

PSAP Baseline Services and Capabilities Budget Survey

Personnel Costs

1. *Provide a total of the FY 2016 personnel costs for the following PSAP position groups:

Operational Position Groups	Administrative Position Groups	Technical Position Groups
Telecommunicator - Call taker	Instructor	CAD Specialist
Telecommunicator – LE Dispatcher	Training Coordinator	GIS Technician
Telecommunicator – Fire Dispatcher	QA Evaluators	
Telecommunicator – EMS Dispatcher	Manager/Director	

*Where possible, provide the personnel costs for each position group (e.g. – telecommunicator – call taker, instructor, CAD specialist). The time period for FY 2016 is July 1, 2015 to June 30, 2016. If individuals in your PSAP support staff positions in more than one position group, personnel costs for these individuals should be assigned to the position group that represents their primary role. In addition, if individuals outside PSAP operations support any of the above position groups, only include the personnel costs for the percentage of time these individuals actually spend supporting PSAP operations.

Call Handling Equipment (CHE)

2. What was the purchase price of the CHE system that you currently have installed in your PSAP?
3. When did you purchase your CHE system?
4. What is the time period and related costs for your maintenance contract?

Computer Aided Dispatch (CAD)

5. What was the purchase price of the CAD system that you currently have installed in your PSAP?
6. When did you purchase your CAD system?
7. What is the time period and related costs for your maintenance contract?

Critical Infrastructure

8. How much do you pay LECs, CLECs, and other 9-1-1 service providers for wireline services?

Voice/Data Logger

9. What was the purchase price of the voice/data logger that you currently have installed in your PSAP?
10. When did you purchase your logger?
11. What is the time period and related costs for your maintenance contract?

Mapping System

12. What was the purchase price of the mapping system that you currently have installed in your PSAP?
13. When did you purchase your mapping system?
14. What is the time period and related costs for your maintenance contract?