

PSAPs have until Friday, September 20th to review their FY 19 true-up data. If PSAP staff members have questions about this data, they can contact Lewis Cassada (lewis.cassada@vita.virginia.gov), or their regional coordinator, for more information. The 9-1-1 Services Board will review and vote on accepting this data during their November 14th meeting.

FY19 Total 9-1-1 Incoming Calls

PSAP	Total
City of Alexandria	66,440
Alleghany County Sheriffs Office	11,039
Amelia County Sheriffs Office	5,180
Amherst County Emergency Communications	18,256
Appomattox County Public Safety	9,314
Arlington Emergency Communication Center	91,812
Augusta County	32,511
Bath County Sheriffs Department	2,693
Bedford Communications	30,148
Bland County Sheriff	5,218
Botetourt County Emergency Communications Center	19,152
Bristol 9-1-1 Communications	14,724
Brunswick County Sheriffs Department	8,689
Buchanan County 911	8,757
Buckingham County Sheriffs Office	7,810
Campbell County Communications	29,404
Caroline County 9-1-1	16,152
Charles City County Sheriff	4,533
Charlotte County Sheriffs Office	6,882
Charlottesville- UVA - Albemarle County Ecc	80,864
Chesapeake Police Communications	109,991
Chesterfield County ECC	150,282
Clarke County 9-1-1	5,853
Colonial Heights 9-1-1 Communications	13,470
Covington Emergency Dispatch	3,428
Craig County Sheriffs Office	1,561
Culpeper Joint 9-1-1	21,041
Cumberland County Sheriff	3,424
Danville Fire Department Emergency Communications	45,470
Dickenson County Communications Center	7,201
Dinwiddie County Fire and EMS	14,056
Eastern Shore VA 9-1-1 Communications Center (Northampton/Accomack)	32,787
Emporia Police Department	7,522
Essex County Sheriffs Office	7,103
Fairfax County Public Safety Communications Center	363,014

Farmville Emergency Communications Center	14,260
Floyd County Sheriffs Office	5,218
Fluvanna County	6,765
Franklin County Communications Center	23,921
Franklin Police Department	6,196
Frederick County Department of Public Safety Communications	31,972
Fredericksburg City Police Department	23,639
Giles County Sheriff Office 911 Center	6,356
Gloucester County Sheriff	12,063
Goochland County Sheriffs Office	12,915
Greene Emergency Communications Center	7,852
Greensville County Sheriffs Office	4,764
Halifax County E911 Communications	19,504
Hampton Police Communications	102,215
Hanover County Emergency Communications Center	42,433
Harrisonburg Rockingham Emergency Operations Center	50,634
Henrico County Police Department	177,305
Highland County Sheriff	522
Hopewell Police Communications	16,592
Isle Of Wight County Sheriffs Office	17,804
James City Emergency Communications	33,938
King and Queen County Sheriffs Office	4,399
King George County Sheriff	8,874
King William County Sheriff	6,706
Lancaster County Sheriffs Office	6,837
Lee County E-911	9,359
Loudoun County 9-1-1	112,500
Louisa County Sheriff	16,467
Lunenburg County Sheriff	5,965
Lynchburg Department of Emergency Services	57,876
Madison County E911	5,619
Martinsville - Henry County 9-1-1	49,161
Mathews County	3,764
Mecklenburg E9-1-1 Communication	21,003
Middlesex County Sheriffs Office	6,745
Nelson County Emergency Communications	8,547
New Kent County Sheriffs Office	11,238
New River Valley Emergency Communications Regional Authority	37,715
Newport News Police	125,817
Norfolk City Emergency Services	199,966
Northumberland County Sheriffs Office	4,148
Norton 9-1-1 Communications	4,705
Nottoway County Sheriff	8,546
Orange County Emergency Communications Center	16,193
Page County Emergency Operations Center	10,515
Patrick County Sheriff	6,803
Petersburg Police Communications	42,887

Pittsylvania County Emergency Operations Center	31,144
Portsmouth Police Communications	95,400
Powhatan County Emergency Services	9,164
Prince George County Police Department	20,572
Prince William County Public Safety Communications	181,498
Pulaski County Joint 911 Communications Center	20,176
Radford City Police Department	7,529
Rappahannock County Sheriff	3,529
Richmond County Sheriffs Office	4,060
Richmond Department Of Emergency Communications	125,836
Roanoke City Communications	125,028
Roanoke County Emergency Communications	51,659
Rockbridge Regional Public Safety Communications Center	19,461
Russell County Sheriffs Office	11,003
Salem Police Communications	16,896
Scott County	9,349
Shenandoah County Emergency Communications	19,073
Smyth County 9-1-1	13,959
Southampton County Sheriff	7,357
Spotsylvania Emergency Communications	48,652
Stafford County Sheriffs Communications	46,759
Staunton City	14,403
Suffolk Police Department	50,394
Surry County Sheriff	2,657
Sussex County Sheriffs Office	8,390
Tazewell County 9-1-1	19,909
Twin County E9-1-1	20,536
Virginia Beach Emergency Communications & Citizen Services	215,931
Warren County Sheriffs Office	15,006
Fauquier County Sheriffs Department	24,003
Washington County Communications	28,758
Waynesboro City	14,498
Westmoreland County Sheriffs Office	8,510
Winchester Emergency Communications Center	20,462
Wise County Sheriffs Office	20,161
Wythe County Emergency Communications Center	20,440
York Poquoson Williamsburg Emergency Communications Center	41,452
Total	4,058,620