



COMMONWEALTH of VIRGINIA

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VIRGINIA RECEIVES NATIONAL INFORMATION TECHNOLOGY AWARDS

– Awards honor projects driven by agency collaborations –

RICHMOND – Two Virginia programs have received recognition awards for outstanding achievement in the field of information technology (IT) in state government from the National Association of State Chief Information Officers (NASCIO).

Virginia's eGov Business Process Re-engineering project conducted by the Virginia Information Technologies Agency (VITA) was named best in the nation in the chief information officer (CIO) special recognition category. The commonwealth's customer relationship management (CRM) program received an honorable mention in the cross-boundary collaboration category. The CRM project was a joint effort of the Office of the Governor, Secretary of Commerce and Trade, Secretary of the Commonwealth, Secretary of Technology, Department of Behavioral Health and Developmental Services, Department of Corrections, Department of Education, Department of Historic Resources, Department of Juvenile Justice, Department of Social Services, State Board of Elections, VITA and the Workforce One Stop Career Centers.

“These projects demonstrate that states strive to support the public policy goals of state leaders, provide cost-effective service to citizens, and make available solutions that are transferable to other agencies or units of government,” according to NASCIO.

Both of the Virginia projects honored by NASCIO feature considerable agency collaboration to achieve shared business goals, and demonstrate measurable benefits for citizens and agencies.

“Agencies deserve significant recognition for these national awards because of their collaboration on the goals, strategies and outcomes,” said Commonwealth CIO Sam Nixon, who also serves as VITA's agency head. “We know that collaboration provides benefits to our citizens, and I am honored that our work has been recognized in this prestigious program.”

Nixon accepted the awards presented last week at NASCIO's annual conference in Philadelphia.

Full details on Virginia's honored programs may be found in the complete submission posted on NASCIO's website:

[eGov Business Process Re-engineering](#)
[Customer Relationship Management](#)

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About the Virginia Information Technologies Agency (VITA)

VITA is the Commonwealth's consolidated technology services and solutions provider responsible for the state's technology infrastructure, governance, security and oversight of major IT projects, and procurement of technology-related goods and services on behalf of state and local governments. www.vita.virginia.gov