

Work Request Portfolio

Phase (as of)	Mar 1	Apr 1	May 1
Solution Development	92	74	86
Awaiting NTP	27	33	22
Implementation	249	219	244
Total Active Projects	368	326	352

Work Request Activity Summary

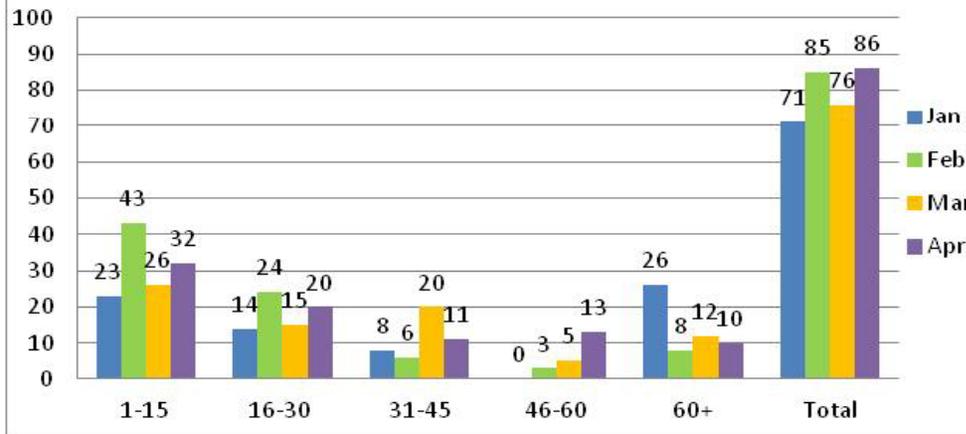
Solution Development	Feb	Mar	Apr
Requests for Solution	73	40	52
Proposals Delivered to VITA	39	42	44
Requirements Returned	2	0	0
Cancellations by Agency	9	3	6
Proposals Withdrawn	2	1	1
Implementation	Feb	Mar	Apr
NTPs Issued (Custom WR)	25	32	35
NTPs Issued (Standard Forms)	46	62	36
Notification of Completions	63	106	51
Cancellations by Agency	1	1	0

Standard Form Status

Forms Status	Mar 1	Apr 1	May 1
NG Development	4	4	3
VITA/NG Collaboration	6	4	3
Form Pilot	3	1	2
In Production	14	17	17
Form Modification	0	0	0
On-hold/Dispute	3	3	3

- Custom Requirements package approved for pilot, no instances to date
- Promoted Standard Forms for Non-CESC VM and CESC Physical servers to Pilot
- Joint preparation underway for CIO Council presentation in May

Solution Development Aging



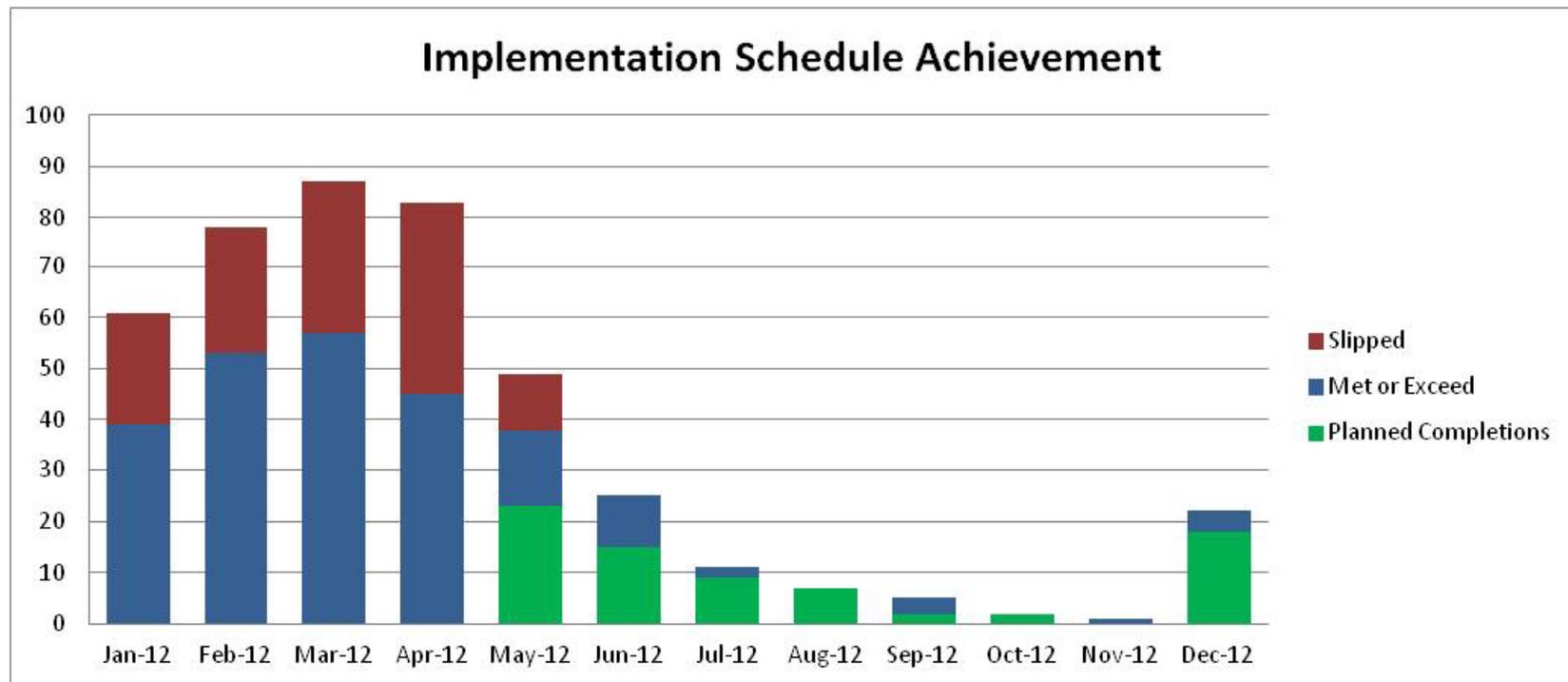
Age Driver	Count
Pending Requirements	2
Approval Cycle	7
UCaaS Schedule	8
Solution Development	6
Pending Agency Action	0
Pending Cancellation	0
Grand Total	23

Work Request Custom Solutions Delivered



Maintaining Focus on Delivering Aging Solutions

- Improving the delivery of Work Request Implementations
 - Realignment of Project Management to simplify coordination
 - Enhanced views into schedules and resource management
 - Increasing frequency and quality of project communications



Focusing on Improving Delivery to Committed Timelines