

VITA IT Service Rates FY2018  
June 6, 2017

Service Tower	Service Name	FY18 Rate	Unit of Measure
SERVER / STORAGE / DISASTER RECOVERY	NT/Win&Other Servers Physical Small (1 - 2 CPUs)	\$802.96	Per Server
SERVER / STORAGE / DISASTER RECOVERY	NT/Win&Other Servers Physical Medium (3 - 4 CPUs)	\$1,546.23	Per Server
SERVER / STORAGE / DISASTER RECOVERY	NT/Win&Other Servers Physical Large (5 - 6 CPUs)	\$2,237.33	Per Server
SERVER / STORAGE / DISASTER RECOVERY	NT/Win&Other Servers Physical Enterprise (over 6 CPUs)	\$3,094.73	Per Server
SERVER / STORAGE / DISASTER RECOVERY	NT/Win&Other Servers Virtual Small (1 - 2 CPUs)	\$682.52	Per Server
SERVER / STORAGE / DISASTER RECOVERY	NT/Win&Other Servers Virtual Medium (3 - 4 CPUs)	\$1,314.27	Per Server
SERVER / STORAGE / DISASTER RECOVERY	NT/Win&Other Servers Virtual Large (5 - 6 CPUs)	\$1,901.73	Per Server
SERVER / STORAGE / DISASTER RECOVERY	NT/Win&Other Servers Virtual Enterprise (over 6 CPUs)	\$2,630.51	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Unix Servers Physical Small (1 - 2 CPUs)	\$1,516.40	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Unix Servers Physical Medium (3 - 4 CPUs)	\$2,918.93	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Unix Servers Physical Large (5 - 6 CPUs)	\$8,895.87	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Unix Servers Physical Enterprise (over 6 CPUs)	\$12,305.05	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Unix Servers Virtual Small (1 - 2 CPUs)	\$1,288.94	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Unix Servers Virtual Medium (3 - 4 CPUs)	\$2,481.11	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Unix Servers Virtual Large (5 - 6 CPUs)	\$7,561.49	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Unix Servers Virtual Enterprise (over 6 CPUs)	\$10,459.30	Per Server
SERVER / STORAGE / DISASTER RECOVERY	AIX LPAR	\$722.01	Per Server
SERVER / STORAGE / DISASTER RECOVERY	AIX DR PAR	\$296.46	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Enhanced Database Security (EDS) - One-time	\$8,893.82	Per Install
SERVER / STORAGE / DISASTER RECOVERY	Enhanced Database Security (EDS)	\$405.01	Per Instance
SERVER / STORAGE / DISASTER RECOVERY	ESOSS - One-Time	\$2,251.44	Per Install
SERVER / STORAGE / DISASTER RECOVERY	Enhanced Server OS Security (ESOSS)	\$424.26	Per Instance
SERVER / STORAGE / DISASTER RECOVERY	Enterprise Application Publishing Service	\$686.91	Per Instance
SERVER / STORAGE / DISASTER RECOVERY	EAPS End-User	\$38.38	Per Instance
SERVER / STORAGE / DISASTER RECOVERY	EAPS Initiation	\$2,931.89	Per Install
SERVER / STORAGE / DISASTER RECOVERY	EAPS License (new) - One-Time	\$652.25	Per Instance
SERVER / STORAGE / DISASTER RECOVERY	EAPS License (existing) - One-Time	\$247.98	Per Instance
SERVER / STORAGE / DISASTER RECOVERY	External Authentication Domain Service (EADS) Application Setup	N/A	Per Project
SERVER / STORAGE / DISASTER RECOVERY	External Authentication Domain Service - End-User	\$3.05	Per Instance
SERVER / STORAGE / DISASTER RECOVERY	Security Number of Servers (All Classes)	\$427.21	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Legacy Server	\$575.18	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Storage Tier 1 at CESC or SWESC	\$3.97	Per GB
SERVER / STORAGE / DISASTER RECOVERY	Storage Tier 2 at CESC	\$3.58	Per GB
SERVER / STORAGE / DISASTER RECOVERY	Storage Tier 2 outside of CESC	\$3.71	Per GB
SERVER / STORAGE / DISASTER RECOVERY	Storage Tier 3 at CESC	\$0.82	Per GB
SERVER / STORAGE / DISASTER RECOVERY	Storage DASD	\$3.18	Per GB
SERVER / STORAGE / DISASTER RECOVERY	Storage Tier 2 at CESC no Backup	\$1.82	Per GB
SERVER / STORAGE / DISASTER RECOVERY	Storage DASD no Backup	\$1.28	Per GB
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - NT/Win&Other Physical Small (1 - 2 CPUs)	\$667.92	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - NT/Win&Other Physical Medium (3 - 4 CPUs)	\$1,286.17	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - NT/Win&Other Physical Large (5 - 6 CPUs)	\$1,861.07	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - NT/Win&Other Physical Enterprise (over 6 CPUs)	\$2,574.26	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - NT/Win&Other Physical Small (1 - 2 CPUs)	\$534.34	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - NT/Win&Other Physical Medium (3 - 4 CPUs)	\$1,028.95	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - NT/Win&Other Physical Large (5 - 6 CPUs)	\$1,488.84	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - NT/Win&Other Physical Enterprise (over 6 CPUs)	\$2,059.43	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - NT/Win&Other Physical Small (1 - 2 CPUs)	\$467.55	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - NT/Win&Other Physical Medium (3 - 4 CPUs)	\$900.34	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - NT/Win&Other Physical Large (5 - 6 CPUs)	\$1,302.73	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - NT/Win&Other Physical Enterprise (over 6 CPUs)	\$1,801.98	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - NT/Win&Other Physical Small (1 - 2 CPUs)	\$400.77	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - NT/Win&Other Physical Medium (3 - 4 CPUs)	\$771.70	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - NT/Win&Other Physical Large (5 - 6 CPUs)	\$1,116.64	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - NT/Win&Other Physical Enterprise (over 6 CPUs)	\$1,544.56	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - NT/Win&Other Physical Small (1 - 2 CPUs)	\$400.77	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - NT/Win&Other Physical Medium (3 - 4 CPUs)	\$771.70	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - NT/Win&Other Physical Large (5 - 6 CPUs)	\$1,116.64	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - NT/Win&Other Physical Enterprise (over 6 CPUs)	\$1,544.56	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - NT/Win&Other Physical Small (1 - 2 CPUs)	\$400.77	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - NT/Win&Other Physical Medium (3 - 4 CPUs)	\$771.70	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - NT/Win&Other Physical Large (5 - 6 CPUs)	\$1,116.64	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - NT/Win&Other Physical Enterprise (over 6 CPUs)	\$1,544.56	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - NT/Win&Other Virtual Small (1 - 2 CPUs)	\$567.75	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - NT/Win&Other Virtual Medium (3 - 4 CPUs)	\$1,093.23	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - NT/Win&Other Virtual Large (5 - 6 CPUs)	\$1,581.90	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - NT/Win&Other Virtual Enterprise (over 6 CPUs)	\$2,188.12	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - NT/Win&Other Virtual Small (1 - 2 CPUs)	\$454.17	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - NT/Win&Other Virtual Medium (3 - 4 CPUs)	\$874.61	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - NT/Win&Other Virtual Large (5 - 6 CPUs)	\$1,265.52	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - NT/Win&Other Virtual Enterprise (over 6 CPUs)	\$1,750.50	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - NT/Win&Other Virtual Small (1 - 2 CPUs)	\$397.43	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - NT/Win&Other Virtual Medium (3 - 4 CPUs)	\$765.29	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - NT/Win&Other Virtual Large (5 - 6 CPUs)	\$1,107.34	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - NT/Win&Other Virtual Enterprise (over 6 CPUs)	\$1,531.69	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - NT/Win&Other Virtual Small (1 - 2 CPUs)	\$340.65	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - NT/Win&Other Virtual Medium (3 - 4 CPUs)	\$655.96	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - NT/Win&Other Virtual Large (5 - 6 CPUs)	\$949.13	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - NT/Win&Other Virtual Enterprise (over 6 CPUs)	\$1,312.88	Per Server

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SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - NT/Win&Other Virtual Small (1 - 2 CPUs)	\$340.65	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - NT/Win&Other Virtual Medium (3 - 4 CPUs)	\$655.96	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - NT/Win&Other Virtual Large (5 - 6 CPUs)	\$949.13	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - NT/Win&Other Virtual Enterprise (over 6 CPUs)	\$1,312.88	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - NT/Win&Other Virtual Small (1 - 2 CPUs)	\$340.65	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - NT/Win&Other Virtual Medium (3 - 4 CPUs)	\$655.96	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - NT/Win&Other Virtual Large (5 - 6 CPUs)	\$949.13	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - NT/Win&Other Virtual Enterprise (over 6 CPUs)	\$1,312.88	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - Unix Physical Small (1 - 2 CPUs)	\$1,261.39	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - Unix Physical Medium (3 - 4 CPUs)	\$2,428.02	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - Unix Physical Large (5 - 6 CPUs)	\$7,399.77	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	\$10,235.58	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - Unix Physical Small (1 - 2 CPUs)	\$1,009.11	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - Unix Physical Medium (3 - 4 CPUs)	\$1,942.41	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - Unix Physical Large (5 - 6 CPUs)	\$5,919.81	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	\$8,188.45	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - Unix Physical Small (1 - 2 CPUs)	\$882.97	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - Unix Physical Medium (3 - 4 CPUs)	\$1,699.62	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - Unix Physical Large (5 - 6 CPUs)	\$5,179.82	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	\$7,164.89	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - Unix Physical Small (1 - 2 CPUs)	\$756.84	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - Unix Physical Medium (3 - 4 CPUs)	\$1,456.82	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - Unix Physical Large (5 - 6 CPUs)	\$4,439.87	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	\$6,141.34	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - Unix Physical Small (1 - 2 CPUs)	\$756.84	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - Unix Physical Medium (3 - 4 CPUs)	\$1,456.82	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - Unix Physical Large (5 - 6 CPUs)	\$4,439.87	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	\$6,141.34	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - Unix Physical Small (1 - 2 CPUs)	\$756.84	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - Unix Physical Medium (3 - 4 CPUs)	\$1,456.82	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - Unix Physical Large (5 - 6 CPUs)	\$4,439.87	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	\$6,141.34	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - Unix Virtual Small (1 - 2 CPUs)	\$1,072.17	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - Unix Virtual Medium (3 - 4 CPUs)	\$2,063.82	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - Unix Virtual Large (5 - 6 CPUs)	\$6,289.79	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	\$8,700.25	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - Unix Virtual Small (1 - 2 CPUs)	\$857.73	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - Unix Virtual Medium (3 - 4 CPUs)	\$1,651.04	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - Unix Virtual Large (5 - 6 CPUs)	\$5,031.83	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	\$6,960.20	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - Unix Virtual Small (1 - 2 CPUs)	\$750.51	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - Unix Virtual Medium (3 - 4 CPUs)	\$1,444.67	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - Unix Virtual Large (5 - 6 CPUs)	\$4,402.87	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	\$6,090.18	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - Unix Virtual Small (1 - 2 CPUs)	\$643.31	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - Unix Virtual Medium (3 - 4 CPUs)	\$1,238.28	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - Unix Virtual Large (5 - 6 CPUs)	\$3,773.89	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	\$5,220.14	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - Unix Virtual Small (1 - 2 CPUs)	\$643.31	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - Unix Virtual Medium (3 - 4 CPUs)	\$1,238.28	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - Unix Virtual Large (5 - 6 CPUs)	\$3,773.89	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	\$5,220.14	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - Unix Virtual Small (1 - 2 CPUs)	\$643.31	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - Unix Virtual Medium (3 - 4 CPUs)	\$1,238.28	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - Unix Virtual Large (5 - 6 CPUs)	\$3,773.89	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - Unix Virtual Enterprise (over 6 CPUs)	\$5,220.14	Per Server
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - Allocated Storage	\$2.78	Per GB
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - Allocated Storage	\$2.78	Per GB
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - Allocated Storage	\$1.83	Per GB
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - Allocated Storage	\$1.83	Per GB
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - Allocated Storage	\$1.83	Per GB
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - Allocated Storage	\$1.83	Per GB
PC / PRINTER / COPIER	Copier Category 1	\$253.55	Per Copier
PC / PRINTER / COPIER	Copier Category 2	\$290.80	Per Copier
PC / PRINTER / COPIER	Copier Category 3	\$384.82	Per Copier
PC / PRINTER / COPIER	Copier Category 4	\$290.54	Per Copier
PC / PRINTER / COPIER	Copier Category 5	\$317.94	Per Copier
PC / PRINTER / COPIER	Copier Category 6	\$514.87	Per Copier
PC / PRINTER / COPIER	Copier Click Category 1A	\$0.0135	Per (Click) Page
PC / PRINTER / COPIER	Copier Click Category 2A	\$0.0135	Per (Click) Page
PC / PRINTER / COPIER	Copier Click Category 3A	\$0.0135	Per (Click) Page
PC / PRINTER / COPIER	Copier Click Category 4A	\$0.0135	Per (Click) Page
PC / PRINTER / COPIER	Copier Click Category 4B	\$0.0809	Per (Click) Page
PC / PRINTER / COPIER	Copier Click Category 5A	\$0.0135	Per (Click) Page
PC / PRINTER / COPIER	Copier Click Category 5B	\$0.0809	Per (Click) Page
PC / PRINTER / COPIER	Copier Click Category 6A	\$0.0135	Per (Click) Page

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Service Tower	Service Name	FY18 Rate	Unit of Measure
PC / PRINTER / COPIER	Copier Click Category 6B	\$0.0809	Per (Click) Page
PC / PRINTER / COPIER	PC Hardware Charge - Tablet 4-year Refresh Rate	\$101.17	Per Unit
PC / PRINTER / COPIER	PC Hardware Charge - Desktops 5-year Refresh Rate	\$43.78	Per Unit
PC / PRINTER / COPIER	PC Hardware Charge - Laptops 4-year Refresh Rate	\$70.67	Per Unit
PC / PRINTER / COPIER	PC Support - Desktops 5-year Refresh Rate	\$33.45	Per Unit
PC / PRINTER / COPIER	PC Support - Laptops 4-year Refresh Rate	\$33.15	Per Unit
PC / PRINTER / COPIER	PC Support - Tablet 4-year Refresh Rate	\$38.89	Per Unit
PC / PRINTER / COPIER	PC Support - PC Support - Tablet (Agency Owned)	\$49.04	Per Unit
PC / PRINTER / COPIER	PC Support - Handhelds	\$12.18	Per Unit
PC / PRINTER / COPIER	Help Desk Services (Per PC Support)	\$12.99	Per Unit
PC / PRINTER / COPIER	Legacy Help Desk Services (Per PC Support)	\$4.38	Per Unit
PC / PRINTER / COPIER	Legacy PCs	\$23.94	Per Unit
PC / PRINTER / COPIER	Network Attached Printer - Category 1	\$45.39	Per Unit
PC / PRINTER / COPIER	Network Attached Printer - Category 2	\$113.88	Per Unit
PC / PRINTER / COPIER	Network Attached Printer - Category 3	\$204.29	Per Unit
PC / PRINTER / COPIER	Network Attached Printer - Category 4	\$336.12	Per Unit
PC / PRINTER / COPIER	Encryption Installation (HDEW)	\$139.38	Per Unit
PC / PRINTER / COPIER	Hard Drive Encryption for Desktops	\$4.58	Per Unit
PC / PRINTER / COPIER	Hard Drive Encryption for Workstations (HDEW) - DSS Shared Services	\$10.66	Per Unit
PC / PRINTER / COPIER	WWLS Initiation - One-time	\$1,923.32	Per Unit
PC / PRINTER / COPIER	Workstation White-Listing Solution	\$22.72	Per Unit
PC / PRINTER / COPIER	IMACs for PCs	\$164.27	Per Unit
MESSAGING (NG)	Messaging & Mailbox Services	\$14.82	Per Unit
MESSAGING (NG)	Hosted Mail Archiving Service	\$5.68	Per Unit
MESSAGING (NG)	Email Data Loss Prevention (EDLP)	\$4.65	Per Unit
MESSAGING (NG)	Secure Envelope	\$4.93	Per Unit
MESSAGING (NG)	Legacy Mailbox Support	\$5.90	Per Unit
MESSAGING (NG)	Enterprise Handheld Services - Blackberry	\$15.74	Per Unit
MESSAGING (NG)	Enterprise Handheld Services - Non-Blackberry	\$15.74	Per Unit
MESSAGING (NG)	WCS Multi-Factor Authentication Service	\$2.23	Per End User
MESSAGING (TN)	Google Apps for Work (GAFW) - 30 GB Mailbox	\$6.25	Per Unit
MESSAGING (TN)	Google Apps Unlimited (GAU) - Unlimited Mailbox	\$15.68	Per Unit
MESSAGING (TN)	Google for Work Lite	\$0.00	Per Unit
MESSAGING (TN)	Google Vault	\$4.61	Per Unit
MESSAGING (TN)	Virtru Email Encryption	\$7.97	Per Unit
MESSAGING (TN)	Virtru Drive Encryption	\$7.97	Per Unit
MESSAGING (TN)	Virtru Combined Email & Drive Encryption	\$13.20	Per Unit
MESSAGING (TN)	Esna OfficeLinx for Google Apps	\$7.59	Per Unit
MESSAGING (TN)	AoDocs Document Management	\$22.78	Per Unit
MESSAGING (TN)	E-mail Migration from Exchange	\$0.00	Per Unit
MESSAGING (TN)	E-mail Migration from Non-Exchange Email System	\$0.00	Per Unit
DATA NETWORK	Managed Router - Service Initiation and Move – 64Kbps	\$992.77	Per Unit
DATA NETWORK	Managed Router - Service Initiation and Move – 128Kbps	\$1,467.06	Per Unit
DATA NETWORK	Managed Router - Service Initiation and Move – 256Kbps	\$1,467.06	Per Unit
DATA NETWORK	Managed Router - Service Initiation and Move – 512Kbps	\$1,467.06	Per Unit
DATA NETWORK	Managed Router - Service Initiation and Move – 768Kbps	\$1,467.06	Per Unit
DATA NETWORK	Managed Router - Service Initiation and Move – 1.536Mbps	\$1,467.06	Per Unit
DATA NETWORK	Managed Router - Service Initiation and Move – 3.072Mbps	\$2,367.68	Per Unit
DATA NETWORK	Managed Router - Service Initiation and Move – 6.144Mbps	\$3,607.42	Per Unit
DATA NETWORK	Managed Router - Service Initiation and Move – 45Mbps	\$6,628.76	Per Unit
DATA NETWORK	Managed Router – 64Kbps	\$231.71	Per Unit
DATA NETWORK	Managed Router – 128Kbps	\$700.10	Per Unit
DATA NETWORK	Managed Router – 256Kbps	\$738.13	Per Unit
DATA NETWORK	Managed Router – 512Kbps	\$768.90	Per Unit
DATA NETWORK	Managed Router – 768Kbps	\$999.62	Per Unit
DATA NETWORK	Managed Router – 1.536Mbps	\$1,155.30	Per Unit
DATA NETWORK	Managed Router – 3.072Mbps	\$2,390.22	Per Unit
DATA NETWORK	Managed Router – 6.144Mbps	\$3,838.40	Per Unit
DATA NETWORK	Managed Router – 45Mbps	\$6,598.94	Per Unit
DATA NETWORK	Managed Router Internet Access – 64Kbps	\$126.13	Per Unit
DATA NETWORK	Managed Router Internet Access – 128Kbps	\$128.84	Per Unit
DATA NETWORK	Managed Router Internet Access – 256Kbps	\$134.74	Per Unit
DATA NETWORK	Managed Router Internet Access – 512Kbps	\$178.81	Per Unit
DATA NETWORK	Managed Router Internet Access – 768Kbps	\$189.63	Per Unit
DATA NETWORK	Managed Router Internet Access – 1.536Mbps	\$217.98	Per Unit
DATA NETWORK	Managed Router Internet Access – 3.072Mbps	\$524.44	Per Unit
DATA NETWORK	Managed Router Internet Access – 6.144Mbps	\$639.08	Per Unit
DATA NETWORK	Managed Router Internet Access – 45Mbps	\$2,051.82	Per Unit
DATA NETWORK	IMACs for Data Network	\$21.25	Per Unit
DATA NETWORK	WAN - 56kbps	\$241.27	Per Unit
DATA NETWORK	WAN – 128Kbps	\$733.35	Per Unit
DATA NETWORK	WAN - 256Kbps	\$773.20	Per Unit
DATA NETWORK	WAN - 512Kbps	\$805.42	Per Unit

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DATA NETWORK	WAN – 768Kbps	\$1,047.09	Per Unit
DATA NETWORK	WAN - 1.024Mbps	\$1,087.71	Per Unit
DATA NETWORK	WAN - 1.536Mbps	\$1,210.19	Per Unit
DATA NETWORK	WAN - 3.072Mbps	\$2,503.76	Per Unit
DATA NETWORK	WAN - 4.608 Mbps	\$3,296.83	Per Unit
DATA NETWORK	WAN - 6.144Mbps	\$4,020.72	Per Unit
DATA NETWORK	WAN - 45Mbps	\$6,912.40	Per Unit
DATA NETWORK	WAN - 50Mbps	\$10,883.28	Per Unit
DATA NETWORK	WAN - 150 Mbps - 155Mbps	\$18,687.09	Per Unit
DATA NETWORK	WAN - 300 Mbps	\$26,161.93	Per Unit
DATA NETWORK	Legacy WAN	\$129.19	Per Unit
DATA NETWORK	LAN Port Charge	\$16.21	Per Unit
DATA NETWORK	Legacy LAN	\$55.18	Per Unit
DATA NETWORK	Enterprise VPN 2-Factor Authentication Service (One-time)	\$125.20	Per Unit
DATA NETWORK	Managed FW - Service Initiation and Move	\$575.61	Per Unit
DATA NETWORK	Managed FW – <=10 Users / <=45Mbps	\$84.36	Per Unit
DATA NETWORK	Managed FW – Unlimited Users / <=45Mbps	\$112.62	Per Unit
DATA NETWORK	Secure Light Weight Access Point (LWAP) - One-time	\$784.74	Per Unit
DATA NETWORK	Upgrade to Secure Light Weight Access Point (LWAP) - One-time	\$645.27	Per Unit
DATA NETWORK	Secure Light Weight Access Point (LWAP) - Recurring	\$166.06	Per Unit
DATA NETWORK	Enterprise Remote Connection Service (ERCS) Installation	\$761.71	Per Unit
DATA NETWORK	Enterprise Remote Connection Service (ERCS) De-Installation - One-time	\$761.71	Per Unit
DATA NETWORK	Enterprise Remote Connection Service (ERCS)	\$355.61	Per Unit
DATA NETWORK	Enterprise Remote Connection Service (ERCS) with Wi-Fi enabled	\$533.30	Per Unit
VOICE NETWORK	CHVS VoIP Basic Phone Set	\$29.03	Per Unit
VOICE NETWORK	CHVS VoIP Standard Phone Set	\$36.19	Per Unit
VOICE NETWORK	CHVS VoIP Enhanced Phone Set	\$39.84	Per Unit
VOICE NETWORK	CHVS VoIP Receptionist Phone Set	\$93.02	Per Unit
VOICE NETWORK	CHVS VoIP Conference Phone Set	\$57.21	Per Unit
VOICE NETWORK	CHVS Unified Messaging Feature	\$2.79	Per Unit
VOICE NETWORK	CHVS Auto Attendant Feature	\$48.18	Per Unit
VOICE NETWORK	VoIP IMAC	\$16.04	Per Unit
VOICE NETWORK	VoIP Service Initiation	\$80.29	Per Unit
VOICE NETWORK	UCaaS Basic VOIP Service	\$41.99	Per Unit
VOICE NETWORK	UCaaS Basic Service Option	\$35.00	Per Unit
VOICE NETWORK	UCaaS Standard Service	\$48.92	Per Unit
VOICE NETWORK	UCaaS Standard Service Option	\$38.81	Per Unit
VOICE NETWORK	UCaaS Enhanced Service	\$50.79	Per Unit
VOICE NETWORK	UCaaS Enhanced VOIP Option	\$38.81	Per Unit
VOICE NETWORK	UCaaS Receptionist VOIP Service	\$88.14	Per Unit
VOICE NETWORK	UCaaS Receptionist VOIP Service Option	\$38.81	Per Unit
VOICE NETWORK	UCaaS Conference VOIP Service	\$60.05	Per Unit
VOICE NETWORK	UCaaS Conference VOIP Service Option	\$35.00	Per Unit
VOICE NETWORK	UCaaS Auto Attendant	\$85.34	Per Unit
VOICE NETWORK	UCaaS On-Site IMAC	\$77.57	Per Unit
VOICE NETWORK	UCaaS Remote IMAC	\$15.52	Per Unit
VOICE NETWORK	One-to-Many Paging Phone Initiaion Fee	\$1,941.10	Per Unit
VOICE NETWORK	One-to-Many Paging Location Initiation Fee	\$54.35	Per Unit
VOICE NETWORK	One-to-Many Paging	\$1.53	Per Unit
VOICE NETWORK	CCS Implementation (one-time)	\$12,041.24	Per Unit
VOICE NETWORK	CCS Activation (one-time)	\$29.69	Per Unit
VOICE NETWORK	CCS Agent	\$280.17	Per Unit
VOICE NETWORK	CCS Supervisor	\$293.95	Per Unit
VOICE NETWORK	CCS Ports	\$106.74	Per Unit
VOICE NETWORK	CCS Call Recording (recurring)	\$19.27	Per Unit
VOICE NETWORK	CCS Additional Remote Storage	\$26.70	Per Unit
VOICE NETWORK	CCS Usage Fee	\$0.0426	Per Minute
VOICE NETWORK	Reservationless Audio Conferencing - Tier I	\$0.0479	Per Minute
VOICE NETWORK	Reservationless Audio Conferencing - Tier II	\$0.0487	Per Minute
VOICE NETWORK	Reservationless Audio Conferencing - Tier III	\$0.0365	Per Minute
VOICE NETWORK	Operator Assisted Audio Conferencing	\$0.2034	Per Minute
VOICE NETWORK	Special Event Audio Conferencing	\$0.2871	Per Minute
VOICE NETWORK	Conference Record Option	\$0.0365	Per Minute
VOICE NETWORK	Audio Conferencing - No Show Fee	\$7.88	Per Participant
VOICE NETWORK	Audio Conferencing - Approved Participant List	\$3.95	Per Participant
VOICE NETWORK	Audio Conferencing Media Storage - Digital	\$76.23	Per Request (CD/Digital Download)
VOICE NETWORK	Audio Conferencing Media Storage - CD Indexing	\$157.67	Per CD
VOICE NETWORK	Audio Conferencing Media Storage - Tape	\$31.53	Per Request (Tape)
VOICE NETWORK	Audio Conferencing Transcription Service - 48 Business Hr Delivery	\$91.71	Per 15 minute increment of Audio Conference
VOICE NETWORK	Audio Conferencing Transcription Service - 24 Business Hr Delivery	\$107.22	Per 15 minute increment of Audio Conference
VOICE NETWORK	Audio Conferencing Transcription Service - 12 Business Hr Delivery	\$132.72	Per 15 minute increment of Audio Conference

VITA IT Service Rates FY2018  
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Service Tower	Service Name	FY18 Rate	Unit of Measure
			Per 15 minute increment of
VOICE NETWORK	Audio Conferencing Transcription Service - 3 Business Hr Delivery	\$164.26	Audio Conference
VOICE NETWORK	Audio Conferencing Transcription Service - Q&A Session	\$39.42	Per Request
VOICE NETWORK	Audio Conferencing Transcription Service - Fax Delivery	\$63.07	Per Request
VOICE NETWORK	Meeting Center Data Conferencing	\$0.2069	Per Minute
VOICE NETWORK	Meeting Center Data Conferencing - Tier I	\$195.78	Per Concurrent User
VOICE NETWORK	Meeting Center Data Conferencing - Tier II	\$162.93	Per Concurrent User
VOICE NETWORK	Meeting Center Data Conferencing - Tier III	\$147.15	Per Concurrent User
VOICE NETWORK	Meeting Center Data Conferencing - Tier IV	\$130.07	Per Concurrent User
VOICE NETWORK	Meeting Center Data Conferencing - Tier V	\$122.21	Per Concurrent User
VOICE NETWORK	Meeting Center Data Conferencing - Tier VI	\$109.06	Per Concurrent User
VOICE NETWORK	MeetingCenter Data Conferencing Overage	\$10.18	Per Quarter Hour Per User
VOICE NETWORK	MeetingCenter Data Conferencing NH15 - Tier I	\$103.81	Per Named Host
VOICE NETWORK	MeetingCenter Data Conferencing NH15 - Tier II	\$84.08	Per Named Host
VOICE NETWORK	MeetingCenter Data Conferencing NH15 - Tier III	\$69.64	Per Named Host
VOICE NETWORK	MeetingCenter Data Conferencing NH15 - Tier IV	\$48.62	Per Named Host
VOICE NETWORK	MeetingCenter Data Conferencing NH15 - Tier V	\$35.47	Per Named Host
VOICE NETWORK	MeetingCenter Data Conferencing NH15 - Tier VI	\$27.60	Per Named Host
VOICE NETWORK	MeetingCenter Data Conferencing NH15 Overage	\$24.45	Per Attendee Per Meeting
VOICE NETWORK	TrainingCenter NH30 - Tier I	\$415.20	Per Named Host
VOICE NETWORK	TrainingCenter NH30 - Tier II	\$346.88	Per Named Host
VOICE NETWORK	TrainingCenter NH30 - Tier III	\$277.25	Per Named Host
VOICE NETWORK	TrainingCenter NH30 - Tier IV	\$235.21	Per Named Host
VOICE NETWORK	TrainingCenter NH30 - Tier V	\$180.00	Per Named Host
VOICE NETWORK	TrainingCenter NH30 - Tier VI	\$139.28	Per Named Host
VOICE NETWORK	TrainingCenter NH50 - Tier I	\$692.46	Per Named Host
VOICE NETWORK	TrainingCenter NH50 - Tier II	\$622.80	Per Named Host
VOICE NETWORK	TrainingCenter NH50 - Tier III	\$554.48	Per Named Host
VOICE NETWORK	TrainingCenter NH50 - Tier IV	\$450.69	Per Named Host
VOICE NETWORK	TrainingCenter NH50 - Tier V	\$346.88	Per Named Host
VOICE NETWORK	TrainingCenter NH50 - Tier VI	\$249.64	Per Named Host
VOICE NETWORK	TrainingCenter NH100 - Tier I	\$1,037.99	Per Named Host
VOICE NETWORK	TrainingCenter NH100 - Tier II	\$934.21	Per Named Host
VOICE NETWORK	TrainingCenter NH100 - Tier III	\$830.42	Per Named Host
VOICE NETWORK	TrainingCenter NH100 - Tier IV	\$726.60	Per Named Host
VOICE NETWORK	TrainingCenter NH100 - Tier V	\$622.80	Per Named Host
VOICE NETWORK	TrainingCenter NH100 - Tier VI	\$484.84	Per Named Host
VOICE NETWORK	TrainingCenter Overage	\$40.75	Per Attendee Per Meeting
LEGACY VOICE AND DATA	Wireless (NON-NG provided service)	12.98%	Surcharge
LEGACY VOICE AND DATA	Local Phone Services (NON-NG provided service)	12.98%	Surcharge
LEGACY VOICE AND DATA	Long Distance Phone Services (NON-NG provided service)	12.98%	Surcharge
LEGACY VOICE AND DATA	Shared Voice Access (NON-NG provided service)	\$0.0401	Per Minute
LEGACY VOICE AND DATA	Verizon Service Order (NON-NG provided service)	\$75.72	Per Order
LEGACY VOICE AND DATA	Universal Service Fees) NON-NG provided service	0%	Surcharge
LEGACY VOICE AND DATA	Private Circuits (Non-NG Provided)	12.98%	Surcharge
LEGACY VOICE AND DATA	COVANET Circuits (Non-NG Provided)	28.08%	Surcharge
IBM MAINFRAME (DXC)	IBM Cloud CPU Hours	\$2,536.00	Per CPU Hours
IBM MAINFRAME (DXC)	IBM Cloud Software Services (CPU Hours)	\$2,083.00	Per CPU Hours
IBM MAINFRAME (DXC)	IBM Cloud Storage Tier 1- GB (Frequent Access)	\$10.69	Per GB
IBM MAINFRAME (DXC)	IBM Cloud Storage Tier 2 - GB (Infrequent Access)	\$1.92	Per GB
IBM MAINFRAME	Mainframe Print Services	\$1.16	Per 1,000 Lines of Print
AIS (Formerly MITA)	ESB	\$460.00	0.1 Core
AIS (Formerly MITA)	AM (Formerly MQ)	\$0.40	Messages per 100
AIS (Formerly MITA)	ESB TX (Formerly TX)	\$140.00	0.1 Core
AIS (Formerly MITA)	ESB TX Healthcare (Formerly HIP)	\$3,030.00	Per Instance
AIS (Formerly MITA)	AIS Database (Formerly Oracle)	\$0.12	Dbtime per Seconds
AIS (Formerly MITA)	BRM (Formerly WODM)	\$370.00	0.1 Core
AIS (Formerly MITA)	Address	\$0.33	100
AIS (Formerly MITA)	App Server (Formerly WASND)	\$920.00	0.1 Core
OTHER VITA SERVICES	SharePoint Base Service Per User	\$16.64	Per End-User
OTHER VITA SERVICES	SharePoint Full Service Per User	\$7.38	Per End-User
OTHER VITA SERVICES	Pass-Thru Purchases - Work Request	3.44%	Surcharge
OTHER VITA SERVICES	Pass-Thru Purchases - VITA Purchased	3.44%	Surcharge
OTHER VITA SERVICES	Pass-Thru Purchases - Northrop Grumman Purchased	3.44%	Surcharge
OTHER VITA SERVICES	Pass-Thru Purchases - Other Charges and Credits	3.44%	Surcharge