

9-1-1 Services Board Funding Committee Meeting

Thursday May 11, 2017

Committee Members in Attendance

Sheriff Kevin Hall (Chair) Chief Doug Middleton Steve McMurrer
Chief Kelvin Wright Jolena Young

Staff Members in Attendance

Steve Marzolf Lewis Cassada

Other Individuals in Attendance

Major Peter T. McRae

1) Call the Meeting to Order

Sheriff Hall called the meeting to order at 1:00PM.

2) Approval of the Minutes from April 17th

Mr. Steve McMurrer made a motion to approve the meeting minutes from April 17th.
Chief Wright seconded the motion. The motion passed 5-0-0.

3) Review of Requested Resources

Mr. Marzolf reviewed resources requested by the Committee. Those resources were:

- Funding methodology tutorial
- Compare FY16 funding in actual dollars for each PSAP to projected funding amounts
- Revise projections to address PSAP consolidations that occurred between FY12 and FY16
- Definitions of all data elements included in the funding methodology
- Provide subscriber totals for each PSAP and compare to call load data
- Compare personnel cost data for each PSAP to population, square miles, and call volume

Mr. Marzolf presented the legislative history of the Fund and the current funding methodology. The comparisons of FY16 funding in actual dollars to the projected totals have been posted to the VITA website. Subscriber totals requested are unable to be provided since that data is not collected by VITA, and it would be proprietary. Mr. Marzolf reviewed the current definitions of all data elements of the funding methodology. And the comparison of personnel costs for each PSAP to population, square miles and call volume had been added to the VITA website. Chief Wright asked what is the average cost per 9-1-1 call is. Mr. Marzolf believed it to be \$26.00 per call,

but the actual total is posted on the Virginia Performs website. There was Staff/Committee discussion. Differences in the call accounting between different systems and similar systems were discussed.

4) Recalculation of Wireless Funding Distribution Percentages

Mr. Marzolf discussed different ways to approach the wireless funding formula recalculation. Mr. Steve McMurrer said his methodology included more costs such as IT, GIS, and call routing. He also asked for a later discussion on the “60%” distribution of the fund. Mr. Marzolf says costs used on the budget survey were reported by the PSAPs, but not validated. Mr. McMurrer discussed using 10% of the fund for recurring NG9-1-1 costs, and asked that the Board be made aware there would be increased recurring costs to almost every PSAP. Chief Wright stated that call volume is the consistent, lowest common denominator. Personnel and equipment costs are wide ranging across different jurisdictions. Chief Middleton concurred that the common denominator is workload. Chief Middleton asked how much money was in the Fund. Mr. Marzolf stated it was \$59 million, and detailed how \$12 million was taken “off the top” before the 30/60/10 funding split. There was Staff/Committee discussion. Mr. Marzolf discussed minimum call volumes, and small PSAPs who take less than 5 to 10 thousand calls per year. Chief Middleton re-iterated his support of using call volume as the primary way to distribute the fund. Ms. Jolena Young discussed incorporating geography (square miles) as part of the funding formula. It was asked if there was a way to guarantee if a locality received additional funding, is there a way to guarantee that the money would go to the PSAP. Mr. Marzolf said there was no way to guarantee that. Mr. Marzolf discussed call length, and that was only a metric recently able to be captured since the implementation of ECATS. Chief Wright commented on capturing text to 9-1-1 calls, and the impact on workload. Mr. McMurrer commented that if just call load was the only metric for the new formula, it would be a significant change for some PSAPs, and the new formula may need some kind of transition. Also, call data and population will drive NG9-1-1 costs. There was continued Committee discussion on geography. Mr. Marzolf asked the Committee if they are comfortable making a large change if a new formula is implemented. There was Staff/Committee discussion. Mr. McMurrer questioned giving the PSAP Grant Program 40% of the fund (from 30%), and that had reservations about this being part of a long term solution. There was Staff/Council discussion. Mr. Marzolf asked if it was the Committee’s consensus to look at a formula that is call load based and also recognizing minimums, square miles, or population. Also, the 60% versus 70% distribution, as well as the \$69 million deployment NG9-1-1 cost/timeline would be considered. Staff would develop two or

three options. Staff/Committee discussed the correction of call load errors if they are found.

5) Public Comments

Sheriff Hall asked for public comments. There were none.

6) Adjourn

The meeting of the 9-1-1 Funding Committee adjourned at 2:45PM.