



Comprehensive Infrastructure Agreement Amendment Approval Form

Contract Between:

Northrop Grumman Systems Corporation
Meadowville Technology Park
11751 Meadowville Lane
Chester, VA 23836

and

The Commonwealth of Virginia
11751 Meadowville Lane
Chester, VA 23836

Contract Number	VA-051114-NG
Amendment Number	73
Section(s) of CIA Referenced – Identify section(s) of CIA modified, including Attachments and Schedules	1) Schedule 10.1 (Fees), Attachment 10.1.3-A, & 10.1.5-A 2) Appendix 5 to Schedule 3.3 (Desktop SOW), Section 3.1.2, Table 1 3) Appendix 5 to Schedule 3.3 (Desktop SOW), Section 5.0 4) Addendum 9 to Appendix 5, Schedule 3.3 (Commonwealth End User Components) (new)



Description of Approved Contract Change –
Provide a brief description of contract change

1) Schedule 10.1 (Fees), Attachment 10.1.3-A & 10.1.5-A: A fixed price adjustment is added in the amount of -\$60,000.00 as consideration to the Commonwealth for assuming procurement and other responsibilities for miscellaneous End-User components (“Commonwealth End-User Components”).

2) Appendix 5 to Schedule 3.3 (Desktop SOW), Section 3.1.2, Table 1: Lists under general responsibilities of the Commonwealth:

- Procurement and maintenance responsibilities for miscellaneous Commonwealth End-User Components
- Procurement and maintenance responsibilities for non-networked printers, copiers, and multi-function devices
- Procurement responsibilities for scanners and scanner maintenance, plotters and plotter maintenance, and maintenance renewals on agency-owned or leased devices

and addresses applicability of Fees for devices subsequently attached to the network.

3) Appendix 5 to Schedule 3.3 (Desktop SOW), Section 5.0: Adds a reference to Addendum 9 (Commonwealth End-User Components)

4) Addendum 9 to Appendix 5, Schedule 3.3 (Desktop SOW): Adds a new Addendum for Commonwealth End-User Components (attached).

In accordance with Section 27.5 (Amendments), and pursuant to the mutual agreement of the parties, this AGREEMENT is modified as follows:

1) A fixed price adjustment is added to Attachment 10.1.3-A, and 10.1.5-A (attached) in the amount of -\$60,000.00 effective upon execution of this Amendment by the Parties. This adjustment is the sole consideration to the Commonwealth for assuming procurement, maintenance, support, inventory / asset management, and replacement/refresh responsibilities for the miscellaneous Commonwealth End User Components (or replacement technologies thereof) specified in Addendum 9 to Appendix 5 ("Commonwealth End-User Components"). The Commonwealth's assumption of these responsibilities shall be strictly construed and does not alter or diminish Vendor's responsibilities to provide related Services, including but not limited to: Help Desk Services to troubleshoot a problem and isolate it as being caused by a Commonwealth End-User Component; provision of fully functional desktop and laptop computer systems with a core software image; and systems compatibility and integration services pursuant to § 3.14. For avoidance of doubt, systems compatibility and integration services for items listed in Addendum 9 (Commonwealth End-User Components) are subject to additional Fees.

To the extent that Vendor wishes to cease responsibility for existing Vendor lease or maintenance agreements covering any Commonwealth End-User Components, Vendor shall provide written identification of each such agreement for approval per Section 3.1.3 (Discontinuance) of the Agreement, such approval shall not be unreasonably withheld.

Further, Northrop Grumman shall not have any inventory or asset management responsibilities for the Commonwealth End User Components listed on Appendix 9, whether the items were purchased prior to or following the date of execution of this amendment.

2) Appendix 5, Schedule 3.3 (Desktop SOW) Section 3.1.2, Table 1, is replaced with the following:

3.1.2 General Responsibilities

The following table identifies General roles and responsibilities associated with Desktop Services. An "X" is placed in the column under the Party that will be responsible for performing the task. Vendor responsibilities are indicated in the column labeled "Vendor". For handheld devices, Vendor will provide support but will not refresh the asset. Vendor will not provide support for a refreshed handheld device that is not a Blackberry.

Table 1. General Roles and Responsibilities

General Roles and Responsibilities	Vendor	VITA
1. Define desktop/End-User business requirements and platform standards		X
2. Recommend Services and standards for supporting the Commonwealth desktop/End-User business requirements and platform standards	X	
3. Review and approve recommendations for Services and standards for supporting the desktop/End-Users		X
4. Procure and own desktop and laptop hardware and Software except for those items listed in Addendum 9.	X	

General Roles and Responsibilities	Vendor	VITA
5. Deploy and manage desktop and laptop hardware and Software (e.g., OS, personal productivity and office automation Software and Services) (Note: This does not apply to any desktop, laptop, and network printer assets declared an active reserve asset,	X	
6. Procure and own Network-attached printers, copiers, and multi-functional devices	X	
7. Deploy and manage Vendor procured Network-attached printers, copiers, and multi-functional devices	X	
8.		
8. Assist End-Users over the phone with desktop printer and desktop scanner issues. Driver reloads for desktop printer/scanners will be performed as required.	X	
9. Help Desk Support for miscellaneous desktop peripherals. No onsite support dispatch will be provided for these devices.	X	
10. Provide End-User data back-up, storage, and recovery Services	X	
11. Provide and support Remote Access Services for VITA-approved for End-Users Devices in mobile, remote, and home locations	X	
12. Provide Level 2 and Level 3 support for VITA-approved Commonwealth End-User personal productivity and office automation Software and in-scope hardware and Software	X	
13. Provide Level 2 and Level 3 support for Applications Software on the supported applications list		X
14. Provide Problem determination and resolution for all in-scope devices	X	
15. Provide Dispatch for in-scope End-User Devices for hardware and System diagnosis and repair as coordinated through the Vendor Help Desk	X	
16. Provide Depot Services for in-scope End-User Devices for hardware and System diagnosis and repair as coordinated through the Vendor Help Desk	X	
17. Coordinate Service delivery with Help Desks, as well as other support groups within each of the other Towers in coordination with Eligible Customers, VITA, and all appropriate third-parties, as necessary	X	
18. Provide VIP Support Services as necessary (Note: This does not apply to any desktop, laptop, and network printer assets declared an active reserve asset)	X	
19. Procure and refresh handheld devices		X
20. Procure and have responsibility for the miscellaneous Commonwealth End-User Components specified in Addendum 9 to this Appendix 5 ("Commonwealth End-User Components")		X
21. Procure and have responsibility for non-networked printers, copiers, multi-function devices and maintenance renewals on Commonwealth owned or leased devices (Note: One-time Fees for installation are applicable to devices subsequently attached to the Vendor network)		X
22. Procure and have responsibility for scanners and scanner maintenance, plotters and plotter maintenance, and maintenance renewals on Commonwealth owned or leased devices		X

3) Appendix 5, Schedule 3.3 (Desktop SOW) Section 5.0, is replaced with the following:

5.0 Referenced SOW Addenda

SOW Addenda	Description
Addendum 1*	Desktop Computing Hardware
Addendum 2*	Desktop Computing Software
Addendum 3*	Desktop Computing Core Images
Addendum 4*	VITA-specified Commonwealth Facilities
Addendum 5	Statement of Technical Approach
Addendum 6	Sample Reports for Desktop Computing Services
Addendum 7	Hard Drive Encryption for Workstations Statement of Technical Approach
Addendum 8	Network Attached, Large Volume Copier Service
Addendum 9	Commonwealth End-User Components

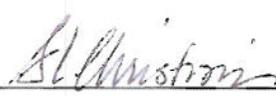
The parties have executed this Agreement on the dates indicated below.

Executed by:

The Commonwealth of Virginia

Northrop Grumman Systems Corporation

By: 

By: 

Name: Perry Pascual

Name: Stephen L. Christianson

Title: Contract Manager

Title: Director, Contracts

Date: 4/26/2012

Date: 30 March 2012