.49	1,561.49	1,573.98	1,573.98
Tier 2 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	342.66	342.66	344.37	344.37	344.37	347.12	347.12
Tier 2 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	659.84	659.84	663.14	663.14	663.14	668.45	668.45
Tier 2 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	954.76	954.76	959.53	959.53	959.53	967.21	967.21
Tier 2 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	1,320.66	1,320.66	1,327.26	1,327.26	1,327.26	1,337.88	1,337.88
Tier 3 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	352.74	352.74	354.50	354.50	354.50	357.34	357.34
Tier 3 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	679.25	679.25	682.65	682.65	682.65	688.11	688.11
Tier 3 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	982.85	982.85	987.76	987.76	987.76	995.66	995.66
Tier 3 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,359.50	1,359.50	1,366.30	1,366.30	1,366.30	1,377.23	1,377.23
Tier 3 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	299.83	299.83	301.33	301.33	301.33	303.74	303.74
Tier 3 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	577.36	577.36	580.25	580.25	580.25	584.89	584.89
Tier 3 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	835.42	835.42	839.60	839.60	839.60	846.32	846.32
Tier 3 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	1,155.57	1,155.57	1,161.35	1,161.35	1,161.35	1,170.64	1,170.64
Tier 4 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	302.35	302.35	303.86	303.86	303.86	306.29	306.29
Tier 4 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	582.21	582.21	585.12	585.12	585.12	589.80	589.80
Tier 4 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	842.44	842.44	846.65	846.65	846.65	853.42	853.42
Tier 4 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,165.28	1,165.28	1,171.11	1,171.11	1,171.11	1,180.48	1,180.48

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower							
	Unit	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Tier 6 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	2,884.30	2,884.30	2,884.30	2,884.30	2,884.30	2,884.30
Tier 6 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	3,989.64	3,989.64	3,989.64	3,989.64	3,989.64	3,989.64
NT/Win&Other Servers	NT/Win&Other						
NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	433.92	433.92	433.92	433.92	433.92	433.92
NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	835.55	835.55	835.55	835.55	835.55	835.55
NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	1,422.37	1,422.37	1,422.37	1,422.37	1,422.37	1,422.37
NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,869.10	1,869.10	1,869.10	1,869.10	1,869.10	1,869.10
NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	368.84	368.84	368.84	368.84	368.84	368.84
NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	710.23	710.23	710.23	710.23	710.23	710.23
NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	1,209.02	1,209.02	1,209.02	1,209.02	1,209.02	1,209.02
NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	1,588.73	1,588.73	1,588.73	1,588.73	1,588.73	1,588.73
NT Win & Other - Disaster Recovery							
Tier 1 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	510.49	510.49	510.49	510.49	510.49	510.49
Tier 1 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	983.00	983.00	983.00	983.00	983.00	983.00
Tier 1 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	1,422.37	1,422.37	1,422.37	1,422.37	1,422.37	1,422.37
Tier 1 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,967.46	1,967.46	1,967.46	1,967.46	1,967.46	1,967.46
Tier 1 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	433.91	433.91	433.91	433.91	433.91	433.91
Tier 1 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	835.54	835.54	835.54	835.54	835.54	835.54
Tier 1 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	1,209.02	1,209.02	1,209.02	1,209.02	1,209.02	1,209.02
Tier 1 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	1,672.34	1,672.34	1,672.34	1,672.34	1,672.34	1,672.34
Tier 2 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	408.39	408.39	408.39	408.39	408.39	408.39
Tier 2 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	786.40	786.40	786.40	786.40	786.40	786.40
Tier 2 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	1,137.89	1,137.89	1,137.89	1,137.89	1,137.89	1,137.89
Tier 2 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,573.98	1,573.98	1,573.98	1,573.98	1,573.98	1,573.98
Tier 2 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	347.12	347.12	347.12	347.12	347.12	347.12
Tier 2 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	668.45	668.45	668.45	668.45	668.45	668.45
Tier 2 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	967.21	967.21	967.21	967.21	967.21	967.21
Tier 2 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	1,337.88	1,337.88	1,337.88	1,337.88	1,337.88	1,337.88
Tier 3 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	357.34	357.34	357.34	357.34	357.34	357.34
Tier 3 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	688.11	688.11	688.11	688.11	688.11	688.11
Tier 3 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	995.66	995.66	995.66	995.66	995.66	995.66
Tier 3 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,377.23	1,377.23	1,377.23	1,377.23	1,377.23	1,377.23
Tier 3 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	303.74	303.74	303.74	303.74	303.74	303.74
Tier 3 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	584.89	584.89	584.89	584.89	584.89	584.89
Tier 3 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	846.32	846.32	846.32	846.32	846.32	846.32
Tier 3 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	1,170.64	1,170.64	1,170.64	1,170.64	1,170.64	1,170.64
Tier 4 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	306.29	306.29	306.29	306.29	306.29	306.29
Tier 4 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	589.80	589.80	589.80	589.80	589.80	589.80
Tier 4 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	853.42	853.42	853.42	853.42	853.42	853.42
Tier 4 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower								
	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7
Tier 4 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	257.00	257.00	258.29	258.29	258.29	260.36	260.36
Tier 4 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	494.88	494.88	497.35	497.35	497.35	501.33	501.33
Tier 4 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	716.07	716.07	719.65	719.65	719.65	725.41	725.41
Tier 4 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	990.49	990.49	995.44	995.44	995.44	1,003.40	1,003.40
Tier 5 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	302.35	302.35	303.86	303.86	303.86	306.29	306.29
Tier 5 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	582.21	582.21	585.12	585.12	585.12	589.80	589.80
Tier 5 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	842.44	842.44	846.65	846.65	846.65	853.42	853.42
Tier 5 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,165.28	1,165.28	1,171.11	1,171.11	1,171.11	1,180.48	1,180.48
Tier 5 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	257.00	257.00	258.29	258.29	258.29	260.36	260.36
Tier 5 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	494.88	494.88	497.35	497.35	497.35	501.33	501.33
Tier 5 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	716.07	716.07	719.65	719.65	719.65	725.41	725.41
Tier 5 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	990.49	990.49	995.44	995.44	995.44	1,003.40	1,003.40
Tier 6 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	302.35	302.35	303.86	303.86	303.86	306.29	306.29
Tier 6 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	582.21	582.21	585.12	585.12	585.12	589.80	589.80
Tier 6 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	842.44	842.44	846.65	846.65	846.65	853.42	853.42
Tier 6 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,165.28	1,165.28	1,171.11	1,171.11	1,171.11	1,180.48	1,180.48
Tier 6 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	257.00	257.00	258.29	258.29	258.29	260.36	260.36
Tier 6 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	494.88	494.88	497.35	497.35	497.35	501.33	501.33
Tier 6 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	716.07	716.07	719.65	719.65	719.65	725.41	725.41
Tier 6 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	990.49	990.49	995.44	995.44	995.44	1,003.40	1,003.40
Other								
Legacy Server	Qty of Legacy Servers	0.00	433.93	436.10	436.10	436.10	439.59	439.59
Storage								
Storage Tier 1 at CESC	per Gigabyte	2.48	2.48	2.49	2.49	2.49	2.51	2.51
Storage Tier 2 at CESC	per Gigabyte	2.24	2.24	2.25	2.25	2.25	2.27	2.27
Storage Tier 2 outside of CESC	per Gigabyte	2.33	2.33	2.34	2.34	2.34	2.36	2.36
Storage DASD (Direct Access Storage Device)	per Gigabyte	1.99	1.99	2.00	2.00	2.00	2.02	2.02
Storage Tier 2 at CESC no Backup	per Gigabyte	1.12	1.12	1.13	1.13	1.13	1.14	1.14
Storage DASD no Backup	per Gigabyte	0.80	0.80	0.80	0.80	0.80	0.81	0.81
DR Storage RUs								
Tier 1 - DR - Allocated Storage	Per Gbyte	2.06	2.06	2.07	2.07	2.07	2.09	2.09
Tier 2 - DR - Allocated Storage	Per Gbyte	2.06	2.06	2.07	2.07	2.07	2.09	2.09
Tier 3 - DR - Allocated Storage	Per Gbyte	1.34	1.34	1.35	1.35	1.35	1.36	1.36
Tier 4 - DR - Allocated Storage	Per Gbyte	1.34	1.34	1.35	1.35	1.35	1.36	1.36
Tier 5 - DR - Allocated Storage	Per Gbyte	1.34	1.34	1.35	1.35	1.35	1.36	1.36
Tier 6 - DR - Allocated Storage	Per Gbyte	1.34	1.34	1.35	1.35	1.35	1.36	1.36
Desktop Services								
PC Support - Desktops								
5 year refresh rate	Qty of PCs	11.39	11.39	11.45	11.45	11.45	11.54	11.54
PC Support - Laptops								
4 year refresh rate	Qty of PCs	11.21	11.21	11.27	11.27	11.27	11.36	11.36
PC Support - Tablet								
4 year refresh rate	Qty of PCs	14.51	14.51	14.58	14.58	14.58	14.70	14.70
Legacy PCs	Qty of Legacy PCs	0.00	15.28	15.36	15.36	15.36	15.48	15.48
PC Support - Handhelds								
No defined refresh rate	Qty of PCs	7.76	7.76	7.80	7.80	7.80	7.86	7.86
PC Hardware Charge - Desktops								
5 year refresh rate	Qty of PCs	24.29	24.29	24.41	24.41	24.41	24.61	24.61
PC Hardware Charge - Laptops								

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower							
	Unit	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Tier 4 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	260.36	260.36	260.36	260.36	260.36	260.36
Tier 4 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	501.33	501.33	501.33	501.33	501.33	501.33
Tier 4 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	725.41	725.41	725.41	725.41	725.41	725.41
Tier 4 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40
Tier 5 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	306.29	306.29	306.29	306.29	306.29	306.29
Tier 5 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	589.80	589.80	589.80	589.80	589.80	589.80
Tier 5 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	853.42	853.42	853.42	853.42	853.42	853.42
Tier 5 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48
Tier 5 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	260.36	260.36	260.36	260.36	260.36	260.36
Tier 5 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	501.33	501.33	501.33	501.33	501.33	501.33
Tier 5 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	725.41	725.41	725.41	725.41	725.41	725.41
Tier 5 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40
Tier 6 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	306.29	306.29	306.29	306.29	306.29	306.29
Tier 6 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	589.80	589.80	589.80	589.80	589.80	589.80
Tier 6 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	853.42	853.42	853.42	853.42	853.42	853.42
Tier 6 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48
Tier 6 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	260.36	260.36	260.36	260.36	260.36	260.36
Tier 6 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	501.33	501.33	501.33	501.33	501.33	501.33
Tier 6 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	725.41	725.41	725.41	725.41	725.41	725.41
Tier 6 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40
Other							
Legacy Server	Qty of Legacy Servers	439.59	439.59	439.59	439.59	439.59	439.59
Storage							
Storage Tier 1 at CESC	per Gigabyte	2.51	2.51	2.51	2.51	2.51	2.51
Storage Tier 2 at CESC	per Gigabyte	2.27	2.27	2.27	2.27	2.27	2.27
Storage Tier 2 outside of CESC	per Gigabyte	2.36	2.36	2.36	2.36	2.36	2.36
Storage DASD (Direct Access Storage Device)	per Gigabyte	2.02	2.02	2.02	2.02	2.02	2.02
Storage Tier 2 at CESC no Backup	per Gigabyte	1.14	1.14	1.14	1.14	1.14	1.14
Storage DASD no Backup	per Gigabyte	0.81	0.81	0.81	0.81	0.81	0.81
DR Storage RUs							
Tier 1 - DR - Allocated Storage	Per Gbyte	2.09	2.09	2.09	2.09	2.09	2.09
Tier 2 - DR - Allocated Storage	Per Gbyte	2.09	2.09	2.09	2.09	2.09	2.09
Tier 3 - DR - Allocated Storage	Per Gbyte	1.36	1.36	1.36	1.36	1.36	1.36
Tier 4 - DR - Allocated Storage	Per Gbyte	1.36	1.36	1.36	1.36	1.36	1.36
Tier 5 - DR - Allocated Storage	Per Gbyte	1.36	1.36	1.36	1.36	1.36	1.36
Tier 6 - DR - Allocated Storage	Per Gbyte	1.36	1.36	1.36	1.36	1.36	1.36
Desktop Services							
PC Support - Desktops							
5 year refresh rate	Qty of PCs	11.54	11.54	11.54	11.54	11.54	11.54
PC Support - Laptops							
4 year refresh rate	Qty of PCs	11.36	11.36	11.36	11.36	11.36	11.36
PC Support - Tablet							
4 year refresh rate	Qty of PCs	14.70	14.70	14.70	14.70	14.70	14.70
Legacy PCs	Qty of Legacy PCs	15.48	15.48	15.48	15.48	15.48	15.48
PC Support - Handhelds							
No defined refresh rate	Qty of PCs	7.86	7.86	7.86	7.86	7.86	7.86
PC Hardware Charge - Desktops							
5 year refresh rate	Qty of PCs	24.61	24.61	24.61	24.61	24.61	24.61
PC Hardware Charge - Laptops							

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7
4 year refresh rate	Qty of PCs	35.75	35.75	35.93	35.93	35.93	36.22	36.22
PC Hardware - Tablet								
4 year refresh rate	Qty of PCs	51.17	51.17	51.43	51.43	51.43	51.84	51.84
PC Software								
Hard Drive Encryption for Workstations (HDEW) - DSS Shared Services	Qty of Desktops, Laptops, Tablets	N/A	7.17	7.17	7.17	7.17	7.23	7.23
Hard Drive Encryption for Workstations (HDEW)	Qty of Desktops, Laptops, Tablets	7.18	7.18	7.22	7.22	7.22	7.28	7.28
Installation for HDEW	Qty of HDEW Installations	93.15	93.15	93.62	93.62	93.62	94.37	94.37
Other								
Network Attached Printer - Category 1	per Printer	29.29	29.29	29.44	29.44	29.44	29.68	29.68
Network Attached Printer - Category 2	per Printer	73.46	73.46	73.83	73.83	73.83	74.42	74.42
Network Attached Printer - Category 3	per Printer	131.80	131.80	132.46	132.46	132.46	133.52	133.52
Network Attached Printer - Category 4	per Printer	216.84	216.84	217.92	217.92	217.92	219.66	219.66
Copier Category 1	Per Copier	163.58	163.58	164.40	164.40	164.40	165.72	165.72
Copier Category 2	Per Copier	187.59	187.59	188.53	188.53	188.53	190.04	190.04
Copier Category 3	Per Copier	248.26	248.26	249.50	249.50	249.50	251.50	251.50
Copier Category 4	Per Copier	187.44	187.44	188.38	188.38	188.38	189.89	189.89
Copier Category 5	Per Copier	205.11	205.11	206.14	206.14	206.14	207.79	207.79
Copier Category 6	Per Copier	332.17	332.17	333.83	333.83	333.83	336.50	336.50
Copier Click Category 1A	Per Click (Page)	0.0094	0.0094	0.0094	0.0094	0.0094	0.0095	0.0095
Copier Click Category 2A	Per Click (Page)	0.0090	0.0090	0.0090	0.0090	0.0090	0.0091	0.0091
Copier Click Category 3A	Per Click (Page)	0.0064	0.0064	0.0064	0.0064	0.0064	0.0065	0.0065
Copier Click Category 4A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 4B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516	0.0516
Copier Click Category 5A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 5B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516	0.0516
Copier Click Category 6A	Per Click (Page)	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059
Copier Click Category 6B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516	0.0516
IMACs for PCs	Qty of IMACs	106.32	106.32	106.85	106.85	106.85	107.70	107.70
Messaging Services								
Messaging & Mailbox Services	Qty of email boxes	9.36	9.36	9.41	9.41	9.41	9.49	9.49
Legacy Email Services	Qty of Legacy Email Boxes	0.00	3.00	3.02	3.02	3.02	3.04	3.04
Enterprise Handheld Services - Blackberry	Qty of Blackberry Devices	10.81	10.81	10.86	10.86	10.86	10.95	10.95
Enterprise Handheld Services - non -Blackberry	Qty of non-Blackberry Devices	10.81	10.81	10.86	10.86	10.86	10.95	10.95
Hosted Mail Archiving Service	Per Elected Email Box	N/A	N/A	N/A	N/A	N/A	4.00	4.00
Hosted Mail Archiving Service - Data Migration	Per Gigabyte	N/A	N/A	N/A	N/A	N/A	110.00	110.00
Network Data								
User/Device Ports	# of Ports	28.56	N/A	N/A	N/A	N/A	N/A	N/A
IMACs for Data Network	Qty of IMACs	16.51	16.51	16.59	16.59	16.59	16.72	16.72
WAN - 56Kbps	per Circuit	N/A	N/A	N/A	320.00	320.00	322.56	322.56
WAN - 128Kbps	per Circuit	N/A	560.30	563.10	563.10	563.10	567.60	567.60
WAN - 256Kbps	per Circuit	N/A	590.72	593.67	593.67	593.67	598.42	598.42
WAN - 512Kbps	per Circuit	N/A	615.35	618.43	618.43	618.43	623.38	623.38
WAN - 768Kbps	per Circuit	N/A	800.00	804.00	804.00	804.00	810.43	810.43
WAN - 1.024Mbps	per Circuit	N/A	831.02	835.18	835.18	835.18	841.86	841.86
WAN - 1.536Mbps	per Circuit	N/A	924.60	929.22	929.22	929.22	936.65	936.65
WAN - 3.072Mbps	per Circuit	N/A	1,912.89	1,922.45	1,922.45	1,922.45	1,937.83	1,937.83
WAN - 4.608 Mbps	per Circuit	N/A	2,518.82	2,531.41	2,531.41	2,531.41	2,551.66	2,551.66
WAN - 6.144Mbps	per Circuit	N/A	3,071.87	3,087.23	3,087.23	3,087.23	3,111.93	3,111.93
WAN - 45Mbps	per Circuit	N/A	5,281.15	5,307.56	5,307.56	5,307.56	5,350.02	5,350.02
WAN - 50Mbps	per Circuit	N/A	8,314.96	8,356.53	8,356.53	8,356.53	8,423.38	8,423.38
WAN - 150 Mbps - 155Mbps	per Circuit	N/A	14,277.16	14,348.55	14,348.55	14,348.55	14,463.34	14,463.34
Legacy WAN	per Legacy Circuit	0.00	77.13	77.52	77.52	77.52	78.14	78.14
LAN Port Charge	Per Qty of Server, PC Support, MFD	N/A	N/A	N/A	12.00	12.00	12.10	12.10
LAN - <=24 Ports	per Site	N/A	103.55	104.07	N/A	N/A	N/A	N/A
LAN - 25-50 Ports	per Site	N/A	330.47	332.12	N/A	N/A	N/A	N/A
LAN - 51-200 Ports	per Site	N/A	1,354.71	1,361.48	N/A	N/A	N/A	N/A
LAN - 201-500 Ports	per Site	N/A	3,290.01	3,306.46	N/A	N/A	N/A	N/A
LAN - 501-2000 Ports	per Site	N/A	15,830.16	15,909.31	N/A	N/A	N/A	N/A
Legacy LAN	per Legacy Csite	0.00	35.11	35.29	35.29	35.29	35.57	35.57
Managed Router - Service Initiation and Move - 64Kbps	Per Router (Non-Recurring)	836.28	836.28	840.46	840.46	840.46	847.18	847.18
Managed Router - Service Initiation and Move - 128Kbps	Per Router (Non-Recurring)	1,235.79	1,235.79	1,241.97	1,241.97	1,241.97	1,251.91	1,251.91
Managed Router - Service Initiation and Move - 256Kbps	Per Router (Non-Recurring)	1,235.79	1,235.79	1,241.97	1,241.97	1,241.97	1,251.91	1,251.91
Managed Router - Service Initiation and Move - 512Kbps	Per Router (Non-Recurring)	1,235.79	1,235.79	1,241.97	1,241.97	1,241.97	1,251.91	1,251.91

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower							
	Unit	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
4 year refresh rate	Qty of PCs	36.22	36.22	36.22	36.22	36.22	36.22
PC Hardware - Tablet							
4 year refresh rate	Qty of PCs	51.84	51.84	51.84	51.84	51.84	51.84
PC Software							
Hard Drive Encryption for Workstations (HDEW) - DSS Shared Services	Qty of Desktops, Laptops, Tablets	7.23	7.23	7.23	7.23	7.23	7.23
Hard Drive Encryption for Workstations (HDEW)	Qty of Desktops, Laptops, Tablets	7.28	7.28	7.28	7.28	7.28	7.28
Installation for HDEW	Qty of HDEW Installations	94.37	94.37	94.37	94.37	94.37	94.37
Other							
Network Attached Printer - Category 1	per Printer	29.68	29.68	29.68	29.68	29.68	29.68
Network Attached Printer - Category 2	per Printer	74.42	74.42	74.42	74.42	74.42	74.42
Network Attached Printer - Category 3	per Printer	133.52	133.52	133.52	133.52	133.52	133.52
Network Attached Printer - Category 4	per Printer	219.66	219.66	219.66	219.66	219.66	219.66
Copier Category 1	Per Copier	165.72	165.72	165.72	165.72	165.72	165.72
Copier Category 2	Per Copier	190.04	190.04	190.04	190.04	190.04	190.04
Copier Category 3	Per Copier	251.50	251.50	251.50	251.50	251.50	251.50
Copier Category 4	Per Copier	189.89	189.89	189.89	189.89	189.89	189.89
Copier Category 5	Per Copier	207.79	207.79	207.79	207.79	207.79	207.79
Copier Category 6	Per Copier	336.50	336.50	336.50	336.50	336.50	336.50
Copier Click Category 1A	Per Click (Page)	0.0095	0.0095	0.0095	0.0095	0.0095	0.0095
Copier Click Category 2A	Per Click (Page)	0.0091	0.0091	0.0091	0.0091	0.0091	0.0091
Copier Click Category 3A	Per Click (Page)	0.0065	0.0065	0.0065	0.0065	0.0065	0.0065
Copier Click Category 4A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 4B	Per Click (Page)	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516
Copier Click Category 5A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 5B	Per Click (Page)	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516
Copier Click Category 6A	Per Click (Page)	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059
Copier Click Category 6B	Per Click (Page)	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516
IMACs for PCs	Qty of IMACs	107.70	107.70	107.70	107.70	107.70	107.70
Messaging Services							
Messaging & Mailbox Services	Qty of email boxes	9.49	9.49	9.49	9.49	9.49	9.49
Legacy Email Services	Qty of Legacy Email Boxes	3.04	3.04	3.04	3.04	3.04	3.04
Enterprise Handheld Services - Blackberry	Qty of Blackberry Devices	10.95	10.95	10.95	10.95	10.95	10.95
Enterprise Handheld Services - non-Blackberry	Qty of non-Blackberry Devices	10.95	10.95	10.95	10.95	10.95	10.95
Hosted Mail Archiving Service	Per Elected Email Box	4.00	4.00	4.00	4.00	4.00	4.00
Hosted Mail Archiving Service - Data Migration	Per Gigabyte	110.00	110.00	110.00	110.00	110.00	110.00
Network Data							
User/Device Ports	# of Ports	N/A	N/A	N/A	N/A	N/A	N/A
IMACs for Data Network	Qty of IMACs	16.72	16.72	16.72	16.72	16.72	16.72
WAN - 56Kbps	per Circuit	322.56	322.56	322.56	322.56	322.56	322.56
WAN - 128Kbps	per Circuit	567.60	567.60	567.60	567.60	567.60	567.60
WAN - 256Kbps	per Circuit	598.42	598.42	598.42	598.42	598.42	598.42
WAN - 512Kbps	per Circuit	623.38	623.38	623.38	623.38	623.38	623.38
WAN - 768Kbps	per Circuit	810.43	810.43	810.43	810.43	810.43	810.43
WAN - 1.024Mbps	per Circuit	841.86	841.86	841.86	841.86	841.86	841.86
WAN - 1.536Mbps	per Circuit	936.65	936.65	936.65	936.65	936.65	936.65
WAN - 3.072Mbps	per Circuit	1,937.83	1,937.83	1,937.83	1,937.83	1,937.83	1,937.83
WAN - 4.608 Mbps	per Circuit	2,551.66	2,551.66	2,551.66	2,551.66	2,551.66	2,551.66
WAN - 6.144Mbps	per Circuit	3,111.93	3,111.93	3,111.93	3,111.93	3,111.93	3,111.93
WAN - 45Mbps	per Circuit	5,350.02	5,350.02	5,350.02	5,350.02	5,350.02	5,350.02
WAN - 50Mbps	per Circuit	8,423.38	8,423.38	8,423.38	8,423.38	8,423.38	8,423.38
WAN - 150 Mbps - 155Mbps	per Circuit	14,463.34	14,463.34	14,463.34	14,463.34	14,463.34	14,463.34
Legacy WAN	per Legacy Circuit	78.14	78.14	78.14	78.14	78.14	0.00
LAN Port Charge	Per Qty of Server, PC Support, MFD	12.10	12.10	12.10	12.10	12.10	12.10
LAN - <=24 Ports	per Site	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 25-50 Ports	per Site	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 51-200 Ports	per Site	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 201-500 Ports	per Site	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 501-2000 Ports	per Site	N/A	N/A	N/A	N/A	N/A	N/A
Legacy LAN	per Legacy Csite	35.57	35.57	35.57	35.57	35.57	35.57
Managed Router - Service Initiation and Move - 64Kbps	Per Router (Non-Recurring)	847.18	847.18	847.18	847.18	847.18	847.18
Managed Router - Service Initiation and Move - 128Kbps	Per Router (Non-Recurring)	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91
Managed Router - Service Initiation and Move - 256Kbps	Per Router (Non-Recurring)	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91
Managed Router - Service Initiation and Move - 512Kbps	Per Router (Non-Recurring)	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7
Managed Router - Service Initiation and Move – 768Kbps	Per Router (Non-Recurring)	1,235.79	1,235.79	1,241.97	1,241.97	1,241.97	1,251.91	1,251.91
Managed Router - Service Initiation and Move – 1.536Mbps	Per Router (Non-Recurring)	1,235.79	1,235.79	1,241.97	1,241.97	1,241.97	1,251.91	1,251.91
Managed Router - Service Initiation and Move – 3.072Mbps	Per Router (Non-Recurring)	1,994.45	1,994.45	2,004.42	2,004.42	2,004.42	2,020.46	2,020.46
Managed Router - Service Initiation and Move – 6.144Mbps	Per Router (Non-Recurring)	3,038.76	3,038.76	3,053.95	3,053.95	3,053.95	3,078.38	3,078.38
Managed Router - Service Initiation and Move – 45Mbps	Per Router (Non-Recurring)	5,583.83	5,583.83	5,611.75	5,611.75	5,611.75	5,656.64	5,656.64
Managed Router – 64Kbps	Per Router (Recurring)	195.18	195.18	196.16	196.16	196.16	197.73	197.73
Managed Router – 128Kbps	Per Router (Recurring)	589.74	589.74	592.69	592.69	592.69	597.43	597.43
Managed Router – 256Kbps	Per Router (Recurring)	621.77	621.77	624.88	624.88	624.88	629.88	629.88
Managed Router – 512Kbps	Per Router (Recurring)	647.69	647.69	650.93	650.93	650.93	656.14	656.14
Managed Router – 768Kbps	Per Router (Recurring)	842.04	842.04	846.25	846.25	846.25	853.02	853.02
Managed Router – 1.536Mbps	Per Router (Recurring)	973.19	973.19	978.06	978.06	978.06	985.88	985.88
Managed Router – 3.072Mbps	Per Router (Recurring)	2,013.43	2,013.43	2,023.50	2,023.50	2,023.50	2,039.69	2,039.69
Managed Router – 6.144Mbps	Per Router (Recurring)	3,233.31	3,233.31	3,249.48	3,249.48	3,249.48	3,275.48	3,275.48
Managed Router – 45Mbps	Per Router (Recurring)	5,558.71	5,558.71	5,586.50	5,586.50	5,586.50	5,631.19	5,631.19
Managed Router Internet Access – 64Kbps	Per Managed Router	106.25	106.25	106.78	106.78	106.78	107.63	107.63
Managed Router Internet Access – 128Kbps	Per Managed Router	108.54	108.54	109.08	109.08	109.08	109.95	109.95
Managed Router Internet Access – 256Kbps	Per Managed Router	113.50	113.50	114.07	114.07	114.07	114.98	114.98
Managed Router Internet Access – 512Kbps	Per Managed Router	150.62	150.62	151.37	151.37	151.37	152.58	152.58
Managed Router Internet Access – 768Kbps	Per Managed Router	159.75	159.75	160.55	160.55	160.55	161.83	161.83
Managed Router Internet Access – 1.536Mbps	Per Managed Router	183.60	183.60	184.52	184.52	184.52	186.00	186.00
Managed Router Internet Access – 3.072Mbps	Per Managed Router	441.77	441.77	443.98	443.98	443.98	447.53	447.53
Managed Router Internet Access – 6.144Mbps	Per Managed Router	538.34	538.34	541.03	541.03	541.03	545.36	545.36
Managed Router Internet Access – 45Mbps	Per Managed Router	1,728.37	1,728.37	1,737.01	1,737.01	1,737.01	1,750.91	1,750.91
Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	631.05	631.05	634.21	634.21	634.21	639.28	639.28
Upgrade to Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	518.90	518.90	521.49	521.49	521.49	525.66	525.66
Secure Light Weight Access Point (LWAP) - Recurring	Qty of Secure LWAPS deployed	122.81	122.81	123.42	123.42	123.42	124.41	124.41
Enterprise Remote Connection Service (ERCS) Installation	Per Router (One-time)	N/A	N/A	N/A	N/A	N/A	650.00	650.00
Enterprise Remote Connection Service (ERCS) De-Installation	Per Router (One-time)	N/A	N/A	N/A	N/A	N/A	650.00	650.00
Enterprise Remote Connection Service (ERCS)	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	249.00	249.00
Enterprise Remote Connection Service (ERCS) with Wi-Fi enabled	Per Router with enabled Wi-Fi (Recurring)	N/A	N/A	N/A	N/A	N/A	373.41	373.41
Voice								
CHVS - VoIP Service Initiation	Qty of VoIP Service Initiations	51.75	51.75	52.01	52.01	52.01	52.43	52.43
CHVS - VoIP Basic Phone Set	Qty of Basic Phone Sets	18.72	18.72	18.81	18.81	18.81	18.96	18.96
CHVS - VoIP Standard Phone Set	Qty of Standard Phone Sets	23.32	23.32	23.44	23.44	23.44	23.63	23.63
CHVS - VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	25.67	25.67	25.80	25.80	25.80	26.01	26.01
CHVS - VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	59.96	59.96	60.26	60.26	60.26	60.74	60.74
CHVS - VoIP Conference Phone Set	Qty of Conference Phone Sets	36.88	36.88	37.06	37.06	37.06	37.36	37.36
CHVS - VoIP IMAC	Qty of VoIP Moves/Changes/Addds	10.35	10.35	10.40	10.40	10.40	10.48	10.48
CHVS - Unified Messaging Feature	Instance	1.81	1.81	1.82	1.82	1.82	1.83	1.83
CHVS - Auto Attendant Feature	Instance	31.05	31.05	31.21	31.21	31.21	31.46	31.46
UCaaS Basic VOIP Service	Qty of Basic Phone Sets	27.06	27.06	27.20	27.20	27.20	27.42	27.42
UCaaS Basic Service Option	Qty of Basic Phone Sets	22.56	22.56	22.67	22.67	22.67	22.85	22.85
UCaaS Standard Service	Qty of Standard Phone Sets	31.54	31.54	31.70	31.70	31.70	31.95	31.95
UCaaS Standard Service Option	Qty of Standard Phone Sets	25.01	25.01	25.14	25.14	25.14	25.34	25.34
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	32.74	32.74	32.90	32.90	32.90	33.16	33.16
UCaaS Enhanced VOIP Option	Qty of Enhanced Phone Sets	25.01	25.01	25.14	25.14	25.14	25.34	25.34
UCaaS Receptionist VOIP Service	Qty of Receptionist Phone Sets	56.80	56.80	57.08	57.08	57.08	57.54	57.54
UCaaS Receptionist VOIP Service Option	Qty of Receptionist Phone Sets	25.01	25.01	25.14	25.14	25.14	25.34	25.34
UCaaS Conference VOIP Service	Qty of Conference Phone Sets	38.70	38.70	38.89	38.89	38.89	39.20	39.20
UCaaS Conference VOIP Service Option	Qty of Conference Phone Sets	22.56	22.56	22.67	22.67	22.67	22.85	22.85
UCaaS On-Site IMAC	Qty of IMACs	50.00	50.00	50.25	50.25	50.25	50.65	50.65
UCaaS Remote IMAC	Qty of IMACs	10.00	10.00	10.05	10.05	10.05	10.13	10.13
UCaaS Auto Attendant	Instance	55.00	55.00	55.28	55.28	55.28	55.72	55.72

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower							
	Unit	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Managed Router - Service Initiation and Move – 768Kbps	Per Router (Non-Recurring)	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91
Managed Router - Service Initiation and Move – 1.536Mbps	Per Router (Non-Recurring)	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91
Managed Router - Service Initiation and Move – 3.072Mbps	Per Router (Non-Recurring)	2,020.46	2,020.46	2,020.46	2,020.46	2,020.46	2,020.46
Managed Router - Service Initiation and Move – 6.144Mbps	Per Router (Non-Recurring)	3,078.38	3,078.38	3,078.38	3,078.38	3,078.38	3,078.38
Managed Router - Service Initiation and Move – 45Mbps	Per Router (Non-Recurring)	5,656.64	5,656.64	5,656.64	5,656.64	5,656.64	5,656.64
Managed Router – 64Kbps	Per Router (Recurring)	197.73	197.73	197.73	197.73	197.73	197.73
Managed Router – 128Kbps	Per Router (Recurring)	597.43	597.43	597.43	597.43	597.43	597.43
Managed Router – 256Kbps	Per Router (Recurring)	629.88	629.88	629.88	629.88	629.88	629.88
Managed Router – 512Kbps	Per Router (Recurring)	656.14	656.14	656.14	656.14	656.14	656.14
Managed Router – 768Kbps	Per Router (Recurring)	853.02	853.02	853.02	853.02	853.02	853.02
Managed Router – 1.536Mbps	Per Router (Recurring)	985.88	985.88	985.88	985.88	985.88	985.88
Managed Router – 3.072Mbps	Per Router (Recurring)	2,039.69	2,039.69	2,039.69	2,039.69	2,039.69	2,039.69
Managed Router – 6.144Mbps	Per Router (Recurring)	3,275.48	3,275.48	3,275.48	3,275.48	3,275.48	3,275.48
Managed Router – 45Mbps	Per Router (Recurring)	5,631.19	5,631.19	5,631.19	5,631.19	5,631.19	5,631.19
Managed Router Internet Access – 64Kbps	Per Managed Router	107.63	107.63	107.63	107.63	107.63	107.63
Managed Router Internet Access – 128Kbps	Per Managed Router	109.95	109.95	109.95	109.95	109.95	109.95
Managed Router Internet Access – 256Kbps	Per Managed Router	114.98	114.98	114.98	114.98	114.98	114.98
Managed Router Internet Access – 512Kbps	Per Managed Router	152.58	152.58	152.58	152.58	152.58	152.58
Managed Router Internet Access – 768Kbps	Per Managed Router	161.83	161.83	161.83	161.83	161.83	161.83
Managed Router Internet Access – 1.536Mbps	Per Managed Router	186.00	186.00	186.00	186.00	186.00	186.00
Managed Router Internet Access – 3.072Mbps	Per Managed Router	447.53	447.53	447.53	447.53	447.53	447.53
Managed Router Internet Access – 6.144Mbps	Per Managed Router	545.36	545.36	545.36	545.36	545.36	545.36
Managed Router Internet Access – 45Mbps	Per Managed Router	1,750.91	1,750.91	1,750.91	1,750.91	1,750.91	1,750.91
Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	639.28	639.28	639.28	639.28	639.28	639.28
Upgrade to Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	525.66	525.66	525.66	525.66	525.66	525.66
Secure Light Weight Access Point (LWAP) - Recurring	Qty of Secure LWAPS deployed	124.41	124.41	124.41	124.41	124.41	124.41
Enterprise Remote Connection Service (ERCS) Installation	Per Router (One-time)	650.00	650.00	650.00	650.00	650.00	650.00
Enterprise Remote Connection Service (ERCS) De-Installation	Per Router (One-time)	650.00	650.00	650.00	650.00	650.00	650.00
Enterprise Remote Connection Service (ERCS)	Per Router (Recurring)	249.00	249.00	249.00	249.00	249.00	249.00
Enterprise Remote Connection Service (ERCS) with Wi-Fi enabled	Per Router with enabled Wi-Fi (Recurring)	373.41	373.41	373.41	373.41	373.41	373.41
Voice							
CHVS - VoIP Service Initiation	Qty of VoIP Service Initiations	52.43	52.43	52.43	52.43	52.43	52.43
CHVS - VoIP Basic Phone Set	Qty of Basic Phone Sets	18.96	18.96	18.96	18.96	18.96	18.96
CHVS - VoIP Standard Phone Set	Qty of Standard Phone Sets	23.63	23.63	23.63	23.63	23.63	23.63
CHVS - VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	26.01	26.01	26.01	26.01	26.01	26.01
CHVS - VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	60.74	60.74	60.74	60.74	60.74	60.74
CHVS - VoIP Conference Phone Set	Qty of Conference Phone Sets	37.36	37.36	37.36	37.36	37.36	37.36
CHVS - VoIP IMAC	Qty of VoIP Moves/Changes/Addds	10.48	10.48	10.48	10.48	10.48	10.48
CHVS - Unified Messaging Feature	Instance	1.83	1.83	1.83	1.83	1.83	1.83
CHVS - Auto Attendant Feature	Instance	31.46	31.46	31.46	31.46	31.46	31.46
UCaaS Basic VOIP Service	Qty of Basic Phone Sets	27.42	27.42	27.42	27.42	27.42	27.42
UCaaS Basic Service Option	Qty of Basic Phone Sets	22.85	22.85	22.85	22.85	22.85	22.85
UCaaS Standard Service	Qty of Standard Phone Sets	31.95	31.95	31.95	31.95	31.95	31.95
UCaaS Standard Service Option	Qty of Standard Phone Sets	25.34	25.34	25.34	25.34	25.34	25.34
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	33.16	33.16	33.16	33.16	33.16	33.16
UCaaS Enhanced VOIP Option	Qty of Enhanced Phone Sets	25.34	25.34	25.34	25.34	25.34	25.34
UCaaS Receptionist VOIP Service	Qty of Receptionist Phone Sets	57.54	57.54	57.54	57.54	57.54	57.54
UCaaS Receptionist VOIP Service Option	Qty of Receptionist Phone Sets	25.34	25.34	25.34	25.34	25.34	25.34
UCaaS Conference VOIP Service	Qty of Conference Phone Sets	39.20	39.20	39.20	39.20	39.20	39.20
UCaaS Conference VOIP Service Option	Qty of Conference Phone Sets	22.85	22.85	22.85	22.85	22.85	22.85
UCaaS On-Site IMAC	Qty of IMACs	50.65	50.65	50.65	50.65	50.65	50.65
UCaaS Remote IMAC	Qty of IMACs	10.13	10.13	10.13	10.13	10.13	10.13
UCaaS Auto Attendant	Instance	55.72	55.72	55.72	55.72	55.72	55.72

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower								
	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7
Reservationless Audio Conferencing - Tier I	Per Minute	0.0383	0.0383	0.0385	0.0385	0.0385	0.0388	0.0388
Reservationless Audio Conferencing - Tier II	Per Minute	0.0352	0.0352	0.0354	0.0354	0.0354	0.0357	0.0357
Reservationless Audio Conferencing - Tier III	Per Minute	0.0321	0.0321	0.0323	0.0323	0.0323	0.0326	0.0326
Operator Assisted Audio Conferencing	Per Minute	0.1542	0.1542	0.1550	0.1550	0.1550	0.1562	0.1562
Special Event Audio Conferencing	Per Minute	0.2287	0.2287	0.2298	0.2298	0.2298	0.2316	0.2316
Conference Record Option	Per Minute	0.0331	0.0331	0.0333	0.0333	0.0333	0.0336	0.0336
Audio Conferencing - No Show Fee	Per Participant	6.21	6.21	6.24	6.24	6.24	6.29	6.29
Audio Conferencing - Approved Participant List	Per Participant	3.11	3.11	3.13	3.13	3.13	3.16	3.16
Audio Conferencing Media Storage - Digital	Per Request for a CD or a Digital Download	61.07	61.07	61.38	61.38	61.38	61.87	61.87
Audio Conferencing Media Storage - CD Indexing	Per CD	124.20	124.20	124.82	124.82	124.82	125.82	125.82
Audio Conferencing Media Storage - Tape	Per Request for Tape	24.84	24.84	24.96	24.96	24.96	25.16	25.16
Audio Conferencing Transcription Service - 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	73.49	73.49	73.86	73.86	73.86	74.45	74.45
Audio Conferencing Transcription Service - 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	85.91	85.91	86.34	86.34	86.34	87.03	87.03
Audio Conferencing Transcription Service - 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	104.54	104.54	105.06	105.06	105.06	105.90	105.90
Audio Conferencing Transcription Service - 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	129.38	129.38	130.03	130.03	130.03	131.07	131.07
Audio Conferencing Transcription Service - Q&A Session	Per Request	31.05	31.05	31.21	31.21	31.21	31.46	31.46
Audio Conferencing Transcription Service - Fax Delivery	Per Request	49.68	49.68	49.93	49.93	49.93	50.33	50.33
Meeting Center Data Conferencing	Per Minute	0.17	0.17	0.17	0.17	0.17	0.17	0.17
MeetingCenter Data Conferencing CU - Tier I	Per Concurrent User	154.22	154.22	154.99	154.99	154.99	156.23	156.23
MeetingCenter Data Conferencing CU - Tier II	Per Concurrent User	128.34	128.34	128.98	128.98	128.98	130.01	130.01
MeetingCenter Data Conferencing CU - Tier III	Per Concurrent User	115.92	115.92	116.50	116.50	116.50	117.43	117.43
MeetingCenter Data Conferencing CU - Tier IV	Per Concurrent User	102.47	102.47	102.98	102.98	102.98	103.80	103.80
MeetingCenter Data Conferencing CU - Tier V	Per Concurrent User	96.26	96.26	96.74	96.74	96.74	97.51	97.51
MeetingCenter Data Conferencing CU - Tier VI	Per Concurrent User	85.91	85.91	86.34	86.34	86.34	87.03	87.03
MeetingCenter Data Conferencing Overage	Per Quarter Hour per User	8.02	8.02	8.06	8.06	8.06	8.12	8.12
MeetingCenter Data Conferencing NH15 - Tier I	Per Named Host	81.77	81.77	82.18	82.18	82.18	82.84	82.84
MeetingCenter Data Conferencing NH15 - Tier II	Per Named Host	66.24	66.24	66.57	66.57	66.57	67.10	67.10
MeetingCenter Data Conferencing NH15 - Tier III	Per Named Host	54.86	54.86	55.13	55.13	55.13	55.57	55.57
MeetingCenter Data Conferencing NH15 - Tier IV	Per Named Host	38.30	38.30	38.49	38.49	38.49	38.80	38.80
MeetingCenter Data Conferencing NH15 - Tier V	Per Named Host	27.95	27.95	28.09	28.09	28.09	28.31	28.31
MeetingCenter Data Conferencing NH15 - Tier VI	Per Named Host	21.74	21.74	21.85	21.85	21.85	22.02	22.02
MeetingCenter Data Conferencing NH15 Overage	Per Attendee per Meeting	19.25	19.25	19.35	19.35	19.35	19.50	19.50
TrainingCenter NH30 - Tier I	Per Named Host	327.06	327.06	328.70	328.70	328.70	331.33	331.33
TrainingCenter NH30 - Tier II	Per Named Host	273.24	273.24	274.61	274.61	274.61	276.81	276.81
TrainingCenter NH30 - Tier III	Per Named Host	218.39	218.39	219.48	219.48	219.48	221.24	221.24
TrainingCenter NH30 - Tier IV	Per Named Host	185.27	185.27	186.20	186.20	186.20	187.69	187.69
TrainingCenter NH30 - Tier V	Per Named Host	141.80	141.80	142.51	142.51	142.51	143.65	143.65
TrainingCenter NH30 - Tier VI	Per Named Host	109.71	109.71	110.26	110.26	110.26	111.14	111.14
TrainingCenter NH50 - Tier I	Per Named Host	545.45	545.45	548.18	548.18	548.18	552.57	552.57
TrainingCenter NH50 - Tier II	Per Named Host	490.59	490.59	493.04	493.04	493.04	496.98	496.98
TrainingCenter NH50 - Tier III	Per Named Host	436.77	436.77	438.95	438.95	438.95	442.46	442.46
TrainingCenter NH50 - Tier IV	Per Named Host	355.01	355.01	356.79	356.79	356.79	359.64	359.64
TrainingCenter NH50 - Tier V	Per Named Host	273.24	273.24	274.61	274.61	274.61	276.81	276.81
TrainingCenter NH50 - Tier VI	Per Named Host	196.65	196.65	197.63	197.63	197.63	199.21	199.21
TrainingCenter NH100 - Tier I	Per Named Host	817.65	817.65	821.74	821.74	821.74	828.31	828.31
TrainingCenter NH100 - Tier II	Per Named Host	735.89	735.89	739.57	739.57	739.57	745.49	745.49
TrainingCenter NH100 - Tier III	Per Named Host	654.12	654.12	657.39	657.39	657.39	662.65	662.65
TrainingCenter NH100 - Tier IV	Per Named Host	572.36	572.36	575.22	575.22	575.22	579.82	579.82
TrainingCenter NH100 - Tier V	Per Named Host	490.59	490.59	493.04	493.04	493.04	496.98	496.98
TrainingCenter NH100 - Tier VI	Per Named Host	381.92	381.92	383.83	383.83	383.83	386.90	386.90
TrainingCenter Overage	Per Attendee per Meeting	32.09	32.09	32.25	32.25	32.25	32.51	32.51
Security Services								
Number of Servers (all classes)	Total Server Count	201.07	201.07	202.08	202.08	202.08	203.70	203.70
Enterprise VPN 2-Factor Authentication Service (One-time)	Per key fob issued	102.47	102.47	102.98	102.98	102.98	103.80	103.80
Managed FW - Service Initiation and Move	Per Firewall (Non-Recurring)	468.28	468.28	470.62	470.62	470.62	474.38	474.38
Managed FW - ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	68.63	68.63	68.97	68.97	68.97	69.52	69.52
Managed FW - Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	91.62	91.62	92.08	92.08	92.08	92.82	92.82
Help Desk								
Help Desk Services	Qty of PCs	8.74	8.74	8.78	8.78	8.78	8.85	8.85

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower							
	Unit	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Reservationless Audio Conferencing - Tier I	Per Minute	0.0388	0.0388	0.0388	0.0388	0.0388	0.0388
Reservationless Audio Conferencing - Tier II	Per Minute	0.0357	0.0357	0.0357	0.0357	0.0357	0.0357
Reservationless Audio Conferencing - Tier III	Per Minute	0.0326	0.0326	0.0326	0.0326	0.0326	0.0326
Operator Assisted Audio Conferencing	Per Minute	0.1562	0.1562	0.1562	0.1562	0.1562	0.1562
Special Event Audio Conferencing	Per Minute	0.2316	0.2316	0.2316	0.2316	0.2316	0.2316
Conference Record Option	Per Minute	0.0336	0.0336	0.0336	0.0336	0.0336	0.0336
Audio Conferencing - No Show Fee	Per Participant	6.29	6.29	6.29	6.29	6.29	6.29
Audio Conferencing - Approved Participant List	Per Participant	3.16	3.16	3.16	3.16	3.16	3.16
Audio Conferencing Media Storage - Digital	Per Request for a CD or a Digital Download	61.87	61.87	61.87	61.87	61.87	61.87
Audio Conferencing Media Storage - CD Indexing	Per CD	125.82	125.82	125.82	125.82	125.82	125.82
Audio Conferencing Media Storage - Tape	Per Request for Tape	25.16	25.16	25.16	25.16	25.16	25.16
Audio Conferencing Transcription Service - 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	74.45	74.45	74.45	74.45	74.45	74.45
Audio Conferencing Transcription Service - 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	87.03	87.03	87.03	87.03	87.03	87.03
Audio Conferencing Transcription Service - 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	105.90	105.90	105.90	105.90	105.90	105.90
Audio Conferencing Transcription Service - 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	131.07	131.07	131.07	131.07	131.07	131.07
Audio Conferencing Transcription Service - Q&A Session	Per Request	31.46	31.46	31.46	31.46	31.46	31.46
Audio Conferencing Transcription Service - Fax Delivery	Per Request	50.33	50.33	50.33	50.33	50.33	50.33
Meeting Center Data Conferencing	Per Minute	0.17	0.17	0.17	0.17	0.17	0.17
MeetingCenter Data Conferencing CU - Tier I	Per Concurrent User	156.23	156.23	156.23	156.23	156.23	156.23
MeetingCenter Data Conferencing CU - Tier II	Per Concurrent User	130.01	130.01	130.01	130.01	130.01	130.01
MeetingCenter Data Conferencing CU - Tier III	Per Concurrent User	117.43	117.43	117.43	117.43	117.43	117.43
MeetingCenter Data Conferencing CU - Tier IV	Per Concurrent User	103.80	103.80	103.80	103.80	103.80	103.80
MeetingCenter Data Conferencing CU - Tier V	Per Concurrent User	97.51	97.51	97.51	97.51	97.51	97.51
MeetingCenter Data Conferencing CU - Tier VI	Per Concurrent User	87.03	87.03	87.03	87.03	87.03	87.03
MeetingCenter Data Conferencing Overage	Per Quarter Hour per User	8.12	8.12	8.12	8.12	8.12	8.12
MeetingCenter Data Conferencing NH15 - Tier I	Per Named Host	82.84	82.84	82.84	82.84	82.84	82.84
MeetingCenter Data Conferencing NH15 - Tier II	Per Named Host	67.10	67.10	67.10	67.10	67.10	67.10
MeetingCenter Data Conferencing NH15 - Tier III	Per Named Host	55.57	55.57	55.57	55.57	55.57	55.57
MeetingCenter Data Conferencing NH15 - Tier IV	Per Named Host	38.80	38.80	38.80	38.80	38.80	38.80
MeetingCenter Data Conferencing NH15 - Tier V	Per Named Host	28.31	28.31	28.31	28.31	28.31	28.31
MeetingCenter Data Conferencing NH15 - Tier VI	Per Named Host	22.02	22.02	22.02	22.02	22.02	22.02
MeetingCenter Data Conferencing NH15 Overage	Per Attendee per Meeting	19.50	19.50	19.50	19.50	19.50	19.50
TrainingCenter NH30 - Tier I	Per Named Host	331.33	331.33	331.33	331.33	331.33	331.33
TrainingCenter NH30 - Tier II	Per Named Host	276.81	276.81	276.81	276.81	276.81	276.81
TrainingCenter NH30 - Tier III	Per Named Host	221.24	221.24	221.24	221.24	221.24	221.24
TrainingCenter NH30 - Tier IV	Per Named Host	187.69	187.69	187.69	187.69	187.69	187.69
TrainingCenter NH30 - Tier V	Per Named Host	143.65	143.65	143.65	143.65	143.65	143.65
TrainingCenter NH30 - Tier VI	Per Named Host	111.14	111.14	111.14	111.14	111.14	111.14
TrainingCenter NH50 - Tier I	Per Named Host	552.57	552.57	552.57	552.57	552.57	552.57
TrainingCenter NH50 - Tier II	Per Named Host	496.98	496.98	496.98	496.98	496.98	496.98
TrainingCenter NH50 - Tier III	Per Named Host	442.46	442.46	442.46	442.46	442.46	442.46
TrainingCenter NH50 - Tier IV	Per Named Host	359.64	359.64	359.64	359.64	359.64	359.64
TrainingCenter NH50 - Tier V	Per Named Host	276.81	276.81	276.81	276.81	276.81	276.81
TrainingCenter NH50 - Tier VI	Per Named Host	199.21	199.21	199.21	199.21	199.21	199.21
TrainingCenter NH100 - Tier I	Per Named Host	828.31	828.31	828.31	828.31	828.31	828.31
TrainingCenter NH100 - Tier II	Per Named Host	745.49	745.49	745.49	745.49	745.49	745.49
TrainingCenter NH100 - Tier III	Per Named Host	662.65	662.65	662.65	662.65	662.65	662.65
TrainingCenter NH100 - Tier IV	Per Named Host	579.82	579.82	579.82	579.82	579.82	579.82
TrainingCenter NH100 - Tier V	Per Named Host	496.98	496.98	496.98	496.98	496.98	496.98
TrainingCenter NH100 - Tier VI	Per Named Host	386.90	386.90	386.90	386.90	386.90	386.90
TrainingCenter Overage	Per Attendee per Meeting	32.51	32.51	32.51	32.51	32.51	32.51
Security Services							
Number of Servers (all classes)	Total Server Count	203.70	203.70	203.70	203.70	203.70	203.70
Enterprise VPN 2-Factor Authentication Service (One-time)	Per key fob issued	103.80	103.80	103.80	103.80	103.80	103.80
Managed FW - Service Initiation and Move	Per Firewall (Non-Recurring)	474.38	474.38	474.38	474.38	474.38	474.38
Managed FW - ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	69.52	69.52	69.52	69.52	69.52	69.52
Managed FW - Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	92.82	92.82	92.82	92.82	92.82	92.82
Help Desk							
Help Desk Services	Qty of PCs	8.85	8.85	8.85	8.85	8.85	8.85

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower								
	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7
Legacy Help Desk	Qty of PCs and Servers	0.00	3.21	3.23	3.23	3.23	3.26	3.26
Internal Applications / Chargeback Applications								
Support	FTEs	0.00	7,832.95	7,872.11	7,872.11	10,496.16	10,580.13	10,580.13

*The term Contract Year six Truncated shall mean the time period from July 1, 2011 through November 30, 2011, the term Contract Year six Stub shall mean the time period from December 1, 2011 to 2012

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower							
	Unit	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Legacy Help Desk	Qty of PCs and Servers	3.26	3.26	3.26	3.26	3.26	3.26
Internal Applications / Chargeback Applications							
Support	FTEs	10,580.13	10,580.13	10,580.13	10,580.13	10,580.13	10,580.13

*The term Contract Year six Truncated shall mean the time period from July 1, 2011 through Nov. June 31, 2012

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10
Data Center (Mainframe/Server)											
Mainframe Processing											
Mainframe Processing - z/OS	Per installed MIPS	444.08	444.08	446.30	446.30	446.30	449.87	449.87	449.87	449.87	449.87
Mainframe Storage - z/OS	Per Gbyte	1.86	1.86	1.87	1.87	1.87	1.88	1.88	1.88	1.88	1.88
Mainframe Tape Storage - z/OS	Per Gbyte	0.37	0.37	0.37	0.37	0.37	0.37	0.37	0.37	0.37	0.37
Mainframe Processing - UNISYS	Per installed HW/SW MIPS	22.83	22.83	22.94	22.94	22.94	23.12	23.12	23.12	23.12	23.12
Mainframe Storage - UNISYS	Per Gbyte	1.91	1.91	1.92	1.92	1.92	1.94	1.94	1.94	1.94	1.94
Mainframe Tape Storage - UNISYS	Per Gbyte	0.37	0.37	0.37	0.37	0.37	0.37	0.37	0.37	0.37	0.37
Mainframe Print CESC	1000 lines	0.15	0.15	0.15	0.15	0.15	0.15	0.15	0.15	0.15	0.15
Unix Servers											
UNIX											
Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	380.65	380.65	382.55	382.55	382.55	385.61	385.61	385.61	385.61	385.61
Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	732.72	732.72	736.38	736.38	736.38	742.27	742.27	742.27	742.27	742.27
Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	2,233.07	2,233.07	2,244.24	2,244.24	2,244.24	2,262.19	2,262.19	2,262.19	2,262.19	2,262.19
Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	3,251.42	3,251.42	3,267.68	3,267.68	3,267.68	3,293.82	3,293.82	3,293.82	3,293.82	3,293.82
Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	323.56	323.56	325.18	325.18	325.18	327.78	327.78	327.78	327.78	327.78
Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	622.81	622.81	625.92	625.92	625.92	630.93	630.93	630.93	630.93	630.93
Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	1,898.11	1,898.11	1,907.60	1,907.60	1,907.60	1,922.86	1,922.86	1,922.86	1,922.86	1,922.86
Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Unix Servers - Disaster Recovery											
Tier 1 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower				
	Unit	Year 11	Year 12	Year 13
Data Center (Mainframe/Server)				
Mainframe Processing				
Mainframe Processing - z/OS	Per installed MIPS	449.87	449.87	449.87
Mainframe Storage - z/OS	Per Gbyte	1.88	1.88	1.88
Mainframe Tape Storage - z/OS	Per Gbyte	0.37	0.37	0.37
Mainframe Processing - UNISYS	Per installed HW/SW MIPS	23.12	23.12	23.12
Mainframe Storage - UNISYS	Per Gbyte	1.94	1.94	1.94
Mainframe Tape Storage - UNISYS	Per Gbyte	0.37	0.37	0.37
Mainframe Print CESC	1000 lines	0.15	0.15	0.15
Unix Servers				
UNIX				
Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	385.61	385.61	385.61
Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	742.27	742.27	742.27
Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	2,262.19	2,262.19	2,262.19
Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	3,293.82	3,293.82	3,293.82
Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	327.78	327.78	327.78
Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	630.93	630.93	630.93
Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	1,922.86	1,922.86	1,922.86
Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Unix Servers - Disaster Recovery				
Tier 1 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 1 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 1 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 2 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 2 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 2 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 3 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 3 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 3 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 4 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 4 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 4 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 5 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 5 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 5 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10
Tier 5 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Enterprise (over 6 CP	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Enterprise (over 6 C	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Enterprise (over 6 CP	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NT/Win&Other Servers	NT/Win&Other										
NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	201.56	201.56	202.57	202.57	202.57	204.19	204.19	204.19	204.19	204.19
NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	388.13	388.13	390.07	390.07	390.07	393.19	393.19	393.19	393.19	393.19
NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other Physical Enterprise (over 6 CPU	Qty of Physical NT Win & Other Servers	776.85	776.85	780.73	780.73	780.73	786.98	786.98	786.98	786.98	786.98
NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	171.33	171.33	172.19	172.19	172.19	173.57	173.57	173.57	173.57	173.57
NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	329.91	329.91	331.56	331.56	331.56	334.21	334.21	334.21	334.21	334.21
NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other - Disaster Recovery											
Tier 1 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower				
	Unit	Year 11	Year 12	Year 13
Tier 5 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 6 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 6 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 6 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A
NT/Win&Other Servers	NT/Win&Other			
NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	204.19	204.19	204.19
NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	393.19	393.19	393.19
NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	786.98	786.98	786.98
NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	173.57	173.57	173.57
NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	334.21	334.21	334.21
NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
NT Win & Other - Disaster Recovery				
Tier 1 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10
Tier 3 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower				
	Unit	Year 11	Year 12	Year 13
Tier 3 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10
Tier 6 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Other											
Legacy Server	Qty of Legacy Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Storage											
Storage Tier 1 at CESC	per Gigabyte	2.48	2.48	2.49	2.49	0.37	0.37	0.37	0.37	0.37	0.37
Storage Tier 2 at CESC	per Gigabyte	2.24	2.24	2.25	2.25	0.33	0.33	0.33	0.33	0.33	0.33
Storage Tier 2 outside of CESC	per Gigabyte	2.33	2.33	2.34	2.34	0.35	0.35	0.35	0.35	0.35	0.35
Storage DASD (Direct Access Storage Device)	per Gigabyte	1.99	1.99	2.00	2.00	0.60	0.60	0.60	0.60	0.60	0.60
Storage Tier 2 at CESC no Backup	per Gigabyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Storage DASD no Backup	per Gigabyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
DR Storage RUs											
Tier 1 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Desktop Services											
PC Support - Desktops											
5 year refresh rate	Qty of PCs	6.57	6.57	6.60	6.60	6.60	6.65	6.65	6.65	6.65	6.65
PC Support - Laptops											
4 year refresh rate	Qty of PCs	6.45	6.45	6.48	6.48	6.48	6.53	6.53	6.53	6.53	6.53
PC Support - Tablet											
4 year refresh rate	Qty of PCs	8.83	8.83	8.87	8.87	8.87	8.94	8.94	8.94	8.94	8.94
Legacy PCs	Qty of Legacy PCs	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
PC Support - Handhelds											
No defined refresh rate	Qty of PCs	7.76	7.76	7.80	7.80	7.80	7.86	7.86	7.86	7.86	7.86
PC Hardware Charge - Desktops											
5 year refresh rate	Qty of PCs	4.85	4.85	4.87	4.87	4.87	4.91	4.91	4.91	4.91	4.91
PC Hardware Charge - Laptops											
4 year refresh rate	Qty of PCs	7.14	7.14	7.18	7.18	7.18	7.24	7.24	7.24	7.24	7.24
PC Hardware - Tablet											
4 year refresh rate	Qty of PCs	10.23	10.23	10.28	10.28	10.28	10.36	10.36	10.36	10.36	10.36
PC Software											
Hard Drive Encryption for Workstations (HDEW) - DSS Shared Services	Qty of Desktops, Laptops, Tablets	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hard Drive Encryption for Workstations (HDEW) - Standard Services	Qty of Desktops, Laptops, Tablets	3.66	3.66	3.68	3.68	3.68	3.71	3.71	3.71	3.71	3.71
Installation for HDEW	Qty of HDEW Installations	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Other											
Network Attached Printer - Category 1	per Printer	30.82	30.82	30.97	30.97	30.97	31.22	31.22	31.22	31.22	31.22
Network Attached Printer - Category 2	per Printer	30.82	30.82	30.97	30.97	30.97	31.22	31.22	31.22	31.22	31.22
Network Attached Printer - Category 3	per Printer	30.82	30.82	30.97	30.97	30.97	31.22	31.22	31.22	31.22	31.22
Network Attached Printer - Category 4	per Printer	30.82	30.82	30.97	30.97	30.97	31.22	31.22	31.22	31.22	31.22
Copier Category 1	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92	10.92	10.92	10.92	10.92
Copier Category 2	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92	10.92	10.92	10.92	10.92
Copier Category 3	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92	10.92	10.92	10.92	10.92
Copier Category 4	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92	10.92	10.92	10.92	10.92
Copier Category 5	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92	10.92	10.92	10.92	10.92
Copier Category 6	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92	10.92	10.92	10.92	10.92
Copier Click Category 1A	Per Click (Page)	0.0094	0.0094	0.0094	0.0094	0.0094	0.0095	0.0095	0.0095	0.0095	0.0095
Copier Click Category 2A	Per Click (Page)	0.0090	0.0090	0.0090	0.0090	0.0090	0.0091	0.0091	0.0091	0.0091	0.0091
Copier Click Category 3A	Per Click (Page)	0.0064	0.0064	0.0064	0.0064	0.0064	0.0065	0.0065	0.0065	0.0065	0.0065

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower				
	Unit	Year 11	Year 12	Year 13
Tier 6 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A
Other				
Legacy Server	Qty of Legacy Servers	N/A	N/A	N/A
Storage				
Storage Tier 1 at CESC	per Gigabyte	0.37	0.37	0.37
Storage Tier 2 at CESC	per Gigabyte	0.33	0.33	0.33
Storage Tier 2 outside of CESC	per Gigabyte	0.35	0.35	0.35
Storage DASD (Direct Access Storage Device)	per Gigabyte	0.60	0.60	0.60
Storage Tier 2 at CESC no Backup	per Gigabyte	N/A	N/A	N/A
Storage DASD no Backup	per Gigabyte	N/A	N/A	N/A
DR Storage RUs				
Tier 1 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A
Tier 2 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A
Tier 3 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A
Tier 4 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A
Tier 5 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A
Tier 6 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A
Desktop Services				
PC Support - Desktops				
5 year refresh rate	Qty of PCs	6.65	6.65	6.65
PC Support - Laptops				
4 year refresh rate	Qty of PCs	6.53	6.53	6.53
PC Support - Tablet				
4 year refresh rate	Qty of PCs	8.94	8.94	8.94
Legacy PCs	Qty of Legacy PCs	N/A	N/A	N/A
PC Support - Handhelds				
No defined refresh rate	Qty of PCs	7.86	7.86	7.86
PC Hardware Charge - Desktops				
5 year refresh rate	Qty of PCs	4.91	4.91	4.91
PC Hardware Charge - Laptops				
4 year refresh rate	Qty of PCs	7.24	7.24	7.24
PC Hardware - Tablet				
4 year refresh rate	Qty of PCs	10.36	10.36	10.36
PC Software				
Hard Drive Encryption for Workstations (HDEW) - DSS Shared Services	Qty of Desktops, Laptops, Tablets	N/A	N/A	N/A
Hard Drive Encryption for Workstations (HDEW) - Standard Services	Qty of Desktops, Laptops, Tablets	3.71	3.71	3.71
Installation for HDEW	Qty of HDEW Installations	N/A	N/A	N/A
Other				
Network Attached Printer - Category 1	per Printer	31.22	31.22	31.22
Network Attached Printer - Category 2	per Printer	31.22	31.22	31.22
Network Attached Printer - Category 3	per Printer	31.22	31.22	31.22
Network Attached Printer - Category 4	per Printer	31.22	31.22	31.22
Copier Category 1	Per Copier	10.92	10.92	10.92
Copier Category 2	Per Copier	10.92	10.92	10.92
Copier Category 3	Per Copier	10.92	10.92	10.92
Copier Category 4	Per Copier	10.92	10.92	10.92
Copier Category 5	Per Copier	10.92	10.92	10.92
Copier Category 6	Per Copier	10.92	10.92	10.92
Copier Click Category 1A	Per Click (Page)	0.0095	0.0095	0.0095
Copier Click Category 2A	Per Click (Page)	0.0091	0.0091	0.0091
Copier Click Category 3A	Per Click (Page)	0.0065	0.0065	0.0065

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10
Copier Click Category 4A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 4B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516	0.0516	0.0516	0.0516	0.0516
Copier Click Category 5A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 5B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516	0.0516	0.0516	0.0516	0.0516
Copier Click Category 6A	Per Click (Page)	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059
Copier Click Category 6B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516	0.0516	0.0516	0.0516	0.0516
IMACs for PCs	Qty of IMACs	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Messaging Services											
Messaging & Mailbox Services	Qty of email boxes	2.59	2.59	2.60	2.60	2.60	2.62	2.62	2.62	2.62	2.62
Legacy Email Services	Qty of Legacy Email Boxes	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise Handheld Services - Blackberry	Qty of Blackberry Devices	3.78	3.78	3.78	3.80	3.80	3.83	3.83	3.83	3.83	3.83
Enterprise Handheld Services - non -Blackberry	Qty of non-Blackberry Devices	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hosted Mail Archiving Service	Per Elected Email Box	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hosted Mail Archiving Service - Data Migration	Per Gigabyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Network Data											
User/Device Ports	# of Ports	30.06	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
IMACs for Data Network	Qty of IMACs	16.51	16.51	16.59	16.59	16.59	16.72	16.72	16.72	16.72	16.72
WAN - 56Kbps	per Circuit	N/A	N/A	N/A	115.69	115.69	116.62	116.62	116.62	116.62	116.62
WAN - 128Kbps	per Circuit	N/A	349.88	351.63	351.63	351.63	354.44	354.44	354.44	354.44	354.44
WAN - 256Kbps	per Circuit	N/A	368.88	370.72	370.72	370.72	373.69	373.69	373.69	373.69	373.69
WAN - 512Kbps	per Circuit	N/A	384.26	386.18	386.18	386.18	389.27	389.27	389.27	389.27	389.27
WAN - 768Kbps	per Circuit	N/A	499.57	502.07	502.07	502.07	506.09	506.09	506.09	506.09	506.09
WAN - 1.024Mbps	per Circuit	N/A	518.94	521.53	521.53	521.53	525.70	525.70	525.70	525.70	525.70
WAN - 1.536Mbps	per Circuit	N/A	577.37	580.26	580.26	580.26	584.90	584.90	584.90	584.90	584.90
WAN - 3.072Mbps	per Circuit	N/A	1,194.52	1,200.49	1,200.49	1,200.49	1,210.09	1,210.09	1,210.09	1,210.09	1,210.09
WAN - 4.608 Mbps	per Circuit	N/A	1,572.90	1,580.76	1,580.76	1,580.76	1,593.41	1,593.41	1,593.41	1,593.41	1,593.41
WAN - 6.144Mbps	per Circuit	N/A	1,918.25	1,927.84	1,927.84	1,927.84	1,943.26	1,943.26	1,943.26	1,943.26	1,943.26
WAN - 45Mbps	per Circuit	N/A	3,297.85	3,314.34	3,314.34	3,314.34	3,340.85	3,340.85	3,340.85	3,340.85	3,340.85
WAN - 50Mbps	per Circuit	N/A	5,192.33	5,218.29	5,218.29	5,218.29	5,260.04	5,260.04	5,260.04	5,260.04	5,260.04
WAN - 150 Mbps - 155Mbps	per Circuit	N/A	8,915.47	8,960.05	8,960.05	8,960.05	9,031.73	9,031.73	9,031.73	9,031.73	9,031.73
Legacy WAN	per Legacy Circuit	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN Port Charge	Per Qty of Server, PC Support, MFD	N/A	N/A	N/A	7.58	7.58	7.64	7.64	7.64	7.64	7.64
LAN - <=24 Ports	per Site	N/A	64.66	64.98	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 25-50 Ports	per Site	N/A	206.36	207.39	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 51-200 Ports	per Site	N/A	845.96	850.19	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 201-500 Ports	per Site	N/A	2,054.47	2,064.74	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 501-2000 Ports	per Site	N/A	9,885.25	9,934.68	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Legacy LAN	per Legacy Csite	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 64Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 128Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 256Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 512Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 768Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 1.536Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 3.072Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 6.144Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 45Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower				
	Unit	Year 11	Year 12	Year 13
Copier Click Category 4A	Per Click (Page)	0.0052	0.0052	0.0052
Copier Click Category 4B	Per Click (Page)	0.0516	0.0516	0.0516
Copier Click Category 5A	Per Click (Page)	0.0052	0.0052	0.0052
Copier Click Category 5B	Per Click (Page)	0.0516	0.0516	0.0516
Copier Click Category 6A	Per Click (Page)	0.0059	0.0059	0.0059
Copier Click Category 6B	Per Click (Page)	0.0516	0.0516	0.0516
IMACs for PCs	Qty of IMACs	N/A	N/A	N/A
Messaging Services				
Messaging & Mailbox Services	Qty of email boxes	2.62	2.62	2.62
Legacy Email Services	Qty of Legacy Email Boxes	N/A	N/A	N/A
Enterprise Handheld Services - Blackberry	Qty of Blackberry Devices	3.83	3.83	3.83
Enterprise Handheld Services - non -Blackberry	Qty of non-Blackberry Devices	N/A	N/A	N/A
Hosted Mail Archiving Service	Per Elected Email Box	N/A	N/A	N/A
Hosted Mail Archiving Service - Data Migration	Per Gigabyte	N/A	N/A	N/A
Network Data				
User/Device Ports	# of Ports	N/A	N/A	N/A
IMACs for Data Network	Qty of IMACs	16.72	16.72	16.72
WAN – 56Kbps	per Circuit	116.62	116.62	116.62
WAN – 128Kbps	per Circuit	354.44	354.44	354.44
WAN – 256Kbps	per Circuit	373.69	373.69	373.69
WAN – 512Kbps	per Circuit	389.27	389.27	389.27
WAN – 768Kbps	per Circuit	506.09	506.09	506.09
WAN – 1.024Mbps	per Circuit	525.70	525.70	525.70
WAN – 1.536Mbps	per Circuit	584.90	584.90	584.90
WAN – 3.072Mbps	per Circuit	1,210.09	1,210.09	1,210.09
WAN – 4.608 Mbps	per Circuit	1,593.41	1,593.41	1,593.41
WAN – 6.144Mbps	per Circuit	1,943.26	1,943.26	1,943.26
WAN – 45Mbps	per Circuit	3,340.85	3,340.85	3,340.85
WAN – 50Mbps	per Circuit	5,260.04	5,260.04	5,260.04
WAN – 150 Mbps - 155Mbps	per Circuit	9,031.73	9,031.73	9,031.73
Legacy WAN	per Legacy Circuit	N/A	N/A	N/A
LAN Port Charge	Per Qty of Server, PC Support, MFD	7.64	7.64	7.64
LAN - <=24 Ports	per Site	N/A	N/A	N/A
LAN - 25-50 Ports	per Site	N/A	N/A	N/A
LAN - 51-200 Ports	per Site	N/A	N/A	N/A
LAN - 201-500 Ports	per Site	N/A	N/A	N/A
LAN - 501-2000 Ports	per Site	N/A	N/A	N/A
Legacy LAN	per Legacy Csite	N/A	N/A	N/A
Managed Router - Service Initiation and Move – 64Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A
Managed Router - Service Initiation and Move – 128Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A
Managed Router - Service Initiation and Move – 256Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A
Managed Router - Service Initiation and Move – 512Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A
Managed Router - Service Initiation and Move – 768Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A
Managed Router - Service Initiation and Move – 1.536Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A
Managed Router - Service Initiation and Move – 3.072Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A
Managed Router - Service Initiation and Move – 6.144Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A
Managed Router - Service Initiation and Move – 45Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10
Managed Router – 64Kbps	Per Router (Recurring)	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router – 128Kbps	Per Router (Recurring)	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router – 256Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router – 512Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router – 768Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router – 1.536Mbps	Per Router (Recurring)	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router – 3.072Mbps	Per Router (Recurring)	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router – 6.144Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router – 45Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access – 64Kbps	Per Managed Router	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access – 128Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access – 256Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access – 512Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access – 768Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access – 1.536Mbps	Per Managed Router	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access – 3.072Mbps	Per Managed Router	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access – 6.144Mbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access – 45Mbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Upgrade to Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Secure Light Weight Access Point (LWAP) - Recurring	Qty of Secure LWAPS deployed	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS) Installation	Per Router (One-time)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS) De-Installation	Per Router (One-time)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS)	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS) with Wi-Fi enabled	Per Router with enabled Wi-Fi (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Voice											
UCaaS Basic VOIP Service	Qty of Basic Phone Sets	9.94	9.94	9.99	9.99	9.99	10.07	10.07	10.07	10.07	10.07
UCaaS Basic Service Option	Qty of Basic Phone Sets	9.94	9.94	9.99	9.99	9.99	10.07	10.07	10.07	10.07	10.07
UCaaS Standard Service	Qty of Standard Phone Sets	11.84	11.84	11.90	11.90	11.90	12.00	12.00	12.00	12.00	12.00
UCaaS Standard Service Option	Qty of Standard Phone Sets	11.84	11.84	11.90	11.90	11.90	12.00	12.00	12.00	12.00	12.00
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	11.84	11.84	11.90	11.90	11.90	12.00	12.00	12.00	12.00	12.00
UCaaS Enhanced VOIP Option	Qty of Enhanced Phone Sets	11.84	11.84	11.90	11.90	11.90	12.00	12.00	12.00	12.00	12.00
UCaaS Receptionist VOIP Service	Qty of Receptionist Phone Sets	11.84	11.84	11.90	11.90	11.90	12.00	12.00	12.00	12.00	12.00
UCaaS Receptionist VOIP Service Option	Qty of Receptionist Phone Sets	11.84	11.84	11.90	11.90	11.90	12.00	12.00	12.00	12.00	12.00
UCaaS Conference VOIP Service	Qty of Conference Phone Sets	9.94	9.94	9.99	9.99	9.99	10.07	10.07	10.07	10.07	10.07
UCaaS Conference VOIP Service Option	Qty of Conference Phone Sets	9.94	9.94	9.99	9.99	9.99	10.07	10.07	10.07	10.07	10.07
UCaaS Auto Attendant	Instance	28.00	28.00	28.14	28.14	28.14	28.37	28.37	28.37	28.37	28.37
Reservationless Audio Conferencing - Tier I	Per Minute	0.0383	0.0383	0.0385	0.0385	0.0385	0.0388	0.0388	0.0388	0.0388	0.0388
Reservationless Audio Conferencing - Tier II	Per Minute	0.0352	0.0352	0.0354	0.0354	0.0354	0.0357	0.0357	0.0357	0.0357	0.0357
Reservationless Audio Conferencing - Tier III	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Operator Assisted Audio Conferencing	Per Minute	0.1542	0.1542	0.1550	0.1550	0.1550	0.1562	0.1562	0.1562	0.1562	0.1562
Special Event Audio Conferencing	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Conference Record Option	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower					
	Unit	Year 11	Year 12	Year 13	
Managed Router – 64Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router – 128Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router – 256Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router – 512Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router – 768Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router – 1.536Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router – 3.072Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router – 6.144Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router – 45Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router Internet Access – 64Kbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access – 128Kbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access – 256Kbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access – 512Kbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access – 768Kbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access – 1.536Mbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access – 3.072Mbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access – 6.144Mbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access – 45Mbps	Per Managed Router	N/A	N/A	N/A	N/A
Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	N/A	N/A	N/A	N/A
Upgrade to Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	N/A	N/A	N/A	N/A
Secure Light Weight Access Point (LWAP) - Recurring	Qty of Secure LWAPS deployed	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS) Installation	Per Router (One-time)	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS) De-Installation	Per Router (One-time)	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS)	Per Router (Recurring)	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS) with Wi-Fi enabled	Per Router with enabled Wi-Fi (Recurring)	N/A	N/A	N/A	N/A
Voice					
UCaaS Basic VOIP Service	Qty of Basic Phone Sets	10.07	10.07	10.07	10.07
UCaaS Basic Service Option	Qty of Basic Phone Sets	10.07	10.07	10.07	10.07
UCaaS Standard Service	Qty of Standard Phone Sets	12.00	12.00	12.00	12.00
UCaaS Standard Service Option	Qty of Standard Phone Sets	12.00	12.00	12.00	12.00
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	12.00	12.00	12.00	12.00
UCaaS Enhanced VOIP Option	Qty of Enhanced Phone Sets	12.00	12.00	12.00	12.00
UCaaS Receptionist VOIP Service	Qty of Receptionist Phone Sets	12.00	12.00	12.00	12.00
UCaaS Receptionist VOIP Service Option	Qty of Receptionist Phone Sets	12.00	12.00	12.00	12.00
UCaaS Conference VOIP Service	Qty of Conference Phone Sets	10.07	10.07	10.07	10.07
UCaaS Conference VOIP Service Option	Qty of Conference Phone Sets	10.07	10.07	10.07	10.07
UCaaS Auto Attendant	Instance	28.37	28.37	28.37	28.37
Reservationless Audio Conferencing - Tier I	Per Minute	0.0388	0.0388	0.0388	0.0388
Reservationless Audio Conferencing - Tier II	Per Minute	0.0357	0.0357	0.0357	0.0357
Reservationless Audio Conferencing - Tier III	Per Minute	N/A	N/A	N/A	N/A
Operator Assisted Audio Conferencing	Per Minute	0.1562	0.1562	0.1562	0.1562
Special Event Audio Conferencing	Per Minute	N/A	N/A	N/A	N/A
Conference Record Option	Per Minute	N/A	N/A	N/A	N/A

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10
Audio Conferencing - No Show Fee	Per Participant	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing - Approved Participant List	Per Participant	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - Digital	Per Request for a CD or a Digital Download	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - CD Indexing	Per CD	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - Tape	Per Request for Tape	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - Q&A Session	Per Request	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - Fax Delivery	Per Request	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier I	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier II	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier III	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier IV	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier V	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier VI	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing Coverage	Per Quarter Hour per User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 Overag	Per Attendee per Meeting	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH30 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH30 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH30 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH30 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH30 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH30 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH50 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH50 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH50 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH50 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH50 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH50 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH100 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH100 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH100 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH100 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH100 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter NH100 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
TrainingCenter Coverage	Per Attendee per Meeting	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
CHVS - VoIP Service Initiation	Qty of VoIP Service Initiations	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
CHVS - VoIP Basic Phone Set	Qty of Basic Phone Sets	8.51	8.51	8.55	8.55	8.55	8.62	8.62	8.62	8.62	8.62
CHVS - VoIP Standard Phone Set	Qty of Standard Phone Sets	12.62	12.62	12.68	12.68	12.68	12.78	12.78	12.78	12.78	12.78
CHVS - VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	12.62	12.62	12.68	12.68	12.68	12.78	12.78	12.78	12.78	12.78

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower				
	Unit	Year 11	Year 12	Year 13
Audio Conferencing - No Show Fee	Per Participant	N/A	N/A	N/A
Audio Conferencing - Approved Participant List	Per Participant	N/A	N/A	N/A
Audio Conferencing Media Storage - Digital	Per Request for a CD or a Digital Download	N/A	N/A	N/A
Audio Conferencing Media Storage - CD Indexing	Per CD	N/A	N/A	N/A
Audio Conferencing Media Storage - Tape	Per Request for Tape	N/A	N/A	N/A
Audio Conferencing Transcription Service - 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A
Audio Conferencing Transcription Service - 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A
Audio Conferencing Transcription Service - 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A
Audio Conferencing Transcription Service - 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A
Audio Conferencing Transcription Service - Q&A Session	Per Request	N/A	N/A	N/A
Audio Conferencing Transcription Service - Fax Delivery	Per Request	N/A	N/A	N/A
MeetingCenter Data Conferencing	Per Minute	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier I	Per Concurrent User	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier II	Per Concurrent User	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier III	Per Concurrent User	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier IV	Per Concurrent User	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier V	Per Concurrent User	N/A	N/A	N/A
MeetingCenter Data Conferencing CU - Tier VI	Per Concurrent User	N/A	N/A	N/A
MeetingCenter Data Conferencing Overage	Per Quarter Hour per User	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier I	Per Named Host	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier II	Per Named Host	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier III	Per Named Host	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier IV	Per Named Host	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier V	Per Named Host	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 - Tier VI	Per Named Host	N/A	N/A	N/A
MeetingCenter Data Conferencing NH15 Overage	Per Attendee per Meeting	N/A	N/A	N/A
TrainingCenter NH30 - Tier I	Per Named Host	N/A	N/A	N/A
TrainingCenter NH30 - Tier II	Per Named Host	N/A	N/A	N/A
TrainingCenter NH30 - Tier III	Per Named Host	N/A	N/A	N/A
TrainingCenter NH30 - Tier IV	Per Named Host	N/A	N/A	N/A
TrainingCenter NH30 - Tier V	Per Named Host	N/A	N/A	N/A
TrainingCenter NH30 - Tier VI	Per Named Host	N/A	N/A	N/A
TrainingCenter NH50 - Tier I	Per Named Host	N/A	N/A	N/A
TrainingCenter NH50 - Tier II	Per Named Host	N/A	N/A	N/A
TrainingCenter NH50 - Tier III	Per Named Host	N/A	N/A	N/A
TrainingCenter NH50 - Tier IV	Per Named Host	N/A	N/A	N/A
TrainingCenter NH50 - Tier V	Per Named Host	N/A	N/A	N/A
TrainingCenter NH50 - Tier VI	Per Named Host	N/A	N/A	N/A
TrainingCenter NH100 - Tier I	Per Named Host	N/A	N/A	N/A
TrainingCenter NH100 - Tier II	Per Named Host	N/A	N/A	N/A
TrainingCenter NH100 - Tier III	Per Named Host	N/A	N/A	N/A
TrainingCenter NH100 - Tier IV	Per Named Host	N/A	N/A	N/A
TrainingCenter NH100 - Tier V	Per Named Host	N/A	N/A	N/A
TrainingCenter NH100 - Tier VI	Per Named Host	N/A	N/A	N/A
TrainingCenter Overage	Per Attendee per Meeting	N/A	N/A	N/A
CHVS - VoIP Service Initiation	Qty of VoIP Service Initiations	N/A	N/A	N/A
CHVS - VoIP Basic Phone Set	Qty of Basic Phone Sets	8.62	8.62	8.62
CHVS - VoIP Standard Phone Set	Qty of Standard Phone Sets	12.78	12.78	12.78
CHVS - VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	12.78	12.78	12.78

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower											
	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10
CHVS - VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	40.62	40.62	40.82	40.82	40.82	41.15	41.15	41.15	41.15	41.15
CHVS - VoIP Conference Phone Set	Qty of Conference Phone Sets	8.51	8.51	8.55	8.55	8.55	8.62	8.62	8.62	8.62	8.62
CHVS - VoIP IMAC	Qty of VoIP Moves/Changes/Addds	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
CHVS - Unified Messaging Feature	Instance	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
CHVS - Auto Attendant Feature	Instance	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Security Services											
Number of Servers (all classes)	Total Server Count	268.10	26.81	26.94	26.94	26.94	27.16	27.16	27.16	27.16	27.16
Enterprise VPN 2-Factor Authentication Service (One-time)	Per key fob issued	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW - Service Initiation and Move	Per Firewall (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW - ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW - Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Help Desk											
Help Desk Services	Qty of PCs	6.63	6.63	6.66	6.66	6.66	6.71	6.71	6.71	6.71	6.71
Legacy Help Desk	Qty of PCs and Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Internal Applications / Chargeback Applications											
Support	FTEs	8,877.34	8,877.34	8,921.73	8,921.73	8,921.73	8,993.10	8,993.10	8,993.10	8,993.10	8,993.10

*The term Contract Year six Truncated shall mean the time period from July 1, 2011 through November 30, 2011, the term Contract Year six Stub shall mean the time period from December 1, 2011 to June 31, 2012

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower				
	Unit	Year 11	Year 12	Year 13
CHVS - VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	41.15	41.15	41.15
CHVS - VoIP Conference Phone Set	Qty of Conference Phone Sets	8.62	8.62	8.62
CHVS - VoIP IMAC	Qty of VoIP Moves/Changes/Addds	N/A	N/A	N/A
CHVS - Unified Messaging Feature	Instance	N/A	N/A	N/A
CHVS - Auto Attendant Feature	Instance	N/A	N/A	N/A
Security Services				
Number of Servers (all classes)	Total Server Count	27.16	27.16	27.16
Enterprise VPN 2-Factor Authentication Service (One-time)	Per key fob issued	N/A	N/A	N/A
Managed FW - Service Initiation and Move	Per Firewall (Non-Recurring)	N/A	N/A	N/A
Managed FW - ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A
Managed FW - Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A
Help Desk				
Help Desk Services	Qty of PCs	6.71	6.71	6.71
Legacy Help Desk	Qty of PCs and Servers	N/A	N/A	N/A
Internal Applications / Chargeback Applications				
Support	FTEs	8,993.10	8,993.10	8,993.10

*The term Contract Year six Truncated shall mean the time period from July 1, 2011 through 2012