



## Commonwealth Authentication Service (CAS)

### The CAS/EC2 Project : Current Status

- A re-evaluation of Enterprise CAS as a solution for DSS/DMAS is in progress. An updated business plan, including ImpactMakers' feedback, has been scheduled to be presented to Secretary Hazel the week of 8/17.
- The decision was made by project leadership to continue development of a "Production Ready" Enterprise Enhanced Credentialing solution. There is a limited window of opportunity to complete this work in conjunction with a Federal Pilot at a substantial cost savings.
  - The Enhanced Credentialing production ready solution is currently at 61% completion, on schedule for a Sept. 2015 delivery.
  - This body of work would enable Enterprise CAS to increase the coverage of identity proofing from approximately 70% to 95% for non-Medicaid applicants. For Medicaid applicants the impact would be less as the Federal Hub is a free Medicaid identity proofing source.



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### The Current State of CAS

- ~535,000 Citizens have *unique* CAS Accounts
  - There is a 30% YTD increase in number of users.
  - 68,500 citizens have verified Enhanced/Level 2 Accounts that were created and recorded in CAS.
  - Additional accounts have been leveled up via the Federal Hub, but these accounts are recorded only in CommonHelp and are not available in CAS.
- The DMV Help Desk provides support for CAS.
  - July 2015: 4,522 Calls
  - June 2015: 4,614 Calls