Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub
Data Center (Mainframe/Server)							
Mainframe							
Mainframe Processing - z/OS	Per Installed MIPS	444.08	444.08	446.30	446.30	446.30	449.87
Mainframe Storage - z/OS	Per Gbyte	1.86	1.86	1.87	1.87	1.87	1.88
Mainframe Tape Storage - z/OS	Per Gbyte	0.37	0.37	0.37	0.37	0.37	0.37
Mainframe Processing - UNISYS	Per Installed HW/SW MIPS	22.83	22.83	22.94	22.94	22.94	23.12
Mainframe Storage - UNISYS	Per Gbyte	1.91	1.91	1.92	1.92	1.92	1.94
Mainframe Tape Storage - UNISYS	Per Gbyte	0.37	0.37	0.37	0.37	0.37	0.37
Mainframe Print CESC	Per 1000 lines	0.15	0.15	0.15	0.15	0.15	0.15
Unix Servers							
Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	380.65	380.65	382.55	382.55	382.55	385.61
Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	732.72	732.72	736.38	736.38	736.38	742.27
Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	2,233.07	2,233.07	2,244.24	2,244.24	2,244.24	2,262.19
Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	3,251.42	3,251.42	3,267.68	3,267.68	3,267.68	3,293.82
Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	323.56	323.56	325.18	325.18	325.18	327.78
Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	622.81	622.81	625.92	625.92	625.92	630.93
Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	1,898.11	1,898.11	1,907.60	1,907.60	1,907.60	1,922.86
Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Unix Servers - Disaster Recovery							
Tier 1 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	0.00	0.00	0.00	N/A	N/A	N/A
Tier 2 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	0.00	0.00	0.00	N/A	N/A	N/A
Tier 3 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	0.00	0.00	0.00	N/A	N/A	N/A
Tier 4 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	0.00	0.00	0.00	N/A	N/A	N/A
Tier 4 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	0.00	0.00	0.00	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub
Tier 4 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other Servers							
NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	201.56	201.56	202.57	202.57	202.57	204.19
NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	388.13	388.13	390.07	390.07	390.07	393.19
NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	776.85	776.85	780.73	780.73	780.73	786.98
NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	171.33	171.33	172.19	172.19	172.19	173.57
NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	329.91	329.91	331.56	331.56	331.56	334.21
NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other Servers Disaster Recovery							
Tier 1 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub
Tier 2 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub
Tier 6 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Other							
Legacy Server	Qty of Legacy Servers	N/A	N/A	N/A	N/A	N/A	N/A
Storage							
Storage Tier 1 at CESC	Per Gbyte	2.48	2.48	2.49	2.49	0.37	0.37
Storage Tier 2 at CESC	Per Gbyte	2.24	2.24	2.25	2.25	0.33	0.33
Storage Tier 2 outside of CESC	Per Gbyte	2.33	2.33	2.34	2.34	0.35	0.35
Storage DASD (Direct Access Storage Device)	Per Gbyte	1.99	1.99	2.00	2.00	0.60	0.60
Storage Tier 2 at CESC no Backup	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Storage DASD no Backup	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
DR Storage RUs							
Tier 1 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Desktop Computing							
PC Support - Desktops							
5-year Refresh Rate	Qty of PCs	6.57	6.57	6.60	6.60	6.60	6.65
PC Support - Laptops							
4-year Refresh Rate	Qty of PCs	6.45	6.45	6.48	6.48	6.48	6.53
PC Support - Tablet							
4-year Refresh Rate	Qty of PCs	8.83	8.83	8.87	8.87	8.87	8.94
Legacy PCs	Qty of Legacy PCs	N/A	N/A	N/A	N/A	N/A	N/A
PC Support - Handhelds							
No Defined Refresh Rate	Qty of PCs	7.76	7.76	7.80	7.80	7.80	7.86
PC Hardware Charge - Desktops							
5-year Refresh Rate	Qty of PCs	4.85	4.85	4.87	4.87	4.87	4.91
PC Hardware Charge - Laptops							
4-year Refresh Rate	Qty of PCs	7.14	7.14	7.18	7.18	7.18	7.24
PC Hardware - Tablet							
4-year Refresh Rate	Qty of PCs	10.23	10.23	10.28	10.28	10.28	10.36
PC Software							
HDEW DSS Shared Services	Qty of Desktops, Laptops, Tablets	N/A	N/A	N/A	N/A	N/A	N/A
Hard Drive Encryption for Workstations (HDEW)	Qty of Desktops, Laptops, Tablets	3.66	3.66	3.68	3.68	3.68	3.71
Installation for HDEW	Qty of HDEW Installations	N/A	N/A	N/A	N/A	N/A	N/A
Other							
Network Attached Printer - Category 1	Per Printer	30.82	30.82	30.97	30.97	30.97	31.22
Network Attached Printer - Category 2	Per Printer	30.82	30.82	30.97	30.97	30.97	31.22

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub
Network Attached Printer - Category 3	Per Printer	30.82	30.82	30.97	30.97	30.97	31.22
Network Attached Printer - Category 4	Per Printer	30.82	30.82	30.97	30.97	30.97	31.22
Copier Category 1	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92
Copier Category 2	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92
Copier Category 3	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92
Copier Category 4	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92
Copier Category 5	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92
Copier Category 6	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92
Copier Click Category 1A	Per Click (Page)	0.0094	0.0094	0.0094	0.0094	0.0094	0.0095
Copier Click Category 2A	Per Click (Page)	0.0090	0.0090	0.0090	0.0090	0.0090	0.0091
Copier Click Category 3A	Per Click (Page)	0.0064	0.0064	0.0064	0.0064	0.0064	0.0065
Copier Click Category 4A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 4B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516
Copier Click Category 5A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 5B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516
Copier Click Category 6A	Per Click (Page)	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059
Copier Click Category 6B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516
IMACs for PCs	Qty of IMACs	N/A	N/A	N/A	N/A	N/A	N/A
Messaging Services							
Messaging & Mailbox Services	Qty of Email Boxes	2.59	2.59	2.60	2.60	2.60	2.62
Legacy Email Services	Qty of Legacy Email Boxes	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise Handheld Services - Blackberry	Qty of Blackberry Devices	3.78	3.78	3.78	3.80	3.80	3.83
Enterprise Handheld Services - non -Blackberry	Qty of non-Blackberry Devices	N/A	N/A	N/A	N/A	N/A	N/A
Hosted Mail Archiving Service	Per Elected Email Box	N/A	N/A	N/A	N/A	N/A	N/A
Hosted Mail Archiving Service - Data Migration	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise SharePoint Service	Per SharePoint End-User	N/A	N/A	N/A	N/A	N/A	N/A
Data Network							
User/Device Ports	Qty of Ports	30.06	N/A	N/A	N/A	N/A	N/A
IMACs for Data Network	Qty per IMACs	16.51	16.51	16.59	16.59	16.59	16.72
WAN – 56Kbps	Per Circuit	N/A	N/A	N/A	115.69	115.69	116.62
WAN – 128Kbps	Per Circuit	N/A	349.88	351.63	351.63	351.63	354.44
WAN – 256Kbps	Per Circuit	N/A	368.88	370.72	370.72	370.72	373.69
WAN – 512Kbps	Per Circuit	N/A	384.26	386.18	386.18	386.18	389.27
WAN – 768Kbps	Per Circuit	N/A	499.57	502.07	502.07	502.07	506.09
WAN – 1.024Mbps	Per Circuit	N/A	518.94	521.53	521.53	521.53	525.70
WAN – 1.536Mbps	Per Circuit	N/A	577.37	580.26	580.26	580.26	584.90
WAN – 3.072Mbps	Per Circuit	N/A	1,194.52	1,200.49	1,200.49	1,200.49	1,210.09
WAN – 4.608 Mbps	Per Circuit	N/A	1,572.90	1,580.76	1,580.76	1,580.76	1,593.41
WAN – 6.144Mbps	Per Circuit	N/A	1,918.25	1,927.84	1,927.84	1,927.84	1,943.26
WAN – 45Mbps	Per Circuit	N/A	3,297.85	3,314.34	3,314.34	3,314.34	3,340.85
WAN – 50Mbps	Per Circuit	N/A	5,192.33	5,218.29	5,218.29	5,218.29	5,260.04
WAN – 150 Mbps - 155Mbps	Per Circuit	N/A	8,915.47	8,960.05	8,960.05	8,960.05	9,031.73
Legacy WAN	Per Legacy Circuit	N/A	N/A	N/A	N/A	N/A	N/A
LAN Port Charge	Per Server, PC Support, or MFD	N/A	N/A	N/A	7.58	7.58	7.64
LAN - <=24 Ports	Per Site	N/A	64.66	64.98	N/A	N/A	N/A
LAN - 25-50 Ports	Per Site	N/A	206.36	207.39	N/A	N/A	N/A
LAN - 51-200 Ports	Per Site	N/A	845.96	850.19	N/A	N/A	N/A
LAN - 201-500 Ports	Per Site	N/A	2,054.47	2,064.74	N/A	N/A	N/A
LAN - 501-2000 Ports	Per Site	N/A	9,885.25	9,934.68	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub
Legacy LAN	Per Legacy Site	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 64Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 128Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 256Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 512Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 768Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 1.536Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 3.072Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 6.144Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 45Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 64Kbps	Per Router (Recurring)	0.00	0.00	0.00	N/A	N/A	N/A
Managed Router 128Kbps	Per Router (Recurring)	0.00	0.00	0.00	N/A	N/A	N/A
Managed Router 256Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 512Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 768Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 1.536Mbps	Per Router (Recurring)	0.00	0.00	0.00	N/A	N/A	N/A
Managed Router 3.072Mbps	Per Router (Recurring)	0.00	0.00	0.00	N/A	N/A	N/A
Managed Router 6.144Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 45Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 64Kbps	Per Managed Router	0.00	0.00	0.00	N/A	N/A	N/A
Managed Router Internet Access 128Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 256Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 512Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 768Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 1.536Mbps	Per Managed Router	0.00	0.00	0.00	N/A	N/A	N/A
Managed Router Internet Access 3.072Mbps	Per Managed Router	0.00	0.00	0.00	N/A	N/A	N/A
Managed Router Internet Access 6.144Mbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 45Mbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Secure Light Weight Access Point (LWAP)	Qty of Secure LWAPS (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
Upgrade to LWAP	Qty of Secure LWAPS (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
Secure Light Weight Access Point (LWAP)	Qty of Secure LWAPS (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
ERCS Installation	Per Router (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
ERCS De-Installation	Per Router (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS)	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
ERCS with Wi-Fi enabled	Per Router with enabled Wi-Fi (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Voice Network							
CHVS - VoIP Service Initiation	Qty of VoIP Service Initiations	N/A	N/A	N/A	N/A	N/A	N/A
CHVS - VoIP Basic Phone Set	Qty of Basic Phone Sets	8.51	8.51	8.55	8.55	8.55	8.62
CHVS - VoIP Standard Phone Set	Qty of Standard Phone Sets	12.62	12.62	12.68	12.68	12.68	12.78
CHVS - VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	12.62	12.62	12.68	12.68	12.68	12.78
CHVS - VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	40.62	40.62	40.82	40.82	40.82	41.15
CHVS - VoIP Conference Phone Set	Qty of Conference Phone Sets	8.51	8.51	8.55	8.55	8.55	8.62
CHVS - VoIP IMAC	Qty of VoIP Moves/Changes/Adds	N/A	N/A	N/A	N/A	N/A	N/A
CHVS - Unified Messaging Feature	Per Instance	N/A	N/A	N/A	N/A	N/A	N/A
CHVS - Auto Attendant Feature	Per Instance	N/A	N/A	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub
UCaaS Basic VOIP Service	Qty of Basic Phone Sets	9.94	9.94	9.99	9.99	9.99	10.07
UCaaS Basic Service Option	Qty of Basic Phone Sets	9.94	9.94	9.99	9.99	9.99	10.07
UCaaS Standard Service	Qty of Standard Phone Sets	11.84	11.84	11.90	11.90	11.90	12.00
UCaaS Standard Service Option	Qty of Standard Phone Sets	11.84	11.84	11.90	11.90	11.90	12.00
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	11.84	11.84	11.90	11.90	11.90	12.00
UCaaS Enhanced VOIP Option	Qty of Enhanced Phone Sets	11.84	11.84	11.90	11.90	11.90	12.00
UCaaS Receptionist VOIP Service	Qty of Receptionist Phone Sets	11.84	11.84	11.90	11.90	11.90	12.00
UCaaS Receptionist VOIP Service Option	Qty of Receptionist Phone Sets	11.84	11.84	11.90	11.90	11.90	12.00
UCaaS Conference VOIP Service	Qty of Conference Phone Sets	9.94	9.94	9.99	9.99	9.99	10.07
UCaaS Conference VOIP Service Option	Qty of Conference Phone Sets	9.94	9.94	9.99	9.99	9.99	10.07
UCaaS On-Site IMAC	Qty of IMACs	N/A	N/A	N/A	N/A	N/A	N/A
UCaaS Remote IMAC	Qty of IMACs	N/A	N/A	N/A	N/A	N/A	N/A
UCaaS Auto Attendant	Per Instance	28.00	28.00	28.14	28.14	28.14	28.37
Reservationless Audio Conferencing - Tier I	Per Minute	0.0383	0.0383	0.0385	0.0385	0.0385	0.0388
Reservationless Audio Conferencing - Tier II	Per Minute	0.0352	0.0352	0.0354	0.0354	0.0354	0.0357
Reservationless Audio Conferencing - Tier III	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A
Operator Assisted Audio Conferencing	Per Minute	0.1542	0.1542	0.1550	0.1550	0.1550	0.1562
Special Event Audio Conferencing	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A
Conference Record Option	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing - No Show Fee	Per Participant	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing - Approved Participant List	Per Participant	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - Digital	Per Request (CD/Digital Download)	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - CD Indexing	Per CD	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - Tape	Per Request (Tape)	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service Q&A Session	Per Request	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service Fax Delivery	Per Request	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier I	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier II	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier III	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier IV	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier V	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier VI	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing Overage	Per Quarter Hour Per User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub
Meeting Center Data Conferencing NH15 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 Overage	Per Attendee Per Meeting	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center Overage	Per Attendee Per Meeting	N/A	N/A	N/A	N/A	N/A	N/A
Security Services							
Number of Servers (All Classes)	Total Server Count	268.10	26.81	26.94	26.94	26.94	27.16
Enterprise VPN 2-Factor Authentication Service	Per Key Fob Issued (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW Service Initiation and Move	Per Firewall (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Help Desk							
Help Desk Services	Qty of PCs	6.63	6.63	6.66	6.66	6.66	6.71
Legacy Help Desk	Qty of PCs and Servers	N/A	N/A	N/A	N/A	N/A	N/A
Internal Applications / Chargeback							
Support	Per FTE	8,877.34	8,877.34	8,921.73	8,921.73	8,921.73	8,993.10
Other Services							
EDLP	Per Email Box (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Secure Envelope	Per Email Box (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
AIX LPAR Service	Qty of AIX LPARs	N/A	N/A	N/A	N/A	N/A	N/A
One-to-Many Paging Location Initiation Fee	Per Eligible Customer per Location (One-	N/A	N/A	N/A	N/A	N/A	N/A
One-to-Many Paging Phone Initiation Fee	Per Phone Set (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
One-to-Many Paging	Per Phone Set (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Enhanced Database Security (EDS)	Per Each Database instance (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
Enhanced Database Security (EDS)	Per Each Database instance (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
ESOSS	Per Each Physical or Virtual Server (One-time)	N/A	N/A	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub
ESOSS	Per Each Physical or Virtual Server (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 7 Truncated	Year 7 Stub	Year 7 Stub B	Year 8 Truncated	Year 8 Stub	Year 9
Data Center (Mainframe/Server)							
Mainframe							
Mainframe Processing - z/OS	Per Installed MIPS	449.87	452.57	452.57	452.57	455.74	455.74
Mainframe Storage - z/OS	Per Gbyte	1.88	1.89	1.89	1.89	1.90	1.90
Mainframe Tape Storage - z/OS	Per Gbyte	0.37	0.37	0.37	0.37	0.37	0.37
Mainframe Processing - UNISYS	Per Installed HW/SW MIPS	23.12	23.26	23.26	23.26	23.42	23.42
Mainframe Storage - UNISYS	Per Gbyte	1.94	1.95	1.95	1.95	1.96	1.96
Mainframe Tape Storage - UNISYS	Per Gbyte	0.37	0.37	0.37	0.37	0.37	0.37
Mainframe Print CESC	Per 1000 lines	0.15	0.15	0.15	0.15	0.15	0.15
Unix Servers							
Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	385.61	387.92	387.92	387.92	390.64	390.64
Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	742.27	746.72	746.72	746.72	751.95	751.95
Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	2,262.19	2,275.76	2,275.76	2,275.76	2,291.69	2,291.69
Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	3,293.82	3,313.58	3,313.58	3,313.58	3,336.78	3,336.78
Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	327.78	329.75	329.75	329.75	332.06	332.06
Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	630.93	634.72	634.72	634.72	639.16	639.16
Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	1,922.86	1,934.40	1,934.40	1,934.40	1,947.94	1,947.94
Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Unix Servers - Disaster Recovery							
Tier 1 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 7 Truncated	Year 7 Stub	Year 7 Stub B	Year 8 Truncated	Year 8 Stub	Year 9
Tier 4 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other Servers							
NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	204.19	205.42	205.42	205.42	206.86	206.86
NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	393.19	395.55	395.55	395.55	398.32	398.32
NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	786.98	791.70	791.70	791.70	797.24	797.24
NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	173.57	174.61	174.61	174.61	175.83	175.83
NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	334.21	336.22	336.22	336.22	338.57	338.57
NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other Servers Disaster Recovery							
Tier 1 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 7 Truncated	Year 7 Stub	Year 7 Stub B	Year 8 Truncated	Year 8 Stub	Year 9
Tier 2 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 7 Truncated	Year 7 Stub	Year 7 Stub B	Year 8 Truncated	Year 8 Stub	Year 9
Tier 6 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Other							
Legacy Server	Qty of Legacy Servers	N/A	N/A	N/A	N/A	N/A	N/A
Storage							
Storage Tier 1 at CESC	Per Gbyte	0.37	0.37	0.37	0.37	0.37	0.37
Storage Tier 2 at CESC	Per Gbyte	0.33	0.33	0.33	0.33	0.33	0.33
Storage Tier 2 outside of CESC	Per Gbyte	0.35	0.35	0.35	0.35	0.35	0.35
Storage DASD (Direct Access Storage Device)	Per Gbyte	0.60	0.60	0.60	0.60	0.60	0.60
Storage Tier 2 at CESC no Backup	Per Gbyte	N/A	N/A	0.17	0.17	0.17	0.17
Storage DASD no Backup	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
DR Storage RUs							
Tier 1 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Desktop Computing							
PC Support - Desktops							
5-year Refresh Rate	Qty of PCs	6.65	6.69	6.69	6.69	6.74	6.74
PC Support - Laptops							
4-year Refresh Rate	Qty of PCs	6.53	6.57	6.57	6.57	6.62	6.62
PC Support - Tablet							
4-year Refresh Rate	Qty of PCs	8.94	8.99	8.99	8.99	9.05	9.05
Legacy PCs	Qty of Legacy PCs	N/A	N/A	N/A	N/A	N/A	N/A
PC Support - Handhelds							
No Defined Refresh Rate	Qty of PCs	7.86	7.91	7.91	7.91	7.97	7.97
PC Hardware Charge - Desktops							
5-year Refresh Rate	Qty of PCs	4.91	4.94	4.94	4.94	4.97	4.97
PC Hardware Charge - Laptops							
4-year Refresh Rate	Qty of PCs	7.24	7.28	7.28	7.28	7.33	7.33
PC Hardware - Tablet							
4-year Refresh Rate	Qty of PCs	10.36	10.42	10.42	10.42	10.49	10.49
PC Software							
HDEW DSS Shared Services	Qty of Desktops, Laptops, Tablets	N/A	N/A	N/A	N/A	N/A	N/A
Hard Drive Encryption for Workstations (HDEW)	Qty of Desktops, Laptops, Tablets	3.71	3.73	3.73	3.73	3.76	3.76
Installation for HDEW	Qty of HDEW Installations	N/A	N/A	N/A	N/A	N/A	N/A
Other							
Network Attached Printer - Category 1	Per Printer	31.22	31.41	31.41	31.41	31.63	31.63
Network Attached Printer - Category 2	Per Printer	31.22	31.41	31.41	31.41	31.63	31.63

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 7 Truncated	Year 7 Stub	Year 7 Stub B	Year 8 Truncated	Year 8 Stub	Year 9
Network Attached Printer - Category 3	Per Printer	31.22	31.41	31.41	31.41	31.63	31.63
Network Attached Printer - Category 4	Per Printer	31.22	31.41	31.41	31.41	31.63	31.63
Copier Category 1	Per Copier	10.92	10.99	10.99	10.99	11.07	11.07
Copier Category 2	Per Copier	10.92	10.99	10.99	10.99	11.07	11.07
Copier Category 3	Per Copier	10.92	10.99	10.99	10.99	11.07	11.07
Copier Category 4	Per Copier	10.92	10.99	10.99	10.99	11.07	11.07
Copier Category 5	Per Copier	10.92	10.99	10.99	10.99	11.07	11.07
Copier Category 6	Per Copier	10.92	10.99	10.99	10.99	11.07	11.07
Copier Click Category 1A	Per Click (Page)	0.0095	0.0096	0.0096	0.0096	0.0097	0.0097
Copier Click Category 2A	Per Click (Page)	0.0091	0.0092	0.0092	0.0092	0.0093	0.0093
Copier Click Category 3A	Per Click (Page)	0.0065	0.0065	0.0065	0.0065	0.0065	0.0065
Copier Click Category 4A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 4B	Per Click (Page)	0.0516	0.0519	0.0519	0.0519	0.0523	0.0523
Copier Click Category 5A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 5B	Per Click (Page)	0.0516	0.0519	0.0519	0.0519	0.0523	0.0523
Copier Click Category 6A	Per Click (Page)	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059
Copier Click Category 6B	Per Click (Page)	0.0516	0.0519	0.0519	0.0519	0.0523	0.0523
IMACs for PCs	Qty of IMACs	N/A	N/A	N/A	N/A	N/A	N/A
Messaging Services							
Messaging & Mailbox Services	Qty of Email Boxes	2.62	2.64	2.64	2.64	2.66	2.66
Legacy Email Services	Qty of Legacy Email Boxes	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise Handheld Services - Blackberry	Qty of Blackberry Devices	3.83	3.85	3.85	3.85	3.88	3.88
Enterprise Handheld Services - non -Blackberry	Qty of non-Blackberry Devices	N/A	N/A	N/A	N/A	N/A	N/A
Hosted Mail Archiving Service	Per Elected Email Box	N/A	N/A	N/A	N/A	N/A	N/A
Hosted Mail Archiving Service - Data Migration	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise SharePoint Service	Per SharePoint End-User	N/A	N/A	N/A	N/A	N/A	N/A
Data Network							
User/Device Ports	Qty of Ports	N/A	N/A	N/A	N/A	N/A	N/A
IMACs for Data Network	Qty per IMACs	16.72	16.82	16.82	16.82	16.94	16.94
WAN – 56Kbps	Per Circuit	116.62	117.32	117.32	117.32	118.14	118.14
WAN – 128Kbps	Per Circuit	354.44	356.57	356.57	356.57	359.07	359.07
WAN – 256Kbps	Per Circuit	373.69	375.93	375.93	375.93	378.56	378.56
WAN – 512Kbps	Per Circuit	389.27	391.61	391.61	391.61	394.35	394.35
WAN – 768Kbps	Per Circuit	506.09	509.13	509.13	509.13	512.69	512.69
WAN – 1.024Mbps	Per Circuit	525.70	528.85	528.85	528.85	532.55	532.55
WAN – 1.536Mbps	Per Circuit	584.90	588.41	588.41	588.41	592.53	592.53
WAN – 3.072Mbps	Per Circuit	1,210.09	1,217.35	1,217.35	1,217.35	1,225.87	1,225.87
WAN – 4.608 Mbps	Per Circuit	1,593.41	1,602.97	1,602.97	1,602.97	1,614.19	1,614.19
WAN – 6.144Mbps	Per Circuit	1,943.26	1,954.92	1,954.92	1,954.92	1,968.60	1,968.60
WAN – 45Mbps	Per Circuit	3,340.85	3,360.90	3,360.90	3,360.90	3,384.43	3,384.43
WAN – 50Mbps	Per Circuit	5,260.04	5,291.60	5,291.60	5,291.60	5,328.64	5,328.64
WAN – 150 Mbps - 155Mbps	Per Circuit	9,031.73	9,085.92	9,085.92	9,085.92	9,149.52	9,149.52
Legacy WAN	Per Legacy Circuit	N/A	N/A	N/A	N/A	N/A	N/A
LAN Port Charge	Per Server, PC Support, or MFD	7.64	7.69	7.69	7.69	7.74	7.74
LAN - <=24 Ports	Per Site	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 25-50 Ports	Per Site	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 51-200 Ports	Per Site	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 201-500 Ports	Per Site	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 501-2000 Ports	Per Site	N/A	N/A	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 7 Truncated	Year 7 Stub	Year 7 Stub B	Year 8 Truncated	Year 8 Stub	Year 9
Legacy LAN	Per Legacy Site	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 64Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 128Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 256Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 512Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 768Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 1.536Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 3.072Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 6.144Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 45Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 64Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 128Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 256Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 512Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 768Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 1.536Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 3.072Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 6.144Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 45Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 64Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 128Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 256Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 512Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 768Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 1.536Mbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 3.072Mbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 6.144Mbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 45Mbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Secure Light Weight Access Point (LWAP)	Qty of Secure LWAPS (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
Upgrade to LWAP	Qty of Secure LWAPS (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
Secure Light Weight Access Point (LWAP)	Qty of Secure LWAPS (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
ERCS Installation	Per Router (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
ERCS De-Installation	Per Router (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS)	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
ERCS with Wi-Fi enabled	Per Router with enabled Wi-Fi (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Voice Network							
CHVS - VoIP Service Initiation	Qty of VoIP Service Initiations	N/A	N/A	N/A	N/A	N/A	N/A
CHVS - VoIP Basic Phone Set	Qty of Basic Phone Sets	8.62	8.67	8.67	8.67	8.73	8.73
CHVS - VoIP Standard Phone Set	Qty of Standard Phone Sets	12.78	12.86	12.86	12.86	12.95	12.95
CHVS - VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	12.78	12.86	12.86	12.86	12.95	12.95
CHVS - VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	41.15	41.40	41.40	41.40	41.69	41.69
CHVS - VoIP Conference Phone Set	Qty of Conference Phone Sets	8.62	8.67	8.67	8.67	8.73	8.73
CHVS - VoIP IMAC	Qty of VoIP Moves/Changes/Adds	N/A	N/A	N/A	N/A	N/A	N/A
CHVS - Unified Messaging Feature	Per Instance	N/A	N/A	N/A	N/A	N/A	N/A
CHVS - Auto Attendant Feature	Per Instance	N/A	N/A	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 7 Truncated	Year 7 Stub	Year 7 Stub B	Year 8 Truncated	Year 8 Stub	Year 9
UCaaS Basic VOIP Service	Qty of Basic Phone Sets	10.07	10.13	10.13	10.13	10.20	10.20
UCaaS Basic Service Option	Qty of Basic Phone Sets	10.07	10.13	10.13	10.13	10.20	10.20
UCaaS Standard Service	Qty of Standard Phone Sets	12.00	12.07	12.07	12.07	12.15	12.15
UCaaS Standard Service Option	Qty of Standard Phone Sets	12.00	12.07	12.07	12.07	12.15	12.15
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	12.00	12.07	12.07	12.07	12.15	12.15
UCaaS Enhanced VOIP Option	Qty of Enhanced Phone Sets	12.00	12.07	12.07	12.07	12.15	12.15
UCaaS Receptionist VOIP Service	Qty of Receptionist Phone Sets	12.00	12.07	12.07	12.07	12.15	12.15
UCaaS Receptionist VOIP Service Option	Qty of Receptionist Phone Sets	12.00	12.07	12.07	12.07	12.15	12.15
UCaaS Conference VOIP Service	Qty of Conference Phone Sets	10.07	10.13	10.13	10.13	10.20	10.20
UCaaS Conference VOIP Service Option	Qty of Conference Phone Sets	10.07	10.13	10.13	10.13	10.20	10.20
UCaaS On-Site IMAC	Qty of IMACs	N/A	N/A	N/A	N/A	N/A	N/A
UCaaS Remote IMAC	Qty of IMACs	N/A	N/A	N/A	N/A	N/A	N/A
UCaaS Auto Attendant	Per Instance	28.37	28.54	28.54	28.54	28.74	28.74
Reservationless Audio Conferencing - Tier I	Per Minute	0.0388	0.0390	0.0390	0.0390	0.0393	0.0393
Reservationless Audio Conferencing - Tier II	Per Minute	0.0357	0.0359	0.0359	0.0359	0.0362	0.0362
Reservationless Audio Conferencing - Tier III	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A
Operator Assisted Audio Conferencing	Per Minute	0.1562	0.1571	0.1571	0.1571	0.1582	0.1582
Special Event Audio Conferencing	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A
Conference Record Option	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing - No Show Fee	Per Participant	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing - Approved Participant List	Per Participant	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - Digital	Per Request (CD/Digital Download)	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - CD Indexing	Per CD	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - Tape	Per Request (Tape)	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service Q&A Session	Per Request	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service Fax Delivery	Per Request	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier I	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier II	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier III	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier IV	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier V	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier VI	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing Overage	Per Quarter Hour Per User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 7 Truncated	Year 7 Stub	Year 7 Stub B	Year 8 Truncated	Year 8 Stub	Year 9
Meeting Center Data Conferencing NH15 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 Overage	Per Attendee Per Meeting	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center Overage	Per Attendee Per Meeting	N/A	N/A	N/A	N/A	N/A	N/A
Security Services							
Number of Servers (All Classes)	Total Server Count	27.16	27.32	27.32	27.32	27.51	27.51
Enterprise VPN 2-Factor Authentication Service	Per Key Fob Issued (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW Service Initiation and Move	Per Firewall (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Help Desk							
Help Desk Services	Qty of PCs	6.71	6.75	6.75	6.75	6.80	6.80
Legacy Help Desk	Qty of PCs and Servers	N/A	N/A	N/A	N/A	N/A	N/A
Internal Applications / Chargeback							
Support	Per FTE	8,993.10	9,047.06	9,047.06	9,047.06	9,110.39	9,110.39
Other Services							
EDLP	Per Email Box (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Secure Envelope	Per Email Box (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
AIX LPAR Service	Qty of AIX LPARs	N/A	N/A	N/A	N/A	N/A	N/A
One-to-Many Paging Location Initiation Fee	Per Eligible Customer per Location (One-	N/A	N/A	N/A	N/A	N/A	N/A
One-to-Many Paging Phone Initiation Fee	Per Phone Set (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
One-to-Many Paging	Per Phone Set (Recurring)	N/A	N/A	N/A	N/A	0.00	0.00
Enhanced Database Security (EDS)	Per Each Database instance (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
Enhanced Database Security (EDS)	Per Each Database instance (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
ESOSS	Per Each Physical or Virtual Server (One-time)	N/A	N/A	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower							
	Unit	Year 7 Truncated	Year 7 Stub	Year 7 Stub B	Year 8 Truncated	Year 8 Stub	Year 9
ESOSS	Per Each Physical or Virtual Server (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 10	Year 11	Year 12	Year 13
Data Center (Mainframe/Server)					
Mainframe					
Mainframe Processing - z/OS	Per Installed MIPS	455.74	455.74	455.74	455.74
Mainframe Storage - z/OS	Per Gbyte	1.90	1.90	1.90	1.90
Mainframe Tape Storage - z/OS	Per Gbyte	0.37	0.37	0.37	0.37
Mainframe Processing - UNISYS	Per Installed HW/SW MIPS	23.42	23.42	23.42	23.42
Mainframe Storage - UNISYS	Per Gbyte	1.96	1.96	1.96	1.96
Mainframe Tape Storage - UNISYS	Per Gbyte	0.37	0.37	0.37	0.37
Mainframe Print CESC	Per 1000 lines	0.15	0.15	0.15	0.15
Unix Servers					
Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	390.64	390.64	390.64	390.64
Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	751.95	751.95	751.95	751.95
Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	2,291.69	2,291.69	2,291.69	2,291.69
Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	3,336.78	3,336.78	3,336.78	3,336.78
Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	332.06	332.06	332.06	332.06
Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	639.16	639.16	639.16	639.16
Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	1,947.94	1,947.94	1,947.94	1,947.94
Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Unix Servers - Disaster Recovery					
Tier 1 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 10	Year 11	Year 12	Year 13
Tier 4 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A
NT Win & Other Servers					
NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	206.86	206.86	206.86	206.86
NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	398.32	398.32	398.32	398.32
NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	797.24	797.24	797.24	797.24
NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	175.83	175.83	175.83	175.83
NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	338.57	338.57	338.57	338.57
NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
NT Win & Other Servers Disaster Recovery					
Tier 1 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 10	Year 11	Year 12	Year 13
Tier 2 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 10	Year 11	Year 12	Year 13
Tier 6 DR - NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A
Other					
Legacy Server	Qty of Legacy Servers	N/A	N/A	N/A	N/A
Storage					
Storage Tier 1 at CESC	Per Gbyte	0.37	0.37	0.37	0.37
Storage Tier 2 at CESC	Per Gbyte	0.33	0.33	0.33	0.33
Storage Tier 2 outside of CESC	Per Gbyte	0.35	0.35	0.35	0.35
Storage DASD (Direct Access Storage Device)	Per Gbyte	0.60	0.60	0.60	0.60
Storage Tier 2 at CESC no Backup	Per Gbyte	0.17	0.17	0.17	0.17
Storage DASD no Backup	Per Gbyte	N/A	N/A	N/A	N/A
DR Storage RUs					
Tier 1 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A
Tier 2 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A
Tier 3 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A
Tier 4 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A
Tier 5 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A
Tier 6 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A
Desktop Computing					
PC Support - Desktops					
5-year Refresh Rate	Qty of PCs	6.74	6.74	6.74	6.74
PC Support - Laptops					
4-year Refresh Rate	Qty of PCs	6.62	6.62	6.62	6.62
PC Support - Tablet					
4-year Refresh Rate	Qty of PCs	9.05	9.05	9.05	9.05
Legacy PCs	Qty of Legacy PCs	N/A	N/A	N/A	N/A
PC Support - Handhelds					
No Defined Refresh Rate	Qty of PCs	7.97	7.97	7.97	7.97
PC Hardware Charge - Desktops					
5-year Refresh Rate	Qty of PCs	4.97	4.97	4.97	4.97
PC Hardware Charge - Laptops					
4-year Refresh Rate	Qty of PCs	7.33	7.33	7.33	7.33
PC Hardware - Tablet					
4-year Refresh Rate	Qty of PCs	10.49	10.49	10.49	10.49
PC Software					
HDEW DSS Shared Services	Qty of Desktops, Laptops, Tablets	N/A	N/A	N/A	N/A
Hard Drive Encryption for Workstations (HDEW)	Qty of Desktops, Laptops, Tablets	3.76	3.76	3.76	3.76
Installation for HDEW	Qty of HDEW Installations	N/A	N/A	N/A	N/A
Other					
Network Attached Printer - Category 1	Per Printer	31.63	31.63	31.63	31.63
Network Attached Printer - Category 2	Per Printer	31.63	31.63	31.63	31.63

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 10	Year 11	Year 12	Year 13
Network Attached Printer - Category 3	Per Printer	31.63	31.63	31.63	31.63
Network Attached Printer - Category 4	Per Printer	31.63	31.63	31.63	31.63
Copier Category 1	Per Copier	11.07	11.07	11.07	11.07
Copier Category 2	Per Copier	11.07	11.07	11.07	11.07
Copier Category 3	Per Copier	11.07	11.07	11.07	11.07
Copier Category 4	Per Copier	11.07	11.07	11.07	11.07
Copier Category 5	Per Copier	11.07	11.07	11.07	11.07
Copier Category 6	Per Copier	11.07	11.07	11.07	11.07
Copier Click Category 1A	Per Click (Page)	0.0097	0.0097	0.0097	0.0097
Copier Click Category 2A	Per Click (Page)	0.0093	0.0093	0.0093	0.0093
Copier Click Category 3A	Per Click (Page)	0.0065	0.0065	0.0065	0.0065
Copier Click Category 4A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052
Copier Click Category 4B	Per Click (Page)	0.0523	0.0523	0.0523	0.0523
Copier Click Category 5A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052
Copier Click Category 5B	Per Click (Page)	0.0523	0.0523	0.0523	0.0523
Copier Click Category 6A	Per Click (Page)	0.0059	0.0059	0.0059	0.0059
Copier Click Category 6B	Per Click (Page)	0.0523	0.0523	0.0523	0.0523
IMACs for PCs	Qty of IMACs	N/A	N/A	N/A	N/A
Messaging Services					
Messaging & Mailbox Services	Qty of Email Boxes	2.66	2.66	2.66	2.66
Legacy Email Services	Qty of Legacy Email Boxes	N/A	N/A	N/A	N/A
Enterprise Handheld Services - Blackberry	Qty of Blackberry Devices	3.88	3.88	3.88	3.88
Enterprise Handheld Services - non -Blackberry	Qty of non-Blackberry Devices	N/A	N/A	N/A	N/A
Hosted Mail Archiving Service	Per Elected Email Box	N/A	N/A	N/A	N/A
Hosted Mail Archiving Service - Data Migration	Per Gbyte	N/A	N/A	N/A	N/A
Enterprise SharePoint Service	Per SharePoint End-User	N/A	N/A	N/A	N/A
Data Network					
User/Device Ports	Qty of Ports	N/A	N/A	N/A	N/A
IMACs for Data Network	Qty per IMACs	16.94	16.94	16.94	16.94
WAN – 56Kbps	Per Circuit	118.14	118.14	118.14	118.14
WAN – 128Kbps	Per Circuit	359.07	359.07	359.07	359.07
WAN – 256Kbps	Per Circuit	378.56	378.56	378.56	378.56
WAN – 512Kbps	Per Circuit	394.35	394.35	394.35	394.35
WAN – 768Kbps	Per Circuit	512.69	512.69	512.69	512.69
WAN – 1.024Mbps	Per Circuit	532.55	532.55	532.55	532.55
WAN – 1.536Mbps	Per Circuit	592.53	592.53	592.53	592.53
WAN – 3.072Mbps	Per Circuit	1,225.87	1,225.87	1,225.87	1,225.87
WAN – 4.608 Mbps	Per Circuit	1,614.19	1,614.19	1,614.19	1,614.19
WAN – 6.144Mbps	Per Circuit	1,968.60	1,968.60	1,968.60	1,968.60
WAN – 45Mbps	Per Circuit	3,384.43	3,384.43	3,384.43	3,384.43
WAN – 50Mbps	Per Circuit	5,328.64	5,328.64	5,328.64	5,328.64
WAN – 150 Mbps - 155Mbps	Per Circuit	9,149.52	9,149.52	9,149.52	9,149.52
Legacy WAN	Per Legacy Circuit	N/A	N/A	N/A	N/A
LAN Port Charge	Per Server, PC Support, or MFD	7.74	7.74	7.74	7.74
LAN - <=24 Ports	Per Site	N/A	N/A	N/A	N/A
LAN - 25-50 Ports	Per Site	N/A	N/A	N/A	N/A
LAN - 51-200 Ports	Per Site	N/A	N/A	N/A	N/A
LAN - 201-500 Ports	Per Site	N/A	N/A	N/A	N/A
LAN - 501-2000 Ports	Per Site	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 10	Year 11	Year 12	Year 13
Legacy LAN	Per Legacy Site	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 64Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 128Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 256Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 512Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 768Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 1.536Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 3.072Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 6.144Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 45Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A
Managed Router 64Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router 128Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router 256Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router 512Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router 768Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router 1.536Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router 3.072Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router 6.144Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router 45Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A
Managed Router Internet Access 64Kbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access 128Kbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access 256Kbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access 512Kbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access 768Kbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access 1.536Mbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access 3.072Mbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access 6.144Mbps	Per Managed Router	N/A	N/A	N/A	N/A
Managed Router Internet Access 45Mbps	Per Managed Router	N/A	N/A	N/A	N/A
Secure Light Weight Access Point (LWAP)	Qty of Secure LWAPS (One-time)	N/A	N/A	N/A	N/A
Upgrade to LWAP	Qty of Secure LWAPS (One-time)	N/A	N/A	N/A	N/A
Secure Light Weight Access Point (LWAP)	Qty of Secure LWAPS (Recurring)	N/A	N/A	N/A	N/A
ERCS Installation	Per Router (One-time)	N/A	N/A	N/A	N/A
ERCS De-Installation	Per Router (One-time)	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS)	Per Router (Recurring)	N/A	N/A	N/A	N/A
ERCS with Wi-Fi enabled	Per Router with enabled Wi-Fi (Recurring)	N/A	N/A	N/A	N/A
Voice Network					
CHVS - VoIP Service Initiation	Qty of VoIP Service Initiations	N/A	N/A	N/A	N/A
CHVS - VoIP Basic Phone Set	Qty of Basic Phone Sets	8.73	8.73	8.73	8.73
CHVS - VoIP Standard Phone Set	Qty of Standard Phone Sets	12.95	12.95	12.95	12.95
CHVS - VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	12.95	12.95	12.95	12.95
CHVS - VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	41.69	41.69	41.69	41.69
CHVS - VoIP Conference Phone Set	Qty of Conference Phone Sets	8.73	8.73	8.73	8.73
CHVS - VoIP IMAC	Qty of VoIP Moves/Changes/Adds	N/A	N/A	N/A	N/A
CHVS - Unified Messaging Feature	Per Instance	N/A	N/A	N/A	N/A
CHVS - Auto Attendant Feature	Per Instance	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 10	Year 11	Year 12	Year 13
UCaaS Basic VOIP Service	Qty of Basic Phone Sets	10.20	10.20	10.20	10.20
UCaaS Basic Service Option	Qty of Basic Phone Sets	10.20	10.20	10.20	10.20
UCaaS Standard Service	Qty of Standard Phone Sets	12.15	12.15	12.15	12.15
UCaaS Standard Service Option	Qty of Standard Phone Sets	12.15	12.15	12.15	12.15
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	12.15	12.15	12.15	12.15
UCaaS Enhanced VOIP Option	Qty of Enhanced Phone Sets	12.15	12.15	12.15	12.15
UCaaS Receptionist VOIP Service	Qty of Receptionist Phone Sets	12.15	12.15	12.15	12.15
UCaaS Receptionist VOIP Service Option	Qty of Receptionist Phone Sets	12.15	12.15	12.15	12.15
UCaaS Conference VOIP Service	Qty of Conference Phone Sets	10.20	10.20	10.20	10.20
UCaaS Conference VOIP Service Option	Qty of Conference Phone Sets	10.20	10.20	10.20	10.20
UCaaS On-Site IMAC	Qty of IMACs	N/A	N/A	N/A	N/A
UCaaS Remote IMAC	Qty of IMACs	N/A	N/A	N/A	N/A
UCaaS Auto Attendant	Per Instance	28.74	28.74	28.74	28.74
Reservationless Audio Conferencing - Tier I	Per Minute	0.0393	0.0393	0.0393	0.0393
Reservationless Audio Conferencing - Tier II	Per Minute	0.0362	0.0362	0.0362	0.0362
Reservationless Audio Conferencing - Tier III	Per Minute	N/A	N/A	N/A	N/A
Operator Assisted Audio Conferencing	Per Minute	0.1582	0.1582	0.1582	0.1582
Special Event Audio Conferencing	Per Minute	N/A	N/A	N/A	N/A
Conference Record Option	Per Minute	N/A	N/A	N/A	N/A
Audio Conferencing - No Show Fee	Per Participant	N/A	N/A	N/A	N/A
Audio Conferencing - Approved Participant List	Per Participant	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - Digital	Per Request (CD/Digital Download)	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - CD Indexing	Per CD	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - Tape	Per Request (Tape)	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service Q&A Session	Per Request	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service Fax Delivery	Per Request	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing	Per Minute	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier I	Per Concurrent User	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier II	Per Concurrent User	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier III	Per Concurrent User	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier IV	Per Concurrent User	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier V	Per Concurrent User	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier VI	Per Concurrent User	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing Overage	Per Quarter Hour Per User	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier I	Per Named Host	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier II	Per Named Host	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier III	Per Named Host	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 10	Year 11	Year 12	Year 13
Meeting Center Data Conferencing NH15 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier V	Per Named Host	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 Overage	Per Attendee Per Meeting	N/A	N/A	N/A	N/A
Training Center NH30 - Tier I	Per Named Host	N/A	N/A	N/A	N/A
Training Center NH30 - Tier II	Per Named Host	N/A	N/A	N/A	N/A
Training Center NH30 - Tier III	Per Named Host	N/A	N/A	N/A	N/A
Training Center NH30 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A
Training Center NH30 - Tier V	Per Named Host	N/A	N/A	N/A	N/A
Training Center NH30 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A
Training Center NH50 - Tier I	Per Named Host	N/A	N/A	N/A	N/A
Training Center NH50 - Tier II	Per Named Host	N/A	N/A	N/A	N/A
Training Center NH50 - Tier III	Per Named Host	N/A	N/A	N/A	N/A
Training Center NH50 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A
Training Center NH50 - Tier V	Per Named Host	N/A	N/A	N/A	N/A
Training Center NH50 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A
Training Center NH100 - Tier I	Per Named Host	N/A	N/A	N/A	N/A
Training Center NH100 - Tier II	Per Named Host	N/A	N/A	N/A	N/A
Training Center NH100 - Tier III	Per Named Host	N/A	N/A	N/A	N/A
Training Center NH100 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A
Training Center NH100 - Tier V	Per Named Host	N/A	N/A	N/A	N/A
Training Center NH100 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A
Training Center Overage	Per Attendee Per Meeting	N/A	N/A	N/A	N/A
Security Services					
Number of Servers (All Classes)	Total Server Count	27.51	27.51	27.51	27.51
Enterprise VPN 2-Factor Authentication Service	Per Key Fob Issued (One-time)	N/A	N/A	N/A	N/A
Managed FW Service Initiation and Move	Per Firewall (Non-Recurring)	N/A	N/A	N/A	N/A
Managed FW ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A
Managed FW Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A
Help Desk					
Help Desk Services	Qty of PCs	6.80	6.80	6.80	6.80
Legacy Help Desk	Qty of PCs and Servers	N/A	N/A	N/A	N/A
Internal Applications / Chargeback					
Support	Per FTE	9,110.39	9,110.39	9,110.39	9,110.39
Other Services					
EDLP	Per Email Box (Recurring)	N/A	N/A	N/A	N/A
Secure Envelope	Per Email Box (Recurring)	N/A	N/A	N/A	N/A
AIX LPAR Service	Qty of AIX LPARs	N/A	N/A	N/A	N/A
One-to-Many Paging Location Initiation Fee	Per Eligible Customer per Location (One-	N/A	N/A	N/A	N/A
One-to-Many Paging Phone Initiation Fee	Per Phone Set (One-time)	N/A	N/A	N/A	N/A
One-to-Many Paging	Per Phone Set (Recurring)	0.00	0.00	0.00	0.00
Enhanced Database Security (EDS)	Per Each Database instance (One-time)	N/A	N/A	N/A	N/A
Enhanced Database Security (EDS)	Per Each Database instance (Recurring)	N/A	N/A	N/A	N/A
ESOSS	Per Each Physical or Virtual Server (One-time)	N/A	N/A	N/A	N/A

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Attachment 10.1.8-- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 10	Year 11	Year 12	Year 13
ESOSS	Per Each Physical or Virtual Server (Recurring)	N/A	N/A	N/A	N/A

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Attachment 10.1.9 -- Hourly Rates

Labor Category	Unit	Year 1	Year 2	Year 3	Year 4 Truncated	Year 4 Stub	Year 5 Truncated
Applications Programmer [Vendor Title: Technical Professional-Level 4]	Customer Site & Vendor Site	$ 89.00	$ 89.00	$ 89.00	$ 89.00	$ 97.99	$ 97.99
Business Analyst [Vendor Title: Technical Professional-Level 3]	Customer Site & Vendor Site	$ 73.00	$ 73.00	$ 73.00	$ 73.00	$ 80.37	$ 80.37
Communications Hardware Specialist [Vendor Title: Technical Professional-Level 4]	Customer Site & Vendor Site	$ 90.00	$ 90.00	$ 90.00	$ 90.00	$ 99.09	$ 99.09
Communications Network Specialist [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 102.00	$ 102.00	$ 102.00	$ 102.00	$ 112.30	$ 112.30
Communications Software Specialist [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 102.00	$ 102.00	$ 102.00	$ 102.00	$ 112.30	$ 112.30
Computer Systems Analyst [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 102.00	$ 102.00	$ 102.00	$ 102.00	$ 112.30	$ 112.30
Database Administrator (DBA) [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 102.00	$ 102.00	$ 102.00	$ 102.00	$ 112.30	$ 112.30
Database Analyst [Vendor Title: Technical Professional-Level 4]	Customer Site & Vendor Site	$ 89.00	$ 89.00	$ 89.00	$ 89.00	$ 97.99	$ 97.99
Documentation Specialist [Vendor Title: Technical Professional Senior -Level 3]	Customer Site & Vendor Site	$ 73.00	$ 73.00	$ 73.00	$ 73.00	$ 80.37	$ 80.37
Information Systems Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 125.00	$ 125.00	$ 125.00	$ 125.00	$ 137.63	$ 137.63
Network Design Engineer [Vendor Title: Technical Professional Senior-Level 5]	Customer Site & Vendor Site	$ 125.00	$ 125.00	$ 125.00	$ 125.00	$ 137.63	$ 137.63
Project Manager [Vendor Title: Manager Technical Expert IV]	Customer Site & Vendor Site	$ 194.00	$ 194.00	$ 194.00	$ 194.00	$ 213.59	$ 213.59
Quality Assurance Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 125.00	$ 125.00	$ 125.00	$ 125.00	$ 137.63	$ 137.63
Security Systems Engineer [Vendor Title: Technical Professional Senior-Level 5]	Customer Site & Vendor Site	$ 140.00	$ 140.00	$ 140.00	$ 140.00	$ 154.14	$ 154.14
Software Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 125.00	$ 125.00	$ 125.00	$ 125.00	$ 137.63	$ 137.63
Software Systems Specialist [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 125.00	$ 125.00	$ 125.00	$ 125.00	$ 137.63	$ 137.63
Storage Operations Specialist [Vendor Title: Technical Professional-Level 3]	Customer Site & Vendor Site	$ 73.00	$ 73.00	$ 73.00	$ 73.00	$ 80.37	$ 80.37
Storage Management Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 125.00	$ 125.00	$ 125.00	$ 125.00	$ 137.63	$ 137.63
System Administrator/Operator [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 102.00	$ 102.00	$ 102.00	$ 102.00	$ 112.30	$ 112.30
System Programmer [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 102.00	$ 102.00	$ 102.00	$ 102.00	$ 112.30	$ 112.30
Systems Engineer [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 102.00	$ 102.00	$ 102.00	$ 102.00	$ 112.30	$ 112.30
Tape Librarian [Vendor Title: Technical Support-Level 2]	Customer Site & Vendor Site	$ 40.00	$ 40.00	$ 40.00	$ 40.00	$ 44.04	$ 44.04
Technical Architect [Vendor Title: Technical Professional Senior-Level 5]	Customer Site & Vendor Site	$ 125.00	$ 125.00	$ 125.00	$ 125.00	$ 137.63	$ 137.63

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Attachment 10.1.9 -- Hourly Rates

Labor Category	Unit	Year 1	Year 2	Year 3	Year 4 Truncated	Year 4 Stub	Year 5 Truncated
Training Specialist [Vendor Title: Technical Professional-Level 3]	Customer Site & Vendor Site	$ 73.00	$ 73.00	$ 73.00	$ 73.00	$ 80.37	$ 80.37
Technical Support 2 [Vendor Title: Personal Computer/Network Support 2] [Vendor Title: Help Desk Support 2]	Customer Site & Vendor Site	$ 40.00	$ 40.00	$ 40.00	$ 40.00	$ 44.04	$ 44.04
Technical Support 3 [Vendor Title: Personal Computer/Network Support 3] [Vendor Title: Help Desk Support 3]	Customer Site & Vendor Site	$ 45.00	$ 45.00	$ 45.00	$ 45.00	$ 49.55	$ 49.55
Technical Support 4 [Vendor Title: Personal Computer/Network Support 4] [Vendor Title: Help Desk Support 4]	Customer Site & Vendor Site	$ 50.00	$ 50.00	$ 50.00	$ 50.00	$ 55.05	$ 55.05
Manager, Technical Expert 2 [Vendor Title: Manager, Service Delivery 2] [Vendor Title: Manager, Help Desk 2]	Customer Site & Vendor Site	$ 95.00	$ 95.00	$ 95.00	$ 95.00	$ 104.60	$ 104.60
Manager Technical Expert 3 [Vendor Title: Manager Technical Expert 3]	Customer Site & Vendor Site	$ 126.00	$ 126.00	$ 126.00	$ 126.00	$ 138.73	$ 138.73
Subject Mater Expert 1 [Vendor Title: Consultant Subject Matter Expert 1]	Customer Site & Vendor Site	$ 225.00	$ 225.00	$ 225.00	$ 225.00	$ 247.73	$ 247.73
Subject Matter Expert 2 [Vendor Title: Consultant Subject Matter Expert 2]	Customer Site & Vendor Site	$ 250.00	$ 250.00	$ 250.00	$ 250.00	$ 275.25	$ 275.25
Subject Matter Expert 3 [Vendor Title: Consultant Subject Matter Expert 3]	Customer Site & Vendor Site	$ 300.00	$ 300.00	$ 300.00	$ 300.00	$ 330.30	$ 330.30
Technical Profesisonal-Level 6 [Vendor Title: Technical Professional-Level 6]	Customer Site & Vendor Site	$ 165.00	$ 165.00	$ 165.00	$ 165.00	$ 181.67	$ 181.67

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Attachment 10.1.9 -- Hourly Rates

Labor Category	Unit	Year 5 Stub	Year 6 Truncated	Year 6 Stub	Year 7 Truncated	Year 7 Stub	Year 8 Truncated	Year 8 Stub
Applications Programmer [Vendor Title: Technical Professional-Level 4]	Customer Site & Vendor Site	$ 99.36	$ 99.36	$ 101.65	$ 101.65	$ 103.48	$ 103.48	$ 105.65
Business Analyst [Vendor Title: Technical Professional-Level 3]	Customer Site & Vendor Site	$ 81.50	$ 81.50	$ 83.37	$ 83.37	$ 84.87	$ 84.87	$ 86.65
Communications Hardware Specialist [Vendor Title: Technical Professional-Level 4]	Customer Site & Vendor Site	$ 100.48	$ 100.48	$ 102.79	$ 102.79	$ 104.64	$ 104.64	$ 106.84
Communications Network Specialist [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 113.87	$ 113.87	$ 116.49	$ 116.49	$ 118.59	$ 118.59	$ 121.08
Communications Software Specialist [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 113.87	$ 113.87	$ 116.49	$ 116.49	$ 118.59	$ 118.59	$ 121.08
Computer Systems Analyst [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 113.87	$ 113.87	$ 116.49	$ 116.49	$ 118.59	$ 118.59	$ 121.08
Database Administrator (DBA) [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 113.87	$ 113.87	$ 116.49	$ 116.49	$ 118.59	$ 118.59	$ 121.08
Database Analyst [Vendor Title: Technical Professional-Level 4]	Customer Site & Vendor Site	$ 99.36	$ 99.36	$ 101.65	$ 101.65	$ 103.48	$ 103.48	$ 105.65
Documentation Specialist [Vendor Title: Technical Professional Senior -Level 3]	Customer Site & Vendor Site	$ 81.50	$ 81.50	$ 83.37	$ 83.37	$ 84.87	$ 84.87	$ 86.65
Information Systems Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 139.56	$ 139.56	$ 142.77	$ 142.77	$ 145.34	$ 145.34	$ 148.39
Network Design Engineer [Vendor Title: Technical Professional Senior-Level 5]	Customer Site & Vendor Site	$ 139.56	$ 139.56	$ 142.77	$ 142.77	$ 145.34	$ 145.34	$ 148.39
Project Manager [Vendor Title: Manager Technical Expert IV]	Customer Site & Vendor Site	$ 216.58	$ 216.58	$ 221.56	$ 221.56	$ 225.55	$ 225.55	$ 230.29
Quality Assurance Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 139.56	$ 139.56	$ 142.77	$ 142.77	$ 145.34	$ 145.34	$ 148.39
Security Systems Engineer [Vendor Title: Technical Professional Senior-Level 5]	Customer Site & Vendor Site	$ 156.30	$ 156.30	$ 159.89	$ 159.89	$ 162.77	$ 162.77	$ 166.19
Software Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 139.56	$ 139.56	$ 142.77	$ 142.77	$ 145.34	$ 145.34	$ 148.39
Software Systems Specialist [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 139.56	$ 139.56	$ 142.77	$ 142.77	$ 145.34	$ 145.34	$ 148.39
Storage Operations Specialist [Vendor Title: Technical Professional-Level 3]	Customer Site & Vendor Site	$ 81.50	$ 81.50	$ 83.37	$ 83.37	$ 84.87	$ 84.87	$ 86.65
Storage Management Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 139.56	$ 139.56	$ 142.77	$ 142.77	$ 145.34	$ 145.34	$ 148.39
System Administrator/Operator [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 113.87	$ 113.87	$ 116.49	$ 116.49	$ 118.59	$ 118.59	$ 121.08
System Programmer [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 113.87	$ 113.87	$ 116.49	$ 116.49	$ 118.59	$ 118.59	$ 121.08
Systems Engineer [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 113.87	$ 113.87	$ 116.49	$ 116.49	$ 118.59	$ 118.59	$ 121.08
Tape Librarian [Vendor Title: Technical Support-Level 2]	Customer Site & Vendor Site	$ 44.66	$ 44.66	$ 45.68	$ 45.68	$ 46.50	$ 46.50	$ 47.48
Technical Architect [Vendor Title: Technical Professional Senior-Level 5]	Customer Site & Vendor Site	$ 139.56	$ 139.56	$ 142.77	$ 142.77	$ 145.34	$ 145.34	$ 148.39

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Attachment 10.1.9 -- Hourly Rates

Labor Category	Unit	Year 5 Stub	Year 6 Truncated	Year 6 Stub	Year 7 Truncated	Year 7 Stub	Year 8 Truncated	Year 8 Stub
Training Specialist [Vendor Title: Technical Professional-Level 3]	Customer Site & Vendor Site	$ 81.50	$ 81.50	$ 83.37	$ 83.37	$ 84.87	$ 84.87	$ 86.65
Technical Support 2 [Vendor Title: Personal Computer/Network Support 2] [Vendor Title: Help Desk Support 2]	Customer Site & Vendor Site	$ 44.66	$ 44.66	$ 45.68	$ 45.68	$ 46.50	$ 46.50	$ 47.48
Technical Support 3 [Vendor Title: Personal Computer/Network Support 3] [Vendor Title: Help Desk Support 3]	Customer Site & Vendor Site	$ 50.24	$ 50.24	$ 51.40	$ 51.40	$ 52.33	$ 52.33	$ 53.43
Technical Support 4 [Vendor Title: Personal Computer/Network Support 4] [Vendor Title: Help Desk Support 4]	Customer Site & Vendor Site	$ 55.82	$ 55.82	$ 57.10	$ 57.10	$ 58.13	$ 58.13	$ 59.35
Manager, Technical Expert 2 [Vendor Title: Manager, Service Delivery 2] [Vendor Title: Manager, Help Desk 2]	Customer Site & Vendor Site	$ 106.06	$ 106.06	$ 108.50	$ 108.50	$ 110.45	$ 110.45	$ 112.77
Manager Technical Expert 3 [Vendor Title: Manager Technical Expert 3]	Customer Site & Vendor Site	$ 140.67	$ 140.67	$ 143.91	$ 143.91	$ 146.50	$ 146.50	$ 149.58
Subject Mater Expert 1 [Vendor Title: Consultant Subject Matter Expert 1]	Customer Site & Vendor Site	$ 251.20	$ 251.20	$ 256.98	$ 256.98	$ 261.61	$ 261.61	$ 267.10
Subject Matter Expert 2 [Vendor Title: Consultant Subject Matter Expert 2]	Customer Site & Vendor Site	$ 279.10	$ 279.10	$ 285.52	$ 285.52	$ 290.66	$ 290.66	$ 296.76
Subject Matter Expert 3 [Vendor Title: Consultant Subject Matter Expert 3]	Customer Site & Vendor Site	$ 334.92	$ 334.92	$ 342.63	$ 342.63	$ 348.80	$ 348.80	$ 356.12
Technical Profesisonal-Level 6 [Vendor Title: Technical Professional-Level 6]	Customer Site & Vendor Site	$ 184.21	$ 184.21	$ 188.45	$ 188.45	$ 191.84	$ 191.84	$ 195.87

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Attachment 10.1.9 -- Hourly Rates

Labor Category	Unit	Year 9	Year 10	Year 11	Year 12	Year 13
Applications Programmer [Vendor Title: Technical Professional-Level 4]	Customer Site & Vendor Site	$ 105.65	$ 105.65	$ 105.65	$ 105.65	$ 105.65
Business Analyst [Vendor Title: Technical Professional-Level 3]	Customer Site & Vendor Site	$ 86.65	$ 86.65	$ 86.65	$ 86.65	$ 86.65
Communications Hardware Specialist [Vendor Title: Technical Professional-Level 4]	Customer Site & Vendor Site	$ 106.84	$ 106.84	$ 106.84	$ 106.84	$ 106.84
Communications Network Specialist [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 121.08	$ 121.08	$ 121.08	$ 121.08	$ 121.08
Communications Software Specialist [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 121.08	$ 121.08	$ 121.08	$ 121.08	$ 121.08
Computer Systems Analyst [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 121.08	$ 121.08	$ 121.08	$ 121.08	$ 121.08
Database Administrator (DBA) [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 121.08	$ 121.08	$ 121.08	$ 121.08	$ 121.08
Database Analyst [Vendor Title: Technical Professional-Level 4]	Customer Site & Vendor Site	$ 105.65	$ 105.65	$ 105.65	$ 105.65	$ 105.65
Documentation Specialist [Vendor Title: Technical Professional Senior -Level 3]	Customer Site & Vendor Site	$ 86.65	$ 86.65	$ 86.65	$ 86.65	$ 86.65
Information Systems Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 148.39	$ 148.39	$ 148.39	$ 148.39	$ 148.39
Network Design Engineer [Vendor Title: Technical Professional Senior-Level 5]	Customer Site & Vendor Site	$ 148.39	$ 148.39	$ 148.39	$ 148.39	$ 148.39
Project Manager [Vendor Title: Manager Technical Expert IV]	Customer Site & Vendor Site	$ 230.29	$ 230.29	$ 230.29	$ 230.29	$ 230.29
Quality Assurance Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 148.39	$ 148.39	$ 148.39	$ 148.39	$ 148.39
Security Systems Engineer [Vendor Title: Technical Professional Senior-Level 5]	Customer Site & Vendor Site	$ 166.19	$ 166.19	$ 166.19	$ 166.19	$ 166.19
Software Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 148.39	$ 148.39	$ 148.39	$ 148.39	$ 148.39
Software Systems Specialist [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 148.39	$ 148.39	$ 148.39	$ 148.39	$ 148.39
Storage Operations Specialist [Vendor Title: Technical Professional-Level 3]	Customer Site & Vendor Site	$ 86.65	$ 86.65	$ 86.65	$ 86.65	$ 86.65
Storage Management Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 148.39	$ 148.39	$ 148.39	$ 148.39	$ 148.39
System Administrator/Operator [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 121.08	$ 121.08	$ 121.08	$ 121.08	$ 121.08
System Programmer [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 121.08	$ 121.08	$ 121.08	$ 121.08	$ 121.08
Systems Engineer [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 121.08	$ 121.08	$ 121.08	$ 121.08	$ 121.08
Tape Librarian [Vendor Title: Technical Support-Level 2]	Customer Site & Vendor Site	$ 47.48	$ 47.48	$ 47.48	$ 47.48	$ 47.48
Technical Architect [Vendor Title: Technical Professional Senior-Level 5]	Customer Site & Vendor Site	$ 148.39	$ 148.39	$ 148.39	$ 148.39	$ 148.39

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Attachment 10.1.9 -- Hourly Rates

Labor Category	Unit	Year 9	Year 10	Year 11	Year 12	Year 13
Training Specialist [Vendor Title: Technical Professional-Level 3]	Customer Site & Vendor Site	$ 86.65	$ 86.65	$ 86.65	$ 86.65	$ 86.65
Technical Support 2 [Vendor Title: Personal Computer/Network Support 2] [Vendor Title: Help Desk Support 2]	Customer Site & Vendor Site	$ 47.48	$ 47.48	$ 47.48	$ 47.48	$ 47.48
Technical Support 3 [Vendor Title: Personal Computer/Network Support 3] [Vendor Title: Help Desk Support 3]	Customer Site & Vendor Site	$ 53.43	$ 53.43	$ 53.43	$ 53.43	$ 53.43
Technical Support 4 [Vendor Title: Personal Computer/Network Support 4] [Vendor Title: Help Desk Support 4]	Customer Site & Vendor Site	$ 59.35	$ 59.35	$ 59.35	$ 59.35	$ 59.35
Manager, Technical Expert 2 [Vendor Title: Manager, Service Delivery 2] [Vendor Title: Manager, Help Desk 2]	Customer Site & Vendor Site	$ 112.77	$ 112.77	$ 112.77	$ 112.77	$ 112.77
Manager Technical Expert 3 [Vendor Title: Manager Technical Expert 3]	Customer Site & Vendor Site	$ 149.58	$ 149.58	$ 149.58	$ 149.58	$ 149.58
Subject Mater Expert 1 [Vendor Title: Consultant Subject Matter Expert 1]	Customer Site & Vendor Site	$ 267.10	$ 267.10	$ 267.10	$ 267.10	$ 267.10
Subject Matter Expert 2 [Vendor Title: Consultant Subject Matter Expert 2]	Customer Site & Vendor Site	$ 296.76	$ 296.76	$ 296.76	$ 296.76	$ 296.76
Subject Matter Expert 3 [Vendor Title: Consultant Subject Matter Expert 3]	Customer Site & Vendor Site	$ 356.12	$ 356.12	$ 356.12	$ 356.12	$ 356.12
Technical Profesisonal-Level 6 [Vendor Title: Technical Professional-Level 6]	Customer Site & Vendor Site	$ 195.87	$ 195.87	$ 195.87	$ 195.87	$ 195.87

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