



Members of the E9-1-1 Services Board,

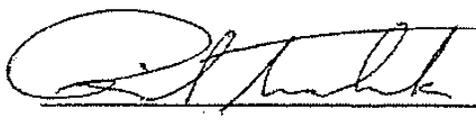
The combined Boards of Directors of the Virginia Chapters of APCO and NENA wish to thank the E9-1-1 Services Board (the Board,) along with VITA and Mission-Critical Partners for pursuing and releasing the “Commonwealth of Virginia Internet Protocol (IP)-Based 9-1-1 Network Feasibility Study.” Months of research, engagement and outreach, and thoughtful analysis produced a robust report on the current and future state of 9-1-1 in the Commonwealth.

Representing the public safety communications community, APCO and NENA exist to serve and support the dedicated body of public safety professionals across the nation and to develop a broad range of operational and technical standards, including *i3*, the core of Next-Generation 9-1-1 (NG9-1-1) standards. The combined Virginia APCO and NENA Boards support many of the recommendations contained in the study and look forward to sustained and ongoing stakeholder engagement as we collectively shape the future of 9-1-1 in Virginia. We are excited and ready to engage in short- and long-term planning with the Board, VITA, and our public safety partners to:

- Enhance and harmonize training and operational standards, supporting continued improvements in 9-1-1 service to the Commonwealth and its citizens
- Support regional and shared-service initiatives and funding to foster interoperability and sound fiscal stewardship of the public funds
- Support enhanced collaboration, both regionally and statewide, formalizing and solidifying interagency relationships, agreements, and mutual aid
- Adjust, where needed, the composition of the E9-1-1 Services Board and its funding models to align with national best practices and the needs of the citizens of the Commonwealth

The study contains many recommendations and the above planning objectives are by no means exhaustive. Developing, funding, and implementing an NG9-1-1 master plan in Virginia will require much time and collaboration. We look forward to continued and productive engagement with the E9-1-1 Services Board, VITA, and our public safety partners across the state.

Sincerely,

 2/9/15  2/9/15

Richard Troshak, President, Virginia APCO

Craig Sheets, President, Virginia NENA