

Service Tower	Service Name	FISCAL YEAR		Unit of Measure
		2019		
SERVER / STORAGE / DISASTER RECOVERY	NT/Win&Other Servers Physical Small (1 - 2 CPUs)	\$1,110.38	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	NT/Win&Other Servers Physical Medium (3 - 4 CPUs)	\$2,138.19	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	NT/Win&Other Servers Physical Large (5 - 6 CPUs)	\$3,093.91	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	NT/Win&Other Servers Physical Enterprise (over 6 CPUs)	\$4,279.55	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	NT/Win&Other Servers Virtual Small (1 - 2 CPUs)	\$943.83	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	NT/Win&Other Servers Virtual Medium (3 - 4 CPUs)	\$1,817.44	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	NT/Win&Other Servers Virtual Large (5 - 6 CPUs)	\$2,629.84	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	NT/Win&Other Servers Virtual Enterprise (over 6 CPUs)	\$3,637.62	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Unix Servers Physical Small (1 - 2 CPUs)	\$1,948.91	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Unix Servers Physical Medium (3 - 4 CPUs)	\$3,751.43	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Unix Servers Physical Large (5 - 6 CPUs)	\$12,301.70	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Unix Servers Physical Enterprise (over 6 CPUs)	\$15,814.57	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Unix Servers Virtual Small (1 - 2 CPUs)	\$1,782.43	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Unix Servers Virtual Medium (3 - 4 CPUs)	\$3,431.01	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Unix Servers Virtual Large (5 - 6 CPUs)	\$10,456.47	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Unix Servers Virtual Enterprise (over 6 CPUs)	\$14,463.69	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	AIX LPAR	\$927.94	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	AIX DR PAR	\$399.13	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Enhanced Database Security (EDS) - One-time	\$12,883.06	Per Install	
SERVER / STORAGE / DISASTER RECOVERY	Enhanced Database Security (EDS)	\$545.25	Per Instance	
SERVER / STORAGE / DISASTER RECOVERY	ESOSS - One-Time	\$3,113.42	Per Install	
SERVER / STORAGE / DISASTER RECOVERY	Enhanced Server OS Security (ESOSS)	\$545.25	Per Instance	
SERVER / STORAGE / DISASTER RECOVERY	Enterprise Application Publishing Service	\$702.21	Per Instance	
SERVER / STORAGE / DISASTER RECOVERY	EAPS End-User	\$39.23	Per Instance	
SERVER / STORAGE / DISASTER RECOVERY	EAPS Initiation	\$3,621.45	Per Install	
SERVER / STORAGE / DISASTER RECOVERY	EAPS License (new) - One-Time	\$805.64	Per Instance	
SERVER / STORAGE / DISASTER RECOVERY	EAPS License (existing) - One-Time	\$306.30	Per Instance	
SERVER / STORAGE / DISASTER RECOVERY	External Authentication Domain Service (EADS) Application Setup	N/A	Per Project	
SERVER / STORAGE / DISASTER RECOVERY	External Authentication Domain Service - End-User	\$3.49	Per Instance	
SERVER / STORAGE / DISASTER RECOVERY	Security Number of Servers (All Classes)	\$549.07	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Legacy Server	\$660.29	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Storage Tier 1 at CESC or SWESC	\$4.47	Per GB	
SERVER / STORAGE / DISASTER RECOVERY	Storage Tier 2 at CESC	\$3.99	Per GB	
SERVER / STORAGE / DISASTER RECOVERY	Storage Tier 2 outside of CESC	\$4.17	Per GB	
SERVER / STORAGE / DISASTER RECOVERY	Storage Tier 3 at CESC	\$0.93	Per GB	
SERVER / STORAGE / DISASTER RECOVERY	Storage DASD	\$3.55	Per GB	
SERVER / STORAGE / DISASTER RECOVERY	Storage Tier 2 at CESC no Backup	\$2.03	Per GB	
SERVER / STORAGE / DISASTER RECOVERY	Storage DASD no Backup	\$1.42	Per GB	
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - NT/Win&Other Physical Small (1 - 2 CPUs)	\$825.02	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - NT/Win&Other Physical Medium (3 - 4 CPUs)	\$1,588.68	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - NT/Win&Other Physical Large (5 - 6 CPUs)	\$2,298.78	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - NT/Win&Other Physical Enterprise (over 6 CPUs)	\$3,179.71	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - NT/Win&Other Physical Small (1 - 2 CPUs)	\$600.28	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - NT/Win&Other Physical Medium (3 - 4 CPUs)	\$1,155.91	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - NT/Win&Other Physical Large (5 - 6 CPUs)	\$1,839.01	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - NT/Win&Other Physical Enterprise (over 6 CPUs)	\$2,543.78	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - NT/Win&Other Physical Small (1 - 2 CPUs)	\$525.23	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - NT/Win&Other Physical Medium (3 - 4 CPUs)	\$1,011.43	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - NT/Win&Other Physical Large (5 - 6 CPUs)	\$1,609.15	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - NT/Win&Other Physical Enterprise (over 6 CPUs)	\$2,225.82	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - NT/Win&Other Physical Small (1 - 2 CPUs)	\$450.21	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - NT/Win&Other Physical Medium (3 - 4 CPUs)	\$953.20	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - NT/Win&Other Physical Large (5 - 6 CPUs)	\$1,379.26	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - NT/Win&Other Physical Enterprise (over 6 CPUs)	\$1,907.84	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - NT/Win&Other Physical Small (1 - 2 CPUs)	\$450.21	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - NT/Win&Other Physical Medium (3 - 4 CPUs)	\$953.20	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - NT/Win&Other Physical Large (5 - 6 CPUs)	\$1,379.26	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - NT/Win&Other Physical Enterprise (over 6 CPUs)	\$1,907.84	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - NT/Win&Other Physical Small (1 - 2 CPUs)	\$495.02	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - NT/Win&Other Physical Medium (3 - 4 CPUs)	\$953.20	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - NT/Win&Other Physical Large (5 - 6 CPUs)	\$1,379.26	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - NT/Win&Other Physical Enterprise (over 6 CPUs)	\$1,907.84	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - NT/Win&Other Virtual Small (1 - 2 CPUs)	\$701.27	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - NT/Win&Other Virtual Medium (3 - 4 CPUs)	\$1,350.36	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - NT/Win&Other Virtual Large (5 - 6 CPUs)	\$1,953.98	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - NT/Win&Other Virtual Enterprise (over 6 CPUs)	\$2,702.76	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - NT/Win&Other Virtual Small (1 - 2 CPUs)	\$510.21	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - NT/Win&Other Virtual Medium (3 - 4 CPUs)	\$982.53	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - NT/Win&Other Virtual Large (5 - 6 CPUs)	\$1,563.18	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - NT/Win&Other Virtual Enterprise (over 6 CPUs)	\$2,162.23	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - NT/Win&Other Virtual Small (1 - 2 CPUs)	\$446.44	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - NT/Win&Other Virtual Medium (3 - 4 CPUs)	\$859.70	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - NT/Win&Other Virtual Large (5 - 6 CPUs)	\$1,367.79	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - NT/Win&Other Virtual Enterprise (over 6 CPUs)	\$1,891.94	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - NT/Win&Other Virtual Small (1 - 2 CPUs)	\$382.67	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - NT/Win&Other Virtual Medium (3 - 4 CPUs)	\$810.24	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - NT/Win&Other Virtual Large (5 - 6 CPUs)	\$1,172.37	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - NT/Win&Other Virtual Enterprise (over 6 CPUs)	\$1,621.65	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - NT/Win&Other Virtual Small (1 - 2 CPUs)	\$382.67	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - NT/Win&Other Virtual Medium (3 - 4 CPUs)	\$736.89	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - NT/Win&Other Virtual Large (5 - 6 CPUs)	\$1,172.37	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - NT/Win&Other Virtual Enterprise (over 6 CPUs)	\$1,474.85	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - NT/Win&Other Virtual Small (1 - 2 CPUs)	\$420.77	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - NT/Win&Other Virtual Medium (3 - 4 CPUs)	\$810.24	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - NT/Win&Other Virtual Large (5 - 6 CPUs)	\$1,172.37	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - NT/Win&Other Virtual Enterprise (over 6 CPUs)	\$1,621.65	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - Unix Physical Small (1 - 2 CPUs)	\$1,558.06	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - Unix Physical Medium (3 - 4 CPUs)	\$2,999.09	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - Unix Physical Large (5 - 6 CPUs)	\$9,140.18	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	\$12,642.99	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - Unix Physical Small (1 - 2 CPUs)	\$1,133.60	Per Server	

Service Tower	Service Name	FISCAL YEAR		Unit of Measure
		2019		
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - Unix Physical Medium (3 - 4 CPUs)	\$2,399.26	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - Unix Physical Large (5 - 6 CPUs)	\$7,312.16	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	\$10,114.39	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - Unix Physical Small (1 - 2 CPUs)	\$1,090.65	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - Unix Physical Medium (3 - 4 CPUs)	\$2,099.37	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - Unix Physical Large (5 - 6 CPUs)	\$6,398.12	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	\$8,850.09	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - Unix Physical Small (1 - 2 CPUs)	\$934.83	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - Unix Physical Medium (3 - 4 CPUs)	\$1,799.48	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - Unix Physical Large (5 - 6 CPUs)	\$5,484.11	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	\$7,585.79	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - Unix Physical Small (1 - 2 CPUs)	\$934.83	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - Unix Physical Medium (3 - 4 CPUs)	\$1,799.48	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - Unix Physical Large (5 - 6 CPUs)	\$5,484.11	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	\$7,585.79	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - Unix Physical Small (1 - 2 CPUs)	\$934.83	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - Unix Physical Medium (3 - 4 CPUs)	\$1,799.48	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - Unix Physical Large (5 - 6 CPUs)	\$5,484.11	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	\$7,585.79	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - Unix Virtual Small (1 - 2 CPUs)	\$1,324.35	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - Unix Virtual Medium (3 - 4 CPUs)	\$2,549.24	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - Unix Virtual Large (5 - 6 CPUs)	\$7,769.17	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	\$10,746.54	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - Unix Virtual Small (1 - 2 CPUs)	\$1,059.46	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - Unix Virtual Medium (3 - 4 CPUs)	\$2,039.37	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - Unix Virtual Large (5 - 6 CPUs)	\$6,215.30	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	\$8,597.24	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - Unix Virtual Small (1 - 2 CPUs)	\$927.04	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - Unix Virtual Medium (3 - 4 CPUs)	\$1,784.46	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - Unix Virtual Large (5 - 6 CPUs)	\$5,438.41	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	\$7,522.58	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - Unix Virtual Small (1 - 2 CPUs)	\$794.62	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - Unix Virtual Medium (3 - 4 CPUs)	\$1,529.52	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - Unix Virtual Large (5 - 6 CPUs)	\$4,661.49	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	\$6,447.91	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - Unix Virtual Small (1 - 2 CPUs)	\$794.62	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - Unix Virtual Medium (3 - 4 CPUs)	\$1,529.52	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - Unix Virtual Large (5 - 6 CPUs)	\$4,661.49	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	\$6,447.91	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - Unix Virtual Small (1 - 2 CPUs)	\$794.62	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - Unix Virtual Medium (3 - 4 CPUs)	\$1,529.52	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - Unix Virtual Large (5 - 6 CPUs)	\$4,661.49	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - Unix Virtual Enterprise (over 6 CPUs)	\$6,447.91	Per Server	
SERVER / STORAGE / DISASTER RECOVERY	Tier 1 DR - Allocated Storage	\$3.32	Per GB	
SERVER / STORAGE / DISASTER RECOVERY	Tier 2 DR - Allocated Storage	\$3.32	Per GB	
SERVER / STORAGE / DISASTER RECOVERY	Tier 3 DR - Allocated Storage	\$2.18	Per GB	
SERVER / STORAGE / DISASTER RECOVERY	Tier 4 DR - Allocated Storage	\$2.18	Per GB	
SERVER / STORAGE / DISASTER RECOVERY	Tier 5 DR - Allocated Storage	\$2.18	Per GB	
SERVER / STORAGE / DISASTER RECOVERY	Tier 6 DR - Allocated Storage	\$2.18	Per GB	
PC / PRINTER / COPIER	Copier Category 1	\$257.20	Per Copier	
PC / PRINTER / COPIER	Copier Category 2	\$294.99	Per Copier	
PC / PRINTER / COPIER	Copier Category 3	\$390.35	Per Copier	
PC / PRINTER / COPIER	Copier Category 4	\$294.71	Per Copier	
PC / PRINTER / COPIER	Copier Category 5	\$322.50	Per Copier	
PC / PRINTER / COPIER	Copier Category 6	\$522.26	Per Copier	
PC / PRINTER / COPIER	Copier Click Category 1A	\$0.0137	Per (Click) Page	
PC / PRINTER / COPIER	Copier Click Category 2A	\$0.0137	Per (Click) Page	
PC / PRINTER / COPIER	Copier Click Category 3A	\$0.0137	Per (Click) Page	
PC / PRINTER / COPIER	Copier Click Category 4A	\$0.0137	Per (Click) Page	
PC / PRINTER / COPIER	Copier Click Category 4B	\$0.0819	Per (Click) Page	
PC / PRINTER / COPIER	Copier Click Category 5A	\$0.0137	Per (Click) Page	
PC / PRINTER / COPIER	Copier Click Category 5B	\$0.0819	Per (Click) Page	
PC / PRINTER / COPIER	Copier Click Category 6A	\$0.0137	Per (Click) Page	
PC / PRINTER / COPIER	Copier Click Category 6B	\$0.0819	Per (Click) Page	
PC / PRINTER / COPIER	PC Hardware Charge - Tablet 4-year Refresh Rate	\$121.96	Per Unit	
PC / PRINTER / COPIER	PC Hardware Charge - Desktops 5-year Refresh Rate	\$53.65	Per Unit	
PC / PRINTER / COPIER	PC Hardware Charge - Laptops 4-year Refresh Rate	\$85.23	Per Unit	
PC / PRINTER / COPIER	PC Support - Desktops 5-year Refresh Rate	\$36.40	Per Unit	
PC / PRINTER / COPIER	PC Support - Laptops 4-year Refresh Rate	\$36.07	Per Unit	
PC / PRINTER / COPIER	PC Support - Tablet 4-year Refresh Rate	\$42.30	Per Unit	
PC / PRINTER / COPIER	PC Support - PC Support - Tablet (Agency Owned)	\$59.12	Per Unit	
PC / PRINTER / COPIER	PC Support - Handhelds	\$12.72	Per Unit	
PC / PRINTER / COPIER	Legacy PCs	\$23.55	Per Unit	
PC / PRINTER / COPIER	Network Attached Printer - Category 1	\$46.05	Per Unit	
PC / PRINTER / COPIER	Network Attached Printer - Category 2	\$115.51	Per Unit	
PC / PRINTER / COPIER	Network Attached Printer - Category 3	\$207.22	Per Unit	
PC / PRINTER / COPIER	Network Attached Printer - Category 4	\$340.95	Per Unit	
PC / PRINTER / COPIER	Encryption Installation (HDEW)	\$152.51	Per Unit	
PC / PRINTER / COPIER	Hard Drive Encryption for Desktops	\$4.70	Per Unit	
PC / PRINTER / COPIER	Hard Drive Encryption for Workstations (HDEW) - DSS Shared Services	\$11.46	Per Unit	
PC / PRINTER / COPIER	WWLS Initiation - One-time	\$1,967.27	Per Unit	
PC / PRINTER / COPIER	Workstation White-Listing Solution	\$23.24	Per Unit	
PC / PRINTER / COPIER	IMACs for PCs	\$160.41	Per Unit	
MESSAGING (TN)	Google Apps for Work (GAFW) - 30 GB Mailbox	\$6.72	Per Unit	
MESSAGING (TN)	Google Apps Unlimited (GAU) - Unlimited Mailbox	\$16.71	Per Unit	
MESSAGING (TN)	Google for Work Lite	\$2.69	Per Unit	
MESSAGING (TN)	Google Vault	\$3.74	Per Unit	

Service Tower	Service Name	FISCAL YEAR		Unit of Measure
		2019		
MESSAGING (TN)	Virtru Email Encryption	\$6.47	Per Unit	
MESSAGING (TN)	Virtru Drive Encryption	\$6.47	Per Unit	
MESSAGING (TN)	Virtru Combined Email & Drive Encryption	\$14.23	Per Unit	
MESSAGING (TN)	Esna OfficeLink for Google Apps	\$8.18	Per Unit	
MESSAGING (TN)	AoDocs Document Management	\$22.02	Per Unit	
MESSAGING (TN)	E-mail Migration from Exchange	\$5.62	Per Unit	
MESSAGING (TN)	E-mail Migration from Non-Exchange Email System	\$22.46	Per Unit	
MESSAGING (TN)	Hosted Mail Archiving (HMA)	\$19.08	Per Unit	
MESSAGING (TN)	Airwatch	\$42.79	Per Unit	
DATA NETWORK	Managed Router - Service Initiation and Move – 64Kbps	\$1,105.10	Per Unit	
DATA NETWORK	Managed Router - Service Initiation and Move – 128Kbps	\$1,633.04	Per Unit	
DATA NETWORK	Managed Router - Service Initiation and Move – 256Kbps	\$1,633.04	Per Unit	
DATA NETWORK	Managed Router - Service Initiation and Move – 512Kbps	\$1,633.04	Per Unit	
DATA NETWORK	Managed Router - Service Initiation and Move – 768Kbps	\$1,633.04	Per Unit	
DATA NETWORK	Managed Router - Service Initiation and Move – 1.536Mbps	\$1,633.04	Per Unit	
DATA NETWORK	Managed Router - Service Initiation and Move – 3.072Mbps	\$2,635.59	Per Unit	
DATA NETWORK	Managed Router - Service Initiation and Move – 6.144Mbps	\$4,015.58	Per Unit	
DATA NETWORK	Managed Router - Service Initiation and Move – 45Mbps	\$7,378.78	Per Unit	
DATA NETWORK	Managed Router – 64Kbps	\$257.93	Per Unit	
DATA NETWORK	Managed Router – 128Kbps	\$779.32	Per Unit	
DATA NETWORK	Managed Router – 256Kbps	\$821.65	Per Unit	
DATA NETWORK	Managed Router – 512Kbps	\$855.89	Per Unit	
DATA NETWORK	Managed Router – 768Kbps	\$1,112.72	Per Unit	
DATA NETWORK	Managed Router – 1.536Mbps	\$1,286.02	Per Unit	
DATA NETWORK	Managed Router – 3.072Mbps	\$2,660.66	Per Unit	
DATA NETWORK	Managed Router – 6.144Mbps	\$4,272.69	Per Unit	
DATA NETWORK	Managed Router – 45Mbps	\$7,345.57	Per Unit	
DATA NETWORK	Managed Router Internet Access – 64Kbps	\$140.40	Per Unit	
DATA NETWORK	Managed Router Internet Access – 128Kbps	\$143.42	Per Unit	
DATA NETWORK	Managed Router Internet Access – 256Kbps	\$150.00	Per Unit	
DATA NETWORK	Managed Router Internet Access – 512Kbps	\$199.04	Per Unit	
DATA NETWORK	Managed Router Internet Access – 768Kbps	\$211.09	Per Unit	
DATA NETWORK	Managed Router Internet Access – 1.536Mbps	\$242.63	Per Unit	
DATA NETWORK	Managed Router Internet Access – 3.072Mbps	\$583.79	Per Unit	
DATA NETWORK	Managed Router Internet Access – 6.144Mbps	\$711.39	Per Unit	
DATA NETWORK	Managed Router Internet Access – 45Mbps	\$2,283.97	Per Unit	
DATA NETWORK	IMACs for Data Network	\$21.68	Per Unit	
DATA NETWORK	WAN - 56kbps	\$256.38	Per Unit	
DATA NETWORK	WAN - 128Kbps	\$779.32	Per Unit	
DATA NETWORK	WAN - 256Kbps	\$821.65	Per Unit	
DATA NETWORK	WAN - 512Kbps	\$855.89	Per Unit	
DATA NETWORK	WAN - 768Kbps	\$1,112.72	Per Unit	
DATA NETWORK	WAN - 1.024Mbps	\$1,155.87	Per Unit	
DATA NETWORK	WAN - 1.536Mbps	\$1,286.02	Per Unit	
DATA NETWORK	WAN - 3.072Mbps	\$2,660.66	Per Unit	
DATA NETWORK	WAN - 4.608 Mbps	\$3,503.43	Per Unit	
DATA NETWORK	WAN - 6.144Mbps	\$4,272.69	Per Unit	
DATA NETWORK	WAN - 45Mbps	\$7,345.57	Per Unit	
DATA NETWORK	WAN - 50Mbps	\$11,565.31	Per Unit	
DATA NETWORK	WAN - 150 Mbps - 155Mbps	\$19,858.15	Per Unit	
DATA NETWORK	WAN - 300 Mbps	\$27,801.41	Per Unit	
DATA NETWORK	Legacy WAN	\$183.24	Per Unit	
DATA NETWORK	LAN Port Charge	\$16.54	Per Unit	
DATA NETWORK	Legacy LAN	\$70.74	Per Unit	
DATA NETWORK	Enterprise VPN 2-Factor Authentication Service (One-time)	\$133.76	Per Unit	
DATA NETWORK	Secure Light Weight Access Point (LWAP) - One-time	\$833.91	Per Unit	
DATA NETWORK	Upgrade to Secure Light Weight Access Point (LWAP) - One-time	\$685.69	Per Unit	
DATA NETWORK	Secure Light Weight Access Point (LWAP) - Recurring	\$164.01	Per Unit	
DATA NETWORK	Enterprise Remote Connection Service (ERCS) Installation	\$847.90	Per Unit	
DATA NETWORK	Enterprise Remote Connection Service (ERCS) De-Installation - One-time	\$847.90	Per Unit	
DATA NETWORK	Enterprise Remote Connection Service (ERCS)	\$324.80	Per Unit	
DATA NETWORK	Enterprise Remote Connection Service (ERCS) with Wi-Fi enabled	\$487.11	Per Unit	
VOICE NETWORK	CHVS VoIP Basic Phone Set	\$29.43	Per Unit	
VOICE NETWORK	CHVS VoIP Standard Phone Set	\$36.68	Per Unit	
VOICE NETWORK	CHVS VoIP Enhanced Phone Set	\$40.40	Per Unit	
VOICE NETWORK	CHVS VoIP Receptionist Phone Set	\$94.31	Per Unit	
VOICE NETWORK	CHVS VoIP Conference Phone Set	\$58.00	Per Unit	
VOICE NETWORK	CHVS Unified Messaging Feature	\$2.83	Per Unit	
VOICE NETWORK	CHVS Auto Attendant Feature	\$48.85	Per Unit	
VOICE NETWORK	VoIP IMAC	\$16.25	Per Unit	
VOICE NETWORK	VoIP Service Initiation	\$81.40	Per Unit	
VOICE NETWORK	UCaaS Basic VOIP Service	\$42.57	Per Unit	
VOICE NETWORK	UCaaS Basic Service Option	\$35.48	Per Unit	
VOICE NETWORK	UCaaS Standard Service	\$49.60	Per Unit	
VOICE NETWORK	UCaaS Standard Service Option	\$39.34	Per Unit	
VOICE NETWORK	UCaaS Enhanced Service	\$51.48	Per Unit	
VOICE NETWORK	UCaaS Enhanced VOIP Option	\$39.34	Per Unit	
VOICE NETWORK	UCaaS Receptionist VOIP Service	\$89.35	Per Unit	
VOICE NETWORK	UCaaS Receptionist VOIP Service Option	\$39.34	Per Unit	
VOICE NETWORK	UCaaS Conference VOIP Service	\$60.88	Per Unit	
VOICE NETWORK	UCaaS Conference VOIP Service Option	\$35.48	Per Unit	
VOICE NETWORK	UCaaS Auto Attendant	\$86.50	Per Unit	
VOICE NETWORK	UCaaS On-Site IMAC	\$78.64	Per Unit	
VOICE NETWORK	UCaaS Remote IMAC	\$15.72	Per Unit	
VOICE NETWORK	One-to-Many Paging Phone Initiaion Fee	\$2,061.44	Per Unit	
VOICE NETWORK	One-to-Many Paging Location Initiation Fee	\$57.72	Per Unit	
VOICE NETWORK	One-to-Many Paging	\$1.61	Per Unit	

Service Tower	Service Name	FISCAL YEAR		Unit of Measure
		2019		
VOICE NETWORK	CCS Implementation (one-time)	\$12,207.94	Per Unit	
VOICE NETWORK	CCS Activation (one-time)	\$30.11	Per Unit	
VOICE NETWORK	CCS Agent	\$284.03	Per Unit	
VOICE NETWORK	CCS Supervisor	\$298.03	Per Unit	
VOICE NETWORK	CCS Ports	\$108.22	Per Unit	
VOICE NETWORK	CCS Call Recording (recurring)	\$19.55	Per Unit	
VOICE NETWORK	CCS Additional Remote Storage	\$27.08	Per Unit	
VOICE NETWORK	CCS Usage Fee	\$0.0431	Per Minute	
VOICE NETWORK	Reservationless Audio Conferencing - Tier I	\$0.0509	Per Minute	
VOICE NETWORK	Reservationless Audio Conferencing - Tier II	\$0.0509	Per Minute	
VOICE NETWORK	Reservationless Audio Conferencing - Tier III	\$0.0509	Per Minute	
VOICE NETWORK	Operator Assisted Audio Conferencing	\$0.2162	Per Minute	
VOICE NETWORK	Special Event Audio Conferencing	\$0.3179	Per Minute	
VOICE NETWORK	Conference Record Option	\$0.0509	Per Minute	
VOICE NETWORK	Audio Conferencing - No Show Fee	\$8.64	Per Participant	
VOICE NETWORK	Audio Conferencing - Approved Participant List	\$4.34	Per Participant	
VOICE NETWORK	Audio Conferencing Media Storage - Digital	\$85.02	Per Request (CD/Digital Download)	
VOICE NETWORK	Audio Conferencing Media Storage - CD Indexing	\$172.86	Per CD	
VOICE NETWORK	Audio Conferencing Media Storage - Tape	\$34.57	Per Request (Tape)	
VOICE NETWORK	Audio Conferencing Transcription Service - 48 Business Hr Delivery	\$102.28	Per 15 minute increment of Audio Conference	
VOICE NETWORK	Audio Conferencing Transcription Service - 24 Business Hr Delivery	\$119.57	Per 15 minute increment of Audio Conference	
VOICE NETWORK	Audio Conferencing Transcription Service - 12 Business Hr Delivery	\$145.52	Per 15 minute increment of Audio Conference	
VOICE NETWORK	Audio Conferencing Transcription Service - 3 Business Hr Delivery	\$180.10	Per 15 minute increment of Audio Conference	
VOICE NETWORK	Audio Conferencing Transcription Service - Q&A Session	\$43.23	Per Request	
VOICE NETWORK	Audio Conferencing Transcription Service - Fax Delivery	\$69.16	Per Request	
VOICE NETWORK	Meeting Center Data Conferencing	\$0.2289	Per Minute	
VOICE NETWORK	Meeting Center Data Conferencing - Tier I	\$214.66	Per Concurrent User	
VOICE NETWORK	Meeting Center Data Conferencing - Tier II	\$178.63	Per Concurrent User	
VOICE NETWORK	Meeting Center Data Conferencing - Tier III	\$161.32	Per Concurrent User	
VOICE NETWORK	Meeting Center Data Conferencing - Tier IV	\$142.60	Per Concurrent User	
VOICE NETWORK	Meeting Center Data Conferencing - Tier V	\$133.98	Per Concurrent User	
VOICE NETWORK	Meeting Center Data Conferencing - Tier VI	\$119.57	Per Concurrent User	
VOICE NETWORK	MeetingCenter Data Conferencing Overage	\$11.17	Per Quarter Hour Per User	
VOICE NETWORK	MeetingCenter Data Conferencing NH15 - Tier I	\$113.81	Per Named Host	
VOICE NETWORK	MeetingCenter Data Conferencing NH15 - Tier II	\$92.19	Per Named Host	
VOICE NETWORK	MeetingCenter Data Conferencing NH15 - Tier III	\$76.34	Per Named Host	
VOICE NETWORK	MeetingCenter Data Conferencing NH15 - Tier IV	\$53.30	Per Named Host	
VOICE NETWORK	MeetingCenter Data Conferencing NH15 - Tier V	\$38.89	Per Named Host	
VOICE NETWORK	MeetingCenter Data Conferencing NH15 - Tier VI	\$30.27	Per Named Host	
VOICE NETWORK	MeetingCenter Data Conferencing NH15 Overage	\$26.80	Per Attendee Per Meeting	
VOICE NETWORK	TrainingCenter NH30 - Tier I	\$455.23	Per Named Host	
VOICE NETWORK	TrainingCenter NH30 - Tier II	\$380.34	Per Named Host	
VOICE NETWORK	TrainingCenter NH30 - Tier III	\$303.98	Per Named Host	
VOICE NETWORK	TrainingCenter NH30 - Tier IV	\$257.88	Per Named Host	
VOICE NETWORK	TrainingCenter NH30 - Tier V	\$197.35	Per Named Host	
VOICE NETWORK	TrainingCenter NH30 - Tier VI	\$152.71	Per Named Host	
VOICE NETWORK	TrainingCenter NH50 - Tier I	\$759.22	Per Named Host	
VOICE NETWORK	TrainingCenter NH50 - Tier II	\$682.84	Per Named Host	
VOICE NETWORK	TrainingCenter NH50 - Tier III	\$607.92	Per Named Host	
VOICE NETWORK	TrainingCenter NH50 - Tier IV	\$494.15	Per Named Host	
VOICE NETWORK	TrainingCenter NH50 - Tier V	\$380.34	Per Named Host	
VOICE NETWORK	TrainingCenter NH50 - Tier VI	\$273.71	Per Named Host	
VOICE NETWORK	TrainingCenter NH100 - Tier I	\$1,138.07	Per Named Host	
VOICE NETWORK	TrainingCenter NH100 - Tier II	\$1,024.28	Per Named Host	
VOICE NETWORK	TrainingCenter NH100 - Tier III	\$910.47	Per Named Host	
VOICE NETWORK	TrainingCenter NH100 - Tier IV	\$796.65	Per Named Host	
VOICE NETWORK	TrainingCenter NH100 - Tier V	\$682.84	Per Named Host	
VOICE NETWORK	TrainingCenter NH100 - Tier VI	\$531.57	Per Named Host	
VOICE NETWORK	TrainingCenter Overage	\$44.68	Per Attendee Per Meeting	
LEGACY VOICE AND DATA	Wireless (NON-NG provided service)	17.50%	Surcharge	
LEGACY VOICE AND DATA	Local Phone Services (NON-NG provided service)	17.37%	Surcharge	
LEGACY VOICE AND DATA	Long Distance Phone Services (NON-NG provided service)	27.64%	Surcharge	
LEGACY VOICE AND DATA	Shared Voice Access (NON-NG provided service)	\$0.0398	Per Minute	
LEGACY VOICE AND DATA	Verizon Service Order (NON-NG provided service)	\$85.65	Per Order	
LEGACY VOICE AND DATA	Universal Service Fees (NON-NG provided service)	0%	Surcharge	
LEGACY VOICE AND DATA	Private Circuits (Non-NG Provided)	17.37%	Surcharge	
LEGACY VOICE AND DATA	COVANET Circuits (Non-NG Provided)	28.80%	Surcharge	
IBM MAINFRAME (DXC)	IBM Cloud CPU Hours	\$1,826.00	Per CPU Hours	
IBM MAINFRAME (DXC)	IBM Cloud Software Services (CPU Hours)	\$1,836.00	Per CPU Hours	
IBM MAINFRAME (DXC)	IBM Cloud Storage Tier 1 - GB (Frequent Access)	\$9.79	Per GB	
IBM MAINFRAME (DXC)	IBM Cloud Storage Tier 2 - GB (Infrequent Access)	\$0.57	Per GB	
AIS (Formerly MITA)	ESB	\$ 293.26	0.1 Core	
AIS (Formerly MITA)	AM (Formerly MQ)	\$ 0.42	Messages per 100	
AIS (Formerly MITA)	ESB TX (Formerly TX)	\$ 139.28	0.1 Core	
AIS (Formerly MITA)	ESB TX Healthcare (Formerly HIP)	\$ 38.58	Per Instance	
AIS (Formerly MITA)	AIS Database (Formerly Oracle)	\$ 0.40	Dbtime per Seconds	
AIS (Formerly MITA)	BRM (Formerly WODM)	\$ 571.16	0.1 Core	
AIS (Formerly MITA)	Address	\$ 753.75	Transactions / Lookups per 100	
AIS (Formerly MITA)	App Server (Formerly WASND)	\$ 66.04	0.1 Core	
AIS (Formerly MITA)	Info Server	\$ 9.28	1	
OTHER VITA SERVICES	SharePoint Base Service Per User	\$16.64	Per End-User	
OTHER VITA SERVICES	SharePoint Full Service Per User	\$7.38	Per End-User	
OTHER VITA SERVICES	Pass-Thru Purchases - Work Request	3.81%	Surcharge	
OTHER VITA SERVICES	Pass-Thru Purchases - VITA Purchased	3.81%	Surcharge	

Service Tower	Service Name	FISCAL YEAR		Unit of Measure
		2019		
OTHER VITA SERVICES	Pass-Thru Purchases - Northrop Grumman Purchased	3.81%	Surcharge	
OTHER VITA SERVICES	Pass-Thru Purchases - Other Charges and Credits	3.81%	Surcharge	
MSI INTEGRATION	Service Desk	\$41.46		Per Desktop, Laptop, Tablet, Agency-Owned Devices Supported
ENTERPRISE SECURITY	Managed Firewall Service 100MG	\$157.61		Per Instance
ENTERPRISE SECURITY	Managed Firewall Service 1G	\$157.61		Per Instance
ENTERPRISE SECURITY	Managed Firewall Service 10G	\$157.61		Per Instance