



Information Technology Infrastructure Services Program (ITISP)

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Agenda

- Executive Summary
- Multisourcing Service Integrator (MSI)
- Messaging
- Mainframe
- Sourcing

Executive Summary

- All elements of the platform are under development
 - Implementation: MSI, messaging, mainframe
 - Negotiation: Managed security services, voice/data/network
 - Evaluation: Server/storage, end-user services

Executive Summary (continued)

- VITA program relationship office (PRO), governance implementations well underway
 - Changing supplier governance process
 - Redesigned delivery organization is building process flows
 - Change program will take time for VITA to fully implement



Executive Summary (continued)

- Litigation with incumbent is pending but transitions continue
 - Disentanglement and transition activities are underway
 - VITA will maintain its operational drumbeat



MSI

- Work began Oct. 2
- First deliverables, including draft implementation plan, delivered Nov. 30
- Disentanglement advisory resource team (DART)
 - Engaged Oct. 31
 - Assisting with transitioning services from Northrop Grumman



Messaging Status

- Tempus Nova platform operational
 - 259 users transitioned Nov. 13
 - Lessons learned addressed in phase two plan
 - Pilot was a success
- Phase two transition Jan. 22, 2018
 - 13,000 users
 - Email delay discovered in pilot must be resolved
 - VITA actively communicating with agencies



Messaging Status (continued)

- Phase three and full transition is March 26, 2018
 - Approximately 42,000 users
 - VITA requesting your help in communicating migration
 - **Everyone must move**



Mainframe

- Migration schedule will be finalized this month
- Working with customers on accessibility concerns
- VITA has escalated expectations and urgency to DXC corporate leadership



Sourcing

- Negotiating
 - Managed security services
 - Voice/data/network
- Evaluating
 - Server/storage and data center services
 - End-user services, hardware and print
 - Both awards targeted for summer of 2018
- All sourcing activity will be complete in six to eight months