

HITSAC

eHHR PROGRAM UPDATE AUGUST 21, 2014

David E. Mix, PMP, MBA

eHHR Program

Office of the Secretary of Health
& Human Resources

Commonwealth of Virginia

www.ehhr.virginia.gov



Agenda

- Program Office Highlights
- Eligibility Modernization
- Care Management
- eHHR Looking Forward
- Questions

PROGRAM OFFICE HIGHLIGHTS



Program Office Highlights

- Preparing for FFM/HIM open enrollment starting 11/15/14
 - Improve operational efficiency in processes and systems
 - Address workload problems from increased MAGI applications/renewals
 - Clear FFM backlog by EoM October
 - Establish central processing unit
- Active initiatives
 - Enhanced Memorandum of Understanding Rollout
 - Cost sharing and reuse (must meet federal CAP)
 - eHHR Program transition planning
 - Staffing/work load adjustments
 - Data Analytics (new)

ELIGIBILITY MODERNIZATION



Eligibility Modernization

Project Status

- MAGI project completed and closed
- Conversion project in execution
- Program Migration project in execution
 - Change request to improve operational efficiency
 - Impacts Program Migration Phase I timeline
 - Phase I includes Medicaid ABD/LTC and other aid categories that have never been automated
 - Includes asset verification system and document management
 - Phase II includes TANF, SNAP, and LIHEAP

Eligibility Modernization

Operational Status

- FFM/HIM Backlog
 - Contractor staff beginning cleanup on 8/18/14
 - Backlog cleared by EoM Oct 2014
- Central Processing Unit (CPU)
 - Purpose is to address operational work load and timeliness challenges
 - Capability to perform MAGI eligibility determinations and renewals
 - Processes FFM applications, telephonic, and MAGI-only online applications

Eligibility Modernization

Challenges

- No volume estimates are available for the next FFM/HIM open enrollment period
 - No one knows what to expect 😞

CARE MANAGEMENT



Care Management

Project Status

- Birth Registry project completed and closed
- Death Registry implementation scheduled for Oct 2014
- Immunization Registry Implementation Quarter 1 2015

eHHR LOOKING FORWARD



eHHR Looking Forward

Enterprise Service Catalog

- Commonwealth Authentication Service
- Enterprise Data Management
- Person Hub
- Rules Engine
- File Transport (SFTP via ESB)
- Healthcare Translators
- Birth Registry Interface (BRI)
- Death Registry Interface (DRI)
- Immunization Registry Interface (IRI)
- Medicaid Essential Coverage (MEC) Check
- USPS Address Standardization*
- Mapping Geocoder*
- Organization Hub*
- Federal Remote ID Proofing*

* In planning

eHHR Looking Forward

Cost Allocation Plan

- In order for technology funded by Medicaid/CHIP to be used by others:
 - Must comply with OMB A-87 circular
 - Be reflected in a federally approved Cost Allocation Plan
- Work group chaired by Deputy Secretary of Technology Fung has been meeting to address topic
- Road map being developed

eHHR Looking Forward

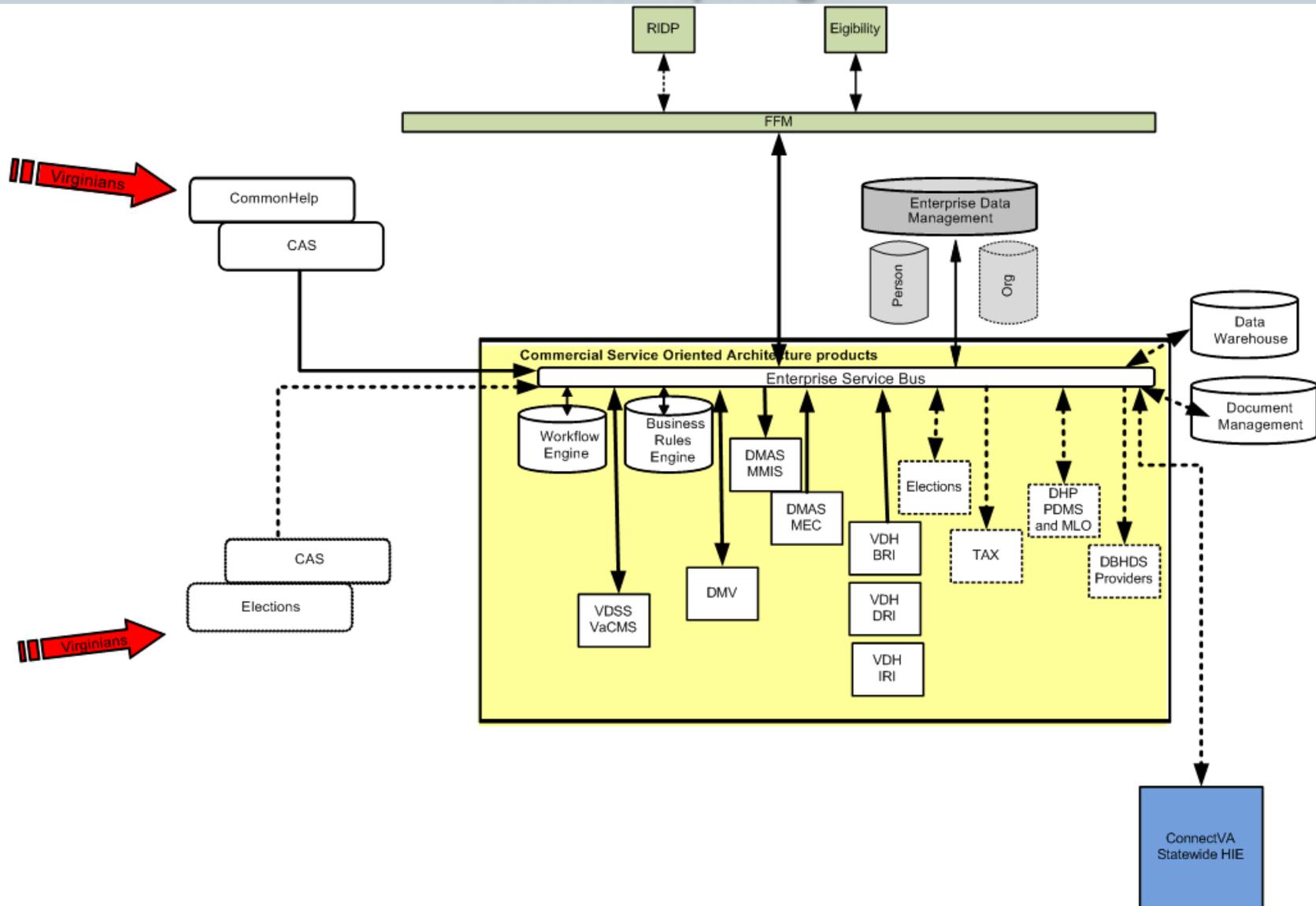
Data Partners 2014

- DMV
- DMAS
- VDH
- DSS – w/citizen consent
- Elections*
- Health Professions (DHP)*
- Mental and Behavior Health (DBHDS)*
- Tax* – as data consumer
- Elections*

* planning/in-progress

eHHR Looking Forward

2014 Concept Diagram



eHHR Looking Forward

Data Analytics

- Question to answer: are we making a difference?
- Health + Human Services = cost savings
- Use opportunity to reframe the conversation beyond healthcare
- Recognize demographic shifts
 - Supply chain
 - Workforce
 - Population

eHHR Looking Forward

Data Analytics Challenges

- Multiple understandings of analytics
- Cultural change
- Outcome data typically outside one agency
- Clock is ticking . . . leadership expectations, population shift, changing workforce, funding limitations

eHHR Looking Forward

Concept Development

- Alignment with COV Big Data initiative
- Start dialog with HHR agency leaders, strategic planning
- HHR cross agency workgroup on Analytics
- Connect outcome measures with on-going HHR project deliverables
- Baseline current agency capabilities

Questions?

