



Smartphone 9-1-1 Applications

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Webinar Agenda

- Overview of 9-1-1 Applications
- Review of Specific Applications
- What you should do about them



Overview of 9-1-1 Applications

- Designed to facilitate:
 - More rapid access to 9-1-1
 - Improve the accuracy of the location
 - Provide additional information to the call taker
 - Notify others (family) of the emergency
 - Share location (Map)
- Free, cost (\$.99-\$9.99) or subscription



Specific Applications

- 911 App – Text message to contacts
- SafeTrek – Hold until safe
- WatchMe 911 – Text message to contacts, countdown timer
- BlueLight – Text message to contacts, special routing, refined location
- Silent Beacon – Text messages to contacts (9-1-1), location tracking
- 911 Buddy – Call 911 anywhere in US



Specific Applications

- 911 Help SMS – Text message to contacts, Alternate 9-1-1 numbers
- eMERGE 911 – Text message to contacts (9-1-1)
- 911 – Text message to contacts
- Call 911 – Text message, Facebook post
- Siren GPS – Community subscription
- RapidSOS – Text messages to contacts, refined location, unable to speak



RapidSOS

Offers online PSAP training module:

<https://www.rapidsos.com/psaptraining/>



What you should do about it

- Education of call takers is key
- Use may be slow or non-existent for a period of time
- Communicate with developers on any issues impacting call processing
- Copy VITA ISP on issues so that we may maintain a comprehensive listing
- Remember...This is only the beginning!!!



Questions

