

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Data Center (Mainframe/Server)		
Mainframe		
Mainframe Processing - z/OS	Per installed MIPS	z/OS mainframe hardware and software to provide published MIPS increments of computing capacity.
Mainframe Storage - z/OS	Gbyte	Gigabyte increments of z/OS disk storage capacity.
Mainframe Tape Storage - z/OS	Gbyte	Gigabyte increments of z/OS tape storage capacity.
Mainframe Processing - UNISYS	Per installed HW/SW MIPS	Unisys mainframe hardware and software to provide MIPS increments of computing capacity.
Mainframe Storage - UNISYS	Gbyte	Gigabyte increments of Unisys disk storage capacity.
Mainframe Tape Storage - UNISYS	Gbyte	Gigabyte increments of Unisys tape storage capacity.
Mainframe Print CESC	1000 lines	1000 line increments of print capacity.
Unix Servers		
Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 1 to 2 CPUs.
Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 3 to 4 CPUs.
Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 5 to 6 CPUs.
Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of greater than 6 CPUs.
Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 1 to 2 CPUs.
Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 3 to 4 CPUs.
Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 5 to 6 CPUs.
Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of greater than 6 CPUs.
Unix Servers - Disaster Recovery		
Tier 1 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 1 to 2 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 3 to 4 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 5 to 6 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of greater than 6 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 1 to 2 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 3 to 4 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 5 to 6 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of greater than 6 CPUs receiving Tier 1 Disaster Recovery service.
Tier 2 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 1 to 2 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 3 to 4 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 5 to 6 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of greater than 6 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 1 to 2 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 3 to 4 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 5 to 6 CPUs receiving Tier 2 Disaster Recovery service.
Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of greater than 6 CPUs receiving Tier 2 Disaster Recovery service.
Tier 3 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 1 to 2 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 3 to 4 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 5 to 6 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of greater than 6 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 1 to 2 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 3 to 4 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 5 to 6 CPUs receiving Tier 3 Disaster Recovery service.
Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of greater than 6 CPUs receiving Tier 3 Disaster Recovery service.
Tier 4 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 1 to 2 CPUs receiving Tier 4 Disaster Recovery service.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Tier 4 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 3 to 4 CPUs receiving Tier 4 Disaster Recovery service.
Tier 4 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 5 to 6 CPUs receiving Tier 4 Disaster Recovery service.
Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of greater than 6 CPUs receiving Tier 4 Disaster Recovery service.
Tier 4 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 1 to 2 CPUs receiving Tier 4 Disaster Recovery service.
Tier 4 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 3 to 4 CPUs receiving Tier 4 Disaster Recovery service.
Tier 4 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 5 to 6 CPUs receiving Tier 4 Disaster Recovery service.
Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of greater than 6 CPUs receiving Tier 4 Disaster Recovery service.
Tier 5 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 1 to 2 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 3 to 4 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 5 to 6 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of greater than 6 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 1 to 2 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 3 to 4 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 5 to 6 CPUs receiving Tier 5 Disaster Recovery service.
Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of greater than 6 CPUs receiving Tier 5 Disaster Recovery service.
Tier 6 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 1 to 2 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 3 to 4 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of from 5 to 6 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	Each physical Unix server comprised of greater than 6 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 1 to 2 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 3 to 4 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of from 5 to 6 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	Each virtual Unix server comprised of greater than 6 CPUs receiving Tier 6 Disaster Recovery service.
NT/Win&Other Servers		
NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 1 to 2 CPUs.
NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 3 to 4 CPUs.
NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 5 to 6 CPUs.
NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of greater than 6 CPUs.
NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 1 to 2 CPUs.
NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 3 to 4 CPUs.
NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 5 to 6 CPUs.
NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of greater than 6 CPUs.
NT Win & Other - Disaster Recovery		
Tier 1 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 1 to 2 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 3 to 4 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 5 to 6 CPUs receiving Tier 1 Disaster Recovery service.
Tier 1 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of greater than 6 CPUs receiving Tier 1 Disaster Recovery service.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Tier 6 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 1 to 2 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 3 to 4 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of from 5 to 6 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	Each physical NT Win & Other server comprised of greater than 6 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 1 to 2 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 3 to 4 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of from 5 to 6 CPUs receiving Tier 6 Disaster Recovery service.
Tier 6 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	Each virtual NT Win & Other server comprised of greater than 6 CPUs receiving Tier 6 Disaster Recovery service.
Storage		
Storage Tier 1 at CESC	per Gigabyte	CESC NAS/SAN high availability storage allocated (presented) to user
Storage Tier 2 at CESC	per Gigabyte	CESC NAS/SAN standard availability storage allocated (presented) to user
Storage Tier 2 outside of CESC	per Gigabyte	NAS/SAN standard availability storage allocated (presented) to user, where the server resides outside of CESC
Storage DASD (Direct Access Storage Device)	per Gigabyte	DASD (physical) - raw storage installed to a server
Storage Tier 2 at CESC no Backup	per Gigabyte	CESC NAS/SAN standard availability storage allocated (presented) to user, without backup. A server with Tier 2 at CESC no backup storage must be all Tier 2 at CESC no backup.
Storage DASD no Backup	per Gigabyte	DASD (physical) - raw storage installed to a server, without backup. A server with DASD no Backup storage must be all DASD no Backup.
DR Storage RUs		
Tier 1 - DR - Allocated Storage	Per Gbyte	Total allocated (presented) storage receiving Tier 1 Disaster Recovery.
Tier 2 - DR - Allocated Storage	Per Gbyte	Total allocated (presented) storage receiving Tier 2 Disaster Recovery.
Tier 3 - DR - Allocated Storage	Per Gbyte	Total allocated (presented) storage receiving Tier 3 Disaster Recovery.
Tier 4 - DR - Allocated Storage	Per Gbyte	Total allocated (presented) storage receiving Tier 4 Disaster Recovery.
Tier 5 - DR - Allocated Storage	Per Gbyte	Total allocated (presented) storage receiving Tier 5 Disaster Recovery.
Tier 6 - DR - Allocated Storage	Per Gbyte	Total allocated (presented) storage receiving Tier 6 Disaster Recovery.
Other		
Legacy Servers	Qty of Legacy Servers	Server that qualifies as "Legacy" in accordance with Appendix 12 to Schedule 3.3 Legacy Operations Framework
New Server Install	Project to be individually priced in a work request	Physically installing a new server, excluding server consolidation activities, creating new Instances, relocating or replacing an existing server, changing its footprint location within or between facilities, logically moving an existing server to, from or between existing and/or new Windows domains, or moving applications, data and workload between existing servers, and changing its configuration of CPU, memory, disk, software upgrades.
Desktop Computing		
PC Support - Desktops		
5-year Refresh Rate	Desktop	Each desktop supported under a 5-year refresh rate.
PC Support - Laptops		
4-year Refresh Rate	Laptop	Each laptop supported under a 4-year refresh rate.
PC Support - Tablet		
4-year Refresh Rate	Tablet	Each tablet supported under a 4-year refresh rate.
PC Support - Handhelds		
		Support of existing handheld computers including Palm, Windows CE, Pocket PC, RIM, and associated docks, cables and software drivers.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
No Defined Refresh Rate	Handheld	Each handheld supported under an undefined refresh rate.
PC Hardware Charge - Desktops		Refresh of existing desktops with standard desktop systems as defined in the pricing assumptions along with refresh of monitors on alternating desktop refresh cycles.
5-year Refresh Rate	Desktop	Each desktop refreshed under a 5-year refresh rate.
PC Hardware Charge - Laptops		Refresh of existing laptops with standard laptop systems as defined in the pricing assumptions.
4-year Refresh Rate	Laptop	Each laptop refreshed under a 4-year refresh rate.
PC Hardware - Tablet		Refresh an existing tablets with standard tablet systems as defined in the pricing assumptions.
No Defined Refresh Rate	Tablet	Each tablet refreshed under an undefined refresh rate.
Legacy PCs	Qty of Legacy PCs	PC that qualifies as "Legacy" in accordance with Appendix 12 to Schedule 3.3 Legacy Operations Framework
PC Software		
Hard Drive Encryption for Workstations (HDEW)	Qty of Desktops, Laptops, Tablets	Software licensing, support and maintenance for HDEW Service.
Installation for HDEW	Qty of HDEW Installations	Each local installation of HDEW software on Desktop, Laptop, Tablet in accordance with SOW
Other		
Blackberrys	Blackberry	Support of Blackberrys
Network Attached Printer - Category 1	per Network Attached Printer	Standards Categories A (Standard Monochrome), D (Color), E (Standard Multifunction), and non-standard devices with similar functionality as listed in Addendum 5 to Appendix 5
Network Attached Printer - Category 2	per Network Attached Printer	Standards Category B (Medium Monochrome) and non-standard devices with similar functionality as listed in Addendum 5 to Appendix 5
Network Attached Printer - Category 3	per Network Attached Printer	Standards Categories C (Large Monochrome Printer) and non-standard devices with similar functionality as listed in Addendum 5 to Appendix 5
Network Attached Printer - Category 4	per Network Attached Printer	Standards Category F (Large Multifunction) and non-standard devices with similar functionality and specialty function printers as listed in Addendum 5 to Appendix 5
IMACs for PCs	PC IMAC	Desktop, laptop, tablet, or handheld-related Installations, Moves, Adds or Changes (IMACs) for a single machine except IMACs for up to and including 15 machines requested by end users contacting the Help Desk. Resource Unit charge applies to unscheduled, project IMACs not associated with transformation or refresh and unscheduled software or patch distributions to large groups of machines. IMACs of greater than 15 systems at the same time will be treated as a priced project that will not exceed the cost calculated using the Resource Unit Rate times the number of IMACs involved. IMACs may not be separated into smaller groups in an attempt to avoid project designation.
Copier Category 1	Per Copier	Network Attached Monochrome Copier with a Duty Cycle of approximately 150,000 Pages/Month and a Print Speed of 32 Pages/Minute
Copier Click Category 1A	Per Click (Page)	Each metered click (single page) for Monochrome Usage on a Copier Category 1
Copier Category 2	Per Copier	Network Attached Monochrome Copier with a Duty Cycle of approximately 200,000 Pages/Month and a Print Speed of 45 Pages/Minute
Copier Click Category 2A	Per Click (Page)	Each metered click (single page) for Monochrome Usage on a Copier Category 2
Copier Category 3	Per Copier	Network Attached Monochrome Copier with a Duty Cycle of approximately 400,000 Pages/Month and a Print Speed of 75 Pages/Minute
Copier Click Category 3A	Per Click (Page)	Each metered click (single page) for Monochrome Usage on a Copier Category 3
Copier Category 4	Per Copier	Network Attached Color Copier with a Duty Cycle of approximately 80,000 Pages/Month and a Print Speed of 28 Monochrome Pages/Minute and 28 Color Pages/Minute
Copier Click Category 4A	Per Click (Page)	Each metered click (single page) for Monochrome Usage on a Copier Category 4
Copier Click Category 4B	Per Click (Page)	Each metered click (single page) for Color Usage on a Copier Category 4
Copier Category 5	Per Copier	Network Attached Color Copier with a Duty Cycle of approximately 150,000 Pages/Month and a Print Speed of 45 Monochrome Pages/Minute and 40 Color Pages/Minute
Copier Click Category 5A	Per Click (Page)	Each metered click (single page) for Monochrome Usage on a Copier Category 5
Copier Click Category 5B	Per Click (Page)	Each metered click (single page) for Color Usage on a Copier Category 5

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Copier Category 6	Per Copier	Network Attached Color Copier with a Duty Cycle of approximately 300,000 Pages/Month and a Print Speed of 75 Monochrome Pages/Minute and 50 Color Pages/Minute
Copier Click Category 6A	Per Click (Page)	Each metered click (single page) for Monochrome Usage on a Copier Category 6
Copier Click Category 6B	Per Click (Page)	Each metered click (single page) for Color Usage on a Copier Category 6
Messaging		
Messaging & Mailbox Services	Email Box	Each messaging individual or group mailbox (excluding distribution and contact lists).
Legacy Email Services	Qty of Legacy Email Boxes	Email Box that qualifies as "Legacy" in accordance with Appendix 12 to Schedule 3.3 Legacy Operations Framework
Enterprise Handheld Services - Blackberry	Per Blackberry Handheld Device	Support of Blackberry wireless handheld device and access to Messaging & Mailbox Services for handheld devices not encompassed by the PC Support - Handheld RU under Desktop Computing or the Enterprise Handheld Services - non-Blackberry RU. Refresh of Blackberry wireless handheld device is not included. Vendor shall provide the necessary server hardware, backend infrastructure, Third-Party Software, and licenses (excluding Microsoft) to support the Enterprise Handheld Services - Blackberry.
Enterprise Handheld Services - non-Blackberry	Per non-Blackberry Handheld Device	Non-Blackberry wireless handheld device access to Messaging & Mailbox Services for handheld devices not encompassed by the PC Support - Handheld RU under Desktop Computing or Enterprise Handheld Services - Blackberry RU. Vendor shall not provide support for hardware, software or data service issues on non-Blackberry wireless handheld device. Refresh of non-Blackberry handheld device is not included. Vendor shall provide the necessary server hardware, backend infrastructure, Third-Party Software, and licenses (excluding Microsoft and End-User Client Access Licenses) to support the Enterprise Handheld Services - non-Blackberry.
Hosted Mail Archiving Service	Per Elected Email Box	Monthly recurring per Email Box charge for Email Boxes receiving Hosted Mail Archiving Service.
Hosted Mail Archiving Service - Data Migration	Per Gigabyte	Per allocated (presented) gigabyte of data requested for migration to the Hosted Mail Archiving Service.
Data Network		
User/Device Ports	# of Ports	Each active Ethernet port during the monthly count period
IMAC	IMAC	A request for more than 25 changes to the service provider port offering at the customer site or the customer VPN configuration. The cost for such request shall not exceed the number of such changes times by the Data Network IMAC rate. A request of 25 or less changes to the service provider port offering at the customer site or the customer VPN configuration shall be at no additional charge. DHCP handles moving of customer connectivity to the physical Ethernet ports per IP addressing and are not considered an IMAC.
WAN – 128Kbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 128Kbps bandwidth
WAN – 256Kbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 256Kbps bandwidth
WAN – 512Kbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 512Kbps bandwidth
WAN – 768Kbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 768bps bandwidth
WAN – 1.024Mbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 1.024Mbps bandwidth
WAN – 1.536Mbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 1.536Mbps bandwidth
WAN – 3.072Mbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 3.072Mbps bandwidth
WAN – 4.608 Mbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 4.608 Mbps bandwidth
WAN – 6.144Mbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 6.144Mbps bandwidth
WAN – 45Mbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 45Mbps bandwidth
WAN – 50Mbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 50Mbps on the SONET ring
WAN – 150 Mbps - 155Mbps	per Circuit	Each circuit and managed router providing MPLS connectivity with 155Mbps bandwidth, or 150Mbps on the SONET ring
Legacy WAN	per Legacy Circuit	Circuit that qualifies as "Legacy" in accordance with Appendix 12 to Schedule 3.3 Legacy Operations Framework
LAN - <=24 Ports	per Site	A site with up to 24 active ports, measured annually
LAN - 25-50 Ports	per Site	A site with between 24 and 51 active ports, measured annually
LAN - 51-200 Ports	per Site	A site with between 50 and 201 active ports, measured annually

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LAN - 201-500 Ports	per Site	A site with between 200 and 501 active ports, measured annually
LAN - 501-2000 Ports	per Site	A site with between 500 and 2001 active ports, measured annually
Legacy LAN	per Legacy Site	Site that qualifies as "Legacy" in accordance with Appendix 12 to Schedule 3.3 Legacy Operations Framework
Managed Router - Service Initiation and Move – 64Kbps	Per Router (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Router Service or the relocation of an existing Managed Router Service from one Eligible Customer site to another site.
Managed Router - Service Initiation and Move – 128Kbps	Per Router (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Router Service or the relocation of an existing Managed Router Service from one Eligible Customer site to another site.
Managed Router - Service Initiation and Move – 256Kbps	Per Router (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Router Service or the relocation of an existing Managed Router Service from one Eligible Customer site to another site.
Managed Router - Service Initiation and Move – 512Kbps	Per Router (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Router Service or the relocation of an existing Managed Router Service from one Eligible Customer site to another site.
Managed Router - Service Initiation and Move – 768Kbps	Per Router (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Router Service or the relocation of an existing Managed Router Service from one Eligible Customer site to another site.
Managed Router - Service Initiation and Move – 1.536Mbps	Per Router (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Router Service or the relocation of an existing Managed Router Service from one Eligible Customer site to another site.
Managed Router - Service Initiation and Move – 3.072Mbps	Per Router (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Router Service or the relocation of an existing Managed Router Service from one Eligible Customer site to another site.
Managed Router - Service Initiation and Move – 6.144Mbps	Per Router (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Router Service or the relocation of an existing Managed Router Service from one Eligible Customer site to another site.
Managed Router - Service Initiation and Move – 45Mbps	Per Router (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Router Service or the relocation of an existing Managed Router Service from one Eligible Customer site to another site.
Managed Router – 64Kbps	Per Router (Recurring)	Each Managed Router provides MPLS connectivity and a router with a burst capability up to the 64Kbps and a maximum average utilization of 67% of the 64Kbps.
Managed Router – 128Kbps	Per Router (Recurring)	Each Managed Router provides MPLS connectivity and a router with a burst capability up to the 128Kbps and a maximum average utilization of 67% of the 128Kbps.
Managed Router – 256Kbps	Per Router (Recurring)	Each Managed Router provides MPLS connectivity and a router with a burst capability up to the 256Kbps and a maximum average utilization of 67% of the 256Kbps.
Managed Router – 512Kbps	Per Router (Recurring)	Each Managed Router provides MPLS connectivity and a router with a burst capability up to the 512Kbps and a maximum average utilization of 67% of the 512Kbps.
Managed Router – 768Kbps	Per Router (Recurring)	Each Managed Router provides MPLS connectivity and a router with a burst capability up to the 768Kbps and a maximum average utilization of 67% of the 768Kbps.
Managed Router – 1.536Mbps	Per Router (Recurring)	Each Managed Router provides MPLS connectivity and a router with a burst capability up to the 1.536Mbps and a maximum average utilization of 67% of the 1.536Mbps.
Managed Router – 3.072Mbps	Per Router (Recurring)	Each Managed Router provides MPLS connectivity and a router with a burst capability up to the 3.072Mbps and a maximum average utilization of 67% of the 3.072Mbps.
Managed Router – 6.144Mbps	Per Router (Recurring)	Each Managed Router provides MPLS connectivity and a router with a burst capability up to the 6.144Mbps and a maximum average utilization of 67% of the 6.144Mbps.
Managed Router – 45Mbps	Per Router (Recurring)	Each Managed Router provides MPLS connectivity and a router with a burst capability up to the 45Mbps and a maximum average utilization of 67% of the 45Mbps.
Managed Router Internet Access – 64Kbps	Per Managed Router	Internet access provided for a site receiving 64Kbps of managed router service; must be provided in conjunction with managed router services
Managed Router Internet Access – 128Kbps	Per Managed Router	Internet access provided for a site receiving 128Kbps of managed router service; must be provided in conjunction with managed router services
Managed Router Internet Access – 256Kbps	Per Managed Router	Internet access provided for a site receiving 256Kbps of managed router service; must be provided in conjunction with managed router services
Managed Router Internet Access – 512Kbps	Per Managed Router	Internet access provided for a site receiving 512Kbps of managed router service; must be provided in conjunction with managed router services
Managed Router Internet Access – 768Kbps	Per Managed Router	Internet access provided for a site receiving 768Kbps of managed router service; must be provided in conjunction with managed router services

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
Managed Router Internet Access – 1.536Mbps	Per Managed Router	Internet access provided for a site receiving 1.536Mbps of managed router service; must be provided in conjunction with managed router services
Managed Router Internet Access – 3.072Mbps	Per Managed Router	Internet access provided for a site receiving 3.072Mbps of managed router service; must be provided in conjunction with managed router services
Managed Router Internet Access – 6.144Mbps	Per Managed Router	Internet access provided for a site receiving 6.144Mbps of managed router service; must be provided in conjunction with managed router services
Managed Router Internet Access – 45Mbps	Per Managed Router	Internet access provided for a site receiving 45Mbps of managed router service; must be provided in conjunction with managed router services
Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	One-time, non-recurring fee for installation, move, or service initiation of the Wireless Network Service for up to five (5) LWAPs in a single request. LWAP requests of five (5) and above at the same time and same location will be treated as a priced project that will not exceed the cost calculated using the Resource Unit Rate times the number of LWAPs.
Upgrade to Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	One-time, non-recurring fee for replacement of a legacy Wireless Access Point with a Secure Wireless Access Point as part of the Wireless Network Service.
Secure Light Weight Access Point (LWAP) - Recurring	Qty of Secure LWAPS deployed	Monthly recurring charge for each LWAP deployed as part of the Wireless Network Service. The RU includes one LWAP and monitoring, management and maintenance of the LWAP.
Voice Network		
CHVS - VoIP Service Initiation	VoIP Service Initiations	Installation and Service Initiation of each telephone instrument.
CHVS - VoIP Basic Phone Set	VoIP Basic Phone Sets	Each basic telephone instrument and associated VoIP service. Basic Phone RU includes "dialtone" service, a phone, phone maintenance, a direct dial number, and unlimited long-distance.
CHVS - VoIP Standard Phone Set	VoIP Standard Phone Sets	Each standard telephone instrument and associated VoIP service. Standard Phone RU includes "dialtone" service, a 2-line phone with speakerphone, phone maintenance, a direct dial number, unlimited long-distance and voicemail.
CHVS - VoIP Enhanced Phone Set	VoIP Enhanced Phone Sets	Each enhanced telephone instrument and associated VoIP service. Enhanced Phone RU includes "dialtone" service, a 6-line phone with speakerphone, phone maintenance, a direct dial number, unlimited long-distance and voicemail.
CHVS - VoIP Receptionist Phone Set	VoIP Receptionist Phone Sets	Each receptionist telephone instrument and associated VoIP service. Receptionist RU includes "dialtone" service, ability to monitor up to 40 lines, a direct dial number, unlimited long-distance and voice mail.
CHVS - VoIP Conference Phone Set	VoIP Conference Phone Sets	Each basic telephone instrument and associated VoIP service. Conference Phone RU includes "dialtone" service, "spider" phone with 2 attached remote microphones, phone maintenance, a direct dial number and unlimited long-distance.
CHVS - VoIP IMAC	VoIP Moves/Changes/Addds	VoIP service changes requiring a site visit
CHVS - Unified Messaging Feature	Instance	Service that enables the user to receive an e-mail with a '.WAV' file attachment containing the voicemail message
CHVS - Auto Attendant Feature	Instance	Service that provides the functionality for an automated receptionistable extensions
UCaaS Basic Service	Qty of Basic Phone Sets	Service includes a phone and a direct dial number. The phone included with this service is a single line phone (no speakerphone).
UCaaS Basic Service Option	Qty of Basic Phone Sets	Basic Service without the phone; service is for existing CISCO Call Manager where existing phone is reused for UCaaS
UCaaS Standard Service	Qty of Standard Phone Sets	Service includes a phone, a direct dial number and voice-mail. The phone included with this service is a two-line speakerphone.
UCaaS Standard Service Option	Qty of Standard Phone Sets	Standard Service without the phone; service is for existing CISCO Call Manager where existing phone is reused for UCaaS
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	Service includes a phone, a direct dial number and voice-mail. The phone included with this service is a six-line speakerphone.
UCaaS Enhanced Option	Qty of Enhanced Phone Sets	Enhanced Service without the phone; service is for existing CISCO Call Manager where existing phone is reused for UCaaS
UCaaS Receptionist Service	Qty of Receptionist Phone Sets	Service includes a receptionist phone with two sidecars and voice-mail. The service and phone included allow a receptionist to monitor up to 30 lines.
UCaaS Receptionist Service Option	Qty of Receptionist Phone Sets	Receptionist Service without the phone; service is for existing CISCO Call Manager where existing phone is reused for UCaaS
UCaaS Conference Service	Qty of Conference Phone Sets	Service includes a conference "spider" phone.
UCaaS Conference Service Option	Qty of Conference Phone Sets	Conference Service without the phone; service is for existing CISCO Call Manager where existing phone is reused for UCaaS
UCaaS IMAC - Over Network Change	Qty of VoIP Moves/Changes/Addds	IMAC change provisioned over the network

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
UCaaS IMAC - On-Site Change	Qty of VoIP Moves/Changes/Addrs	IMAC change requiring provision on-site by a technician
UCaaS Auto Attendant	Instance	Utility allowing callers to search and connect to an extension (locate a person) through customized prompts without talking to a receptionist
Reservationless Audio Conferencing - Tier I	Per Minute	Reservationless Audio Conferencing usage on a per minute basis. Tier I covers usage between 0 and 500,000 minutes per month.
Reservationless Audio Conferencing - Tier II	Per Minute	Reservationless Audio Conferencing usage on a per minute basis. Tier II covers usage between 500,001 and 1,250,000 minutes per month.
Reservationless Audio Conferencing - Tier III	Per Minute	Reservationless Audio Conferencing usage on a per minute basis. Tier III covers usage greater than 1,250,001 minutes per month.
Operator Assisted Audio Conferencing	Per Minute	Operator-Assisted Audio Conferencing usage on a per minute basis.
Special Event Audio Conferencing	Per Minute	Special Event Audio Conferencing usage on a per minute basis.
Conference Record Option	Per Minute	Option to record audio conferencing - Fee is for the playback of recorded audio conferences on a per minute per listener.
Audio Conferencing - No Show Fee	Per Participant	No Show Fee applies for Operator-Assisted and Special Event Audio Conferences that exceed 500 participants. The No Show fee is based on each participant who does not show for a scheduled audio conference above the 10% buffer.
Audio Conferencing - Approved Participant List	Per Participant	Approved Participant List option allows a Conference Leader to provide a pre-approved list of participants for a scheduled audio conference. The fee is per participant on the list.
Audio Conferencing Media Storage - Digital	Per Request for a CD or a Digital Download	Receive a digital copy of a previously recorded Audio Conference via CD or audio file. Includes the creation and shipping of the CD or the creation and transmission of the audio file.
Audio Conferencing Media Storage - CD Indexing	Per CD	For easier navigation through a recorded conference, the CD(s) can be indexed.
Audio Conferencing Media Storage - Tape	Per Request for Tape	Capture an Audio Conference event on a cassette, microcassette or DAT.
Audio Conferencing Transcription Service - 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	A written record, delivered either electronically or in hard copy, of what was said during an Audio Conference. Cost is per 15 minute increment. Transcription will be delivered within 48 business hours of the end of the Audio Conference.
Audio Conferencing Transcription Service - 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	A written record, delivered either electronically or in hard copy, of what was said during an Audio Conference. Cost is per 15 minute increment. Transcription will be delivered within 24 business hours of the end of the Audio Conference.
Audio Conferencing Transcription Service - 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	A written record, delivered either electronically or in hard copy, of what was said during an Audio Conference. Cost is per 15 minute increment. Transcription will be delivered within 12 business hours of the end of the Audio Conference.
Audio Conferencing Transcription Service - 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	A written record, delivered either electronically or in hard copy, of what was said during an Audio Conference. Cost is per 15 minute increment. Transcription will be delivered within 3 business hours of the end of the Audio Conference. This service requires 48-hour notice.
Audio Conferencing Transcription Service - Q&A Session	Per Request	A written record, delivered either electronically or in hard copy, of a Q&A Audio Conferencing Session. Cost is per request in addition to an Audio Conferencing Transcription request.
Audio Conferencing Transcription Service - Fax Delivery	Per Request	A written record of an Audio Conferencing session with fax delivery. Cost is per request in addition to the cost of the selected Audio Conferencing Transcription Service option.
MeetingCenter Data Conferencing	Per Minute	Data Conferencing usage on a per minute basis.
MeetingCenter Data Conferencing CU - Tier I	Per Concurrent User	Data Conferencing on a per concurrent user basis. Tier I covers concurrent licenses between 25 and 20.
MeetingCenter Data Conferencing CU - Tier II	Per Concurrent User	Data Conferencing on a per concurrent user basis. Tier II covers concurrent licenses between 21 and 30.
MeetingCenter Data Conferencing CU - Tier III	Per Concurrent User	Data Conferencing on a per concurrent user basis. Tier III covers concurrent licenses between 31 and 50.
MeetingCenter Data Conferencing CU - Tier IV	Per Concurrent User	Data Conferencing on a per concurrent user basis. Tier IV covers concurrent licenses between 51 and 100.
MeetingCenter Data Conferencing CU - Tier V	Per Concurrent User	Data Conferencing on a per concurrent user basis. Tier V covers concurrent licenses between 101 and 200.
MeetingCenter Data Conferencing CU - Tier VI	Per Concurrent User	Data Conferencing on a per concurrent user basis. Tier VI covers concurrent licenses 201 and greater.
MeetingCenter Data Conferencing Overage	Per Quarter Hour per User	Data Conferencing charge for users in excess of the number of concurrent licenses (overage). Charge is per quarter hour per user.
MeetingCenter Data Conferencing NH15 - Tier I	Per Named Host	Data Conferencing on a per named host user basis that allows the named host plus 14 additional attendees to participate (total of 15 attendees). Tier I covers named host licenses between 5 and 24.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
MeetingCenter Data Conferencing NH15 - Tier II	Per Named Host	Data Conferencing on a per named host user basis that allows the named host plus 14 additional attendees to participate (total of 15 attendees). Tier II covers named host licenses between 25 and 49.
MeetingCenter Data Conferencing NH15 - Tier III	Per Named Host	Data Conferencing on a per named host user basis that allows the named host plus 14 additional attendees to participate (total of 15 attendees). Tier III covers named host licenses between 50 and 199.
MeetingCenter Data Conferencing NH15 - Tier IV	Per Named Host	Data Conferencing on a per named host user basis that allows the named host plus 14 additional attendees to participate (total of 15 attendees). Tier IV covers named host licenses between 200 and 499.
MeetingCenter Data Conferencing NH15 - Tier V	Per Named Host	Data Conferencing on a per named host user basis that allows the named host plus 14 additional attendees to participate (total of 15 attendees). Tier V covers named host licenses between 500 and 999.
MeetingCenter Data Conferencing NH15 - Tier VI	Per Named Host	Data Conferencing on a per named host user basis that allows the named host plus 14 additional attendees to participate (total of 15 attendees). Tier VI covers named host licenses greater than 999.
MeetingCenter Data Conferencing NH15 Overage	Per Attendee per Meeting	Overage charge for a Data Conferencing event exceeding the number of allowed attendees on a per attendee basis.
TrainingCenter NH30 - Tier I	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 29 additional attendees to participate (total of 30 attendees). Tier I covers named host licenses between 5 and 9.
TrainingCenter NH30 - Tier II	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 29 additional attendees to participate (total of 30 attendees). Tier II covers named host licenses between 10 and 24.
TrainingCenter NH30 - Tier III	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 29 additional attendees to participate (total of 30 attendees). Tier III covers named host licenses between 25 and 49.
TrainingCenter NH30 - Tier IV	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 29 additional attendees to participate (total of 30 attendees). Tier IV covers named host licenses between 50 and 99.
TrainingCenter NH30 - Tier V	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 29 additional attendees to participate (total of 30 attendees). Tier V covers named host licenses between 100 and 249.
TrainingCenter NH30 - Tier VI	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 29 additional attendees to participate (total of 30 attendees). Tier VI covers named host licenses greater than 249.
TrainingCenter NH50 - Tier I	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 49 additional attendees to participate (total of 50 attendees). Tier I covers named host licenses between 5 and 9.
TrainingCenter NH50 - Tier II	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 49 additional attendees to participate (total of 50 attendees). Tier II covers named host licenses between 10 and 24.
TrainingCenter NH50 - Tier III	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 49 additional attendees to participate (total of 50 attendees). Tier III covers named host licenses between 25 and 49.
TrainingCenter NH50 - Tier IV	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 49 additional attendees to participate (total of 50 attendees). Tier IV covers named host licenses between 50 and 99.
TrainingCenter NH50 - Tier V	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 49 additional attendees to participate (total of 50 attendees). Tier V covers named host licenses between 100 and 249.
TrainingCenter NH50 - Tier VI	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 49 additional attendees to participate (total of 50 attendees). Tier VI covers named host licenses greater than 249.
TrainingCenter NH100 - Tier I	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 99 additional attendees to participate (total of 100 attendees). Tier I covers named host licenses between 5 and 9.

Attachment 10.1.3-A -- Definition of Resource Units		
	Unit	Definition
TrainingCenter NH100 - Tier II	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 99 additional attendees to participate (total of 100 attendees). Tier II covers named host licenses between 10 and 24.
TrainingCenter NH100 - Tier III	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 99 additional attendees to participate (total of 100 attendees). Tier III covers named host licenses between 25 and 49.
TrainingCenter NH100 - Tier IV	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 99 additional attendees to participate (total of 100 attendees). Tier IV covers named host licenses between 50 and 99.
TrainingCenter NH100 - Tier V	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 99 additional attendees to participate (total of 100 attendees). Tier V covers named host licenses between 100 and 249.
TrainingCenter NH100 - Tier VI	Per Named Host	Web-based Training Solution on a per named host user basis that allows the named host plus 99 additional attendees to participate (total of 100 attendees). Tier VI covers named host licenses greater than 249.
TrainingCenter Overage	Per Attendee per Meeting	Overage charge for a TrainingCenter event exceeding the number of allowed attendees on a per attendee basis.
Security		
Number of Servers (All Classes)	Per each Physical and Virtual Servers	Each physical server or virtual server designated for security monitoring.
Enterprise VPN 2-Factor Authentication Service (One-time)	Per key fob issued	Assessed for each issuance of a key fob. Fee assessed for initial issuance, refresh, or replacement of a lost, stolen, or damaged key fob. This RU includes Hardware, software and support required for Two-Factor authentication
Managed FW - Service Initiation and Move	Per Firewall (Non-Recurring)	One-time, non-recurring fee associated with initiation of the Managed Firewall Service or the relocation of an existing Managed Firewall Service from one Eligible Customer site to another site.
Managed FW – ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	Each Managed Firewall that protects 10 or less users up to a bandwidth throughput of 45Mbps. This RU must be purchased in conjunction with a Managed Router service.
Managed FW – Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	Each Managed Firewall that protects an unlimited number of users up to a bandwidth throughput of 45Mbps. This RU must be purchased in conjunction with a Managed Router service.
Help Desk		
Per PC	Desktop, Laptop, Tablet, or Handheld	Each desktop, laptop, tablet, or handheld.
Per legacy PC and Server	Legacy Desktop, Laptop, Tablet, or Server	Desktop, Laptop, Tablet, or Server that qualifies as "Legacy" in accordance with Appendix 12 to Schedule 3.3 Legacy Operations Framework
Internal Applications / Chargeback		
Support	FTE	Each full-time equivalent (FTE).

Attachment 10.1.4-A – Adjusted Baselines

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Data Center (Mainframe/Server)													
Mainframe Processing													
Mainframe Processing - z/OS	Per installed MIPS	1,206	1,206	1,206	1,206	1,206	1,206	1,206	1,206	1,206	1,206	1,206	1,206
Mainframe Storage - z/OS	Per Gbyte	4,782	4,782	4,782	4,782	4,782	4,782	4,782	4,782	4,782	4,782	4,782	4,782
Mainframe Tape Storage - z/OS	Per Gbyte	120,716	120,716	120,716	120,716	120,716	120,716	120,716	120,716	120,716	120,716	120,716	120,716
Mainframe Processing - UNISYS	Per installed HW/SW MIPS	3,650	3,650	3,650	3,650	3,650	3,650	3,650	3,650	3,650	3,650	3,650	3,650
Mainframe Storage - UNISYS	Per Gbyte	849	849	849	849	849	849	849	849	849	849	849	849
Mainframe Tape Storage - UNISYS	Per Gbyte	20,838	20,838	20,838	20,838	20,838	20,838	20,838	20,838	20,838	20,838	20,838	20,838
Mainframe Print CESC	1000 lines	9,279	9,279	9,279	9,279	9,279	9,279	9,279	9,279	9,279	9,279	9,279	9,279
Unix Servers													
UNIX													
Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	325	325	173	173	173	173	173	173	173	173	173	173
Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	81	81	49	49	49	49	49	49	49	49	49	49
Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	4	4	4	4	4	4	4	4	4	4	4	4
Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	26	26	19	19	19	19	19	19	19	19	19	19
Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	53	53	31	31	31	31	31	31	31	31	31	31
Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	4	4	2	2	2	2	2	2	2	2	2	2
Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	0	0	0	0	0	0	0	0	0	0	0	0
Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	0	0	0	0	0	0	0	0	0	0	0	0
Unix Servers - Disaster Recovery													
Tier 1 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	0	0	0	0	0	0	0	0	0	0	0	0
Tier 1 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 1 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 1 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 1 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 1 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 2 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	1	1	0	0	0	0	0	0	0	0	0	0
Tier 2 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 2 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	1	1	0	0	0	0	0	0	0	0	0	0
Tier 2 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 2 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 2 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 3 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	1	1	0	0	0	0	0	0	0	0	0	0
Tier 3 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 3 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 3 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 3 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 3 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 4 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	5	5	0	0	0	0	0	0	0	0	0	0
Tier 4 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1	1	0	0	0	0	0	0	0	0	0	0
Tier 4 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	4	4	0	0	0	0	0	0	0	0	0	0
Tier 4 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 4 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 4 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 5 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 5 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 5 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 5 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 5 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 5 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 6 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 6 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 6 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 6 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 6 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 6 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 6 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	-	-	-	-	-	-	-	-	-	-	-	-
NT/Win & Other Servers													
NT/Win & Other													
NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	1,659	1,659	1,611	1,611	1,611	1,611	1,611	1,611	1,611	1,611	1,611	1,611
NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	231	231	200	200	200	200	200	200	200	200	200	200
NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	0	0	0	0	0	0	0	0	0	0	0	0
NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	22	22	13	13	13	13	13	13	13	13	13	13
NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	1,271	1,271	1,427	1,427	1,427	1,427	1,427	1,427	1,427	1,427	1,427	1,427
NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	17	17	9	9	9	9	9	9	9	9	9	9
NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	0	0	0	0	0	0	0	0	0	0	0	0
NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	0	0	0	0	0	0	0	0	0	0	0	0
NT Win & Other - Disaster Recovery													
Tier 1 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 1 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 1 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	-	-	-	-	-	-	-	-	-	-	-	-

Attachment 10.1.4-A – Adjusted Baselines

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Tier 6 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-	-	-	-
Tier 6 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	-	-	-	-	-	-	-	-	-	-	-	-
Other													
Legacy Server	Qty of Legacy Servers	0	0	0	0	0	0	0	0	0	0	0	0
Storage													
Storage Tier 1 at CESC	per Gigabyte	244,470	244,470	151,988	151,988	151,988	151,988	151,988	151,988	151,988	151,988	151,988	151,988
Storage Tier 2 at CESC	per Gigabyte	40,290	40,290	95,013	95,013	95,013	95,013	95,013	95,013	95,013	95,013	95,013	95,013
Storage Tier 2 outside of CESC	per Gigabyte	331,934	331,934	284,855	284,855	284,855	284,855	284,855	284,855	284,855	284,855	284,855	284,855
Storage DASD (Direct Access Storage Device)	per Gigabyte	605,114	605,114	587,201	587,201	587,201	587,201	587,201	587,201	587,201	587,201	587,201	587,201
Storage Tier 2 at CESC no Backup	per Gigabyte	0	0	0	0	0	0	0	0	0	0	0	0
Storage DASD no Backup	per Gigabyte	0	0	13,177	13,177	13,177	13,177	13,177	13,177	13,177	13,177	13,177	13,177
DR Storage RUs													
Tier 1 - DR - Allocated Storage	Per Gbyle	0	0	0	0	0	0	0	0	0	0	0	0
Tier 2 - DR - Allocated Storage	Per Gbyle	0	0	0	0	0	0	0	0	0	0	0	0
Tier 3 - DR - Allocated Storage	Per Gbyle	0	0	0	0	0	0	0	0	0	0	0	0
Tier 4 - DR - Allocated Storage	Per Gbyle	0	0	0	0	0	0	0	0	0	0	0	0
Tier 5 - DR - Allocated Storage	Per Gbyle	0	0	0	0	0	0	0	0	0	0	0	0
Tier 6 - DR - Allocated Storage	Per Gbyle	0	0	0	0	0	0	0	0	0	0	0	0
Desktop Services													
PC Support - Desktops													
5 year refresh rate	Qty of PCs	33,768	33,768	34,517	34,517	34,517	34,517	34,517	34,517	34,517	34,517	34,517	34,517
PC Support - Laptops													
4 year refresh rate	Qty of PCs	12,503	12,503	14,856	14,856	14,856	14,856	14,856	14,856	14,856	14,856	14,856	14,856
PC Support - Tablet													
4 year refresh rate	Qty of PCs	510	510	580	580	580	580	580	580	580	580	580	580
Legacy PCs													
Qty of Legacy PCs		0	0	0	0	0	0	0	0	0	0	0	0
PC Support - Handhelds													
No defined refresh rate	Qty of PCs	229	229	109	109	109	109	109	109	109	109	109	109
PC Hardware Charge - Desktops													
5 year refresh rate	Qty of PCs	39,412	39,412	38,973	38,973	38,973	38,973	38,973	38,973	38,973	38,973	38,973	38,973
PC Hardware - Laptops													
4 year refresh rate	Qty of PCs	12,837	12,837	15,623	15,623	15,623	15,623	15,623	15,623	15,623	15,623	15,623	15,623
PC Hardware - Tablet													
4 year refresh rate	Qty of PCs	509	509	581	581	581	581	581	581	581	581	581	581
PC Software													
Hard Drive Encryption for Workstations (HDEW) - DSS Shared Services	Qty of Desktops, Laptops, Tablets	N/A	0	0	0	0	0	0	0	0	0	0	0
Installation for HDEW	Qty of HDEW Installations	0	0	0	0	0	0	0	0	0	0	0	0
Other													
Network Attached Printer - Category 1	per Printer	4,084	4,084	3,554	3,554	3,554	3,554	3,554	3,554	3,554	3,554	3,554	3,554
Network Attached Printer - Category 2	per Printer	1,513	1,513	1,347	1,347	1,347	1,347	1,347	1,347	1,347	1,347	1,347	1,347
Network Attached Printer - Category 3	per Printer	393	393	154	154	154	154	154	154	154	154	154	154
Network Attached Printer - Category 4	per Printer	104	104	115	115	115	115	115	115	115	115	115	115
Copier Category 1	Per Copier	135	135	48	48	48	48	48	48	48	48	48	48
Copier Category 2	Per Copier	51	51	28	28	28	28	28	28	28	28	28	28
Copier Category 3	Per Copier	107	107	49	49	49	49	49	49	49	49	49	49
Copier Category 4	Per Copier	51	51	25	25	25	25	25	25	25	25	25	25
Copier Category 5	Per Copier	11	11	3	3	3	3	3	3	3	3	3	3
Copier Category 6	Per Copier	24	24	8	8	8	8	8	8	8	8	8	8
Copier Click Category 1A	Per Click (Page)	5,188	5,188	5,188	5,188	5,188	5,188	5,188	5,188	5,188	5,188	5,188	5,188
Copier Click Category 2A	Per Click (Page)	188,203	188,203	188,203	188,203	188,203	188,203	188,203	188,203	188,203	188,203	188,203	188,203
Copier Click Category 3A	Per Click (Page)	485,024	485,024	485,024	485,024	485,024	485,024	485,024	485,024	485,024	485,024	485,024	485,024
Copier Click Category 4A	Per Click (Page)	149,481	149,481	149,481	149,481	149,481	149,481	149,481	149,481	149,481	149,481	149,481	149,481
Copier Click Category 4B	Per Click (Page)	35,711	35,711	35,711	35,711	35,711	35,711	35,711	35,711	35,711	35,711	35,711	35,711
Copier Click Category 5A	Per Click (Page)	3,547	3,547	3,547	3,547	3,547	3,547	3,547	3,547	3,547	3,547	3,547	3,547
Copier Click Category 5B	Per Click (Page)	5,701	5,701	5,701	5,701	5,701	5,701	5,701	5,701	5,701	5,701	5,701	5,701
Copier Click Category 6A	Per Click (Page)	261,327	261,327	261,327	261,327	261,327	261,327	261,327	261,327	261,327	261,327	261,327	261,327
Copier Click Category 6B	Per Click (Page)	44,676	44,676	44,676	44,676	44,676	44,676	44,676	44,676	44,676	44,676	44,676	44,676
IMACs for PCs	Qty of IMACs	0	0	0	0	0	0	0	0	0	0	0	0
Messaging Services													
Messaging & Mailbox Services	Qty of email boxes	57,557	57,557	57,557	57,557	57,557	57,557	57,557	57,557	57,557	57,557	57,557	57,557
Legacy Email Services	Qty of Legacy Email Boxes	0	0	0	0	0	0	0	0	0	0	0	0
Enterprise Handheld Services - Blackberry	Qty of Blackberry Devices	1,820	1,820	3,412	3,412	3,412	3,412	3,412	3,412	3,412	3,412	3,412	3,412
Enterprise Handheld Services - non-Blackberry	Qty of non-Blackberry Devices	0	0	0	0	0	0	0	0	0	0	0	0
Hosted Mail Archiving Service	Per Elected Email Box	N/A	N/A	N/A	N/A	0	0	0	0	0	0	0	0
Hosted Mail Archiving Service - Data Migration	Per Gigabyte	N/A	N/A	N/A	N/A	0	0	0	0	0	0	0	0
Network Data													
User/Device Ports	# of Ports	73,308	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
WAN – 56Kbps	per Circuit	N/A	0	8	8	8	8	8	8	8	8	8	8
WAN – 128Kbps	per Circuit	N/A	1	0	0	0	0	0	0	0	0	0	0
WAN – 256Kbps	per Circuit	N/A	41	16	16	16	16	16	16	16	16	16	16
WAN – 512Kbps	per Circuit	N/A	75	49	49	49	49	49	49	49	49	49	49
WAN – 768Kbps	per Circuit	N/A	0	0	0	0	0	0	0	0	0	0	0
WAN – 1.024Mbps	per Circuit	N/A	28	37	37	37	37	37	37	37	37	37	37
WAN – 1.536Mbps	per Circuit	N/A	844	693	693	693	693	693	693	693	693	693	693
WAN – 3.072Mbps	per Circuit	N/A	31	70	70	70	70	70	70	70	70	70	70
WAN – 4.608Mbps	per Circuit	N/A	3	12	12	12	12	12	12	12	12	12	12
WAN – 6.144Mbps	per Circuit	N/A	22	37	37	37	37	37	37	37	37	37	37
WAN – 45Mbps	per Circuit	N/A	101	117	117	117	117	117	117	117	117	117	117
WAN – 50Mbps	per Circuit	N/A	6	7	7	7	7	7	7	7	7	7	7
WAN – 150 Mbps - 155Mbps	per Circuit	N/A	5	5	5	5	5	5	5	5	5	5	5
Legacy WAN	Per Legacy Circuit	0	0	0	0	0	0	0	0	0	0	0	0
LAN Port Charges	Per Qty of Server, PC Support, MFD	N/A	N/A	62,960	62,960	62,960	62,960	62,960	62,960	62,960	62,960	62,960	62,960
LAN - <=24 Ports	per Site	N/A	545	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.4-A -- Adjusted Baselines

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
LAN - 25-50 Ports	per Site	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 51-200 Ports	per Site	N/A	182	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 201-500 Ports	per Site	N/A	47	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 501-2000 Ports	per Site	N/A	11	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Legacy LAN	per Legacy Csite	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router - Service Initiation and Move -- 64Kbps	Per Router (Non-Recurring)	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router - Service Initiation and Move -- 128Kbps	Per Router (Non-Recurring)	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router - Service Initiation and Move -- 256Kbps	Per Router (Non-Recurring)	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router - Service Initiation and Move -- 512Kbps	Per Router (Non-Recurring)	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router - Service Initiation and Move -- 768Kbps	Per Router (Non-Recurring)	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router - Service Initiation and Move -- 1.536Mbps	Per Router (Non-Recurring)	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router - Service Initiation and Move -- 3.072Mbps	Per Router (Non-Recurring)	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router - Service Initiation and Move -- 6.144Mbps	Per Router (Non-Recurring)	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router - Service Initiation and Move -- 45Mbps	Per Router (Non-Recurring)	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router -- 64Kbps	Per Router (Recurring)	3	3	0	0	0	0	0	0	0	0	0	0
Managed Router -- 128Kbps	Per Router (Recurring)	33	33	0	0	0	0	0	0	0	0	0	0
Managed Router -- 256Kbps	Per Router (Recurring)	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router -- 512Kbps	Per Router (Recurring)	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router -- 768Kbps	Per Router (Recurring)	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router -- 1.536Mbps	Per Router (Recurring)	24	24	0	0	0	0	0	0	0	0	0	0
Managed Router -- 3.072Mbps	Per Router (Recurring)	2	2	0	0	0	0	0	0	0	0	0	0
Managed Router -- 6.144Mbps	Per Router (Recurring)	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router -- 45Mbps	Per Router (Recurring)	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router Internet Access -- 64Kbps	Per Managed Router	3	3	0	0	0	0	0	0	0	0	0	0
Managed Router Internet Access -- 128Kbps	Per Managed Router	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router Internet Access -- 256Kbps	Per Managed Router	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router Internet Access -- 512Kbps	Per Managed Router	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router Internet Access -- 768Kbps	Per Managed Router	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router Internet Access -- 1.536Mbps	Per Managed Router	21	21	0	0	0	0	0	0	0	0	0	0
Managed Router Internet Access -- 3.072Mbps	Per Managed Router	2	2	0	0	0	0	0	0	0	0	0	0
Managed Router Internet Access -- 6.144Mbps	Per Managed Router	0	0	0	0	0	0	0	0	0	0	0	0
Managed Router Internet Access -- 45Mbps	Per Managed Router	0	0	0	0	0	0	0	0	0	0	0	0
Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	0	0	0	0	0	0	0	0	0	0	0	0
Upgrade to Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	0	0	0	0	0	0	0	0	0	0	0	0
Secure Light Weight Access Point (LWAP) - Recurring	Qty of Secure LWAPS deployed	0	0	0	0	0	0	0	0	0	0	0	0
Voice													
CHVS - VoIP Service Initiation	Qty of VoIP Service Initiations	0	0	0	0	0	0	0	0	0	0	0	0
CHVS - VoIP Basic Phone Set	Qty of Basic Phone Sets	101	101	101	101	101	101	101	101	101	101	101	101
CHVS - VoIP Standard Phone Set	Qty of Standard Phone Sets	608	608	608	608	608	608	608	608	608	608	608	608
CHVS - VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	35	35	35	35	35	35	35	35	35	35	35	35
CHVS - VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	0	0	0	0	0	0	0	0	0	0	0	0
CHVS - VoIP Conference Phone Set	Qty of Conference Phone Sets	21	21	21	21	21	21	21	21	21	21	21	21
CHVS - VoIP IMAC	Qty of VoIP Moves/Changes/Addts	0	0	0	0	0	0	0	0	0	0	0	0
CHVS - Unified Messaging Feature	Instance	0	0	0	0	0	0	0	0	0	0	0	0
CHVS - Auto Attendant Feature	Instance	0	0	0	0	0	0	0	0	0	0	0	0
UCaaS Basic VOIP Service	Qty of Basic Phone Sets	0	342	342	2,189	2,189	2,841	2,845	2,845	2,845	2,845	2,845	2,845
UCaaS Basic Service Option	Qty of Basic Phone Sets	0	49	49	684	684	894	894	894	894	894	894	894
UCaaS Standard Service	Qty of Standard Phone Sets	0	1,843	1,843	11,786	11,786	15,297	15,320	15,320	15,320	15,320	15,320	15,320
UCaaS Standard Service Option	Qty of Standard Phone Sets	0	264	264	3,682	3,682	4,814	4,814	4,814	4,814	4,814	4,814	4,814
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	0	263	263	1,684	1,684	2,189	2,189	2,189	2,189	2,189	2,189	2,189
UCaaS Enhanced VOIP Option	Qty of Enhanced Phone Sets	0	38	38	526	526	688	688	688	688	688	688	688
UCaaS Receptionist VOIP Service	Qty of Receptionist Phone Sets	0	53	53	337	337	437	438	438	438	438	438	438
UCaaS Receptionist VOIP Service Option	Qty of Receptionist Phone Sets	0	8	8	105	105	138	138	138	138	138	138	138
UCaaS Conference VOIP Service	Qty of Conference Phone Sets	0	132	132	842	842	1,092	1,094	1,094	1,094	1,094	1,094	1,094
UCaaS Conference VOIP Service Option	Qty of Conference Phone Sets	0	19	19	263	263	344	344	344	344	344	344	344
UCaaS On-Site IMAC	Qty of IMACs	0	0	0	0	0	0	0	0	0	0	0	0
UCaaS Remote IMAC	Qty of IMACs	0	0	0	0	0	0	0	0	0	0	0	0
UCaaS Auto Attendant	Instance	0	2	2	56	56	88	88	88	88	88	88	88
Reservationless Audio Conferencing - Tier I	Per Minute	500,000	500,000	500,000	500,000	500,000	500,000	500,000	500,000	500,000	500,000	500,000	500,000
Reservationless Audio Conferencing - Tier II	Per Minute	118,184	118,184	118,184	118,184	118,184	118,184	118,184	118,184	118,184	118,184	118,184	118,184
Reservationless Audio Conferencing - Tier III	Per Minute	0	0	0	0	0	0	0	0	0	0	0	0
Operator Assisted Audio Conferencing	Per Minute	4,268	4,268	4,268	4,268	4,268	4,268	4,268	4,268	4,268	4,268	4,268	4,268
Special Event Audio Conferencing	Per Minute	0	0	0	0	0	0	0	0	0	0	0	0
Conference Record Option	Per Minute	0	0	0	0	0	0	0	0	0	0	0	0
Audio Conferencing - No Show Fee	Per Participant	0	0	0	0	0	0	0	0	0	0	0	0
Audio Conferencing - Approved Participant List	Per Participant	0	0	0	0	0	0	0	0	0	0	0	0
Audio Conferencing Media Storage - Digital	Per Request for a CD or a Digital Download	0	0	0	0	0	0	0	0	0	0	0	0
Audio Conferencing Media Storage - CD Indexing	Per CD	0	0	0	0	0	0	0	0	0	0	0	0

Attachment 10.1.4-A -- Adjusted Baselines													
	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Audio Conferencing Media Storage - Tape	Per Request for Tape	0	0	0	0	0	0	0	0	0	0	0	0
Audio Conferencing Transcription Service - 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	0	0	0	0	0	0	0	0	0	0	0	0
Audio Conferencing Transcription Service - 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	0	0	0	0	0	0	0	0	0	0	0	0
Audio Conferencing Transcription Service - 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	0	0	0	0	0	0	0	0	0	0	0	0
Audio Conferencing Transcription Service - 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	0	0	0	0	0	0	0	0	0	0	0	0
Audio Conferencing Transcription Service - Q&A Session	Per Request	0	0	0	0	0	0	0	0	0	0	0	0
Audio Conferencing Transcription Service - Fax Delivery	Per Request	0	0	0	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing	Per Minute	0	0	0	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing CU - Tier I	Per Concurrent User	0	0	0	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing CU - Tier II	Per Concurrent User	0	0	0	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing CU - Tier III	Per Concurrent User	0	0	0	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing CU - Tier IV	Per Concurrent User	0	0	0	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing CU - Tier V	Per Concurrent User	0	0	0	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing CU - Tier VI	Per Concurrent User	0	0	0	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing Overage	Per Quarter Hour per User	0	0	0	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing NH15 - Tier I	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing NH15 - Tier II	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing NH15 - Tier III	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing NH15 - Tier IV	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing NH15 - Tier V	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing NH15 - Tier VI	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
MeetingCenter Data Conferencing NH15 Overage	Per Attendee per Meeting	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter NH30 - Tier I	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter NH30 - Tier II	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter NH30 - Tier III	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter NH30 - Tier IV	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter NH30 - Tier V	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter NH30 - Tier VI	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter NH50 - Tier I	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter NH50 - Tier II	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter NH50 - Tier III	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter NH50 - Tier IV	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter NH50 - Tier V	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter NH50 - Tier VI	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter NH100 - Tier I	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter NH100 - Tier II	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter NH100 - Tier III	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter NH100 - Tier IV	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter NH100 - Tier V	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter NH100 - Tier VI	Per Named Host	0	0	0	0	0	0	0	0	0	0	0	0
TrainingCenter Overage	Per Attendee per Meeting	0	0	0	0	0	0	0	0	0	0	0	0
Included in VITA Retained													
Centrex - End-user lines analog	Qty of lines	32,065	29,886	29,886	16,075	16,075	11,275	11,251	11,251	11,251	11,251	11,251	11,251
Centrex - End-user lines ISDN	Qty of lines	12,248	11,416	11,416	6,140	6,140	4,307	4,298	4,298	4,298	4,298	4,298	4,298
PBX premise equipment	Qty of PBXs	74	74	74	74	74	74	74	74	74	74	74	74
PBX end-user lines business analog	Qty of lines	5,907	5,907	5,907	5,907	5,907	5,907	5,907	5,907	5,907	5,907	5,907	5,907
Wireless - Cellular	Qty of devices	15,679	15,679	15,679	15,679	15,679	15,679	15,679	15,679	15,679	15,679	15,679	15,679
Wireless Minutes	Qty of minutes/month	1,422,475	1,422,475	1,422,475	1,422,475	1,422,475	1,422,475	1,422,475	1,422,475	1,422,475	1,422,475	1,422,475	1,422,475
Pagers	Qty of pagers	8,353	8,353	8,353	8,353	8,353	8,353	8,353	8,353	8,353	8,353	8,353	8,353
Audio Conferencing	Qty of Conf per month	1,251	1,251	1,251	1,251	1,251	1,251	1,251	1,251	1,251	1,251	1,251	1,251
Audio Conference Minutes	Qty of Conf Mins per month	1,081,816	1,081,816	1,081,816	1,081,816	1,081,816	1,081,816	1,081,816	1,081,816	1,081,816	1,081,816	1,081,816	1,081,816
DATA Conference Minutes	Qty of Data Conf Mins per Month	783	783	783	783	783	783	783	783	783	783	783	783
Security Services													
Number of Servers (all classes)	Total Server Count	10	10	10	10	10	10	10	10	10	10	10	10
Enterprise VPN 2-Factor Authentication Service (One-time)	Per key fob issued	0	0	0	0	0	0	0	0	0	0	0	0
Managed FW - Service Initiation and Move	Per Firewall (Non-Recurring)	0	0	0	0	0	0	0	0	0	0	0	0
Managed FW - ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	0	0	0	0	0	0	0	0	0	0	0	0
Managed FW - Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	0	0	0	0	0	0	0	0	0	0	0	0
Help Desk													
Help Desk Services	Qty of PCs	47,010	47,010	50,062	50,062	50,062	50,062	50,062	50,062	50,062	50,062	50,062	50,062
Legacy Help Desk	Qty of PCs and Servers	0	0	0	0	0	0	0	0	0	0	0	0
Internal Applications / Chargeback Applications Support													
Support	FTEs	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5

*The term Contract Year Five Truncated shall mean the time period from July 1, 2010 through April 30,2011 and the term Contract Year 5 Stub B shall mean the time period from May 1, 2011 to June 31, 2011

Attachment 10.1.5-A -- Post-Transition Phase Fees - Fixed Recurring Fees and Baseline Resource Unit Rates by Service Tower														
	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Account Management & Administration														
Relationship Management	Fixed Recurring	157,569	157,569	158,357.00	158,357.00	158,357.00	159,624.00	159,624.00	159,624.00	159,624.00	159,624.00	159,624.00	159,624.00	159,624.00
Cross Functional Services	Fixed Recurring	455,199	455,199	457,475.00	457,475.00	457,475.00	461,135.00	461,135.00	461,135.00	461,135.00	461,135.00	461,135.00	461,135.00	461,135.00
IT Service Continuity and Disaster Recovery Services	Fixed Recurring	54,523	54,523	52,198.00	52,198.00	52,198.00	53,208.00	53,208.00	53,208.00	53,208.00	53,208.00	53,208.00	53,208.00	53,208.00
System Architecture	Fixed Recurring	122,553	122,553	123,186.00	123,186.00	123,186.00	124,151.00	124,151.00	124,151.00	124,151.00	124,151.00	124,151.00	124,151.00	124,151.00
Business Management	Fixed Recurring	245,108	245,108	246,334.00	246,334.00	246,334.00	248,305.00	248,305.00	248,305.00	248,305.00	248,305.00	248,305.00	248,305.00	248,305.00
Organizational Change and Communications	Fixed Recurring	105,046	105,046	105,571.00	105,571.00	105,571.00	108,416.00	108,416.00	108,416.00	108,416.00	108,416.00	108,416.00	108,416.00	108,416.00
Performance Mgmt	Fixed Recurring	157,569	157,569	158,357.00	158,357.00	158,357.00	159,624.00	159,624.00	159,624.00	159,624.00	159,624.00	159,624.00	159,624.00	159,624.00
Service Delivery Management	Fixed Recurring	35,015	35,015	35,190.00	35,190.00	35,190.00	35,472.00	35,472.00	35,472.00	35,472.00	35,472.00	35,472.00	35,472.00	35,472.00
Human Resources Management	Fixed Recurring	70,030	70,030	70,380.00	70,380.00	70,380.00	70,943.00	70,943.00	70,943.00	70,943.00	70,943.00	70,943.00	70,943.00	70,943.00
Economic Development	Fixed Recurring	35,015	35,015	35,190.00	35,190.00	35,190.00	35,472.00	35,472.00	35,472.00	35,472.00	35,472.00	35,472.00	35,472.00	35,472.00
Data Center (Mainframe/Server)														
Management Services	Fixed Recurring	0	0	0	0	0	0	203,370.00	203,370.00	203,370.00	203,370.00	203,370.00	203,370.00	203,370.00
Mainframe														
Mainframe Processing - z/OS	Per installed MIPS	935.56	935.56	940.24	940.24	940.24	947.76	947.76	947.76	947.76	947.76	947.76	947.76	947.76
Mainframe Storage - z/OS	Per GB/yr	6.23	6.23	6.26	6.26	6.26	6.31	6.31	6.31	6.31	6.31	6.31	6.31	6.31
Mainframe Tape Storage - z/OS	Per GB/yr	1.37	1.37	1.38	1.38	1.38	1.39	1.39	1.39	1.39	1.39	1.39	1.39	1.39
Mainframe Processing - UNISYS	Per installed HW/SW MIPS	213.47	213.47	214.54	214.54	214.54	216.28	216.28	216.28	216.28	216.28	216.28	216.28	216.28
Mainframe Storage - UNISYS	Per GB/yr	6.41	6.41	6.44	6.44	6.44	6.49	6.49	6.49	6.49	6.49	6.49	6.49	6.49
Mainframe Tape Storage - UNISYS	Per GB/yr	1.37	1.37	1.38	1.38	1.38	1.39	1.39	1.39	1.39	1.39	1.39	1.39	1.39
Mainframe Print CESC	1000 lines	0.99	0.99	0.99	0.99	0.99	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Enterprise Print non-CESC	Fixed Recurring	155,250	0	0	0	0	0	0	0	0	0	0	0	0
Unix Servers														
Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	951.64	951.64	956.40	956.40	956.40	964.05	964.05	964.05	964.05	964.05	964.05	964.05	964.05
Unix Physical Large (3-4 CPUs)	Qty of Physical Unix Servers	1,831.80	1,831.80	1,840.96	1,840.96	1,840.96	1,855.69	1,855.69	1,855.69	1,855.69	1,855.69	1,855.69	1,855.69	1,855.69
Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	5,582.69	5,582.69	5,610.60	5,610.60	5,610.60	5,655.48	5,655.48	5,655.48	5,655.48	5,655.48	5,655.48	5,655.48	5,655.48
Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	7,722.14	7,722.14	7,760.75	7,760.75	7,760.75	7,822.84	7,822.84	7,822.84	7,822.84	7,822.84	7,822.84	7,822.84	7,822.84
Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	808.89	808.89	812.93	812.93	812.93	819.43	819.43	819.43	819.43	819.43	819.43	819.43	819.43
Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,557.03	1,557.03	1,564.82	1,564.82	1,564.82	1,577.34	1,577.34	1,577.34	1,577.34	1,577.34	1,577.34	1,577.34	1,577.34
Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	4,745.29	4,745.29	4,789.02	4,789.02	4,789.02	4,867.17	4,867.17	4,867.17	4,867.17	4,867.17	4,867.17	4,867.17	4,867.17
Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	6,563.82	6,563.82	6,596.64	6,596.64	6,596.64	6,649.41	6,649.41	6,649.41	6,649.41	6,649.41	6,649.41	6,649.41	6,649.41
Unix Servers - Disaster Recovery														
Tier 1 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	951.64	951.64	956.40	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,831.80	1,831.80	1,840.96	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	5,582.69	5,582.69	5,610.60	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	7,722.14	7,722.14	7,760.75	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	808.89	808.89	812.93	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,557.03	1,557.03	1,564.82	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	4,745.29	4,745.29	4,789.02	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	6,563.82	6,563.82	6,596.64	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	761.31	761.31	765.12	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,466.44	1,466.44	1,472.77	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	4,466.15	4,466.15	4,468.69	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	6,177.71	6,177.71	6,208.60	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	647.11	647.11	650.35	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,245.62	1,245.62	1,251.65	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	3,796.23	3,796.23	3,815.21	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	5,251.06	5,251.06	5,277.32	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	695.15	695.15	699.69	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,282.26	1,282.26	1,288.67	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,907.88	3,907.88	3,927.42	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	5,406.50	5,406.50	5,432.52	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	595.22	595.22	599.65	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,089.92	1,089.92	1,095.37	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	3,321.70	3,321.70	3,338.31	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	4,594.69	4,594.69	4,617.65	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	570.99	570.99	573.84	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,099.08	1,099.08	1,104.58	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,349.61	3,349.61	3,366.36	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	4,633.29	4,633.29	4,656.46	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	485.34	485.34	487.77	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	934.22	934.22	938.69	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	2,847.17	2,847.17	2,861.41	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	3,938.29	3,938.29	3,957.86	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	570.99	570.99	573.84	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,099.08	1,099.08	1,104.58	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,349.61	3,349.61	3,366.36	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	4,633.29	4,633.29	4,656.46	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	485.34	485.34	487.77	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	934.22	934.22	938.69	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	2,847.17	2,847.17	2,861.41	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	3,938.29	3,938.29	3,957.86	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	485.34	485.34	487.77	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	934.22	934.22	938.69	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	2,847.17	2,847.17	2,861.41	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	3,938.29	3,938.29	3,957.86	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NTWin/Other Servers														
NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	503.92	503.92	506.44	506.44	506.44	510							

Attachment 10.1.5-A -- Post-Transition Phase Fees - Fixed Recurring Fees and Baseline Resource Unit Rates by Service Tower														
	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Tier 2 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,553.72	1,553.72	1,561.49	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	342.66	342.66	344.37	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	659.84	659.84	663.14	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	954.76	954.76	959.53	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	1,320.66	1,320.66	1,327.26	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	352.74	352.74	354.50	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	679.25	679.25	682.65	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	982.85	982.85	987.76	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,359.50	1,359.50	1,366.30	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	299.83	299.83	301.33	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	577.36	577.36	580.25	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	835.42	835.42	839.60	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	1,155.57	1,155.57	1,161.35	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	302.35	302.35	303.86	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	582.21	582.21	585.12	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	842.44	842.44	846.65	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,165.28	1,165.28	1,171.11	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	257.00	257.00	258.29	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	494.88	494.88	497.35	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	716.07	716.07	719.65	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	990.49	990.49	995.44	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	302.35	302.35	303.86	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	582.21	582.21	585.12	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	842.44	842.44	846.65	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,165.28	1,165.28	1,171.11	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	257.00	257.00	258.29	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	494.88	494.88	497.35	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	716.07	716.07	719.65	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	990.49	990.49	995.44	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	302.35	302.35	303.86	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	582.21	582.21	585.12	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	842.44	842.44	846.65	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	1,165.28	1,165.28	1,171.11	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	257.00	257.00	258.29	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	494.88	494.88	497.35	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	716.07	716.07	719.65	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	990.49	990.49	995.44	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Disaster Recovery Services Management Fee	Fixed Recurring	N/A	N/A	N/A	81,869	81,869	82,524	82,524	82,524	82,524	82,524	82,524	82,524	82,524
Other														
Legacy Server	Qty of Legacy Servers		N/A	433.93	436.10	436.10	439.59	439.59	439.59	439.59	439.59	439.59	439.59	439.59
Storage														
Storage Tier 1 at CESC	per Gigabyte	2.48	2.48	2.49	2.49	2.49	2.51	2.51	2.51	2.51	2.51	2.51	2.51	2.51
Storage Tier 2 at CESC	per Gigabyte	2.24	2.24	2.25	2.25	2.25	2.27	2.27	2.27	2.27	2.27	2.27	2.27	2.27
Storage Tier 2 outside of CESC	per Gigabyte	2.33	2.33	2.34	2.34	2.34	2.36	2.36	2.36	2.36	2.36	2.36	2.36	2.36
Storage (DASD (Direct Access Storage Device))	per Gigabyte	1.99	1.99	2.00	2.00	2.00	2.02	2.02	2.02	2.02	2.02	2.02	2.02	2.02
Storage Tier 2 at CESC no Backup	per Gigabyte	1.12	1.12	1.13	1.13	1.13	1.14	1.14	1.14	1.14	1.14	1.14	1.14	1.14
Storage (DASD) no Backup	per Gigabyte	0.80	0.80	0.80	0.80	0.80	0.81	0.81	0.81	0.81	0.81	0.81	0.81	0.81
DR Storage RUs														
Tier 1 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Desktop Computing														
Management Services	Fixed Recurring	104,287	104,287	104,808.00	104,808.00	205,797.00	207,443.00	207,443.00	207,443.00	207,443.00	207,443.00	207,443.00	207,443.00	207,443.00
PC Support - Desktops														
5-year Refresh Rate	Qty of PCs	21.34	21.34	21.45	21.45	21.45	21.62	21.62	21.62	21.62	21.62	21.62	21.62	21.62
PC Support - Laptops														
4-year Refresh Rate	Qty of PCs	21.14	21.14	21.25	21.25	21.25	21.42	21.42	21.42	21.42	21.42	21.42	21.42	21.42
PC Support - Tablets														
4-year Refresh Rate	Qty of PCs	24.81	24.81	24.93	24.93	24.93	25.13	25.13	25.13	25.13	25.13	25.13	25.13	25.13
Legacy PCs	Qty of Legacy PCs	N/A	15.28	15.35	15.35	15.35	15.47	15.47	15.47	15.47	15.47	15.47	15.47	15.47
PC Support - Handhelds														
No Defined Refresh Rate	Qty of PCs	7.78	7.78	7.80	7.80	7.80	7.86	7.86	7.86	7.86	7.86	7.86	7.86	7.86
PC Hardware Charge - Desktops														
5-year Refresh Rate	Qty of PCs	24.29	24.29	24.41	24.41	24.41	24.61	24.61	24.61	24.61	24.61	24.61	24.61	24.61
PC Hardware Charge - Laptops														
4-year Refresh Rate	Qty of PCs	35.75	35.75	35.93	35.93	35.93	36.22	36.22	36.22	36.22	36.22	36.22	36.22	36.22
PC Hardware - Tablet														
4-year Refresh Rate	Qty of PCs	51.17	51.17	51.43	51.43	51.43	51.84	51.84	51.84	51.84	51.84	51.84	51.84	51.84
PC Software														
Hard Drive Encryption for Workstations (HDEW) - DSS Shared Services	Qty of Desktops, Laptops, Tablets	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hard Drive Encryption for Workstations (HDEW)	Qty of Desktops, Laptops, Tablets	7.78	7.78	7.82	7.82	7.82	7.88	7.88	7.88	7.88	7.88	7.88	7.88	7.88
Installation for HDEW	Qty of HDEW Installations	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.5-A -- Post-Transition Phase Fees - Fixed Recurring Fees and Baseline Resource Unit Rates by Service Tower													
Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Other													
Network Attached Printer - Category 1	per Printer	30.82	30.82	30.82	30.82	30.82	31.22	31.22	31.22	31.22	31.22	31.22	31.22
Network Attached Printer - Category 2	per Printer	77.30	77.30	77.69	77.69	77.69	78.31	78.31	78.31	78.31	78.31	78.31	78.31
Network Attached Printer - Category 3	per Printer	139.69	139.69	139.38	139.38	139.38	140.50	140.50	140.50	140.50	140.50	140.50	140.50
Network Attached Printer - Category 4	per Printer	228.18	228.18	229.32	229.32	229.32	231.15	231.15	231.15	231.15	231.15	231.15	231.15
Copier Category 1	Per Copier	172.13	172.13	172.99	172.99	172.99	174.37	174.37	174.37	174.37	174.37	174.37	174.37
Copier Category 2	Per Copier	197.24	197.24	198.40	198.40	198.40	199.82	199.82	199.82	199.82	199.82	199.82	199.82
Copier Category 3	Per Copier	261.24	261.24	262.55	262.55	262.55	264.65	264.65	264.65	264.65	264.65	264.65	264.65
Copier Category 4	Per Copier	197.24	197.24	198.23	198.23	198.23	199.82	199.82	199.82	199.82	199.82	199.82	199.82
Copier Category 5	Per Copier	218.84	218.84	216.92	216.92	216.92	218.68	218.68	218.68	218.68	218.68	218.68	218.68
Copier Category 6	Per Copier	349.54	349.54	351.29	351.29	351.29	354.10	354.10	354.10	354.10	354.10	354.10	354.10
Copier Click Category 1A	Per Click (Page)	0.0094	0.0094	0.0094	0.0094	0.0094	0.0095	0.0095	0.0095	0.0095	0.0095	0.0095	0.0095
Copier Click Category 2A	Per Click (Page)	0.0090	0.0090	0.0090	0.0090	0.0090	0.0091	0.0091	0.0091	0.0091	0.0091	0.0091	0.0091
Copier Click Category 3A	Per Click (Page)	0.0064	0.0064	0.0064	0.0064	0.0064	0.0065	0.0065	0.0065	0.0065	0.0065	0.0065	0.0065
Copier Click Category 4A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 4B	Per Click (Page)	0.0059	0.0059	0.0052	0.0052	0.0052	0.0051	0.0051	0.0051	0.0051	0.0051	0.0051	0.0051
Copier Click Category 5A	Per Click (Page)	0.0059	0.0059	0.0052	0.0052	0.0052	0.0051	0.0051	0.0051	0.0051	0.0051	0.0051	0.0051
Copier Click Category 5B	Per Click (Page)	0.0059	0.0059	0.0052	0.0052	0.0052	0.0051	0.0051	0.0051	0.0051	0.0051	0.0051	0.0051
Copier Click Category 6A	Per Click (Page)	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059
Copier Click Category 6B	Per Click (Page)	0.0059	0.0059	0.0052	0.0052	0.0052	0.0051	0.0051	0.0051	0.0051	0.0051	0.0051	0.0051
IMACs for PCs	City of IMAC	106.32	106.32	106.85	106.85	106.85	107.70	107.70	107.70	107.70	107.70	107.70	107.70
Messaging													
Management Services	Fixed Recurring	0	0	0	0	0	0	0	0	0	0	0	0
Messaging & Mailbox Services	Qty of Email Boxes	10.38	10.38	10.43	10.43	10.43	10.51	10.51	10.51	10.51	10.51	10.51	10.51
Legacy Email Services	Qty of Legacy Email Boxes	N/A	3.00	3.02	3.02	3.02	3.04	3.04	3.04	3.04	3.04	3.04	3.04
Enterprise Handheld Services - Blackberry	Qty of Blackberry Devices	10.81	10.81	10.81	10.86	10.86	10.95	10.95	10.95	10.95	10.95	10.95	10.95
Enterprise Handheld Services - non-Blackberry	Qty of non-Blackberry Devices	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hosted Mail Archiving Service	Per Elected Email Box	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hosted Mail Archiving Service - Data Migration	Per Gigabyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Data Network													
Management Services	Fixed Recurring	1,386,401	1,047,107	1,052,343.00	1,052,343.00	1,052,343.00	1,060,762.00	1,060,762.00	1,060,762.00	1,060,762.00	1,060,762.00	1,060,762.00	1,060,762.00
User/Device Ports	# of Ports	30.06	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
IMACs for Data Network	Qty per IMACs	16.51	16.51	16.59	16.59	16.59	16.72	16.72	16.72	16.72	16.72	16.72	16.72
WAN - 5Mbps	per Circuit	N/A	N/A	195.00	195.00	195.00	196.50	196.50	196.50	196.50	196.50	196.50	196.50
WAN - 128Kbps	per Circuit	N/A	589.74	592.69	592.69	592.69	597.43	597.43	597.43	597.43	597.43	597.43	597.43
WAN - 256Kbps	per Circuit	N/A	621.77	624.88	624.88	624.88	629.88	629.88	629.88	629.88	629.88	629.88	629.88
WAN - 512Kbps	per Circuit	N/A	647.69	650.80	650.80	650.80	656.14	656.14	656.14	656.14	656.14	656.14	656.14
WAN - 768Kbps	per Circuit	N/A	842.04	846.25	846.25	846.25	853.02	853.02	853.02	853.02	853.02	853.02	853.02
WAN - 1.024Mbps	per Circuit	N/A	874.70	879.07	879.07	879.07	886.10	886.10	886.10	886.10	886.10	886.10	886.10
WAN - 1.536Mbps	per Circuit	N/A	975.19	978.96	978.96	978.96	985.48	985.48	985.48	985.48	985.48	985.48	985.48
WAN - 3.072Mbps	per Circuit	N/A	2,013.43	2,023.50	2,023.50	2,023.50	2,039.69	2,039.69	2,039.69	2,039.69	2,039.69	2,039.69	2,039.69
WAN - 4.608Mbps	per Circuit	N/A	2,651.20	2,664.46	2,664.46	2,664.46	2,685.78	2,685.78	2,685.78	2,685.78	2,685.78	2,685.78	2,685.78
WAN - 6.144Mbps	per Circuit	N/A	3,233.31	3,249.48	3,249.48	3,249.48	3,275.48	3,275.48	3,275.48	3,275.48	3,275.48	3,275.48	3,275.48
WAN - 6.5Mbps	per Circuit	N/A	6,595.71	6,596.50	6,596.50	6,596.50	6,631.19	6,631.19	6,631.19	6,631.19	6,631.19	6,631.19	6,631.19
WAN - 50Mbps	per Circuit	N/A	8,795.95	8,795.71	8,795.71	8,795.71	8,866.08	8,866.08	8,866.08	8,866.08	8,866.08	8,866.08	8,866.08
WAN - 150 Mbps - 155Mbps	per Circuit	N/A	15,027.50	15,102.64	15,102.64	15,102.64	15,223.46	15,223.46	15,223.46	15,223.46	15,223.46	15,223.46	15,223.46
Legacy WAN	Per Legacy Circuit	N/A	77.13	77.13	77.13	77.13	78.14	78.14	78.14	78.14	78.14	78.14	78.14
LAN Port Charge	Per Qty of Server PC Support, MFD	N/A	N/A	12.64	12.64	12.64	12.74	12.74	12.74	12.74	12.74	12.74	12.74
LAN - 4x24 Ports	per Site	N/A	109.99	109.53	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 25-50 Ports	per Site	N/A	347.63	347.63	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 51-200 Ports	per Site	N/A	1,425.91	1,433.04	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 201-500 Ports	per Site	N/A	3,462.91	3,480.22	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 501-2000 Ports	per Site	N/A	16,622.11	16,745.42	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Legacy LAN	Per Legacy Call	N/A	35.11	35.29	35.29	35.29	35.57	35.57	35.57	35.57	35.57	35.57	35.57
Managed Router Services Management Fee	Fixed Recurring	N/A	N/A	52,751.00	52,751.00	52,751.00	53,173.01	53,173.01	53,173.01	53,173.01	53,173.01	53,173.01	53,173.01
Managed Router - Service Initiation and Move - 64Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 128Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 256Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 512Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 768Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 1.536Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 3.072Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 6.144Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - Service Initiation and Move - 45Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - 64Kbps	Per Router (Recurring)	195.18	195.18	196.16	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - 128Kbps	Per Router (Recurring)	589.74	589.74	592.69	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - 256Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - 512Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - 768Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - 1.536Mbps	Per Router (Recurring)	973.19	975.19	978.96	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - 3.072Mbps	Per Router (Recurring)	2,013.43	2,013.43	2,023.50	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - 6.144Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router - 45Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access - 64Kbps	Per Managed Router	106.25	106.25	106.78	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access - 128Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access - 256Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access - 512Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access - 768Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access - 1.536Mbps	Per Managed Router	183.60	183.60	184.52	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access - 3.072Mbps	Per Managed Router	441.77	441.77	443.88	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access - 6.144Mbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access - 45Mbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Secure Light Weight Access Point (LWAP) - One-time													

Attachment 10.1.5-A -- Post-Transition Phase Fees - Fixed Recurring Fees and Baseline Resource Unit Rates by Service Tower														
	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
UCaaS Remote IMAC	Qty of IMACs	10.00	10.00	10.05	10.05	10.05	10.13	10.13	10.13	10.13	10.13	10.13	10.13	10.13
UCaaS Auto Attendant	Instance	55.00	55.00	55.28	55.28	55.28	55.72	55.72	55.72	55.72	55.72	55.72	55.72	55.72
Reservationless Audio Conferencing - Tier I	Per Minute	0.0383	0.0383	0.0385	0.0385	0.0385	0.0388	0.0388	0.0388	0.0388	0.0388	0.0388	0.0388	0.0388
Reservationless Audio Conferencing - Tier II	Per Minute	0.0352	0.0352	0.0354	0.0354	0.0354	0.0357	0.0357	0.0357	0.0357	0.0357	0.0357	0.0357	0.0357
Reservationless Audio Conferencing - Tier III	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Operator Assisted Audio Conferencing	Per Minute	0.1542	0.1542	0.1560	0.1560	0.1560	0.1563	0.1563	0.1563	0.1563	0.1563	0.1563	0.1563	0.1563
Special Event Audio Conferencing	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Conference Record Option	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing - No Show Fee	Per Participant	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing - Approved Participant List	Per Participant	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - Digital	Per Request for a CD or a Digital Download	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - CD Indexing	Per CD	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - Tape	Per Request for Tape	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - 45 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - Q&A Session	Per Request	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service - Fax Delivery	Per Request	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier I	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier II	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier III	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier IV	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier V	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier VI	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing Overage	Per Quarter Hour per User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 Overage	Per Attendee per Meeting	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center Overage	Per Attendee per Meeting	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Security														
Management Services	Fixed Recurring	254,850	254,850	256,124.00	256,124.00	256,124.00	258,173.00	258,173.00	258,173.00	258,173.00	258,173.00	258,173.00	258,173.00	258,173.00
Number of Servers (All Classes)	Total Server Count	268.10	268.10	269.44	269.44	269.44	271.60	271.60	271.60	271.60	271.60	271.60	271.60	271.60
Enterprise VPN 2-Factor Authentication Service (One-time)	Per key bob issued	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW - Service Isolation and Move	Per Firewall (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW - \$10 Users / \$45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW - Unlimited Users / \$45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Help Desk														
Management Services	Fixed Recurring	212,514	212,514	213,577.00	213,577.00	213,577.00	215,286.00	215,286.00	215,286.00	215,286.00	215,286.00	215,286.00	215,286.00	215,286.00
Help Desk Services	Qty of PCs	9.48	9.48	9.53	9.53	9.53	9.61	9.61	9.61	9.61	9.61	9.61	9.61	9.61
Legacy Help Desk	Qty of PCs and Servers	N/A	3.21	3.22	3.22	3.22	3.25	3.25	3.25	3.25	3.25	3.25	3.25	3.25
Internal Applications / Chargeback														
Management Services	Fixed Recurring	28,555	28,555	28,698.00	28,698.00	28,698.00	28,928.00	28,928.00	28,928.00	28,928.00	28,928.00	28,928.00	28,928.00	28,928.00
Support	FTEs	10,443.93	10,443.93	10,496.15	10,496.15	10,496.15	10,580.12	10,580.12	10,580.12	10,580.12	10,580.12	10,580.12	10,580.12	10,580.12
Microsoft														
Microsoft Fixed Fee	Fixed Recurring	1,037,553	1,037,553	1,042,741.00	1,042,741.00	941,863.00	946,028.00	946,028.00	946,028.00	946,028.00	946,028.00	946,028.00	946,028.00	946,028.00
Fixed Price Adjustment		-2,079,251	-2,079,251	-2,089,647.00	-1,733,075.00	-1,733,075.00	-1,746,940.00	-1,746,940.00	-1,746,940.00	-1,746,940.00	-1,746,940.00	-1,746,940.00	-1,746,940.00	-1,746,940.00

*The term Contract Year six Truncated shall mean the time period from July 1, 2011 through November 30, 2011, the term Contract Year six Stub shall mean the time period from December 1, 2011 to June 31, 2012

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower														
	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Data Center (Mainframe/Server)														
Data Center (Mainframe/Server)														
Mainframe Processing														
Mainframe Processing - z/OS	Per installed MIPS	935.56	935.56	940.24	940.24	940.24	947.76	947.76	947.76	947.76	947.76	947.76	947.76	947.76
Mainframe Storage - z/OS	Per Cbyte	5.30	5.30	5.33	5.33	5.33	5.37	5.37	5.37	5.37	5.37	5.37	5.37	5.37
Mainframe Tape Storage - z/OS	Per Cbyte	1.24	1.24	1.25	1.25	1.25	1.26	1.26	1.26	1.26	1.26	1.26	1.26	1.26
Mainframe Processing - UNISYS	Per installed HWSW MIPS	213.47	213.47	214.54	214.54	214.54	216.26	216.26	216.26	216.26	216.26	216.26	216.26	216.26
Mainframe Storage - UNISYS	Per Cbyte	5.45	5.45	5.48	5.48	5.48	5.52	5.52	5.52	5.52	5.52	5.52	5.52	5.52
Mainframe Tape Storage - UNISYS	Per Cbyte	1.24	1.24	1.25	1.25	1.25	1.26	1.26	1.26	1.26	1.26	1.26	1.26	1.26
Mainframe Print CESC	1000 lines	0.99	0.99	0.99	0.99	0.99	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Unix Servers														
UNIX														
Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	951.64	808.90	812.94	812.94	812.94	819.44	819.44	819.44	819.44	819.44	819.44	819.44	819.44
Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,831.80	1,557.03	1,564.82	1,564.82	1,564.82	1,577.34	1,577.34	1,577.34	1,577.34	1,577.34	1,577.34	1,577.34	1,577.34
Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	5,582.69	5,303.56	5,330.06	5,330.06	5,330.06	5,372.72	5,372.72	5,372.72	5,372.72	5,372.72	5,372.72	5,372.72	5,372.72
Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	7,722.14	7,722.15	7,760.76	7,760.76	7,760.76	7,822.85	7,822.85	7,822.85	7,822.85	7,822.85	7,822.85	7,822.85	7,822.85
Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	808.89	687.56	691.00	691.00	691.00	696.53	696.53	696.53	696.53	696.53	696.53	696.53	696.53
Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,557.03	1,323.48	1,330.10	1,330.10	1,330.10	1,340.74	1,340.74	1,340.74	1,340.74	1,340.74	1,340.74	1,340.74	1,340.74
Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	4,745.29	4,508.03	4,530.57	4,530.57	4,530.57	4,566.81	4,566.81	4,566.81	4,566.81	4,566.81	4,566.81	4,566.81	4,566.81
Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	6,563.82	6,563.82	6,596.64	6,596.64	6,596.64	6,649.42	6,649.42	6,649.42	6,649.42	6,649.42	6,649.42	6,649.42	6,649.42
Unix Servers - Disaster Recovery														
Tier 1 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	951.64	951.64	956.40	956.40	956.40	964.05	964.05	964.05	964.05	964.05	964.05	964.05	964.05
Tier 1 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,831.80	1,831.80	1,846.96	1,846.96	1,846.96	1,855.69	1,855.69	1,855.69	1,855.69	1,855.69	1,855.69	1,855.69	1,855.69
Tier 1 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	5,582.69	5,582.69	5,610.60	5,610.60	5,610.60	5,655.48	5,655.48	5,655.48	5,655.48	5,655.48	5,655.48	5,655.48	5,655.48
Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	7,722.14	7,722.14	7,760.75	7,760.75	7,760.75	7,822.84	7,822.84	7,822.84	7,822.84	7,822.84	7,822.84	7,822.84	7,822.84
Tier 1 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	808.89	808.89	812.93	812.93	812.93	819.43	819.43	819.43	819.43	819.43	819.43	819.43	819.43
Tier 1 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,557.03	1,557.03	1,564.82	1,564.82	1,564.82	1,577.34	1,577.34	1,577.34	1,577.34	1,577.34	1,577.34	1,577.34	1,577.34
Tier 1 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	4,745.29	4,745.29	4,769.02	4,769.02	4,769.02	4,807.17	4,807.17	4,807.17	4,807.17	4,807.17	4,807.17	4,807.17	4,807.17
Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	6,563.82	6,563.82	6,596.64	6,596.64	6,596.64	6,649.41	6,649.41	6,649.41	6,649.41	6,649.41	6,649.41	6,649.41	6,649.41
Tier 2 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	761.31	761.31	765.12	765.12	765.12	771.24	771.24	771.24	771.24	771.24	771.24	771.24	771.24
Tier 2 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,465.44	1,465.44	1,472.77	1,472.77	1,472.77	1,484.55	1,484.55	1,484.55	1,484.55	1,484.55	1,484.55	1,484.55	1,484.55
Tier 2 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	4,466.15	4,466.15	4,488.48	4,488.48	4,488.48	4,524.39	4,524.39	4,524.39	4,524.39	4,524.39	4,524.39	4,524.39	4,524.39
Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	6,177.71	6,177.71	6,208.60	6,208.60	6,208.60	6,268.27	6,268.27	6,268.27	6,268.27	6,268.27	6,268.27	6,268.27	6,268.27
Tier 2 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	647.11	647.11	650.35	650.35	650.35	655.55	655.55	655.55	655.55	655.55	655.55	655.55	655.55
Tier 2 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,245.62	1,245.62	1,251.85	1,251.85	1,251.85	1,261.86	1,261.86	1,261.86	1,261.86	1,261.86	1,261.86	1,261.86	1,261.86
Tier 2 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	3,796.23	3,796.23	3,815.21	3,815.21	3,815.21	3,845.73	3,845.73	3,845.73	3,845.73	3,845.73	3,845.73	3,845.73	3,845.73
Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	5,251.98	5,251.98	5,277.32	5,277.32	5,277.32	5,319.54	5,319.54	5,319.54	5,319.54	5,319.54	5,319.54	5,319.54	5,319.54
Tier 3 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	666.15	666.15	669.48	669.48	669.48	674.84	674.84	674.84	674.84	674.84	674.84	674.84	674.84
Tier 3 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,282.26	1,282.26	1,288.67	1,288.67	1,288.67	1,298.98	1,298.98	1,298.98	1,298.98	1,298.98	1,298.98	1,298.98	1,298.98
Tier 3 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,907.88	3,907.88	3,927.42	3,927.42	3,927.42	3,958.84	3,958.84	3,958.84	3,958.84	3,958.84	3,958.84	3,958.84	3,958.84
Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	5,405.50	5,405.50	5,432.53	5,432.53	5,432.53	5,475.99	5,475.99	5,475.99	5,475.99	5,475.99	5,475.99	5,475.99	5,475.99
Tier 3 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	566.22	566.22	569.05	569.05	569.05	573.60	573.60	573.60	573.60	573.60	573.60	573.60	573.60
Tier 3 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	1,089.92	1,089.92	1,095.37	1,095.37	1,095.37	1,104.13	1,104.13	1,104.13	1,104.13	1,104.13	1,104.13	1,104.13	1,104.13
Tier 3 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	3,321.70	3,321.70	3,338.31	3,338.31	3,338.31	3,365.02	3,365.02	3,365.02	3,365.02	3,365.02	3,365.02	3,365.02	3,365.02
Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	4,894.68	4,894.68	4,917.65	4,917.65	4,917.65	4,954.59	4,954.59	4,954.59	4,954.59	4,954.59	4,954.59	4,954.59	4,954.59
Tier 4 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	570.99	570.99	573.84	573.84	573.84	578.43	578.43	578.43	578.43	578.43	578.43	578.43	578.43
Tier 4 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,099.08	1,099.08	1,104.58	1,104.58	1,104.58	1,113.42	1,113.42	1,113.42	1,113.42	1,113.42	1,113.42	1,113.42	1,113.42
Tier 4 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,349.61	3,349.61	3,366.36	3,366.36	3,366.36	3,393.29	3,393.29	3,393.29	3,393.29	3,393.29	3,393.29	3,393.29	3,393.29
Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	4,833.29	4,833.29	4,856.46	4,856.46	4,856.46	4,893.71	4,893.71	4,893.71	4,893.71	4,893.71	4,893.71	4,893.71	4,893.71
Tier 4 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	485.34	485.34	487.77	487.77	487.77	491.67	491.67	491.67	491.67	491.67	491.67	491.67	491.67
Tier 4 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	934.22	934.22	938.89	938.89	938.89	946.40	946.40	946.40	946.40	946.40	946.40	946.40	946.40
Tier 4 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	2,847.17	2,847.17	2,861.41	2,861.41	2,861.41	2,884.30	2,884.30	2,884.30	2,884.30	2,884.30	2,884.30	2,884.30	2,884.30
Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	3,938.29	3,938.29	3,957.98	3,957.98	3,957.98	3,989.64	3,989.64	3,989.64	3,989.64	3,989.64	3,989.64	3,989.64	3,989.64
Tier 5 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	570.99	570.99	573.84	573.84	573.84	578.43	578.43	578.43	578.43	578.43	578.43	578.43	578.43
Tier 5 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,099.08	1,099.08	1,104.58	1,104.58	1,104.58	1,113.42	1,113.42	1,113.42	1,113.42	1,113.42	1,113.42	1,113.42	1,113.42
Tier 5 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,349.61	3,349.61	3,366.36	3,366.36	3,366.36	3,393.29	3,393.29	3,393.29	3,393.29	3,393.29	3,393.29	3,393.29	3,393.29
Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	4,833.29	4,833.29	4,856.46	4,856.46	4,856.46	4,893.71	4,893.71	4,893.71	4,893.71	4,893.71	4,893.71	4,893.71	4,893.71
Tier 5 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	485.34	485.34	487.77	487.77	487.77	491.67	491.67	491.67	491.67	491.67	491.67	491.67	491.67
Tier 5 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	934.22	934.22	938.89	938.89	938.89	946.40	946.40	946.40	946.40	946.40	946.40	946.40	946.40
Tier 5 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	2,847.17	2,847.17	2,861.41	2,861.41	2,861.41	2,884.30	2,884.30	2,884.30	2,884.30	2,884.30	2,884.30	2,884.30	2,884.30
Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	3,938.29	3,938.29	3,957.98	3,957.98	3,957.98	3,989.64	3,989.64	3,989.64	3,989.64	3,989.64	3,989.64	3,989.64	3,989.64
Tier 6 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	570.99	570.99	573.84	573.84	573.84	578.43	578.43	578.43	578.43	578.43	578.43	578.43	578.43
Tier 6 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	1,099.08	1,099.08	1,104.58	1,104.58	1,104.58	1,113.42	1,113.42	1,113.42	1,113.42	1,113.42	1,113.42	1,113.42	1,113.42
Tier 6 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	3,349.61	3,349.61	3,366.36	3,366.36	3,366.36	3,393.29	3,393.29	3,393.29	3,393.29	3,393.29	3,393.29	3,393.29	3,393.29
Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical													

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower															
Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13		
Tier 2 DR - NT Win & Other Physical Large (5-6 CPUs)	1,123.24	1,123.24	1,128.86	1,128.86	1,128.86	1,137.89	1,137.89	1,137.89	1,137.89	1,137.89	1,137.89	1,137.89	1,137.89	1,137.89	
Tier 2 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	1,553.72	1,553.72	1,561.49	1,561.49	1,561.49	1,573.98	1,573.98	1,573.98	1,573.98	1,573.98	1,573.98	1,573.98	1,573.98	1,573.98	
Tier 2 DR - NT Win & Other Virtual Small (1-2 CPUs)	342.66	342.66	344.37	344.37	344.37	347.12	347.12	347.12	347.12	347.12	347.12	347.12	347.12	347.12	
Tier 2 DR - NT Win & Other Virtual Medium (3-4 CPUs)	659.84	659.84	663.14	663.14	663.14	668.45	668.45	668.45	668.45	668.45	668.45	668.45	668.45	668.45	
Tier 2 DR - NT Win & Other Virtual Large (5-6 CPUs)	954.76	954.76	959.53	959.53	959.53	967.21	967.21	967.21	967.21	967.21	967.21	967.21	967.21	967.21	
Tier 2 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	1,320.66	1,320.66	1,327.26	1,327.26	1,327.26	1,337.88	1,337.88	1,337.88	1,337.88	1,337.88	1,337.88	1,337.88	1,337.88	1,337.88	
Tier 3 DR - NT Win & Other Physical Small (1-2 CPUs)	352.74	352.74	354.50	354.50	354.50	357.34	357.34	357.34	357.34	357.34	357.34	357.34	357.34	357.34	
Tier 3 DR - NT Win & Other Physical Medium (3-4 CPUs)	679.25	679.25	682.65	682.65	682.65	688.11	688.11	688.11	688.11	688.11	688.11	688.11	688.11	688.11	
Tier 3 DR - NT Win & Other Physical Large (5-6 CPUs)	982.85	982.85	987.76	987.76	987.76	995.66	995.66	995.66	995.66	995.66	995.66	995.66	995.66	995.66	
Tier 3 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	1,359.50	1,359.50	1,366.30	1,366.30	1,366.30	1,377.23	1,377.23	1,377.23	1,377.23	1,377.23	1,377.23	1,377.23	1,377.23	1,377.23	
Tier 3 DR - NT Win & Other Virtual Small (1-2 CPUs)	299.83	299.83	301.33	301.33	301.33	303.74	303.74	303.74	303.74	303.74	303.74	303.74	303.74	303.74	
Tier 3 DR - NT Win & Other Virtual Medium (3-4 CPUs)	577.36	577.36	580.25	580.25	580.25	584.89	584.89	584.89	584.89	584.89	584.89	584.89	584.89	584.89	
Tier 3 DR - NT Win & Other Virtual Large (5-6 CPUs)	835.42	835.42	839.60	839.60	839.60	846.32	846.32	846.32	846.32	846.32	846.32	846.32	846.32	846.32	
Tier 3 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	1,155.57	1,155.57	1,161.35	1,161.35	1,161.35	1,170.64	1,170.64	1,170.64	1,170.64	1,170.64	1,170.64	1,170.64	1,170.64	1,170.64	
Tier 4 DR - NT Win & Other Physical Small (1-2 CPUs)	302.35	302.35	303.86	303.86	303.86	306.29	306.29	306.29	306.29	306.29	306.29	306.29	306.29	306.29	
Tier 4 DR - NT Win & Other Physical Medium (3-4 CPUs)	582.21	582.21	585.12	585.12	585.12	589.80	589.80	589.80	589.80	589.80	589.80	589.80	589.80	589.80	
Tier 4 DR - NT Win & Other Physical Large (5-6 CPUs)	842.44	842.44	846.65	846.65	846.65	853.42	853.42	853.42	853.42	853.42	853.42	853.42	853.42	853.42	
Tier 4 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	1,165.28	1,165.28	1,171.11	1,171.11	1,171.11	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48	
Tier 4 DR - NT Win & Other Virtual Small (1-2 CPUs)	257.00	257.00	258.29	258.29	258.29	260.36	260.36	260.36	260.36	260.36	260.36	260.36	260.36	260.36	
Tier 4 DR - NT Win & Other Virtual Medium (3-4 CPUs)	494.88	494.88	497.35	497.35	497.35	501.33	501.33	501.33	501.33	501.33	501.33	501.33	501.33	501.33	
Tier 4 DR - NT Win & Other Virtual Large (5-6 CPUs)	716.07	716.07	719.65	719.65	719.65	725.41	725.41	725.41	725.41	725.41	725.41	725.41	725.41	725.41	
Tier 4 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	990.49	990.49	995.44	995.44	995.44	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40	
Tier 5 DR - NT Win & Other Physical Small (1-2 CPUs)	302.35	302.35	303.86	303.86	303.86	306.29	306.29	306.29	306.29	306.29	306.29	306.29	306.29	306.29	
Tier 5 DR - NT Win & Other Physical Medium (3-4 CPUs)	582.21	582.21	585.12	585.12	585.12	589.80	589.80	589.80	589.80	589.80	589.80	589.80	589.80	589.80	
Tier 5 DR - NT Win & Other Physical Large (5-6 CPUs)	842.44	842.44	846.65	846.65	846.65	853.42	853.42	853.42	853.42	853.42	853.42	853.42	853.42	853.42	
Tier 5 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	1,165.28	1,165.28	1,171.11	1,171.11	1,171.11	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48	
Tier 5 DR - NT Win & Other Virtual Small (1-2 CPUs)	257.00	257.00	258.29	258.29	258.29	260.36	260.36	260.36	260.36	260.36	260.36	260.36	260.36	260.36	
Tier 5 DR - NT Win & Other Virtual Medium (3-4 CPUs)	494.88	494.88	497.35	497.35	497.35	501.33	501.33	501.33	501.33	501.33	501.33	501.33	501.33	501.33	
Tier 5 DR - NT Win & Other Virtual Large (5-6 CPUs)	716.07	716.07	719.65	719.65	719.65	725.41	725.41	725.41	725.41	725.41	725.41	725.41	725.41	725.41	
Tier 5 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	990.49	990.49	995.44	995.44	995.44	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40	
Tier 6 DR - NT Win & Other Physical Small (1-2 CPUs)	302.35	302.35	303.86	303.86	303.86	306.29	306.29	306.29	306.29	306.29	306.29	306.29	306.29	306.29	
Tier 6 DR - NT Win & Other Physical Medium (3-4 CPUs)	582.21	582.21	585.12	585.12	585.12	589.80	589.80	589.80	589.80	589.80	589.80	589.80	589.80	589.80	
Tier 6 DR - NT Win & Other Physical Large (5-6 CPUs)	842.44	842.44	846.65	846.65	846.65	853.42	853.42	853.42	853.42	853.42	853.42	853.42	853.42	853.42	
Tier 6 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	1,165.28	1,165.28	1,171.11	1,171.11	1,171.11	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48	1,180.48	
Tier 6 DR - NT Win & Other Virtual Small (1-2 CPUs)	257.00	257.00	258.29	258.29	258.29	260.36	260.36	260.36	260.36	260.36	260.36	260.36	260.36	260.36	
Tier 6 DR - NT Win & Other Virtual Medium (3-4 CPUs)	494.88	494.88	497.35	497.35	497.35	501.33	501.33	501.33	501.33	501.33	501.33	501.33	501.33	501.33	
Tier 6 DR - NT Win & Other Virtual Large (5-6 CPUs)	716.07	716.07	719.65	719.65	719.65	725.41	725.41	725.41	725.41	725.41	725.41	725.41	725.41	725.41	
Tier 6 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	990.49	990.49	995.44	995.44	995.44	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40	1,003.40	
Other															
Legacy Server	0.00	433.93	436.10	436.10	436.10	439.59	439.59	439.59	439.59	439.59	439.59	439.59	439.59	439.59	
Storage															
Storage Tier 1 at CESC	2.48	2.48	2.49	2.49	2.49	2.51	2.51	2.51	2.51	2.51	2.51	2.51	2.51	2.51	
Storage Tier 2 at CESC	2.24	2.24	2.25	2.25	2.25	2.27	2.27	2.27	2.27	2.27	2.27	2.27	2.27	2.27	
Storage Tier 2 outside of CESC	2.33	2.33	2.34	2.34	2.34	2.36	2.36	2.36	2.36	2.36	2.36	2.36	2.36	2.36	
Storage DASH (Direct Access Storage Device)	1.99	1.99	2.00	2.00	2.00	2.02	2.02	2.02	2.02	2.02	2.02	2.02	2.02	2.02	
Storage Tier 2 at CESC no Backup	1.12	1.12	1.13	1.13	1.13	1.14	1.14	1.14	1.14	1.14	1.14	1.14	1.14	1.14	
Storage DASH no Backup	0.80	0.80	0.80	0.80	0.80	0.81	0.81	0.81	0.81	0.81	0.81	0.81	0.81	0.81	
DR Storage RUs															
Tier 1 - DR - Allocated Storage	2.06	2.06	2.07	2.07	2.07	2.09	2.09	2.09	2.09	2.09	2.09	2.09	2.09	2.09	
Tier 2 - DR - Allocated Storage	2.06	2.06	2.07	2.07	2.07	2.09	2.09	2.09	2.09	2.09	2.09	2.09	2.09	2.09	
Tier 3 - DR - Allocated Storage	1.34	1.34	1.35	1.35	1.35	1.36	1.36	1.36	1.36	1.36	1.36	1.36	1.36	1.36	
Tier 4 - DR - Allocated Storage	1.34	1.34	1.35	1.35	1.35	1.36	1.36	1.36	1.36	1.36	1.36	1.36	1.36	1.36	
Tier 5 - DR - Allocated Storage	1.34	1.34	1.35	1.35	1.35	1.36	1.36	1.36	1.36	1.36	1.36	1.36	1.36	1.36	
Tier 6 - DR - Allocated Storage	1.34	1.34	1.35	1.35	1.35	1.36	1.36	1.36	1.36	1.36	1.36	1.36	1.36	1.36	
Desktop Services															
PC Support - Desktops															
5 year refresh rate	11.39	11.39	11.45	11.45	11.45	11.54	11.54	11.54	11.54	11.54	11.54	11.54	11.54	11.54	
PC Support - Laptops															
4 year refresh rate	11.21	11.21	11.27	11.27	11.27	11.36	11.36	11.36	11.36	11.36	11.36	11.36	11.36	11.36	
PC Support - Tablet															
4 year refresh rate	14.51	14.51	14.58	14.58	14.58	14.70	14.70	14.70	14.70	14.70	14.70	14.70	14.70	14.70	
Legacy PCs	0.00	15.28	15.36	15.36	15.36	15.48	15.48	15.48	15.48	15.48	15.48	15.48	15.48	15.48	
PC Support - Handhelds															

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower														
	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
No defined refresh rate	Qty of PCs	7.76	7.76	7.80	7.80	7.80	7.86	7.86	7.86	7.86	7.86	7.86	7.86	7.86
PC Hardware Charge - Desktops														
5 year refresh rate	Qty of PCs	24.29	24.29	24.41	24.41	24.41	24.61	24.61	24.61	24.61	24.61	24.61	24.61	24.61
PC Hardware Charge - Laptops														
4 year refresh rate	Qty of PCs	35.75	35.75	35.93	35.93	35.93	36.22	36.22	36.22	36.22	36.22	36.22	36.22	36.22
PC Hardware - Tablet														
4 year refresh rate	Qty of PCs	51.17	51.17	51.43	51.43	51.43	51.84	51.84	51.84	51.84	51.84	51.84	51.84	51.84
PC Software														
Hard Drive Encryption for Workstations (HDEW) - DSS Shared Services	Qty of Desktops, Laptops, Tablets	N/A	7.17	7.17	7.17	7.17	7.23	7.23	7.23	7.23	7.23	7.23	7.23	7.23
Hard Drive Encryption for Workstations (HDEW)	Qty of Desktops, Laptops, Tablets	7.18	7.18	7.22	7.22	7.22	7.28	7.28	7.28	7.28	7.28	7.28	7.28	7.28
Installation for HDEW	Qty of HDEW Installations	93.15	93.15	93.62	93.62	93.62	94.37	94.37	94.37	94.37	94.37	94.37	94.37	94.37
Other														
Network Attached Printer - Category 1	per Printer	29.29	29.29	29.44	29.44	29.44	29.68	29.68	29.68	29.68	29.68	29.68	29.68	29.68
Network Attached Printer - Category 2	per Printer	131.90	131.90	132.46	132.46	132.46	133.52	133.52	133.52	133.52	133.52	133.52	133.52	133.52
Network Attached Printer - Category 3	per Printer	216.84	216.84	217.92	217.92	217.92	219.66	219.66	219.66	219.66	219.66	219.66	219.66	219.66
Network Attached Printer - Category 4	per Printer	163.58	163.58	164.40	164.40	164.40	165.72	165.72	165.72	165.72	165.72	165.72	165.72	165.72
Copier Category 1	Per Copier	187.59	187.59	188.53	188.53	188.53	190.04	190.04	190.04	190.04	190.04	190.04	190.04	190.04
Copier Category 2	Per Copier	248.26	248.26	249.50	249.50	249.50	251.50	251.50	251.50	251.50	251.50	251.50	251.50	251.50
Copier Category 3	Per Copier	187.44	187.44	188.38	188.38	188.38	189.89	189.89	189.89	189.89	189.89	189.89	189.89	189.89
Copier Category 4	Per Copier	205.11	205.11	206.14	206.14	206.14	207.79	207.79	207.79	207.79	207.79	207.79	207.79	207.79
Copier Category 5	Per Copier	332.17	332.17	333.83	333.83	333.83	336.50	336.50	336.50	336.50	336.50	336.50	336.50	336.50
Copier Category 6	Per Copier	0.0094	0.0094	0.0094	0.0094	0.0094	0.0095	0.0095	0.0095	0.0095	0.0095	0.0095	0.0095	0.0095
Copier Click Category 1A	Per Click (Page)	0.0090	0.0090	0.0090	0.0090	0.0090	0.0091	0.0091	0.0091	0.0091	0.0091	0.0091	0.0091	0.0091
Copier Click Category 2A	Per Click (Page)	0.0064	0.0064	0.0064	0.0064	0.0064	0.0065	0.0065	0.0065	0.0065	0.0065	0.0065	0.0065	0.0065
Copier Click Category 3A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 4A	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516
Copier Click Category 5A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 6A	Per Click (Page)	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059
Copier Click Category 6B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516
IMACs for PCs	Qty of IMACs	106.32	106.32	106.85	106.85	106.85	107.70	107.70	107.70	107.70	107.70	107.70	107.70	107.70
Messaging Services														
Messaging & Mailbox Services	Qty of email boxes	9.36	9.36	9.41	9.41	9.41	9.49	9.49	9.49	9.49	9.49	9.49	9.49	9.49
Legacy Email Services	Qty of Legacy Email Boxes	0.00	3.00	3.02	3.02	3.02	3.04	3.04	3.04	3.04	3.04	3.04	3.04	3.04
Enterprise Handheld Services - BlackBerry	Qty of BlackBerry Devices	10.81	10.81	10.86	10.86	10.86	10.95	10.95	10.95	10.95	10.95	10.95	10.95	10.95
Enterprise Handheld Services - non-BlackBerry	Qty of non-BlackBerry Devices	10.81	10.81	10.86	10.86	10.86	10.95	10.95	10.95	10.95	10.95	10.95	10.95	10.95
Hosted Mail Archiving Service	Per Elected Email Box	N/A	N/A	N/A	N/A	N/A	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
Hosted Mail Archiving Service - Data Migrator	Per Gigabyte	N/A	N/A	N/A	N/A	N/A	110.00	110.00	110.00	110.00	110.00	110.00	110.00	110.00
Network Data														
User/Device Ports	# of Ports	28.50	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
IMACs for Data Network	Qty of IMACs	16.51	16.51	16.59	16.59	16.59	16.72	16.72	16.72	16.72	16.72	16.72	16.72	16.72
WAN - 56Kbps	per Circuit	N/A	N/A	N/A	320.00	320.00	322.56	322.56	322.56	322.56	322.56	322.56	322.56	322.56
WAN - 128Kbps	per Circuit	N/A	560.30	563.10	563.10	563.10	567.60	567.60	567.60	567.60	567.60	567.60	567.60	567.60
WAN - 256Kbps	per Circuit	N/A	590.72	593.07	593.07	593.07	598.42	598.42	598.42	598.42	598.42	598.42	598.42	598.42
WAN - 512Kbps	per Circuit	N/A	615.36	616.43	616.43	616.43	623.38	623.38	623.38	623.38	623.38	623.38	623.38	623.38
WAN - 768Kbps	per Circuit	N/A	800.00	804.00	804.00	804.00	810.43	810.43	810.43	810.43	810.43	810.43	810.43	810.43
WAN - 1.024Mbps	per Circuit	N/A	831.02	835.18	835.18	835.18	841.86	841.86	841.86	841.86	841.86	841.86	841.86	841.86
WAN - 1.536Mbps	per Circuit	N/A	924.60	929.22	929.22	929.22	936.65	936.65	936.65	936.65	936.65	936.65	936.65	936.65
WAN - 3.072Mbps	per Circuit	N/A	1,912.99	1,922.45	1,922.45	1,922.45	1,937.83	1,937.83	1,937.83	1,937.83	1,937.83	1,937.83	1,937.83	1,937.83
WAN - 4.608Mbps	per Circuit	N/A	2,518.92	2,531.41	2,531.41	2,531.41	2,551.66	2,551.66	2,551.66	2,551.66	2,551.66	2,551.66	2,551.66	2,551.66
WAN - 6.144Mbps	per Circuit	N/A	3,071.87	3,087.23	3,087.23	3,087.23	3,111.93	3,111.93	3,111.93	3,111.93	3,111.93	3,111.93	3,111.93	3,111.93
WAN - 8.448Mbps	per Circuit	N/A	5,281.15	5,307.56	5,307.56	5,307.56	5,350.02	5,350.02	5,350.02	5,350.02	5,350.02	5,350.02	5,350.02	5,350.02
WAN - 10.752Mbps	per Circuit	N/A	8,314.96	8,356.53	8,356.53	8,356.53	8,423.38	8,423.38	8,423.38	8,423.38	8,423.38	8,423.38	8,423.38	8,423.38
WAN - 15.0Mbps - 155Mbps	per Circuit	N/A	14,277.16	14,348.95	14,348.95	14,348.95	14,463.34	14,463.34	14,463.34	14,463.34	14,463.34	14,463.34	14,463.34	14,463.34
Legacy WAN	per Legacy Circuit	0.00	77.13	77.52	77.52	77.52	78.14	78.14	78.14	78.14	78.14	78.14	78.14	78.14
LAN Port Charge	Per Qty of Server, PC Support, MFD	N/A	N/A	N/A	12.00	12.00	12.10	12.10	12.10	12.10	12.10	12.10	12.10	12.10
LAN - <=24 Ports	per Site	N/A	103.55	104.07	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 25-50 Ports	per Site	N/A	330.47	332.12	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 51-200 Ports	per Site	N/A	1,354.71	1,381.48	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 201-500 Ports	per Site	N/A	3,290.01	3,306.46	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 501-2000 Ports	per Site	N/A	15,830.16	15,909.31	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Legacy LAN	per Legacy Caste	0.00	35.11	35.29	35.29	35.29	35.57	35.57	35.57	35.57	35.57	35.57	35.57	35.57
Managed Router - Service Initiation and Move - 64Kbps	Per Router (Non-Recurring)	836.28	836.28	840.46	840.46	840.46	847.18	847.18	847.18	847.18	847.18	847.18	847.18	847.18
Managed Router - Service Initiation and Move - 128Kbps	Per Router (Non-Recurring)	1,235.79	1,235.79	1,241.97	1,241.97	1,241.97	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91
Managed Router - Service Initiation and Move - 256Kbps	Per Router (Non-Recurring)	1,235.79	1,235.79	1,241.97	1,241.97	1,241.97	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91
Managed Router - Service Initiation and Move - 512Kbps	Per Router (Non-Recurring)	1,235.79	1,235.79	1,241.97	1,241.97	1,241.97	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91
Managed Router - Service Initiation and Move - 768Kbps	Per Router (Non-Recurring)	1,235.79	1,235.79	1,241.97	1,241.97	1,241.97	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91
Managed Router - Service Initiation and Move - 1.536Mbps	Per Router (Non-Recurring)	1,235.79	1,235.79	1,241.97	1,241.97	1,241.97	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91	1,251.91
Managed Router - Service Initiation and Move - 3.072Mbps	Per Router (Non-Recurring)	1,994.45	1,994.45	2,004.42	2,004.42	2,004.42	2,020.46	2,020.46	2,020.46	2,020.46	2,020.46	2,020.46	2,020.46	2,020.46
Managed Router - Service Initiation and Move - 6.144Mbps	Per Router (Non-Recurring)	3,038.76	3,038.76	3,053.95	3,053.95	3,053.95	3,078.38	3,078.38	3,078.38	3,078.38	3,078.38	3,078.38	3,078.38	3,078.38
Managed Router - Service Initiation and Move - 8.448Mbps	Per Router (Non-Recurring)	5,583.83	5,583.83	5,611.75	5,611.75	5,611.75	5,656.84	5,656.84	5,656.84	5,656.84	5,656.84	5,656.84	5,656.84	5,656.84
Managed Router - 64Kbps	Per Router (Recurring)	195.18	195.18	1										

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower														
	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	631.05	631.05	634.21	634.21	634.21	639.28	639.28	639.28	639.28	639.28	639.28	639.28	639.28
Upgrade to Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	518.90	518.90	521.49	521.49	521.49	525.66	525.66	525.66	525.66	525.66	525.66	525.66	525.66
Secure Light Weight Access Point (LWAP) - Recurring	Qty of Secure LWAPS deployed	122.81	122.81	123.42	123.42	123.42	124.41	124.41	124.41	124.41	124.41	124.41	124.41	124.41
CHVS - VoIP Service Initiation	Qty of VoIP Service Initiations	51.75	51.75	52.01	52.01	52.01	52.43	52.43	52.43	52.43	52.43	52.43	52.43	52.43
CHVS - VoIP Basic Phone Set	Qty of Basic Phone Sets	18.72	18.72	18.81	18.81	18.81	18.96	18.96	18.96	18.96	18.96	18.96	18.96	18.96
CHVS - VoIP Standard Phone Set	Qty of Standard Phone Sets	23.32	23.32	23.44	23.44	23.44	23.63	23.63	23.63	23.63	23.63	23.63	23.63	23.63
CHVS - VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	25.67	25.67	25.80	25.80	25.80	26.01	26.01	26.01	26.01	26.01	26.01	26.01	26.01
CHVS - VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	59.96	59.96	60.26	60.26	60.26	60.74	60.74	60.74	60.74	60.74	60.74	60.74	60.74
CHVS - VoIP Conference Phone Set	Qty of Conference Phone Sets	36.88	36.88	37.06	37.06	37.06	37.36	37.36	37.36	37.36	37.36	37.36	37.36	37.36
CHVS - VoIP IMAC	Qty of VoIP Moves/Changes/Addts	10.35	10.35	10.40	10.40	10.40	10.48	10.48	10.48	10.48	10.48	10.48	10.48	10.48
CHVS - Unified Messaging Feature	Instance	1.81	1.81	1.82	1.82	1.82	1.83	1.83	1.83	1.83	1.83	1.83	1.83	1.83
CHVS - Auto Attendant Feature	Instance	31.05	31.05	31.21	31.21	31.21	31.46	31.46	31.46	31.46	31.46	31.46	31.46	31.46
UCaaS Basic VOIP Service	Qty of Basic Phone Sets	27.06	27.06	27.20	27.20	27.20	27.42	27.42	27.42	27.42	27.42	27.42	27.42	27.42
UCaaS Basic Service Option	Qty of Basic Phone Sets	22.56	22.56	22.67	22.67	22.67	22.85	22.85	22.85	22.85	22.85	22.85	22.85	22.85
UCaaS Standard Service	Qty of Standard Phone Sets	31.54	31.54	31.70	31.70	31.70	31.95	31.95	31.95	31.95	31.95	31.95	31.95	31.95
UCaaS Standard Service Option	Qty of Standard Phone Sets	25.01	25.01	25.14	25.14	25.14	25.34	25.34	25.34	25.34	25.34	25.34	25.34	25.34
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	32.74	32.74	32.90	32.90	32.90	33.16	33.16	33.16	33.16	33.16	33.16	33.16	33.16
UCaaS Enhanced VOIP Option	Qty of Enhanced Phone Sets	25.01	25.01	25.14	25.14	25.14	25.34	25.34	25.34	25.34	25.34	25.34	25.34	25.34
UCaaS Receptionist VOIP Service	Qty of Receptionist Phone Sets	56.80	56.80	57.08	57.08	57.08	57.54	57.54	57.54	57.54	57.54	57.54	57.54	57.54
UCaaS Receptionist VOIP Service Option	Qty of Receptionist Phone Sets	25.01	25.01	25.14	25.14	25.14	25.34	25.34	25.34	25.34	25.34	25.34	25.34	25.34
UCaaS Conference VOIP Service	Qty of Conference Phone Sets	38.70	38.70	38.89	38.89	38.89	39.20	39.20	39.20	39.20	39.20	39.20	39.20	39.20
UCaaS Conference VOIP Service Option	Qty of Conference Phone Sets	22.56	22.56	22.67	22.67	22.67	22.85	22.85	22.85	22.85	22.85	22.85	22.85	22.85
UCaaS On-Site IMAC	Qty of IMACs	50.00	50.00	50.25	50.25	50.25	50.65	50.65	50.65	50.65	50.65	50.65	50.65	50.65
UCaaS Remote IMAC	Qty of IMACs	10.00	10.00	10.05	10.05	10.05	10.13	10.13	10.13	10.13	10.13	10.13	10.13	10.13
UCaaS Auto Attendant	Instance	55.00	55.00	55.28	55.28	55.28	55.72	55.72	55.72	55.72	55.72	55.72	55.72	55.72
Reservationsless Audio Conferencing - Tier I	Per Minute	0.0383	0.0383	0.0385	0.0385	0.0385	0.0388	0.0388	0.0388	0.0388	0.0388	0.0388	0.0388	0.0388
Reservationsless Audio Conferencing - Tier II	Per Minute	0.0352	0.0352	0.0354	0.0354	0.0354	0.0357	0.0357	0.0357	0.0357	0.0357	0.0357	0.0357	0.0357
Reservationsless Audio Conferencing - Tier III	Per Minute	0.0321	0.0321	0.0323	0.0323	0.0323	0.0326	0.0326	0.0326	0.0326	0.0326	0.0326	0.0326	0.0326
Operator Assisted Audio Conferencing	Per Minute	0.1542	0.1542	0.1550	0.1550	0.1550	0.1562	0.1562	0.1562	0.1562	0.1562	0.1562	0.1562	0.1562
Special Event Audio Conferencing	Per Minute	0.2287	0.2287	0.2298	0.2298	0.2298	0.2316	0.2316	0.2316	0.2316	0.2316	0.2316	0.2316	0.2316
Conference Record Option	Per Minute	0.0331	0.0331	0.0333	0.0333	0.0333	0.0336	0.0336	0.0336	0.0336	0.0336	0.0336	0.0336	0.0336
Audio Conferencing - No Show Fee	Per Participant	6.21	6.21	6.24	6.24	6.24	6.29	6.29	6.29	6.29	6.29	6.29	6.29	6.29
Audio Conferencing - Approved Participant List	Per Participant	3.11	3.11	3.13	3.13	3.13	3.16	3.16	3.16	3.16	3.16	3.16	3.16	3.16
Audio Conferencing Media Storage - Digital	Per Request for a CD or a Digital Download	61.07	61.07	61.38	61.38	61.38	61.87	61.87	61.87	61.87	61.87	61.87	61.87	61.87
Audio Conferencing Media Storage - CD Indexing	Per CD	124.20	124.20	124.82	124.82	124.82	125.82	125.82	125.82	125.82	125.82	125.82	125.82	125.82
Audio Conferencing Media Storage - Tape	Per Request for Tape	24.84	24.84	24.96	24.96	24.96	25.16	25.16	25.16	25.16	25.16	25.16	25.16	25.16
Audio Conferencing Transcription Service - 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	73.49	73.49	73.86	73.86	73.86	74.45	74.45	74.45	74.45	74.45	74.45	74.45	74.45
Audio Conferencing Transcription Service - 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	85.91	85.91	86.34	86.34	86.34	87.03	87.03	87.03	87.03	87.03	87.03	87.03	87.03
Audio Conferencing Transcription Service - 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	104.54	104.54	105.06	105.06	105.06	105.90	105.90	105.90	105.90	105.90	105.90	105.90	105.90
Audio Conferencing Transcription Service - 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	129.38	129.38	130.03	130.03	130.03	131.07	131.07	131.07	131.07	131.07	131.07	131.07	131.07
Audio Conferencing Transcription Service - Q&A Session	Per Request	31.05	31.05	31.21	31.21	31.21	31.46	31.46	31.46	31.46	31.46	31.46	31.46	31.46
Audio Conferencing Transcription Service - Fax Delivery	Per Request	49.68	49.68	49.93	49.93	49.93	50.33	50.33	50.33	50.33	50.33	50.33	50.33	50.33
MeetingCenter Data Conferencing	Per Minute	0.17	0.17	0.17	0.17	0.17	0.17	0.17	0.17	0.17	0.17	0.17	0.17	0.17
MeetingCenter Data Conferencing CU - Tier I	Per Concurrent User	154.22	154.22	154.99	154.99	154.99	156.23	156.23	156.23	156.23	156.23	156.23	156.23	156.23
MeetingCenter Data Conferencing CU - Tier II	Per Concurrent User	128.34	128.34	128.98	128.98	128.98	130.01	130.01	130.01	130.01	130.01	130.01	130.01	130.01
MeetingCenter Data Conferencing CU - Tier III	Per Concurrent User	115.92	115.92	116.50	116.50	116.50	117.43	117.43	117.43	117.43	117.43	117.43	117.43	117.43
MeetingCenter Data Conferencing CU - Tier IV	Per Concurrent User	102.47	102.47	102.98	102.98	102.98	103.80	103.80	103.80	103.80	103.80	103.80	103.80	103.80
MeetingCenter Data Conferencing CU - Tier V	Per Concurrent User	96.26	96.26	96.74	96.74	96.74	97.51	97.51	97.51	97.51	97.51	97.51	97.51	97.51
MeetingCenter Data Conferencing CU - Tier VI	Per Concurrent User	85.91	85.91	86.34	86.34	86.34	87.03	87.03	87.03	87.03	87.03	87.03	87.03	87.03
MeetingCenter Data Conferencing Overage	Per Quarter Hour per User	8.02	8.02	8.06	8.06	8.06	8.12	8.12	8.12	8.12	8.12	8.12	8.12	8.12
MeetingCenter Data Conferencing NH15 - Tier I	Per Named Host	81.77	81.77	82.18	82.18	82.18	82.84	82.84	82.84	82.84	82.84	82.84	82.84	82.84
MeetingCenter Data Conferencing NH15 - Tier II	Per Named Host	66.24	66.24	66.57	66.57	66.57	67.10	67.10	67.10	67.10	67.10	67.10	67.10	67.10
MeetingCenter Data Conferencing NH15 - Tier III	Per Named Host	54.86	54.86	55.13	55.13	55.13	55.57	55.57	55.57	55.57	55.57	55.57	55.57	55.57
MeetingCenter Data Conferencing NH15 - Tier IV	Per Named Host	38.30	38.30	38.49	38.49	38.49	38.80	38.80	38.80	38.80	38.80	38.80	38.80	38.80
MeetingCenter Data Conferencing NH15 - Tier V	Per Named Host	27.95	27.95	28.09	28.09	28.09	28.31	28.31	28.31	28.31	28.31	28.31	28.31	28.31
MeetingCenter Data Conferencing NH15 - Tier VI	Per Named Host	21.74	21.74	21.85	21.85	21.85	22.02	22.02	22.02	22.02	22.02	22.02	22.02	22.02
MeetingCenter Data Conferencing NH15 Overage	Per Attendee per Meeting	19.25	19.25	19.35	19.35	19.35	19.50	19.50	19.50	19.50	19.50	19.50	19.50	19.50
TrainingCenter NH30 - Tier I	Per Named Host	327.06	327.06	328.70	328.70	328.70	331.33	331.33	331.33	331.33	331.33	331.33	331.33	331.33
TrainingCenter NH30 - Tier II	Per Named Host	273.24	273.24	274.61	274.61	274.61	276.81	276.81	276.81	276.81	276.81	276.81	276.81	276.81
TrainingCenter NH30 - Tier III	Per Named Host	218.39	218.39	219.48	219.48	219.48	221.24	221.24	221.24	221.24	221.24	221.24	221.24	221.24
TrainingCenter NH30 - Tier IV	Per Named Host	185.27	185.27	186.20	186.20	186.20	187.69	187.69	187.69	187.69	187.69	187.69	187.69	187.69
TrainingCenter NH30 - Tier V	Per Named Host	141.80	141.80	142.51	142.51	142.51	143.85	143.85	143.85	143.85	143.85	143.85	143.85	143.85
TrainingCenter NH30 - Tier VI	Per Named Host	109.12	109.12	110.26	110.26	110.26	111.14	111.14	111.14	111.14	111.14	111.14	111.14	111.14
TrainingCenter NH50 - Tier I	Per Named Host	545.45	545.45	548.18	548.18	548.18	552.57	552.57	552.57	552.57	552.57	552.57	552.57	552.57
TrainingCenter NH50 - Tier II	Per Named Host	490.59	490.59	493.04	493.04	493.04	496.98	496.98	496.98	496.98	496.98	496.98	496.98	496.98
TrainingCenter NH50 - Tier III	Per Named Host	436.77	436.77	438.95	438.95	438.95	442.46	442.46	442.46	442.46	442.46	442.46	442.46	442.46
TrainingCenter NH50 - Tier IV	Per Named Host	355.01	355.01	356.79	356.79	356.79	359.64	359.64	359.64	359.64	359.64	359.64	359.64	359.64
TrainingCenter NH50 - Tier V	Per Named Host	273.24	273.24	274.61	274.61	274.61	276.81	276.81	276.81	27				

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower														
	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Legacy Help Desk	Qty of PCs and Servers	0.00	3.21	3.23	3.23	3.23	3.26	3.26	3.26	3.26	3.26	3.26	3.26	3.26
Internal Applications / Chargeback Applications Support	FTEs	0.00	7,832.95	7,872.11	7,872.11	10,496.16	10,580.13	10,580.13	10,580.13	10,580.13	10,580.13	10,580.13	10,580.13	10,580.13

*The term Contract Year six Truncated shall mean the time period from July 1, 2011 through November 30, 2011, the term Contract Year six Stub shall mean the time period from December 1, 2011 to June 31, 2012

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower																
	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13		
Tier 2 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Tier 3 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Tier 4 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Tier 5 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Tier 6 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Desktop Services																
PC Support - Desktops																
5 year refresh rate	Qty of PCs	6.57	6.57	6.60	6.60	6.60	6.65	6.65	6.65	6.65	6.65	6.65	6.65	6.65	6.65	
PC Support - Laptops																
4 year refresh rate	Qty of PCs	6.45	6.45	6.48	6.48	6.48	6.53	6.53	6.53	6.53	6.53	6.53	6.53	6.53	6.53	
PC Support - Tablet																
4 year refresh rate	Qty of PCs	8.83	8.83	8.87	8.87	8.87	8.94	8.94	8.94	8.94	8.94	8.94	8.94	8.94	8.94	
Legacy PCs																
4 year refresh rate	Qty of Legacy PCs	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
PC Support - Handhelds																
No defined refresh rate	Qty of PCs	7.76	7.76	7.80	7.80	7.80	7.86	7.86	7.86	7.86	7.86	7.86	7.86	7.86	7.86	
PC Hardware Charge - Desktops																
5 year refresh rate	Qty of PCs	4.85	4.85	4.87	4.87	4.87	4.91	4.91	4.91	4.91	4.91	4.91	4.91	4.91	4.91	
PC Hardware Charge - Laptops																
4 year refresh rate	Qty of PCs	7.14	7.14	7.18	7.18	7.18	7.24	7.24	7.24	7.24	7.24	7.24	7.24	7.24	7.24	
PC Hardware - Tablet																
4 year refresh rate	Qty of PCs	10.23	10.23	10.28	10.28	10.28	10.36	10.36	10.36	10.36	10.36	10.36	10.36	10.36	10.36	
PC Software																
Hard Drive Encryption for Workstations (HDEW) - DSS Shared Services	Qty of Desktops, Laptops, Tablets	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Hard Drive Encryption for Workstations (HDEW) - Installation for HDEW	Qty of Desktops, Laptops, Tablets	3.66	3.66	3.68	3.68	3.68	3.71	3.71	3.71	3.71	3.71	3.71	3.71	3.71	3.71	
Other																
Network Attached Printer - Category 1	per Printer	30.82	30.82	30.97	30.97	30.97	31.22	31.22	31.22	31.22	31.22	31.22	31.22	31.22	31.22	
Network Attached Printer - Category 2	per Printer	30.82	30.82	30.97	30.97	30.97	31.22	31.22	31.22	31.22	31.22	31.22	31.22	31.22	31.22	
Network Attached Printer - Category 3	per Printer	30.82	30.82	30.97	30.97	30.97	31.22	31.22	31.22	31.22	31.22	31.22	31.22	31.22	31.22	
Network Attached Printer - Category 4	per Printer	30.82	30.82	30.97	30.97	30.97	31.22	31.22	31.22	31.22	31.22	31.22	31.22	31.22	31.22	
Copier Category 1	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92	10.92	10.92	10.92	10.92	10.92	10.92	10.92	10.92	
Copier Category 2	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92	10.92	10.92	10.92	10.92	10.92	10.92	10.92	10.92	
Copier Category 3	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92	10.92	10.92	10.92	10.92	10.92	10.92	10.92	10.92	
Copier Category 4	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92	10.92	10.92	10.92	10.92	10.92	10.92	10.92	10.92	
Copier Category 5	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92	10.92	10.92	10.92	10.92	10.92	10.92	10.92	10.92	
Copier Category 6	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92	10.92	10.92	10.92	10.92	10.92	10.92	10.92	10.92	
Copier Click Category 1A	Per Click (Page)	0.0094	0.0094	0.0094	0.0094	0.0094	0.0095	0.0095	0.0095	0.0095	0.0095	0.0095	0.0095	0.0095	0.0095	
Copier Click Category 2A	Per Click (Page)	0.0090	0.0090	0.0090	0.0090	0.0090	0.0091	0.0091	0.0091	0.0091	0.0091	0.0091	0.0091	0.0091	0.0091	
Copier Click Category 3A	Per Click (Page)	0.0064	0.0064	0.0064	0.0064	0.0064	0.0065	0.0065	0.0065	0.0065	0.0065	0.0065	0.0065	0.0065	0.0065	
Copier Click Category 4A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	
Copier Click Category 4B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516	
Copier Click Category 5A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	
Copier Click Category 5B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516	
Copier Click Category 6A	Per Click (Page)	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	
Copier Click Category 6B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516	0.0516	
IMACs for PCs	Qty of IMACs	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Messaging Services																
Messaging & Mailbox Services	Qty of email boxes	2.59	2.59	2.60	2.60	2.60	2.62	2.62	2.62	2.62	2.62	2.62	2.62	2.62	2.62	
Legacy Email Services	Qty of Legacy Email Boxes	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Enterprise Handheld Services - BlackBerry	Qty of BlackBerry Devices	3.78	3.78	3.78	3.80	3.80	3.83	3.83	3.83	3.83	3.83	3.83	3.83	3.83	3.83	
Enterprise Handheld Services - non-BlackBerry	Qty of non-BlackBerry Devices	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Hosted Mail Archiving Service	Per Elected Email Box	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Hosted Mail Archiving Service - Data Migration	Per Gigabyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Network Data																
User/Device Ports	# of Ports	30.06	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
IMACs for Data Network	Qty of IMACs	16.51	16.51	16.59	16.59	16.59	16.72	16.72	16.72	16.72	16.72	16.72	16.72	16.72	16.72	
WAN - 56Kbps	per Circuit	N/A	N/A	N/A	115.69	115.69	116.62	116.62	116.62	116.62	116.62	116.62	116.62	116.62	116.62	
WAN - 128Kbps	per Circuit	N/A	349.88	351.63	351.63	351.63	354.44	354.44	354.44	354.44	354.44	354.44	354.44	354.44	354.44	
WAN - 256Kbps	per Circuit	N/A	368.88	370.72	370.72	370.72	373.69	373.69	373.69	373.69	373.69	373.69	373.69	373.69	373.69	
WAN - 512Kbps	per Circuit	N/A	384.28	386.18	386.18	386.18	389.27	389.27	389.27	389.27	389.27	389.27	389.27	389.27	389.27	
WAN - 768Kbps	per Circuit	N/A	499.57	502.07	502.07	502.07	506.09	506.09	506.09	506.09	506.09	506.09	506.09	506.09	506.09	
WAN - 1.024Mbps	per Circuit	N/A	518.94	521.53	521.53	521.53	525.70	525.70	525.70	525.70	525.70	525.70	525.70	525.70	525.70	
WAN - 1.536Mbps	per Circuit	N/A	577.37	580.26	580.26	580.26	584.90	584.90	584.90	584.90	584.90	584.90	584.90	584.90	584.90	
WAN - 3.072Mbps	per Circuit	N/A	1,194.52	1,200.49	1,200.49	1,200.49	1,210.09	1,210.09	1,210.09	1,210.09	1,210.09	1,210.09	1,210.09	1,210.09	1,210.09	
WAN - 4.608Mbps	per Circuit	N/A	1,572.90	1,580.76	1,580.76	1,580.76	1,593.41	1,593.41	1,593.41	1,593.41	1,593.41	1,593.41	1,593.41	1,593.41	1,593.41	
WAN - 6.144Mbps	per Circuit	N/A	1,918.25	1,927.84	1,927.84	1,927.84	1,943.28	1,943.28	1,943.28	1,943.28	1,943.28	1,943.28	1,943.28	1,943.28	1,943.28	
WAN - 45Mbps	per Circuit	N/A	3,297.85	3,314.34	3,314.34	3,314.34	3,340.85	3,340.85	3,340.85	3,340.85	3,340.85	3,340.85	3,340.85	3,340.85	3,340.85	
WAN - 50Mbps	per Circuit	N/A	5,192.33	5,218.29	5,218.29	5,218.29	5,260.04	5,260.04	5,260.04	5,260.04	5,260.04	5,260.04	5,260.04	5,260.04	5,260.04	
WAN - 150 Mbps - 155Mbps	per Circuit	N/A	8,915.47	8,960.05	8,960.05	8,960.05	9,031.73	9,031.73	9,031.73	9,031.73	9,031.73	9,031.73	9,031.73	9,031.73	9,031.73	
Legacy WAN	per Legacy Circuit	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
LAN Port Charge	Per Qty of Server, PC Support, MFD	N/A	N/A	N/A	7.58	7.58	7.64	7.64	7.64	7.64	7.64	7.64	7.64	7.64	7.64	
LAN - <=24 Ports	per Site	N/A	64.66	64.98	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
LAN - 25-50 Ports	per Site	N/A	206.36	207.39	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
LAN - 51-200 Ports	per Site	N/A	845.96	850.19	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
LAN - 201-500 Ports	per Site	N/A	2,054.47	2,064.74	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
LAN - 501-2000 Ports	per Site	N/A	9,885.25	9,934.68	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Legacy LAN	per Legacy Site	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Managed Router - Service Initiation and Move 64Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Managed Router - Service Initiation and Move 128Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Managed Router - Service Initiation and Move 256Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Managed Router - Service Initiation and Move 512Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Managed Router - Service Initiation and Move 768Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Managed Router - Service Initiation and Move 1.536Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Managed Router - Service Initiation and Move 3.072Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower																
	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13		
TrainingCenter NH50 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
TrainingCenter NH50 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
TrainingCenter NH50 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
TrainingCenter NH50 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
TrainingCenter NH50 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
TrainingCenter NH100 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
TrainingCenter NH100 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
TrainingCenter NH100 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
TrainingCenter NH100 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
TrainingCenter NH100 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
TrainingCenter NH100 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
TrainingCenter Overage	Per Attendee per Meeting	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
CHVS - VoIP Service Initiation	Qty of VoIP Service Initiations	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
CHVS - VoIP Basic Phone Set	Qty of Basic Phone Sets	8.51	8.51	8.55	8.55	8.55	8.62	8.62	8.62	8.62	8.62	8.62	8.62	8.62		
CHVS - VoIP Standard Phone Set	Qty of Standard Phone Sets	12.62	12.62	12.68	12.68	12.68	12.78	12.78	12.78	12.78	12.78	12.78	12.78	12.78		
CHVS - VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	12.62	12.62	12.68	12.68	12.68	12.78	12.78	12.78	12.78	12.78	12.78	12.78	12.78		
CHVS - VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	40.62	40.62	40.82	40.82	40.82	41.15	41.15	41.15	41.15	41.15	41.15	41.15	41.15		
CHVS - VoIP Conference Phone Set	Qty of Conference Phone Sets	8.51	8.51	8.55	8.55	8.55	8.62	8.62	8.62	8.62	8.62	8.62	8.62	8.62		
CHVS - VoIP IMAC	Qty of VoIP Moves/Changes/Addds	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
CHVS - Unified Messaging Feature	Instance	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
CHVS - Auto Attendant Feature	Instance	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
Security Services																
Number of Servers (all classes)	Total Server Count	268.10	26.81	26.94	26.94	26.94	27.16	27.16	27.16	27.16	27.16	27.16	27.16	27.16		
Enterprise VPN 2-Factor Authentication Service (One-time)	Per key fob issued	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
Managed FW - Service Initiation and Move	Per Firewall (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
Managed FW --<10 Users / <45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
Managed FW -- Unlimited Users />45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
Help Desk																
Help Desk Services	Qty of PCs	6.63	6.63	6.66	6.66	6.66	6.71	6.71	6.71	6.71	6.71	6.71	6.71	6.71		
Legacy Help Desk	Qty of PCs and Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
Internal Applications / Chargeback Applications																
Support	FTEs	8,877.34	8,877.34	8,921.73	8,921.73	8,921.73	8,993.10	8,993.10	8,993.10	8,993.10	8,993.10	8,993.10	8,993.10	8,993.10		

*The term Contract Year six Truncated shall mean the time period from July 1, 2011 through November 30, 2011, the term Contract Year six Stub shall mean the time period from December 1, 2011 to June 31, 2012