

**PSAP Grant Program
Decision Brief**

Type of Request: FY 17 Grant Award Amendment	Date Submitted: January 6, 2017
PSAP: City of Bristol and Washington County	Amount of Request: \$0
Staff Recommendation: Approve	

1. Briefly define the problem/issue:

The City of Bristol and Washington County submitted a grant award amendment request. There is no additional funding associated with this request. Currently the City of Bristol and Washington County have the following grant awards:

PSAP	Grant ID	Project	Grant Type	Tier	Priority	Ranking	Amount
Bristol	15	Call Accounting Upgrade	Individual PSAP	NVS	Call Accounting/MIS	20	\$50,000
Washington & Bristol	139	CHE Replacement	Shared Services	NVS	Call Handling Equip (CHE)	13	\$300,000

The localities are seeking approval to combine the two FY 17 grant awards above into a single shared services grant award in the amount of \$350,000 dedicated to CHE, since the Board is funding the cost of ECaTs. This amount reflects the combined amount of the two separate grants awards. The localities did not wish to purchase Call Accounting and CHE from a single vendor, since they felt ECaTS was a better product for them. Now that the 9-1-1 Services Board is covering the cost of ECaTS statewide there is no need for the localities to purchase ECaTS on their own.

2. Background (include important dates):

At the time the applications were submitted, the localities did not know that ECaTS would be funded by the Board. Since Call Accounting and CHE were two separate priorities in the FY 17 Guidelines, the localities believed they needed to separate Call Accounting from CHE because Call Accounting would be a separate procurement, coinciding with CHE replacement. In the FY 17 grant application cycle, the localities could have submitted a single shared services grant for CHE and acquired Call Accounting through the CHE vendor selected, which would have been allowable.

3. Major Considerations:

None.

4. Recommended action:

Staff is seeking a motion to approve the City of Bristol's and Washington County's grant award amendment request.

5. Alternatives to recommended action:

None.

**PSAP Grant Program
Decision Brief**

Type of Request: Emergency Grant Request	Date Submitted: January 04, 2017
PSAP: Craig County	Amount of Request: \$150,000
Staff Recommendation: Approve	

1. Briefly define the problem/issue:

Craig County submitted an Emergency Grant request in the amount of \$150,000 to purchase a CAD system. The PSAP does not have a CAD system and currently logs all calls in a written log. This makes it very difficult to conduct record searches, as they must be done manually, and accurate statics are almost impossible to obtain.

2. Background (include important dates):

The current administration (Sheriff and E-911 Coordinator) is new. The new staff has also faced many challenges with staffing and operational issues, as well as budgeting, requiring prioritization in other areas. Craig County is the only PSAP in the Commonwealth that does not have a CAD system.

3. Major Considerations:

Craig County does not have any FY 17 grant awards. Also, the locality has not requested any funding during FY 18. The request submitted meets the definition of an Emergency Grant.

4. Recommended action:

Staff is seeking a motion to approve Craig County's Emergency Grant in the amount of \$150,000 to purchase a CAD system.

5. Alternatives to recommended action:

Direct locality to submit an application during the FY 19 grant application cycle, but this would mean that the locality would not have availability to funds until July 1, 2018.

**PSAP Grant Program
Decision Brief**

Type of Request: Emergency Grant Request	Date Submitted: December 02, 2016
PSAP: Greenville County	Amount of Request: \$12,000
Staff Recommendation: Approve	

1. Briefly define the problem/issue:

Greenville County submitted an Emergency Grant request in the amount of \$12,000 to replace the locality's CHE gateways. The current gateways are faulty, and as a result, dispatch is experiencing a very loud AC static hum on three of the 9-1-1 trunks. When a citizen calls 9-1-1, they hear a loud static hum. The caller cannot hear the dispatcher, and the dispatcher cannot hear the caller. The dispatcher must call the number back to get a static free line, delaying response time, and negatively impacting Greenville County's emergency services.

2. Background (include important dates):

Greenville County has worked with Verizon to test all trunk, phone lines, and gateways. Verizon has identified that the problem is a faulty gateway.

3. Major Considerations:

Greenville County has already received two FY 17 grant awards totaling \$132,045. These awards are for a voice logger and a mapping display system. If the Board approves the Emergency Grant request of \$12,000, the locality would have \$144,045 available in grant funding for FY 17. This amount is within the \$150,000 funding threshold for an individual PSAP. Furthermore, the request submitted meets the definition of an Emergency Grant.

4. Recommended action:

Staff is seeking a motion to approve Greenville County's Emergency Grant in the amount of \$12,000 to replace CHE gateways.

5. Alternatives to recommended action:

Direct locality to submit an application during the FY 19 grant application cycle, but this would mean that the locality would not have availability to funds until July 1, 2018.